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Department of Health Care Services



EDMUND G. BROWN JR.
Governor

January 27, 2016

Medi-Cal Eligibility Division Information Letter No: I 15-22E

To: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS
(Reference: All County Welfare Directors Letter Nos. 14-11, 11-23,
6-16, 6-17; Medi-Cal Eligibility Division Information Letter I 15-22)

SUBJECT: Rescinding Discontinuances When Requested Information and/or
Documentation is Received Prior to the Discontinuance Date or within
the 90-day Cure Period

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide counties with additional reminders about rescinding discontinuance actions prior to the discontinuance date when requested information is received from the beneficiary. This MEDIL also reminds counties about the requirement to rescind a discontinuance action when requested information and/or documentation are received within the 90-day cure period.

Rescinding Discontinuances When Requested Information and/or Documentation is Received Before the Discontinuance Date

When beneficiaries submit information prior to the discontinuance date, counties are reminded to rescind the discontinuance action before the beneficiary loses coverage in the following month. After rescinding the discontinuance action, counties are to review the information for completeness. If the information is complete, the counties shall determine eligibility and send a notice of action. If the information is not complete, counties must obtain any missing information through the ex parte review, calling the beneficiary and/or sending the MC 355 form to obtain missing information, allowing 30 days for response.

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Rescinding Discontinuances When Requested Information and/or Documentation is Received Within the 90-Day Cure Period

Counties are reminded in accordance with the Welfare & Institutions Code, §14005.37(a), if the county receives requested information and/or documentation from a Medi-Cal beneficiary after the discontinuance date, but within the 90-day cure period, the county “shall treat it as if it is received timely and immediately enter the information in the Statewide Automated Welfare System and submit it to the California Healthcare Eligibility, Enrollment, and Retention System Business Rules Engine for a redetermination.” This paragraph modifies the reminder guidance previously provided in MEDIL 15-22.

If you have any questions or need additional information, please contact Deborah Palmer at (916) 440-7855 or by email at Deborah.Palmer@dhcs.ca.gov or Michelle Marean-Williams at (916) 341-3968 or by email at Michelle.Marean-Williams@dhcs.ca.gov.

Original Signed By

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