



Department of Health Care Services, Office of Family Planning (OFP)
Stakeholder Meeting Minutes

Date: September 29, 2021

Time: 10:00am – 12:00pm

Meeting Facilitator: Amy McCarthy

Meeting Sponsor: Christina Moreno

Introductions

1. Zoom:

a. *Airport Urgent Care*

i. James Shariati

b. *AltaMed*

i. Lizette Caldera

ii. Sandra Gaytan

iii. Marissa Lozano

iv. Faustina Nevarez

v. Catherine Patterson

c. *Ampla Health*

i. Kim LaFourche

d. *Ana M. Sanchez, M.D.*

i. Debbie Lynn
Carboni

ii. Ana Sanchez

e. *Axis Community Health*

i. Alexis Ruiz

f. *Bakersfield College*

i. Stella Ponce

g. *Bayer*

i. Lori Howarth

ii. Lisa Shortridge

h. *BHS Health Center for Women*

i. Michael Leb

i. *Butte County Public Health*

i. Ying Lo-Vang

ii. Trisha Ott

j. *CA Prevention Training Center*

i. Laura Ellerbe

ii. Laura Lazar

iii. Samantha Lekus

iv. Catalina Macdonald

v. Nicole Nguyen

vi. Nicole Novero

k. *California Primary Care Association*

i. Angela Castellanos

l. *California Senate Office of Research*

i. Monica Montano

m. *California State University, Fullerton*

i. Olivia Benson

ii. Jennie Ho

n. *California State University, Northridge*

i. Shirley Navarro

ii. Sheila Stevens

o. *California State University, Sacramento*

i. Isela Chavez

p. *Clinicas De Salud Del Pueblo*

i. Barbara Olivo

ii. Allan Wu

q. *CMC*

i. Juan F. O'Meany

r. *Community Action Partnership of San Luis Obispo*

i. Kayla Wilburn

- ii. Raye Fleming
- s. Community Health Systems**
 - i. Myra Andrade
 - ii. Marina Lopez
 - iii. Isabel Martinez
 - iv. Miley Munoz
- t. Comprehensive Community Health Centers**
 - i. Edith Heckman
 - ii. Sandra Hernandez
- u. County of Los Angeles**
 - i. Farida Faal
 - ii. Leo Moore
- v. County of Madera**
 - i. Graciela Valdez
- w. County of Orange**
 - i. Julie Johnson
- x. County of Sacramento**
 - i. Melody Law
 - ii. Vanessa Stacholy
- y. County of San Luis Obispo Public Health**
 - i. Jennifer Taranto
- z. DJR Garcia**
 - i. Lauren Barker
 - ii. Mallory Petterelli
 - iii. Deborah Rotenberg
- aa. Essential Access Health**
 - i. Sylvia Castillo
 - ii. Amy Moy
- bb. Families Together of Orange County**
 - i. Valeria Neri
 - ii. Izabella Sahakian
- cc. FPA Women's Health**
 - i. Joni Chroman
 - ii. Irving Feldkamp
 - iii. Candice Van Sittert
- dd. Judith Torres**
- ee. Livingston Community Health**
 - i. Rosa Camacho
- ff. Long Beach Dept. of Health and Human Services**
 - i. Kathie Stroban
- gg. Medical Assistant**
 - i. Olga Chairez
- hh. Medical Billing Technologies, Inc.**
 - i. Rocio Rivera
- ii. Medical Doctor**
 - i. Santos Pacheco
- jj. National Health Law Program**
 - i. Priscilla Huang
- kk. Ogarev Mordovia State University**
 - i. Dmitriy Labunskiy
- II. OLE Health**
 - i. Margarita Moreno de Hernandez
- mm. Planned Parenthood**
 - i. Zaire Bailey
 - ii. Valerie Calderon
 - iii. Kelby Lind
 - iv. Bri Matias
 - v. Sofia Pedroza
 - vi. Stacey Wittorff
- nn. PMD Wellness Center**
 - i. Angela Kassabian
- oo. Ravenswood Family Health Center**
 - i. Maria Elva Gonzalez
- pp. Riverside University Health Services**
 - i. Charee Stewart
- qq. SAC Health System**
 - i. Vanessa Hegardt
- rr. San Francisco Department of Public Health**
 - i. Milagros Ramos
 - ii. Annelise Goldberg
- ss. San Francisco General Hospital**

- i. E. Bimla Schwarz
- tt. San Ysidro Health**
 - i. Patricia Perez
- uu. Sequoia Quality Health, Inc.**
 - i. Benjamin Pezeshki
- vv. Tarzana Treatment Centers, Inc.**
 - i. Andrea Fuller
 - ii. Christian Espinoza
 - iii. Rudy O'Murray
- ww. The Children's Clinic Family Health**
 - i. Jlna Lawler
 - ii. Anna Cruz
- xx. TrueCare**
 - i. Katie Pressley
- yy. United Health Care**
 - i. Jennifer Nuovo
 - ii. Valerie Martinez
- zz. University of California, Davis**
 - i. Zahra Raza
 - ii. Sophia Kawamoto
 - iii. Italia Diaz
- aaa. University of California, Los Angeles**
 - i. Loris Hwang
- bbb. University of California, San Francisco**
 - i. Marina Chabot
- ccc. Valley Community Healthcare**

- i. Connie Kruzan
- ddd. Watts Healthcare Corporation**
 - i. Jose Juarez
- eee. Women's Health Specialists**
 - i. Leanna Williams

2. DHCS:

- a. Laura Aguilar
- b. Lisa Albers
- c. Ivana Andrade
- d. Eboni Ball
- e. Nigretta Bradley
- f. Cynthia Clark
- g. Lillian De Los Santos
- h. Sheri Ervin
- i. Shahin Kaviani
- j. Amy McCarthy
- k. Hannah Melchor
- l. Maricel Miguelino
- m. Christina Moreno
- n. Priya Motz
- o. Sean Mulvey
- p. Stephanie Quok
- q. Hannah Robins
- r. Greg Shigetoshi
- s. Lamont Weaver

MEETING AGENDA

1. Welcome and Introductions:

- a. Amy McCarthy, Stakeholder Liaison, (OFP) welcomed and thanked the group for attending. Stakeholder and DHCS staff introduced themselves (see attendance list above).
- b. Annelise Goldberg (Stakeholder) asked: Will PowerPoint and speaker contact information be shared after the meeting?
 - i. Sean Mulvey (OFP) responded: The PowerPoint and meeting agenda can be found [here](#).

2. Proposed Agenda Items:

- a. Amy McCarthy (OFP) reviewed proposed agenda items.

3. DHCS Updates:

a. PAVE

- i. The Family Planning, Access, Care and Treatment (Family PACT) Program's integration into Provider Application and Validation for Enrollment (PAVE) is in progress, with a target completion in June 2022.
- ii. Future updates will be shared as they become available.

b. CalHEERS

- i. The California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) 24-Month Roadmap, 2021 Initiatives draft includes an initiative titled "Explore Integration of Family Planning into CalHEERS." This initiative suggests a target release timeline of 2022
- ii. The most up-to-date information can be found on the AB 1296 & Eligibility Expansion Stakeholder Workgroups page on the [DHCS website](#).

c. Medi-Cal COVID Resources

- i. DHCS continues to work with our program partners and state and federal officials to ensure Medi-Cal beneficiaries have access to medically necessary COVID-19 testing and care. The [DHCS COVID-19 Response](#) webpage contains information about DHCS' actions during the public health emergency, including provider resources, beneficiary FAQs, and waiver requests and approvals for various programs.

d. Remote Enrollment

- i. During the public health emergency, enrolled Family PACT providers are allowed to enroll and/or recertify clients through telehealth or other virtual telephonic modalities. These remote enrollment flexibilities will remain in effect through the end of the public health emergency.
- ii. Once the public health emergency has ended, remote enrollment under Family PACT will continue. OFP will release a draft remote

enrollment policy for public comment in mid-late October, and final policy guidance will be published in the Family PACT Policies, Procedures, and Billing Instructions (PPBI) manual.

4. Family PACT Updates:

a. Provider Enrollment and Provider Responsibility Policy

- i. In preparation for the anticipated integration into PAVE, OFP is updating its policies related to provider enrollment and provider responsibilities. OFP will release a draft policy for public comment in late October-early November, and final policy guidance will be published in the Family PACT PPBI manual.

b. Family PACT Regulations

- i. OFP is drafting a regulation package for the Family PACT Program, with a proposed timeline for an internal draft of mid-late 2022.
- ii. Sylvia Castillo (Stakeholder) asked: Can you share, regulations as to what?
 1. Christina Moreno (OFP) responded: The proposed regulations will be for the entire Family PACT Program.

c. Proposition 56 SPAs

- i. DHCS is preparing to submit two State Plan Amendments (SPAs) to the Centers for Medicare and Medicaid Services (CMS) for approval:
 1. SPA 21-0033 proposes to extend Prop. 56 supplemental payments for Family PACT evaluation and management services.
 - a. The [Public Notice](#) for SPA 21-0033 was released on August 11, 2021.
 2. SPA 21-0034 proposes to extend Prop. 56 supplemental payments for specified Medi-Cal family planning services.
 - a. The [Public Notice](#) for SPA 21-0034 was released on August 18, 2021, and a [Public Notice Addendum](#) was released on August 24, 2021.
- ii. Once the SPAs have been submitted to CMS, they will be published on the [Pending SPAs](#) webpage. Once approved by CMS, SPAs are published on the [Approved SPAs](#) webpage.
- iii. Lori Howarth (Stakeholder) asked: Is there a plan to extend the Prop. 56 supplemental payments for managed care?
 1. Christina Moreno (OFP) responded: DHCS will submit a directed payment proposal to extend supplemental payments for managed care.
- iv. Ana Sanchez (Stakeholder) asked: Why doesn't state extend supplemental payments for FFS deliveries? \$489.25 is too little!
 1. Christina Moreno (OFP) responded: We will pass along this question.
- v. E. Bimla Schwarz (Stakeholder) asked: Is FPACT considering using Prop 56 Tobacco Tax funds to cover nicotine replacement

and other medications for smoking cessation services?
Nonsmokers have lower rates of preterm birth, which would be cost saving for the state.

1. Christina Moreno (OFP) responded: FPACT is not considering using Prop 56 Tobacco Tax funds to cover nicotine replacement and other medications for smoking cessation services.

d. Medi-Cal Rx

- i. Medi-Cal Rx implementation will be effective January 1, 2022. After implementation, the Family PACT pharmacy formulary will transition from the Family PACT PPBI manual to the [Medi-Cal Rx provider portal](#).
- ii. Pharmacy Bulletins and alerts for Medi-Cal programs, including those specific to Family PACT, may be found on the Medi-Cal Rx [Bulletins & News](#) webpage.

5. Stakeholder Updates:

- a. Sylvia Castillo (Stakeholder): The Biden Administration is proposing new Title X regulations which are currently under review and, if approved, will be published in the coming months.

Questions asked in the chat:

- a. Santos Pacheco (Stakeholder) asked:
 - i. Is the provider Family PACT folder is still available?
 1. Christina Moreno (OFP) responded: No. Providers should refer to the Family PACT website and the Family PACT PPBI manual.
 - ii. Do we still provide the green card for family planning? How do we order extra?
 1. Sean Mulvey (OFP) responded: Yes, providing the Health Access Programs (HAP) Card is a requirement for Family PACT client enrollment. The provider's claim, as well as claims from any other providers, including other rendering providers, pharmacies or laboratories, will be denied if the HAP card is not activated. Each Family PACT client should have only one HAP ID number. HAP Cards can be ordered by calling the Telephone Service Center at 800-541-5555. Please ensure to have site information when ordering HAP Cards. HAP card issuance and activation must occur exclusively at the service site (enrolled address) represented by the enrolled Family PACT provider National Provider Identifier (NPI) to whom the sequential cards were distributed.
 - iii. Regarding orientation and training for FPACT, is this in person or virtual?

1. Sean Mulvey (OFP) responded: Due to the ongoing public health emergency, Family PACT orientations are being held virtually at this time. If you have any other questions with regard to trainings, please contact OFPProviderTraining@dhcs.ca.gov.
- iv. How can we get the link for coding and billing?
 1. Dr. Michael Policar (OFP) responded: One excellent source is <https://familypact.org/clinical-webinars/>. Drop down to the May 5 webinar on E/M Office Visit Coding for Family PACT. You can watch the webinar or read the transcript, plus a lengthy Q/A.
- b. Annelise Goldberg (Stakeholder) asked: Any chance of FPACT covering the HPV vaccine? For men too?
 - i. Christina Moreno (OFP) responded: This is under advisement. If OFP determines that the vaccine will be a Family PACT benefit, males will also be covered.
- c. Sheila Stevens (Stakeholder) asked: We were all trained to complete the new to Family PACT form for patients new to Family PACT and/or new to the SHC as FP patients. We were informed that we only have to request the new to Family PACT form to be completed when someone has never received FP before. Can you please clarify?
 - i. Response: The Client Eligibility Certification (CEC) form must be completed for new applicants, as well as for existing clients who are recertifying their eligibility for the Family PACT Program.

Questions asked in chat but not responded to during the meeting:

- d. Leanna Williams (Stakeholder) asked: Family PACT is denying 99202 codes billed with the TD modifier, is this problem being looked at for correction? A future EPC?
 - i. Response: OFP will contact you to obtain additional information so we may research this issue. An EPC is initiated when it is determined claims were being erroneously denied.
- e. Candice Van Sittert (Stakeholder) asked: Family PACT is denying 99401-U6 when billed with an E/M code. Do the diagnosis codes need to be different?
 - i. Response: OFP is aware of these denials, and is working on a solution.
- f. Sylvia Castillo (Stakeholder) asked: Could you provide a timeline/status update as to the suggestions that Title X providers gave on the CEC form regarding adding language reiterating that services are confidential, info will not be shared, etc.?
 - i. Response: OFP is in the process of updating the CEC to add language that DHCS will not mail anything to a client/applicant's address.

- g. Kelby Lind (Stakeholder) asked: Seeing that Twirla (new patch product) has been added as a FPACT pharmacy benefit effective Oct 1, 2021, could OFP share if/when Twirla will be added as a clinical benefit?
 - i. Response: OFP is in the process of adding Twirla as a clinic benefit.

6. DHCS Managed Care Quality Accountability

A presentation by Lisa Albers, MD and Priya Motz, DO, MPH.

- i. Annelise Goldberg (Stakeholder) asked:
 - 1. Is there still a standard for percentage of women accepting LARC measures? If so, is this still under discussion?
 - a. Lisa Albers (DHCS) responded: This specific measurement is not used.
 - 2. Can you define what contraceptive methods were deemed to not be “most or moderately effective”?
 - a. Dr. Michael Policar (OFP) responded: Third tier (not most or moderate efficacy) include barrier methods (male and female condoms, spermicides), and fertility awareness based methods.

7. Update in Coding and Billing for FPACT Services (and New FPACT Benefits)

A presentation by Dr. Michael Policar, MD, MPH

- i. Connie Kruzan (Stakeholder) asked: Are these methods available both as a pharmacy benefit and dispensary benefit?
 - 1. Dr. Michael Policar (OFP) responded: Phexxi® and Annovera® are available as both pharmacy and clinic benefits under Family PACT.

8. Next Meeting:

- a. Date to be announced.