DHCS Pregnancy Stakeholder Workgroup Meeting Notes



Date: Friday, November 6, 2015

Time: 1 PM – 2 PM

Location: Department of Health Care Services (DHCS), 1501 Capitol Avenue, Sacramento, CA 95814; Room 71.6014

Conference Line: 1-800-433-2611; Participant Passcode: 9166982

Meeting Purpose: Discuss and collaborate on pregnancy-related work efforts, issues, and concerns with DHCS and the

stakeholder community.

ATTENDEES:

California Dept of Health Care Services (DHCS)	Consumer Advocates/Representing Organizations
Rene Mollow	□ Lucy Quacinella (MCHA)
Alice Mak	□ Lynn Kersey (MCHA)
Ernesto Sanchez	Elizabeth Landsberg (WCLP)
Karen Chang	Amy Chen(Health Law)
□ Laurie Lay	Jessica Johnson (California Association of Midwives)
∑ Juanita Vaca	Barbara Texidor from BALA
Cynthia Cannon	California Welfare Director's Association (CWDA)
☐ Daryl Hightower	🔀 Assmaa Elayyat
Matthew Ortiz	
Yingjia Huang	Covered California
Maryjane Moua	
⊠ Cynthia Owens	
∑ Jimin Song	
⊠ Dee Paull	

NOTES

Agenda & Notes MCAP a. Integration in CalHEERS • DHCS: R.15.9 launched 10/12/15. CalHEERS is determining MCAP eligibility for pregnant women with no known issues. b. UAT Scenario 54: A women on CC who reports she is pregnant and is told she may be eligible for MCAP without any information as to why MCAP may be better for her than CC. • DHCS: The Eligibility Results page informs women that they may be eligible for MCAP and to contact MCAP for more information. The message also includes MCAP's contact number, 1-888-889-9238. • [ACTION ITEM] DHCS will provide MCAP UAT Scenario #52 & 54.

Agenda & Notes

- Advocates: The Single Streamlined Application (SSA) should be updated to include MCAP.
 - o [ACTION ITEM] DHCS will coordinate with the application staff on the integration of MCAP eligibility into the SSA.

c. Welcome Packet

- DHCS: Pregnant women get the Welcome Packet including the Welcome Letter after their enrollment into MCAP. A copy of the Welcome Letter was provided on 10/23/15 before this meeting.
- Advocates: How does an eligible pregnant woman select her health plan?
- DHCS: When the MCAP receives the daily data extract from CalHEERS, MCAP will perform outreach
 activities to obtain health plan selection information. MCAP will send the pregnant women a health
 plan selection letter informing them to review the health plans available in their county online or
 call MCAP for help. MCAP will also make five phone calls to obtain plan selection information.
 Pregnant women who live in a county with one health plan will automatically be enrolled into that
 health plan. Pregnant women who live in a county with two health plans available will receive the
 letter and five phone calls from MCAP.
- Advocates: We would like to see a copy of the health plan letter.
 - o [ACTION ITEM] DHCS will provide MCAP Health Plan Selection Letter.

d. Dental

Did not discuss

Medi-Cal

- Draft ACWDL on Full Scop Coverage
 - DHCS: The draft is pending final MCED approval.
- MEC Table Implementation
 - o DHCS: Release 15.9, pending letter
- CMS MEC Updates
 - o DHCS has not received the official MEC decision in writing from CMS.
- Provider Manual Revisions for Pregnancy-Related Medi-Cal
 - o DHCS: The provider manual is still currently under review.
- Women Enrolled in Pregnancy-Related Medi-Cal with Income to 138% as of August 1
 - O DHCS: Woman can stay in FFS (M9), if switch contact the county eligibility worker and gets run through the BRE.
- Website Information on the Pregnancy Programs
 - Advocates requested Covered California make it easier for pregnant women to locate information on the Covered California web-site.
- Pregnancy Fact Sheet
 - O DHCS: The Pregnancy Fact Sheet has been updated to remove dual eligibility language. Lynn Kersey agreed to be the point of contact for advocates feedbacks.
 - o [ACTION ITEM] Advocates to provide DHCS with a compilation of feedback.
- Outreach
 - [ACTION ITEM] DHCS to follow-up with Rene on how advocates can support outreach efforts.
- Prenatal Gateway for November 1st
 - o Implementation has been delayed. The new release date is TBD.

Closing and Recap of Action Items

[ACTION ITEM] DHCS will coordinate with the application staff on the integration of MCAP eligibility into the SSA.

[ACTION ITEM] DHCS will provide MCAP UAT Scenario #54 NOD01

[ACTION ITEM] DHCSP will provide MCAP Health Plan Selection Letter

[ACTION ITEM] Advocate to provide DHCS with advocates feedbacks on the Pregnancy Fact Sheet

[ACTION ITEM] DHCS to follow-up with Rene on how advocates can support outreach efforts.

2.

ACTION ITEMS

(ONLY OPEN ACTION ITEMS AND ACTION ITEMS FROM THE MOST CURRENT MEETING ARE TRACKED BELOW IN THE NOTES)

	Action Item	<u>Owner</u>	Date Logged	Due Date	Status as of 11/19/2015
4.	Discuss with Covered CA on APTC reconciliation for these dual enrollees; devise outreach plan to reach out and inform this population of upcoming changes.	Ernesto Sanchez/DHCS	5/8/2015	9/11/2015	PENDING - Dependent on CMS MEC designation. As of 11/16/15 still dependent on CMS MEC designation. MEC table updated in CalHEERS on 10/12/15.
<mark>41.</mark>	DHCS will provide a list of denied services, re: pregnancy diagnosis code.	Benefits Division/DHCS	8/14/2015	9/11/2015	OPEN - In progress
<mark>43.</mark>	Advocates to send examples of denied claims to Rene/DHCS	Lynn Kersey	8/28/2015	9/11/2015	OPEN
<mark>44.</mark>	DHCS will update aid code list to reflect policy that Medi-Cal services will not be excluded for pregnant beneficiaries.	Karen Chang/DHCS	9/25/2015		OPEN - DHCS staff is working on updating MEDS Aid Code Manual, MEDS Aid Code descriptions and ACA Aid Code Crosswalk documents.
45.	DHCS will look at the Obstetrics and Comprehensive Program (CPSP) section of the provider manual for possible revisions.	Cynthia Owens/DHCS	9/25/2015		CLOSED – Response provided by DHCS on 10/23/15.
47.	DHCS will confirm MEC table implementation	Karen Chang/DHCS	10/9/2015	10/23/15	CLOSED - Response provided by DHCS on 10/23/15.
<mark>48.</mark>	DHCS will reach out to Covered California on transitions messaging for pregnant women.	Karen Chang/DHCS	10/9/2015	10/23/15	OPEN - This item will be on next meeting's agenda.
49.	DHCS will review CHDP gateway processes.	Jeanette Barajas/DHCS	10/9/2015	10/23/15	CLOSED - Response provided by DHCS on 10/23/15.
<mark>50.</mark>	DHCS will coordinate with the application staff on the integration of MCAP eligibility into the SSA.	Karen Chang	10/23/2015	11/20/15	OPEN – DHCS will provide an update on 11/20/15.
51.	DHCS will provide MCAP UAT Scenario #52/#54 NOD01	Karen Chang/DHCS	10/23/2015		CLOSED – DHCS provided Scenario #52 & #54 on 10/28/15.
52.	DHCS will provide MCAP Welcome Letter	Karen Chang/DHCS	10/23/2015		CLOSED, DHCS provided Welcome Letter on 10/23/15.
53.	DHCSP will provide MCAP Health Plan Selection Letter	Karen Chang/DHCS	10/23/2015		CLOSED - DHCS provided the Health Plan Selection Letter on 10/28/15.
54.	Advocates will provide DHCS with feedbacks on the Pregnancy Fact Sheet	Lynn Kersey	10/23/2015		CLOSED - Advocates provided feedback to DHCS on 11/4/15.
55.	DHCS to follow-up with Rene on how advocates can support outreach efforts	Karen Chang/DHCS	10/23/2015	11/20/15	CLOSED - Advocates provided feedback to DHCS on 11/4/15.