



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
Governor

Date: July 25, 2014

Medi-Cal Eligibility Division Information Letter No.: I 14-42

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Denying Pending Applications from both the California Health Eligibility, Enrollment and Retention System (CalHEERS) and the Statewide Automated Welfare System (SAWS) Access Channels

As prescribed in Medi-Cal Eligibility Division Information Letter (MEDIL) I 14-23 and I 14-30, counties shall deny applications from all access channels that have failed to provide outstanding information, such as income verifications, after the ex parte review and the two 10-day requests, as required by All County Welfare Director's Letter 08-07. Until the negative actions functionality is ready in CalHEERS to allow counties to initiate negative actions in SAWS, the Department of Health Care Services is instructing counties to continue following the prescribed policies as outlined in MEDILs I 14-23 and I 14-30.

Specific instructions on interim procedures to deny pending applications will be issued by each SAWS. Counties are to contact their respective consortium for instructions on this process. As a reminder, although federally required quality control reviews are being conducted, counties shall continue to be held harmless for interim workarounds, as outlined in MEDIL I 14-14, in the absence of available system functionalities for certain eligibility functions.

If you have any questions regarding this letter, please contact Yingjia Huang at (916) 552-9467 or email at yingjia.huang@dhcs.ca.gov.

Original Signed By

Tara Naisbitt, Chief
Medi-Cal Eligibility Division