



DATE

**Jienv sic waac-fienx zunh mbuox gorngv taux meih nyei Medi-Cal beu weih sou-gorn
Zaah mangc longx gorngv naaiv deix waac-fienx se benx ih zanc se ei puix
zuqc siang-waac mi'aqc!**

Zorqv yieqc taux zipv Medi-Cal nyei mienh,

Ninh mbuo nquenc zangc se duqv dorng dorng zorc puix siang ninh mbuo nyei sou-gorn liouh bun ninh mbuo zipv Medi-Cal fu'loqc nyei mienh dugh haaix deix mienh duqv box tong sou-fienx mbuox gorngv taux maaih dorngx tiuv yienc siang wuov, beiv taux duqv zipv nyaanh hlaax jaa camv faaux, zoux siang-gong, a'fai maaih gu'nguaaz yiem sin. Beiv taux meih a'fai maaih haaix dauh jaa-dingh hmuangv doic duqv zipv haix naaiv zeiv sou-fienx dugh ninh mbuo nquenc zangc bun daaih naaic muangx lorx waac-fienx gorngv taux meih nyei Medi-Cal beu weih sou-gorn wuov, tov daaix luic dau bun ninh mbuo duqv tov daaih nyei waac-fienx oc.

Meih yaac oix zuqc haih duqv borqv nzipc jienv longc meih nyei Medi-Cal beu weih sou-gorn mingh yiem njiec bouc dauh dugh goux domh zuangx heng-wangc hung haa heuc njious jiepv sih COVID-19 baengc zingh hoic wuov (PHE), maiv gunv jiej beiv taux meih maiv maaih puix-juang gauz longc yaac longx. Haaix zanc dugh COVID-19 PHE dorng bouc dauh ziangh hoc liuz, ninh mbuo nquenc zangc jien jaa oix zuqc tengx zaah mangc se gorngv meih corc maaih puix-juang gauz baeqc wang-henh tengx a'fai zipv zaanc jaaz Medi-Cal.

Oix zuqc zaah goux mangc longx gorngv yie mbuo siou duqv maaih meih nyei ih zanc siang-waac-fienx yiem gorn zangc

Nzunc baav zoux ei gan ga'ndiev mbiec gong-bou se haih tengx meih goux borqv nzipc jienv meih nyei Medi-Cal beu weih sou-gorn mingh dugh haaix zanc naaiv diuc COVID-19 PHE sou-gorn dorng bouc dauh ziangh hoc liuz wuov:

- **Dorh borqv lorz duqv zaac meih nyei waac-fienx zorc puix siang** beiv taux buatac maaih naaiv zeiv sou-fienx fungx daaih bun meih gorngv wueic laaix borqv lorz duqv zaac meih nyei waac-fienx duqv tiuv yienc siang wuov, lemh jienv meih nyei deic zepv, fonh nam mber, aengx caux email. Ninh mbuo nquenc zangc qiemx longc naaiv diuc waac-fienx liouh fungx waac-fienx borqv lorz duqv zaac

meih dugh maaih jienv sic dauh jauv-louc gorngv tengx goux siou longx meih nyei Medi-Cal.

- **Douc sou-fienx mbuox hiuv gorngv taux maaih dorngx tiuv yienc siang** yiem meih nyei jaa-dingh gu'nyuoz mingh bun taux ninh mbuo buonh deic nquenc zangc ze'weic gorn duqv hiuv. Naaiv se lemh jienv dugh beiv taux haaix dauh mienh coqc maaih gu'nguaaz yiem sin, maaih mienh suiv bieqc a'fai suiv cuotv meih nyei biau, tiuv yienc nyaanh hlaax, a'fai maaih haaix diuc duqv tiuv yienc siang dugh haih zorv nyauv taux meih nyei puix-juang tengx Medi-Cal nyaanh wuov. Meih corc haih sou-fienx mbuox bun hiuv gorngv taux maaih dorngx tiuv yienc siang nyei jauv-louc gan:
 - Douc waac bun taux meih nyei nquenc zangc jien jaa yiem gan nam mber mbuoz-daan juangc fungx daaih wuov.
 - Zatv bieqc meih nyei mbuoz-gorn yiem naaiv CoveredCA.com, MyBenefitsCALWIN.org, a'fai BenefitsCal.org.
 - Dorh sou-fienx fungx mingh bun taux meih nyei nquenc zangc (doqc mangc mbuoz-daan juangc fungx daaih wuov).
 - Mingh dorng hmien buangh yiem meih nyei nquenc zangc ze'weic gorn.
- **Dau nzoih yietc zungv dugh yietc zungv duqv tov lorx daaih nyei waac-fienx** beiv taux meih duqv zipv siou sou-fienx dugh buatc benx meih nyei nquenc zangc gorn fungx daaih.

Meih maiv zuqc dau naaiv zeiv sou-fienx nzuonx

Naaiv zeiv sou-fienx se zunh waac mbuox meih duqv hiuv gorngv maaih haaix diuc jienv waac liouh tengx mbungh goux mangc longx meih nyei gorqv-zeic si'jeiv waac-fienx taux ih zanc bouc dauh, aengx caux zunh sou-fienx mbuox taux meih nyei nquenc zangc duqv hiuv gorngv maaih haaix diuc jauv-louc duqv tiuv yienc siang. Ninh se maiv zeiz benx tih mengh fienx mbuox hiuv heuc zoux gong. Meih oix zuqc duqv zipv siou tih mengh fienx mbuox hiuv heuc nyei zoux gong daaih taux ndaangc duqv njiec buoz zoux haaix diuc gong yiem meih nyei Medi-Cal. Ninh corc oix zuqc porv cingh yietc nyeic waac gorngv taux meih maaih leiz bouc bun liouh lorx weic faan sic.

Maaih waac-cai naaic fai?

Beiv taux meih maaih waac qiemx naaic jaa a'fai qiemx longc mienh tengx, doqc manhc dugh juangc nitv fungx daaih dugh heuc ziangh diuh naaic waac-cai maqc wuov jiouz waac a'fai douc waac lorx taux buonh deic nquenc nzangc ze'weic gorn nam mber yiem njiec mbuoz-daan dugh juangc fungx daaih wuov a'fai bieqc online yiem <http://dhcs.ca.gov/COL>.

Beiv taux meih qiemx longc mienh tengx faan waac bun muangx dugh maiv zeiz benx ang gitv waac wuov, doqc mangc juangc fungx daaih wuov zeiv daan nyei fonh nam

mber liouh lorx ninh mbuo baeqc wang-henh tengx faan waac bun muangx. Naaiv se lemh jienv maaih faan waac mienh tengx doqc naaiv zeiv sou-fienx bun muangx.

Dor laengx zingh camv,

Department of Health Care Services
California saengv



Ziangh diuh naaic waa-cai maqc (FAQs) Gorngv taux Medi-Cal aengx caux COVID-19

1. Yie nyei Medi-Cal sou-gorn se haih dornq bouc dauh ziangh hoc ei gan goux domh zuangx heng-wangc hungh jaa heuc njiouz jiepv sih COVID-19 baengc zingh (PHE) waac-gorn nyei fai?

Ninh mbuo guoqv zangc hungh jaa duqv zunh mbuox benx PHE yiem 2020 wueic laaix maaih COVID-19 baengc zingh hoic. Liouh zuangx mienh zipv Medi-Cal nyei buonc, Medi-Cal sou-gorn se maiv dornq ei gan naaiv PHE bouc dauh oc. Liouh simv cuotv nyei buonc, doqc mangc yiem 2 waac-cai yiem ga'ndiev wuov.

2. Haaix zanc yie haih laaih zitc guangc Medi-Cal sou-gorn juangc yiem njiec PHE bouc dauh ziangh hoc?

Yietc zungv zuangx mienh dungh zipv longc nyei mienh yaac maih haih laaih zitc guangc beu weih sou-gorn yiem njiec PHE bouc dauh. Hnangv haaix yaac longx, ninh se simv cuotv dungh maaih Medi-Cal beu weih sou-gorn haih dornq ziangh hoc nyei buonc beiv taux gorngv meih:

- Daic nzuonx seiz
- Suiv cuotv naaiv norm saengv deic dauh
- Mbuox tong meih nyei Medi-Cal gong-mienh duqv hiuv beiv taux meih maiv oix longc Medi-Cal mingh aqv
- Buatc Medi-Cal sou-gorn sa'caqv dornqc yiem gorn zangc a'fai gu'baeqc nduov

Beiv taux meih nyei Medi-Cal sou-gorn dornq ziangh hoc dungh wueic laaix benx da'nyeic-diuc sic dauh jauv-louc nyaav hoic wuov, douc waac lorx nguenc zangc jien jaa liouh tov heuc tengx zorx bun dungh beiv taux ninh ca'bouc zoux zuqc wuaaic.

3. Yie oix zuqc fungc zoux liouh tengx borqv siang Medi-Cal sou-gorn fu'loqc nyaanh dugh yie duqv zipv haix waac-fienx fungx daaih mbuox wuov?

Dorh naaiv zeiv borqv sou-gorn nyei sou-guv form mingh dorh tov heuc lorx siou gapv zunv waac-fienx fiev nzoih, aengx caux fungx nzuonx bun taux nquenc zangc. Meih corc zuqc maaih puix-juangc zipv longc Medi-Cal beu weih sou-gorn hnangv lox wuov mingh zuov taux PHE dorng ziangh hoc, maiv gunv jiej borqv sou-gorn bouc dauh dorng ziangh hoc mi'aqc a'fai meih duqv box sou-fienx mbuox gorngv si'jeiv waac-fienx maaih dorngx tiuv yienc siang a'fai jaa-dingh waac-fienx maaih dorngx tiuv yienc siang yaac longx.

4. Maaih haaix diuc jauv-louc tiuv yienc siang dugh yie oix zuqc zunh fienc bun nquenc zangc hiuv?

Zunh fienc bun gorngv taux haaix diuc tiuv yienc siang nyei jauv-louc, lemh jienv, maiv daan naaiv deix mingh bun taux:

- Waac-fienx borqv duqv zaaic doic (deic zepv dorngx, fonh nam mber, tiuv longc siang-email, da'nyeic-diuc.)
- Zornc nyaanh gorn
- Maaih haaix dauh mienh juangc caux yiem
- Haaix dauh mienh dugh meih mbuox gorngv ganh gorqv-zeic cuotv nzouv-zinh

5. Yie hnangv haaix zunh tong dugh maaih haaix diuc tiuv yienc jauv-louc bun yie nyei nquenc zangc hiuv?

Meih mingh dorng hmien mbuox, fungx fienc bun, douc waac gan fonh, a'fai gan online. Meih corc haih lorx mangc buonh deic nquenc zangc ze'weic douc waac nam mber yiem naaiv zeiv mbuoz-daan a'fai bieqc lorx yiem online <http://dhcs.ca.gov/COL>.

Beiv taux meih douc waac gan fonh daaih mbuox gorngv taux maaih dorngx tiuv yienc siang nor, meih nyei nquenc zangc jien jaa oix zuqc tengx meih bieqc sou-nzangc borqv siang-sou-gorn bun aengx caux douc waac mbuox bun hiuv gorngv maaih haaix diuc dugh qiex zuqc heuc bieqc mbuoz-liuz.



Hnangv haaix zoux dugh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiex longc goux mangc heng-wangc jauv-louc dugh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



Beiv taux meih maiv qiex heuc dorh sou-gorn bun liouh zaah mangc gorngv taux tiuv yienc siang nyei jauv-louc nor, nzunc baav meih douc waac gan fonh gorngv mbuox nquenc zangc a'fai fiev benx sou-fienx mingh bun.

6. Naaiv diuc nzie-weih nyaanh, tengx njiouz COVID-19 baengc, aengx caux benx buonv-zinh jiex gorn se maaih haaix diuc haih nyaav hoic taux yie nyei Medi-Cal nyei fai?

Naaiv deix nyaanh dugh meih duqv zipv siou yiem njiec PHE bouc dauh wuov yaac maiv maaih haaix diuc nyaav hoic zuqc meih nyei Medi-Cal nyaanh. Se gorngv meih nyei Medi-Cal nyaanh dugh nzunv baav meih haih zanv siou duqv gauh camv jiex \$2,000 benx yietc laanh nyei buonc a'fai \$3,000 benx cai-doiz nyei buonc nyaanh dugh haaix zanc PHE dorng bouc dauh ziangh hoc liuz nor nzunv baav haih nyaav zuqc nyei. Naaic muangx caux nquenc zangc jien jaa beiv taux meih nyei Medi-Cal nyaanh dugh nzauh heiz haih maaih haaix diuc nyaav hoic zuqc.

7. Yie duqv zipv tengx ndortv gong nyaanh se haih maaih haaix diuc zorqv nyaav taux yie myei Medi-Cal nyaanh?

Dorh yietc zungv duqv zipv tengx ndortv gong nyaanh zunh mbuox tong ninh mbuo nquenc zangc ze'weic gorn duqv hiuv. Aengx caux corc zunh mbuox tong dugh maaih haaix deiv yiem meih nyei ndortv gong nyaanh duqv dorng ziangh hoc mi'aqc a'fai haih dorng ziangh hoc siepv wuov. Maaih diuc baav dugh tengx nzie yiem faanv domh wuon-baengc hoic zuqc ndortv gong nyaanh yaac maiv funx benx nyaanh hlaax, wueic benx zuqc hnangv naaiv cingx oix zuqc mbuox tong meih nyei nquenc zangc jien jaa duqv hiuv gorngv meih duqv zipv tengx benx haaix diuc ndortv gong nyaanh.

8. Yie maaih haaix nyungc leiz bouc bun liouh lorx weic kuinx sic beiv taux yie maiv doix-dongh caux ninh mbuo nquenc zangc tengx zoux yie nyei Medi-Cal beu weih sou-gorn wuov?

Meih maaih leiz bouc bun liouh tov heuc tengx corngv baengh fim leiz bun muangx gorngv taux meih nyei Medi-Cal beu weih sou-gorn. Yiem njiec PHE bouc dauh ziangh hoc, meih corc maaih 210 norm hnoi yiem zipv haix nquenc zangc tih mengh fiex mbuox zoux gong hnoi-nyieqc funx daaih liouh tov heuc zaah sic corngv leiz bun muangx.

Meih oix zuqc nzipc goux jienv Medi-Cal yiem njiec lorx weic kuinx sic bouc dauh. Maiv gunv jiex gorngv beiv taux ninh mbuo corngv leiz zaamc dunz cuotv



Hnangv haaix zoux dugh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiex longc goux mangc heng-wangc jauv-louc dugh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



gorngv meih nyei Medi-Cal sou-gorn oix zuqc dorngh ziangh hoc yaac baac, meih se oix zuqc zipv longc taux meih nyei PHE dorngh ziangh hoc.

Liouh tov heuc zaah sic corngh leiz bun muangx, oix zuqc fiev dinh nzoih naaiv zeiv sou "Tov heuc saengv zangc tengx zaah sic corngh leiz bun muangx" yiem ga'haav maengz tih mengh fiex heuc zoux gong wuov zeiv daan. Oix zuqc mbungh goux longx gorngv duqv dorh yietc zungv dugh tov lorx naaic nyei waac-fienx bun nzoih, lemh jienv faaux nzoih meih nyei mbuoz, deic zepv, fonh nam mber, nquenc zangc mbuoz dugh caengz sic caux meih wuov, haaix norm kou-gong gorn juangc zoux gong, aengx caux wueic haaix diuc jauv-louc dugh meih tov heuc tengx zaah sic corngh leiz bun muangx.

Beiv taux meih maiv haih gorngv ang gitv waac nor, daaix luic mbuox tong yie mbuo duqv hiuv gorngv meih oix gorngv benx haaix fingz waac oc. Ninh mbuo oix zuqc mbenc faan waac mienh mingh yiem hlen tengx faan waac yiem njiec corngh sic paaiv leiz ziangh hoc. Beiv taux meih cai duqv maaih dorngh leiz borng buoz mienh div gong bun nor, dorh ninh nyei mbuoz aengx caux deic zepv mbuox yie mbuo duqv hiuv liuz yie mbuo se haih dorh kuv waac-fienx gorngv taux meih nyei sic dauh wuov taan caux ninh. Nzunc baav meih corc haih fiev fiex fungx bun yie mbuo duqv hiuv gorngv wueic haaix diuc dugh meih hnamv haix ninh mbuo nquenc zangc dunz cuotv nyei waac wuov zoux dorngh go maiv zingz leiz. Dorh meih nyei sou-tov heuc tengx zaah sic corngh leiz bun muangx wuov mingh aamx cuotv siou longx.

Meih corc haih dorh sou-tov daan fungx bun gan naaiv biao diuh jauv longc haaix diuh yaac duqv:

1. **Fungx fiex** mingh bun taux nquenc zangc taan nyanc hopv ze'weic gorn ei yiem njiec deic zepv dugh hinc yiem naaiv zeiv tih mengh fiex mbuox zoux gong wuov
2. A'fai **fungx fiex** bun taux:
California Department of Social Services
State Hearings Division
P.O. Box 944243, Mail Station 21-37
Sacramento, California 94244-2430
3. **Fungx gan fax mingh** bun taux saengv zangc porv leiz zaamc yiem njiec **(833) 281-0905**



Hnangv haaix zoux dungh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiemx longc goux mangc heng-wangc jauv-louc dungh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



4. **Fungx gan online** yiem njiec California Department of Social Services (DSS) liouh benx sou-pin tov muangx dunz sic dauh waac: <https://acms.dss.ca.gov/acms/login.request.do>
5. **Doc waac** lorx DSS cai naaic zuangx mienh aengx caux zuangx mienh dau waac toll-free gorn yiem **(800) 743-8525** / (TDD: (800) 952-8349)

Liouh hoqc hiuv jaa faaux gorngv taux Medi-Cal paaiv baengh fim leiz, meih corc haih bieqc lorx taux: <https://www.dhcs.ca.gov/services/medi-cal/Pages/Medi-CalFairHearing.aspx>.

9. Yie oix zuqc douc waac lorx taux yiem buonh deic Medi-Cal nquenc zangc ze'weic liouh tengx mbungh goux gorngv yie oix zuqc maaih Medi-Cal yiem njiec bouc dauh PHE nyei fai?

Maiv. Ninh mbuo nquenc zangc oix zuqc borqv waac lorx meih beiv taux meih maaih puix-juang gauz tengx Medi-Cal nyaanh a'fai beu weih sou-gorn maaih dorngx tiuv yienc siang. Beiv taux meih nyei Medi-Cal beu weih sou-gorn dorng ziangh hoc, aengx caux meih corc qiemx zuqc longc nyei nor, daaix luic douc waac lorx taux meih nyei nquenc zangc. Caux mbungh longx oix zuqc douc waac box tong bun nquenc zangc duqv hiuv dungh maaih dorngx tiuv yienc siang haih nyaub ging-dongx taux meih nyei puix-juang zipv longc Medi-Cal nyaanh, beiv zuqc borqv lorx doic waac-fienx a'fai se gorngv meih duqv suiv mingh yiem ganh norm siang-nquenc. Naaiv diuc jauv-louc se haih tengx mbungh goux longx meih nyei beu weih sou-gorn longc duqv hnangv lox aengx caux meih corc haih duqv zipv waac-fienx dungh yie mbuo fungx mingh mbuox meih gorngv taux Medi-Cal beu weih sou-gorn.

Maaih norm baav nquenc Medi-Cal ze'weic gorn se duqv guon liouh dorng hmien zoux nyei buonc gong oc. Meih corc haih douc waac gan fonh mingh mbuox, fungx fienx bun, fungx email, a'fai gan online. Meih nyei buonh deic nquenc zangc ze'weic douc waac nam mber se lorx mangc yiem naaiv zeiv mbuoz-daan a'fai bieqc lorx yiem online <http://dhcs.ca.gov/COL>. A'fai douc waac lorx Medi-Cal goux kaeqv mienh Helpline yiem naaiv **(800) 541-5555** (TTY (800) 430-7077). Beiv taux meih yiem nzuqc maengz California, douc waac lorx (916) 636-1980.

10. Yie nyei Medi-Cal se haih maaih dorngx tiuv yienc yiem njiec PHE bouc dauh ziangh hoc?



Hnangv haaix zoux dungh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiex longc goux mangc heng-wangc jauv-louc dungh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



Zeiz. Nzunc baav meih haih maaih ze'buonc gauz liouh tengx Medi-Cal kou-gong gorn dungh maaih beu weih sou-gorn gauh longx. Meih corc aengx maaih ze'buonc gauz liouh zipv yiem kou-gong gorn dungh puix gauh horpc bouc bun meih liuz zoux bun meih maiv zuqc lai h zitc guangc beu weih sou-gorn yiem njiec PHE dorng nyei ziangh hoc.

11. Yie corc haih zuqc juangc cuotv nyaanh (SOC) a'fai beu weih sou-gorn jaaz (ziux hlaax bun nyei nyaanh) jaaiz faaux nyei fai dungh yiem njiec PHE bouc dauh ziangh hoc wuov?

Maiv. Meih juangc cuotv nyei nyaanh (SOC) a'fai beu weih sou-gorn jaaz yaac maiv jaaiz faaux yiem njiec PHE bouc dauh ziangh hoc. Beiv taux meih juangc cuotv beu weih sou-gorn jaaz jaaiz faaux a'fai beiv taux meih duqv suiv bieqc naaic norm kou-gong gorn dungh maaih jaaz jaa nor, douc waac lorx taux nquenc zangc.

12. Haih fungc zoux beiv taux yie maiv maaih nyaanh cuotv bun yie nyei Medi-Cal jaaz?

Beiv taux meih maiv maaih cuotv meih nyei Medi-Cal jaaz yiem njiec PHE bouc dauh, meih corc haih douc waac lorx nquenc zangc liouh tov ninh mbuo simv cuotv naaic deix jaaz (tiu guangc bun). Meih **maiv** zuqc jaaav nzuonx haaix diuc jaaz oc.

Meih corc haih tov gaav naaic deix nyaanh liouh cuotv benx beu weih sou-gorn jaaz yiem njiec PHE bouc dauh. Beiv taix suiv cuotv maiv longc Medi-Cal kou-gong nyaanh aqv, meih corc haih tov heuc ninh mbuo jaaav nzuonx bun dungh meih duqv cuotv ndaangc nyei nyaanh.

Mbuox tong nquenc zangc duqv hiuv beiv taux meih nyei nyaanh hlaax hluotv zoqc njiec. Nzunc baav meih haih maaih ze'buonc gauz liouh benx wang-henh tengx Medi-Cal.

Liouh maaih waac naaic gorngv taux beu weih jaaz, douc waac lorx yiem ga'ndiev **Medi-Cal kou-gong gorn fonh nam mber:**

- Kou-gong gorn goux fu'jueiv aengx caux maaih gu'nguaaz yiem sin: **(800) 880-5305**
- Medi-Cal Access Program: **(800) 433-2611**
- County Children's Health Initiative: **(833) 912-2447**



Hnangv haaix zoux dungh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiex longc goux mangc heng-wangc jauv-louc dungh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



Yietc zungv goux douc waac domh gorn zangc se koi zoux gong yiem liv-baaiz yietv mingh taux liv-baaiz hmz, yiem 8 a.m. diemv mingh taux 7 p.m. diemv, aengx caux liv-baaiz luocq, yiem 8 a.m. diemv mingh taux 12 p.m. diemv. Yietc zungv maaih nzoih TTY/TTD aengx caux mbenc tengx faan waac bun muangx.

Liouh longc benx 250 Percent Working Disabled Program, ninh yaac maaih buo diuh jauv liouh bun heuc tov simv cuotv guangc beu weih jaaz:

- Douc waac lorx **(916) 445-9891**, yiem liv-baaiz yietv mingh taux liv-baaiz hmz, yiem 8 a.m. diemv mingh taux 12 p.m. diemv aengx caux yiem 1 p.m. diemv mingh taux 5 p.m. diemv. Meih corc haih tov heuc tengx benx da'nyeic fingz waac.
- Dorh sou-tov daan fax mingh bun taux **(916) 440-5676**
- Bieqc fiev sou-nzangc yiem naaic muangx sou-form yiem online yiem naaiv <http://dhcs.ca.gov/wdp>

13. Beiv taux yie nzauh heiz butv COVID-19 baengc zingh, tengx zaah mangc baengz zingh funx zuqc ndongc haaix jaaz? Beiv taux yie butv COVID-19 baengc zingh, tengx zorc baengc funx zuqc ndongc haaix jaaz?

Jaa-dorngx liouh zaah dimv mangc COVID-19 baengc, zaah baengc gong-jaaz, aengx caux zorc baengc jaaz se maiv zuqc cuotv oc ninh mbuo Medi-Cal baeqc wang-henh tengx. Beiv taux meih qiex ziuz mangc baengc, zaah mangc a'fai zorc COVID-19 baengc, ninh mbuo nzie weih beu nzoih liouh bueiz zorc huiang-zingh baengc, jiepv sih goux mangc, aengx caux zorc baengc nyei mienh mingh goux mangc.

14. Yie yiem njiec sou-gorn dungh maaih jaaz-jamv souz mouc Medi-Cal caux/fai yie biau z bieqc deic bung sou-gorn maiv nzoih. Yie corc haih duqv longc Medi-Cal liouh tengx goux zorc COVID-19 baengc zingh nyei fai

Zeiz. Yietc zuangx zipv longc Medi-Cal mienh se haih zipv longc tengx zaah mangc COVID-19 baengc, nzie weih goux mangc baengc, aengx caux zorc baengc yiem njiec PHE bouc dauh. Yietc zuangx zipv longc Medi-Cal mienh corc haih zipv longc jaa-sic liouh tengx zorc goux COVID-19 baengc nzoih zunh maiv gunv jiepv gorngv ninh mbuo maaih beu junh sou-gorn a'fai maaih jaaz-jamv souz mouc sou-gorn yiem Medi-Cal. (Jaaz-jamv souz mouc Medi-Cal se liouh dungh



Hnangv haaix zoux dugh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiex longc goux mangc heng-wangc jauv-louc dugh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



maaih gu'nguaaz yiem sin a'fai tengx goux maaih gu'nguaaz yiem sin jauv-louc aengx caux jiepv sih hiuang-zinh baengc hnangv). Meih corc haih zipv tengx goux mangc taux butv COVID-19 baengc yiem njiec yi diuc Medi-Cal managed care aengx caux fee-for-service Medi-Cal, dugh meih benx biaz biec deic bung maaih sou-gorn maiv gauz nyei mienh.

Ninh mbuo guoqv zangc hungh jaa goux biaz biec deic bung nzie weih gong-bou duqv jaa waac mbuox gorngv maiv dungx dorh 'hungh jaa nyaanh' liouh zaah mangc aengx caux zorc COVID-19 baengc. Lorx muangx waac-fienx jaa gorngv taux "hungh jaa nyaanh" se mbenc hietv yiem naaiv U.S. Citizenship and Immigration Services website (<https://www.uscis.gov/green-card/green-card-processes-and-procedures/public-charge/>).

Liouh hoqc hiuv yietc nyeic gorngv taux longc hungh jaa nyaanh, meih biec lorx mangc yiem California Health and Human Services Agency njiaaux longc hungh jaa nyaanh sou-guv daan (<https://www.chhs.ca.gov/blog/2021/03/15/alert-important-change-to-public-charge-rule/>).

15. Haaix deix mienh dugh duqv beu weih liouh duqv tengx nziepv wuon-baengc ndie?

Yietc zuangx zipv longc Medi-Cal mienh, lemh jienv ninh mbuo zoqc zanv a'fai maaih jaaz-jamv sou-gorn nyei buonc Medi-Cal, se da'dauh duqv beu nzoih aengx caux duqv zipv wang-henh nziepv nqaeqv wuon-baengc ndie.

16. Ninh mbuo oix zuqc cuotv nyaanh maaiz nqaeqv wuon-baengc ndie fai?

Maiv. Naaiv deix ndie-nqaeqv se zeiz ninh mbuo guoqv zangc hungh jaa maaiz daaih aengx caux liouh bun zuangx mienh da'dauh mienh qiex nziepv wuov (maaih a'fai maiv maaih Medi-Cal) nyei mienh yaac maiv zuqc cuotv nyaanh bun. Maiv gunv jicx biaz biec deic bung maiv maaih sou-gorn gauz yaac baac.

17. Ninh mbuo mingh lorx nziepv naaiv diuc ndie-nqaeqv yiem haaix?

Ndie-pouz, zorc baengc dorngx, tengx goux zorc baengc nyei mienh (lemh jienv ninh mbuo biec yiem goux heng-wangc sou-gorn mienh), aengx caux da'nyeic-norm goux mangc baengc zingh gorn zangc dugh duqv zipv aengx caux goux mangc ndie-nqaeqv COVID-19 baengc wuov.



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Lorx waac-fienx jaa tipv yiem njiec California Department of Public Health (CDPH) website:
<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/COVID-19Vaccine.aspx>

Yiem naaiv “My Turn” website se longc liouh zoux sou-gorn dunz ziangh hoc buangh doic. Lorx waac-fienx jaa tipv yiem njiec <https://myturn.ca.gov/>.

18. Corc maaih yiem haaix dugh yie haih lorx hoqc mangc gorngv taux nziepv nqaeqv COVID-19 baengc zingh ndie?

Jiex ndaangc yietc gouv yiem California baeqc fingz dugh maaih hnyangx-jeiv jiex ndangc 12+ hnyangx duqv nziepv yietc laanh mienh maiv gauh zoqc jiex yietc sim liouh nqaeqv COVID-19 wuon-baengc ndie. Naaiv diuc ndie-nqaeqv se nziepv liuz maiv maaih haaix diuc hoic, longx yauc haic aengx caux bun wang-henh nziepv. Lorx hoqc hiuv jaa faaux gorngv taux meih hnangv haaix haih tengx dongh hnyouv juangc gunv goux bun naaiv baan COVID-19 domh wuon-baengc zutc nzengc:

- DHCS Ziangh diuh naaic waa-cai maqc nyei
 - <https://www.dhcs.ca.gov/Documents/COVID-19/COVID-19-Vaccine-Beneficiary-FAQ.pdf>
- Maaih sing-wuonh nyei ndie-ouc – California Department of Public Health
 - <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx>
- Mingh lorx nziepv ndie-nqaeqv bun meih – Centers for Disease Control and Prevention
 - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/your-vaccination.html>
- Ndie-pouz liouh tengx dunz benx ziangh hoc buangh doic
 - <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/FedRetailPharmProgVacAppt.aspx>

Liouh lorx muangx waac-fienx jaa gorngv taux nziepv ndie-nqaeqv COVID-19 baengc a’fai bieqc dunz ziangh hoc daan, bieqc lorx My Turn website yiem njiec www.myturn.ca.gov



Hnangv haaix zoux dungh DHCS haih tengx goux mbungh nzoih gorngv Medi-Cal haih borqv nzipc jienv goux nzoih ei gan qiemx longc goux mangc heng-wangc jauv-louc dungh yiem njiec COVID-19 baengc zingh faanv hoic nyei bouc dauh



A'fai

Douc waac lorx CDPH COVID-19 Hotline gorn yiem njiec **(833) 422-4255**. Koi zoux gong yiem liv-baaiz yietv mingh taux liv-baaiz hmz, yiem 8 a.m. diemv minght aux 8 p.m. diemv, aengx caux liv-baaiz luoqc aengx caux liv-baaiz cietv, yiem 8 a.m. diemv minght aux 5 p.m diemv.

County Social Services Agencies

If the information on this list has changed, you may verify the information in the phone directory under the county government listings.

A - L Counties

Alameda County (01)

(510) 383-8523
(888) 999-4772

Alpine County (02)

(530) 694-2235 Ext. 231

Amador County (03)

(209) 223-6550

Butte County (04)

(530) 538-7711
(877) 410-8803

Calaveras County (05)

(209) 754-6448

Colusa County (06)

(530) 458-0250

Contra Costa County (07)

Currently Enrolled
(866) 663-3225

New Application
(800) 709-8348

Del Norte County (08)

(707) 464-3191

El Dorado County (09)

(530) 642-7300

Fresno County (10)

Automated Assistance
(559) 600-1377

Call Center
(855) 832-8082

Glenn County (11)

(530) 934-6514

Humboldt County (12)

(877) 410-8809

Imperial County (13)

(760) 337-6800

Inyo County (14)

(760) 872-1394

Kern County (15)

Currently Enrolled
(877) 410-8812

New Application
(661) 631-6807

Kings County (16)

(877) 410-8813

Lake County (17)

(707) 995-4200

Lassen County (18)

(530) 251-8152

Los Angeles County (19)

Customer Service Center
(866) 613-3777

(877) 597-4777

M - O Counties

Madera County (20)

(559) 675-2300

Marin County (21)

(415) 473-3400

Mariposa County (22)

(209) 966-2000
(800) 549-6741

Mendocino County (23)

Fort Bragg Office
(707) 962-1000

Toll-Free in Mendocino
(877) 327-1677

Mendocino County (23)

(continued)

Ukiah Office
(707) 463-7700

Toll-Free in Mendocino
(877) 327-1711

Merced County (24)

(209) 385-3000

Modoc County (25)

(530) 233-6501

Mono County (26)

North County Office
(760) 932-5600

South County Office
(760) 924-1770

Monterey County (27)

(866) 323-1953

Napa County (28)

(800) 464-4214
(707) 253-4511

Nevada County (29)

(888) 809-1340
(530) 265-1340

Orange County (30)

Automated Assistance
(949) 389-8456

(714) 541-4895

Currently Enrolled
(800) 281-9799

New Application
(855) 478-5386

P - R Counties**Placer County
Human Services (31)**

(888) 385-5160

From outside of the County
(916) 784-6000**Plumas County (32)**

(530) 283-6350

Riverside County (33)Call Center – Customer Service
(800) 274-2050**S Counties****Sacramento County (34)**

(916) 874-3100

(209) 744-0499

San Benito County (35)

(831) 636-4180

San Bernardino County (36)

(877) 410-8829

San Diego County (37)

(866) 262-9881

**San Francisco
City and County (38)**

(415) 558-4700

(855) 355-5757

San Joaquin County (39)

(209) 468-1000

San Luis Obispo County (40)

(805) 781-1600

San Mateo County (41)

(800) 223-8383

Santa Barbara County (42)Access Cal Win:
(866) 404-4007**Santa Clara County (43)**Benefits Assistance Center
(408) 758-3800

(408) 758-4600

Automated Assistance
(877) 962-3633**Santa Cruz County (44)**Benefit Call Center
(888) 421-8080**Shasta County (45)**

(877) 652-0731

Sierra County (46)Loyalton
(530) 993-6721Downieville
(530) 289-3711**Siskiyou County (47)**

(530) 841-2700

Solano County (48)Benefit Action Center
(800) 400-6001Fairfield
(707) 784-8050Vacaville
(707) 469-4500Vallejo
(707) 553-5000**Sonoma County (49)**

(877) 699-6868

Stanislaus County (50)

(877) 652-0734

Sutter County (51)

(877) 652-0735

T - Y Counties**Tehama County (52)**

(530) 527-1911

Trinity County (53)

(800) 851-5658

(530) 623-1265

Tulare County (54)

(800) 540-6880

Tuolumne County (55)

(209) 533-5711

For Mailed Application
(209) 533-5725**Ventura County (56)**

(888) 472-4463

Yolo County (57)

(855) 278-1594

Yuba County (58)

(877) 652-0739