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Director

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
Governor

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Medi-Cal Eligibility Division Information Letter No.: I 15-08

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS
ALL COUNTY MEDS COORDINATORS

SUBJECT: Low Income Health Program Closeout Activities

This letter provides information regarding the Department of Health Care Services' (DHCS) closeout activities supporting the transition of former Low Income Health Program (LIHP) beneficiaries to Medi-Cal. LIHP ended on December 31, 2013 and the program ceased providing health care services as of that date. The LIHP population with income at or below 133 percent of the Federal Poverty Level, was transitioned into Medi-Cal effective January 1, 2014 under Medicaid Expansion. (Reference: All County Welfare Directors Letter 14-01).

Reports

DHCS has been providing counties with a number of reports to assist with the transition of former LIHP beneficiaries to Medi-Cal. As of January 1, 2015, DHCS discontinued the production of the LIHP transition related reports.

LIHP Transition Support Email Box

The LIHP Transition email box (LIHPTransitionProject@DHCS.ca.gov) was deactivated on February 28, 2015. Any policy and systems questions related to the LIHP transition should be submitted to DHCS through the County Operations Support email box (CountyOpsCall@dhcs.ca.gov).

For assistance with LIHP Medi-Cal Eligibility Data System (MEDS) transaction related issues, a Remedy ticket should be submitted using the keywords "LIHP Transition" so it can be routed to the appropriate queue.

Claims

The DHCS Safety Net Financing Division now handles LIHP closeout claiming activities. For LIHP claiming questions, email LIHP@dhcs.ca.gov.

Reinstating L1

For cases where L1 was inappropriately terminated, if the county cannot reinstate L1 eligibility in MEDS, submit a MEDS Remedy ticket through existing processes using keywords "LIHP Transition".

If you have any questions or if we can provide further information, please contact Frank Kwong at (916) 552-9487 or by email at Frank.Kwong@dhcs.ca.gov. For systems related questions, please contact Theresa Giordano at (916) 440-7651 or by email at Theresa.Giordano@dhcs.ca.gov.

Original signed by

Alice Mak, Acting Chief
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