



Jennifer Kent  
Director

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
Governor

March 15, 2016

Medi-Cal Eligibility Division Information Letter No.: I 16-04

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Updated 90-Day Cure Period Language  
(Ref: All County Welfare Directors Letter 15-27; Medi-Cal Eligibility Division Information Letter I 15-21)

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide counties with updated 90-Day Cure Period notice of action (NOA) language. Guidance previously issued in All County Welfare Directors Letter (ACWDL) 15-27, *County Requirements for Issuing Appropriate Notices of Action for Failure to Respond and/or Provide Necessary Information at Redetermination or Change in Circumstances and Compliance with All County Welfare Directors Letter 13-13*, informed counties that all discontinuance NOAs for Failure to Respond must include specified 90-day cure period language provided in the ACWDL. Additionally, MEDIL I 15-21 provided the Spanish translation of the 90-day cure period language. As a result of ongoing discussions with stakeholders, the 90-Day cure period language has been updated as follows and is in effect immediately:

English 90-Day Cure Period Language

*“You can still get Medi-Cal, but you need to give us more information. We need it within 90 days, by <discontinuance date + 90 days>. We can give you Medi-Cal from <discontinuance date> if you are still eligible. If we do not get the information by <discontinuance date + 90 days>, you must reapply for Medi-Cal.”*

Spanish 90-Day Cure Period Language

*“Usted todavía puede obtener Medi-Cal, pero es necesario que nos dé más información. Lo necesitamos dentro de 90 días, por <discontinuance date + 90 days>. Podemos darle Medi-Cal de <discontinuance date> si usted todavía es*

Medi-Cal Eligibility Division Letter No.: I 16-04  
Page 2  
March 15, 2016

*elegible. Si no obtenemos la información <discontinuance date + 90 days>, debe volver a solicitar a Medi-Cal.”*

**Implementation Timeline**

The Statewide Automated Welfare Systems (SAWS) must replace the English and Spanish 90-Day Cure Period language that was provided in ACWDL 15-27 and MEDIL I 15-21 with the English and Spanish 90-Day Cure Period language, provided in this MEDIL, on all Failure to Respond NOAs. The revised 90-Day Cure Period language must be programmed and implemented into the SAWS within the next available SAWS release. Where applicable, counties must include the revised 90-Day Cure Period language on any manually generated notice, effective immediately.

If you have questions regarding this letter, please contact Alison Brown at (916) 319-9565 or by email at [Alison.Brown@dhcs.ca.gov](mailto:Alison.Brown@dhcs.ca.gov).

Original Signed By

Sandra Williams, Chief  
Medi-Cal Eligibility Division