

Frequently Asked Questions (FAQ) about your health insurance premiums

1) Will premium reduction affect my eligibility for health coverage?

No. You will still qualify for coverage as long as you meet all other eligibility rules.

2) If the public health emergency is still in effect, can I ask for a premium waiver?

Yes, if it's before July 1, 2022. Your premium will go to \$0.00 on July 1, 2022. Starting then, you will no longer need a premium waiver.

3) Will my Electronic Funds Transfer (EFT) or Recurring Credit Card payment (RCC) end?

Yes. You do not need to do anything to end your automatic payments.

4) Will premium reduction be permanent?

Unless the law changes, your premiums will be \$0.00. We will send you a letter if the law changes and you have to pay premiums again.

Medi-Cal Eligibility Division
1501 Capitol Avenue, MS 4607
P.O. Box 997413, Sacramento, CA 95899-7413
(916) 552-9200 phone • (916) 552-9477 fax
Internet Address: www.dhcs.ca.gov

5) Will I get a refund if I have a credit balance?

Yes. If you overpaid the premium amount owed, you will get a refund by check.

6) What if I have more questions?

Contact your program listed below. Translation services are available.

County Children's Health Initiative Program (CCHIP)

Phone: 1-833-912-2447

Fax: 1-866-848-4977

Mail: County Children's Health Initiative Program
P.O. Box 138004
Sacramento, CA 95813-8004

Medi-Cal Access Program (MCAP)

Phone: 1-800-433-2611

Fax: 1-888-889-9238

Mail: Medi-Cal Access Program
P.O. Box 15559
Sacramento, CA 95852-0559

Medi-Cal Access Infant Program (MCAIP)

Phone: 1-800-880-5305

Fax: 1-866-848-4977

Mail: Medi-Cal Access Infant Program
P.O. Box 138010
Sacramento, CA 95813-8010

**Optional Targeted Low Income Program (OTLICP)
formally known as Medi-Cal For Families**

Phone: 1-800-880-5305

Fax: 1-866-848-4977

Mail: Optional Targeted Low Income Program
P.O. Box 138011
Sacramento, CA 95813-8011