



State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
Governor

Date: May 16, 2014

Medi-Cal Eligibility Division Information Letter No.: I 14-29

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY WELFARE ADMINISTRATIVE OFFICERS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: Processing State Residency Verifications on Pended and Current Applications in California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS) and Statewide Automated Welfare System (SAWS)

Reference: Medi-Cal Eligibility Division Information Letter (MEDIL) 14-20 and 14-21

The purpose of this letter is to provide updated guidance on processing state residency verifications on pending and current applications in both CalHEERS and SAWS.

### **Background**

In an effort to expedite application processing efforts, paper verification requirements for state residency were suspended until May 1, 2014.

### **Suspension of Paper Verification Requirements for Residency Extended Until August 1, 2014**

The suspension on paper verification of state residency status released to counties in MEDIL I 14-20 has been extended until August 1, 2014. Counties shall consider residency to be verified for all pending and current applications if the applicant has attested to living within California by verbal contact or by listing a California address in applicable fields for physical address on the web or paper application.

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If you have any questions or if we can provide further information, please contact Leanna Pierson at (916) 327-0408 or by email at [Leanna.Pierson@dhcs.ca.gov](mailto:Leanna.Pierson@dhcs.ca.gov).

Original Signed by

Tara Naisbitt, Chief  
Medi-Cal Eligibility Division