



State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
Governor

Date: July 28, 2014

Medi-Cal Eligibility Division Information Letter No.: I 14-33E

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Errata to Medi-Cal Eligibility Division Information Letter (MEDIL) I 14-33:  
Pre-Affordable Care Act Medi-Cal Annual Redetermination Discontinuances

The purpose of this letter is to provide counties with guidance on sending notices of action (NOAs) when discontinuing pre-Affordable Care Act (ACA) beneficiaries who fail to provide the Request For Tax Household Information form or otherwise provide the requested information at annual renewal.

### Background

MEDIL I 14-33 instructed counties to use the existing process in their Statewide Automated Welfare System (SAWS) to discontinue the pre-ACA beneficiary who is not in the California Healthcare Eligibility, Enrollment, and Retention System when the beneficiary fails to provide the requested information at annual renewal. Counties were also instructed to provide proper notice regarding failure to comply with the renewal process. All County Welfare Directors Letter 14-11 stipulates that Medi-Cal beneficiaries are now given a 90-day “cure period” to provide requested information once they are discontinued from benefits for failure to comply.

### Notice of Action (NOA)

The purpose of the errata is to clarify that counties shall use the appropriate discontinuance NOA currently programmed into their SAWS to notify the beneficiary of their discontinuance for failure to comply with the annual renewal requirement and must include information about the 90-day cure period. The language for the 90-day cure period that must be included is outlined below. There are two variations to accommodate system capabilities.

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- Final language if systems can supply a 'by date':  
"You have 90 days from the date you are discontinued to send the information. If we do not get the information by <date>, you must re-apply for Medi-Cal."
- Final language if systems cannot supply a 'by date':  
"You have 90 days from the date you are discontinued to send the information. If we do not get the information within 90 days, you must re-apply for Medi-Cal."

If you have any questions or if we can provide further information, please contact Alison Brown at (916) 319-9565 or by email at [Alison.Brown@dhcs.ca.gov](mailto:Alison.Brown@dhcs.ca.gov).

Original Signed By

Tara Naisbitt, Chief  
Medi-Cal Eligibility Division