

## DEPARTMENT OF HEALTH SERVICES

714/744 P STREET  
SACRAMENTO, CA 95814

(916) 445-1912



July 20, 1983

To: All County Welfare Directors

Letter No. 83-54

## REPORTING SUSPECTED FRAUD OR ABUSE OF THE MEDI-CAL PROGRAM

The Eligibility Branch periodically receives reports from county staff regarding possible fraud or abuse in the Medi-Cal program, and we forward the information to our Investigations Branch.

The purpose of this letter is to inform counties that cases of suspected fraud can be reported directly to the Investigations Branch. The Department of Health Services has a special toll-free telephone complaint line for reporting Medi-Cal fraud or abuse. The telephone complaint line is located in the Investigations Central Complaint Unit of the Investigations Branch and is available to counties as well as to the general public.

The toll-free telephone system is staffed by investigators weekdays from 8:00 a.m. to 5:00 p.m. A bilingual staff member is available to take calls from the Spanish-speaking public.

The toll-free number is (800) 822-6222. Written complaints can also be sent to the Department of Health Services, Investigations Central Complaint Section, 714 'P' Street, Sacramento, CA 95814.

If you have any questions, please contact Mel Uchida at (916) 445-1912.

Sincerely,

ORIGINAL SIGNED BY

Caroline Cabias, Chief  
Eligibility Branch