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August 26, 2016

Medi-Cal Eligibility Division Information Letter No.: I 16-13

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS  
ALL COUNTY MEDI-CAL TRAINING LIAISONS

SUBJECT: Covered California's Extranet Site for County Eligibility Worker's  
Accessing Job Aids and Training Materials

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to remind counties that Covered California has an extranet site for County Eligibility Workers to access Covered California job aids and training materials.

Covered California grants access to no more than two individuals per county, specifically the county training coordinators, so they may download the tools and training materials to support their respective counties. To obtain new access or update existing training coordinator information, send an email to [CCULearning@covered.ca.gov](mailto:CCULearning@covered.ca.gov) with name, email, county, and contact name they are replacing. Users will be updated on the 1st and 15th of every month. Please refer to the Covered California's Welcome New Extranet User Letter enclosed.

Please note that information and job aids can be found at this extranet site regarding beneficiaries transitioning between Medi-Cal and Covered California, specifically on how best to assist them in selecting a Qualified Health Plan on the Covered California web portal. The information on the extranet site is guidance to the counties and should be used to assist them in the case management and case transition process.

If you have any questions or if we can provide further information, please contact Deborah Palmer at (916) 440-7855 or by email at [Deborah.Palmer@dhcs.ca.gov](mailto:Deborah.Palmer@dhcs.ca.gov).

Original Signed By

Sandra Williams, Chief  
Medi-Cal Eligibility Division

Enclosure



Welcome **New Extranet User,**

Covered California is pleased to provide this new communication tool and we look forward to a new method of sharing information. Included below you will find the step by step instructions for accessing the Covered California Extranet Site.

- [Click here to get started](#)
- Click on the External users option
- Enter your email address for your username
- Enter the temporary password: **<Here>**
- Go to My Settings
- Click on Change Password to enter your personal password

On this page you will find job aids, and training material for County Eligibility Workers which you may download at any time. You have received this email because you have been identified as the Covered California training liaison contact for your county. There is a limit of accounts per county so each contact on this list is responsible for distributing to their respective county members.

Thank you for being a part of this new endeavor. If you have any questions please direct them to [CCULearning@covered.ca.gov](mailto:CCULearning@covered.ca.gov).

**PLEASE CONSIDER THE ENVIRONMENT BEFORE PRINTING THIS E-MAIL**

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