

Benefits Update

1. **Question:** Do you have information on the Center for Connected Health? Are they engaged with other partners?

DHCS Response: We have been approached by advocates from the Center for Connected Health regarding e-consults as they relate to Medi-Cal's telehealth policy. They provided information to DHCS to help inform our internal policy efforts. To the best of our knowledge, the Center for Connected Health is also working with other partners as part of its ongoing efforts in this area.

2. **Question:** Can someone provide training that includes concrete answers for telehealth billing? Receive different responses when asked about distant site, who can bill, etc.

DHCS Response: We will have to have dialogue with our colleagues about training. If you receive an all-inclusive rate, you cannot bill for the originating site or transmission fees. The distant site may bill for a professional service provided via telehealth for services that they could also bill if provided face-to-face. The originating site may only bill if it provides a medically necessary, billable service. DHCS is currently having internal discussions to determine whether clarifying information needs to be added in the Medi-Cal Provider Manual.

DHCS is responsible for updating the Medi-Cal Provider Manual and ensuring it is up-to-date, which is our source for policy for the Fiscal Intermediary (FI) and Medi-Cal providers. For specific questions and concerns regarding telehealth billing and training needs, please submit those inquiries to PRIHD (Andrea) and the Department will have an internal dialogue to discuss appropriate next steps.

3. **Question:** In regards to non-medical transportation, is fleet transportation ok or bus tokens?

DHCS Response: CMS is currently reviewing State Plan Amendment (SPA) 17-017 (and 17-018) for nonmedical transportation (NMT). DHCS is currently developing and implementing a process to allow NMT providers to enroll and render NMT services by utilizing the existing ground medical transportation provider type, which is currently used for nonemergency medical transportation (NEMT) providers and services. Under this model, public transportation systems could enroll as NMT providers and submit claims for reimbursement. After CMS approvals DHCS' SPAs, DHCS will inform providers of NMT coverage and reimbursement policy through Medi-Cal Provider Bulletins and NewsFlash articles, as well as updates to the Medi-Cal Provider Manuals.

4. **Question:** Regarding the Diabetes Prevention Program (DPP), will reimbursement be per individual or group?

DHCS Response: Although we are still in the research and development phase for policy, we anticipate that Medi-Cal's DPP will mirror Medicare's DPP and will be per beneficiary in group setting led by peer coach. Once we have more information as to the proposed coverage and reimbursement policy, we will post it onto the DHCS "*Diabetes Prevention Program*" website. In addition, as noted below, there will be a stakeholder engagement process and we encourage all interested parties to participate.

5. **Question:** Is there going to be a policy comment period?

DHCS Response: Yes, interested stakeholders will have an opportunity to be involved in the policy development process. We are planning a series of stakeholder meetings. To be added to the ListServe for this stakeholder engagement process, please send contact information, as well as any questions you may have, via email to the dedicated DPP mailbox at dhcsdpp@dhcs.ca.gov.

As part of the implementation process, DHCS will submit a SPA to CMS to add DPP as a covered Medi-Cal benefit. DHCS anticipates submitting the SPA in mid-2018. Prior to submission, PRIHD will release a tribal notice with the 30-day comment period.

DHCS will also have a dedicated website to provide interested stakeholders with additional information as to the ongoing implementation process, including links to relevant materials such as CMS guidance, CDC recognition, Provider Bulletins/NewsFlash articles, etc. More information regarding this website will be forthcoming. DHCS is also releasing information regarding ongoing implementation efforts in our bi-monthly Stakeholder Communication email.

Drug Medi-Cal Organized Delivery System Waiver Update

1. **Question:** Is there a timeline available for the opioid projects?

DHCS Response: Timelines are not available at this time; however, once they are available, DHCS will post them to the website.

Dental Transformation Initiative (DTI)

1. **Question:** If you participate with your county, can you participate in all domains?

DHCS Response: It depends, if the county is one of the pilot counties participating in Domain 2 (11 counties) or Domain 3 (17 counties), then yes. Domain 1 is statewide and Domain 4 you may be able to participate if you're in partnership with CRIHB's LDPP or part of other local dental pilot projects. For a full list of pilot counties and the LDPPs, please visit DHCS DTI website: <http://www.dhcs.ca.gov/provgovpart/Pages/DTI.aspx>

There are Q&As on the website.