

DEPARTMENT OF HEALTH SERVICES

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May 17, 1992

All County Welfare Directors
All County Administrative Officers
All County Medi-Cal Program Specialists/Liaisons
All Pickle Coordinators

Letter No.: 92-34

SUBJECT: FACE-TO-FACE INTERVIEW PICKLE POLICY

This letter is to inform the counties that the Pickle Handbook procedures do not require a potential Pickle eligible individual to have a face-to-face interview as part of the Pickle eligibility determination. Currently, some counties do a face-to-face interview, however, the Department of Health Services encourages the use of mail or telephone contact for this population. In addition, all of the counties are required to follow current Pickle procedures and ensure that the necessary verifications are detailed in the case record.

If you have any questions, please contact Sylvia Finberg at (916) 657-0080/CALNET 437-0080.

Sincerely,
ORIGINAL SIGNED BY

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch