



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
Governor

November 18, 2014

Medi-Cal Eligibility Division Information Letter No.: I 14-55E

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Erratum to Medi-Cal Eligibility Division Information Letter (MEDIL) | 14-55:
Workload Efforts for Individuals Pending in the Backlog

The purpose of this erratum is to clarify the application processing timeline for counties on this current effort to grant preliminary determination eligibility to reduce the existing, pending backlog of cases.

Application Processing Timeline

For those individuals that counties identified for DHCS Information Technology Services Division (ITSD) to grant the preliminary determination of eligibility, counties must continue to review and complete the final eligibility determination. The final eligibility determination should occur for these cases within 30 days of receiving all necessary information from the individual and there are no system issues prohibiting the ability to complete the final adjudication of eligibility. Counties should follow the two contact requirement as outlined in ACWDL 08-07.

Questions on the batch report process may be sent to StatewideBatch@dhcs.ca.gov. We appreciate the counties cooperation and assistance with this process to further reduce the number of pended cases in the backlog.

Original Signed By

Tara Naisbitt, Chief
Medi-Cal Eligibility Division