



HNUB TIM

**Cov Xov Xwm Tseem Ceeb Txoj Koj Qhov Medi-Cal:
Ntsuam Xyuas Kom Paub Tseeb Tias Koj Qhov Ntaub Ntawv Hloov Pauv Tshiab
Lawm!**

Nyob Zoo Medi-Cal Tus Tswv Cuab,

Cov cheeb tsam nroog tab tom hloov pauv tshiab lawv cov ntaub ntawv teev tseg rau Medi-Cal cov neeg tau txais txiaj ntsig uas tau qhia tawm txog kev hloov pauv, xws li koj qhov nyiaj tau los nce siab, tau txoj hauj lwm tshiab, los sis cev xeeb tub. Yog tias koj los sis qee tus neeg hauv koj yim neeg tau txais ib tsab ntawv tuaj ntawm koj lub cheeb tsam nroog nug txog cov ntaub ntawv hais txog koj Medi-Cal kev pab them, thov teb rau nroog qhov ntaub ntawv uas tau thov tuaj.

Koj yuav txus ntiv los khaws koj qhov Medi-Cal kev pab them thaum muaj qhov xwm txheej ceev rau kev noj qab haus huv rau pej xeem (PHE) txog COVID-19, txawm tias koj tsis tsim nyog tau txais ntiv lawm los xij. Thaum qhov COVID-19 PHE xaus lawm, lub cheeb tsam nroog yuav ntsuam xyuas yog tias koj tseem tsim nyog tau txais rau qhov Medi-Cal pab dawb los sis luv nqis.

Ua kom paub tseeb tias peb muaj koj cov ntaub ntawv tshiab tshaj plaws

Ua cov kauj ruam hauv qab no yuav pab koj khaws koj qhov Medi-Cal kev pab them thaum qhov COVID-19 PHE xaus lawm:

- **Hloov pauv tshiab koj qhov ntaub ntawv tiv tauj** yog tias tsab ntawv no tau muab xa tuaj rau koj vim tias koj qhov ntaub ntawv tiv tauj tau hloov pauv, suav nrog koj qhov chaws nyob, tus naj npawb xov tooj, thiab tus email. Lub cheeb tsam nroog xav tau cov ntaub ntawv no li ntawd lawv thiaj tuaj yeem tiv tauj tau koj thaum muaj qhov ntaub ntawv tseem ceeb txog kev khaws koj qhov Medi-Cal.
- **Qhia tawm txog cov kev hloov pauv** hauv koj yim neeg mus rau koj lub chaws lis hauj lwm ntawm lub cheeb tsam nroog hauv zos. Qhov no suav muaj yog tias ib tug neeg twg muaj cev xeeb tub, qee tus neeg tshais tawm los sis nkag los hauv koj lub tsev, qhov nyiaj tau los hloov pauv, los sis muaj qee yam dab tsi uas tuaj yeem cuam tshuam koj qhov Medi-Cal li kev muaj cais tau txais. Koj tuaj yeem qhia tawm cov kev hloov pauv no los ntawm:

- Hu rau koj lub cheeb tsam nroog ntawm tus naj npawb hauv daim ntawv teev npe uas tau rhais los nrog.
 - Rau npe nkag mus rau koj lub as khauj tau ntawm CoveredCA.com, MyBenefitsCALWIN.org, los sis BenefitsCal.org.
 - Xa ib tsab ntawv mus rau koj lub cheeb tsam nroog (saib hauv daim ntawv teev npe uas rhais los nrog).
 - Mus cuag hauv koj lub chaws lis hauj lwm ntawm lub cheeb tsam nroog tim ntsej tim muag.
- **Teb txhua cov nqe lus nug rau qhov ntaub ntawv** yog tias koj tau txais ib tsab ntawv los ntawm koj lub cheeb tsam nroog.

Koj tsis thas teb rau tsab ntawd no los tau

Tsab ntawv no yog los qhia rau koj txog qhov vim li cas nws thiaj li tseem ceeb los ua kom paub tseeb tias koj qhov ntaub ntawv ntiag tug thiaj yuav muab ua kom hloov tshiab, thiab qhia tawm cov kev hloov pauv twg mus rau koj lub cheeb tsam nroog. Nws tsis yog Daim Ntawv Ceeb Toom Kev Nqis Tes Ua. Koj yuav tau txais Daim Ntawv Ceeb Toom Kev Nqis Tes Ua ua ntej kev nqis tes ua twg txog koj qhov Medi-Cal. Nws kuj yuav piav qhia txog koj cov cais kev thov rov txiav txim dua.

Cov Nqe Lus Nug?

Yog tias koj muaj cov nqe lus nug los sis xav tau kev pab, nyeem daim ntawv Cov Nqe Lus Nug Uas Nquag Nug uas tau rhais los nrog los sis hu rau koj lub chaw lis hauj lwm ntawm koj lub cheeb tsam nroog hauv zos ntawm tus naj npawb hauv daim ntawv teev npe uas tau rhais los nrog los sis hauv online tau ntawm <http://dhcs.ca.gov/COL>.

Yog tias koj xav tau kev pab hauv hom lus uas tsis yog lus Askiv, saib daim ntawv teev npe uas tau rhais los nrog ntawm cov naj npawb xov tooj rau cov kev pab cuam pab hom lus pab dawb. Qhov no suav nrog tus neeg txhais lus los pab koj nyeem tsab ntawv no.

Ua tsaug,

Department of Health Care Services
Xeev California



Cov Nqe Lus Nug Uas Nquag Nug (FAQs) Txog Medi-Cal thiab COVID-19

1. Kuv qhov Medi-Cal puas yuav xaus thaum muaj qhov xwm txheej ceev txog kev noj qab haus huv ntawm pej xeeb txog COVID-19 (PHE)?

Tsoom fww nrab tau tshaj tawm qhov PHE hauv 2020 vim rau qhov muaj COVID-19. Hais txog cov tswv cuab feem coob ntawm Medi-Cal, Medi-Cal yuav tsis xaus nyob rau thaum muaj qhov PHE. Rau kev zam, nyeem Nqe Lus Nug 2 hauv qab no.

2. Thaum twg kuv thiaj tuaj yeem poob qhov Medi-Cal thaum muaj qhov PHE?

Cov tswv cuab feem coob yuav tsis poob kev pab them thaum muaj qhov PHE. Txawm li cas los xij, muaj cov kev zam. Medi-Cal kev pab them tuaj yeem xaus yog tias koj:

- Tag sim neej
- Rhais tawm hauv lub xeev
- Qhia koj qhov Medi-Cal tus neeg ua hauj lwm tias koj tsis xav tau Medi-Cal ntxiv lawm
- Tau Medi-Cal vim rau qhov muaj qhov yuam kev ntawm kev tswj hwm los sis kev ntxias dag

Yog tias koj qhov Medi-Cal tau xaus rau lwm qhov laj thawj twg, hu rau koj lub cheeb tsam nroog los nug seb nws puas yog nws muab xaus los ntawm kev ua yuam kev.

3. Kuv yuav tsum ua li cas nrog Medi-Cal pob ntawv kev txuas sij hawm uas kev tau txais haiv kev xa ntawv?

Ua kom tiav daim foos txuas sij hawm, sau qhov ntaub ntawv uas tau thov, thiab xa pob ntawv txuas sij hawm rov qab mus rau lub cheeb tsam. Koj yuav tseem muaj cai tau txais rau Medi-Cal qhov kev pab them kom txog thaum qhov PHE



DHCS ua li cas thiaj li tau txais Medi-Cal tuaj yeem txuas ntxiv mus raws li qhov xav tau kev saib xyuas kev noj qab haus huv thaum lub sij hawm COVID-19 xwm txheej ceev



xaus, txawm tias yog tias koj qhov kev txuas sij hawm txog sij hawm lawm los sis koj qhia tawm cov kev hloov pauv txog koj qhov ntaub ntawv ntiag tug los sis yim neeg.

4. Cov kev hloov pauv twg uas kuv yuav tsum qhia tawm mus rau kuv lub cheeb tsam nroog?

Qhiv tawm cov kev hloov pauv twg, suav nrog, tab sis tsis txwv rau:

- Ntaub ntawv tiv tauj (chaw nyob, tus naj npawb xov tooj, chaw nyob email, lwm yam ntxiv.)
- Qhov nyiaj tau los
- Tus neeg nrog koj nyob
- Cov neeg uas koj thov tias yog cov neeg them se

5. Kuv yuav qhia tawm cov kev hloov pauv mus rau kuv lub cheeb tsam nroog tau li cas?

Koj tuaj yeem qhia tawm cov kev hloov pauv tim ntsej tim muag, hauv kev xa ntawv, hauv kev hu xov tooj, los sis hauv online. Koj tuaj yeem nrhiav tau tus naj npawb ntawm koj lub chaw lis hauj lwm ntawm lub cheeb tsam nroog hauv zej zog tau hauv daim ntawv teev npe uas rhais los nrog los sis hauv online tau ntawm <http://dhcs.ca.gov/COL>.

Yog tias koj qhia tawm cov kev hloov pauv hauv xov tooj, koj lub cheeb tsam nroog yuav pab koj ua kom tiav daim foos txuas sij hawm thiab kos npe hauv xov tooj rau qhov twg uas xav tau kev kos npe.

Yog tias koj tsis muaj qhov pov thawj uas xav tau ntawm kev hloov pauv, koj tuaj yeem muab ib qhov nqe lus rau lub cheeb tsam nroog hauv xov tooj los sis hauv kev sau ua ntawv.

6. Kuv cov kev them nyiaj txhawb, cov nyiaj pab thaum muaj COVID-19, thiab cov nyiaj them rov qab rau kev kho kom zoo tuaj cuam tshuam li cas rau kuv qhov Medi-Cal?

Cov kev them nyiaj uas koj tau txais thaum uas muaj qhov PHE yuav tsis cuam tshuam rau koj qhov kev muaj cai ntawm Medi-Cal. Tab sis koj qhov Medi-Cal yuav tau txais kev cuam tshuam yog tias koj khaws tau ntau dua \$2,000 rau ib tug neeg los sis \$3,000 rau ob peb qhov ntawm cov kev them nyiaj no tom qab kev xaus ntawm qhov PHE. Nug koj lub cheeb tsam nroog yog tias koj qhov kev muaj cai tau txais ntawm Medi-Cal yuav tau txais kev cuam tshuam.

7. Kuv cov txiaj ntsig kev poob hauj lwm cuam tshuam rau kuv qhov kev muaj cai ntawm Medi-Cal li cas?

Qhia tawm tag nrho ntawm cov txiaj ntsig kev poob hauj lwm uas koj tau txais mus rau koj lub chaw lis hauj lwm ntawm lub cheeb tsam nroog hauv zej zog. Thiab qhia tawm yog tias koj cov txiaj ntsig kev poob hauj lwm tau xaus lawm los sis yuav xaus sai-sai no. Qee cov txiaj ntsig kev poob hauj lwm thaum muaj kev sib kis kab mob thoob plaws tsis suav tias yog qhov nyiaj tau los, li ntawm nco ntsoov qhia rau koj tus neeg ua hauj lwm hauv lub cheeb tsam nroog seb yogh om twg ntawm cov txiaj ntsig kev poob hauj lwm uas koj tau los/tau txais los.

8. Kuv cov cai kev thov kom txiaj txim dua yog dab tsi yog tias kuv tsis pom zoo nrog kev ua hauj lwm ntawm lub cheeb tsam nroog hais txog kuv qhov Medi-Cal qhov kev pab them?

Koj muaj txoj cai los thov txog rau kev sib hais kom ncaj ncees hais txog koj qhov Medi-Cal kev pab them. Thaum muaj qhov PHE, koj muaj li 210 hnub txij li hnub uas koj tau txais Daim Ntawv Ceeb Toom Kev Nqis Tes Uas ntawm lub cheeb tsam nroog los thov rau qhov kev sib hais.

Koj yuav khaws koj qhov Medi-Cal thaum ua koj qhov kev rov txiaj txim dua. Txawm tias yog tias qhov kev sib hais txiaj txim siab tias koj qhov Medi-Cal yuav tsum xaus, koj yuav khaws koj cov txiaj ntsig kom txog thaum qhov PHE xaus.

Txhawm rau los thov rau kev sib hais, sau daim foos “Thov rau Kev Sib Hais Hauv Xeev” nyob rau sab tom qab ntawm Daim Ntawv Ceeb Toom Kev Nqis Tes Ua. Nco ntsoov los muab tag nrho cov ntaub ntawv uas tau thov, suav nrog koj lub npe puv, chaw nyob, tus naj npawb xov tooj, lub npe ntawm lub cheeb tsam nroog uas ua qhov hauj lwm ntawd tawm tsam rau koj, cov khoos kas pab uas tau muaj feem xyuam, thiab qhov laj thawj koj tab tom thov rau kev sib hais.

Yog tias koj tsis nkag siab Lus Askiv, thov qhia peb txog koj hom lus uas koj xav tau. Yuav muaj kev pab txog hom lus rau koj nyob rau ntawm lub rooj sib hais. Yog tias koj muaj tus neeg sawv cev uas tau txais kev tso cai, qhia rau peb lawv lub npe thiab chaw nyob li ntawd peb thiaj tuaj yeem faib qhov ntaub ntawv tseem ceeb txog koj rooj plaub rau lawv. Koj kuj tseem tuaj yeem xa tsab ntawv tuaj qhia rau peb tias vim li cas koj thiaj xav tias lub cheeb tsam nroog qhov kev txiaj txim siab tsis raug lawm. Khaws ib daim ntawv theej ntawm koj qhov kev thov rau kev sib hais.

Koj tuaj yeem xa koj qhov kev thov rau kev sib hais tuaj hauv ib ntawm tsib txoj hauv kev no:



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1. **Xav ntawv** tuaj mus rau lub cheeb tsam nroog lub chaw hauj lwm saib xyuas kev noj qab nyob zoo ntawm qhov chaw nyob tau qhia hauv Daim Ntawv Ceeb Toom Txog Kev Nqis Tes Ua
2. Los sis **Xa ntawv** tuaj rau:
California Department of Social Services
State Hearings Division
P.O. Box 944243, Mail Station 21-37
Sacramento, California 94244-2430
3. **Xa Rau Hauv Fev** mus rau Feem Hauj Lwm Kev Sib Hais Plaub Hauv Xeev tau ntawm **(833) 281-0905**
4. **Xa hauv online** tau ntawm California Department of Social Services (DSS) nplooj vev xaib kev thov rau kev sib hais:
<https://acms.dss.ca.gov/acms/login.request.do>
5. **Hu xov tooj** rau DSS Kev Nug Pej Xeev thiab Kev Teb Rov Qab ntawm tus xov rooj hu dawb tau ntawm **(800) 743-8525** / (TDD: (800) 952-8349)

Los kawm paub ntxiv txog Medi-Cal cov kev sib hais kom muaj kev ncaj ncees, koj kuj tuaj yeem mus rau: <https://www.dhcs.ca.gov/services/medi-cal/Pages/Medi-CalFairHearing.aspx>.

9. Kuv puas yuav tsum hu rau kuv qhov Medi-Cal lub chaw lis hauj lwm ntawm cheeb tsam nroog hauv zej zog los ua koj paub tseeb tias kuv tuaj yeem khaws kuv qhov Medi-Cal thaum muaj qhov PHE?

Tsis tas hu. Lub cheeb tsam nroog yuav tiv tauj koj yog tia koj qhov kev muaj cai tau txais ntawm Medi-Cal los sis qhov kev pab them hloov pauv. Yog tias koj qhov Medi-Cal qhov kev pab them xaus, thiab qhov ntawd tsis yog qhov koj xav tau, thov hu rau koj lub cheeb tsam nroog. Kuj ua koj paub tseeb los hu rau koj lub cheeb tsam nroog los qhia tawm cov kev hloov pauv uas tuaj yeem cuam tshuam rau koj qhov kev muaj cai tau txais ntawm Medi-Cal, xws li koj qhov ntaub ntawv tiv tauj los sis yog tias koj rhais mus rau lub cheeb tsam nroog tshiab lawm. Qhov no yuav pab ua kom paub tseeb tias koj qhov kev pab them tseem siv tau thiab tias koj tau txais qhov ntaub ntawv uas peb xa rau koj hais txog koj qhov Medi-Cal qhov kev pab them.

Qee lub cheeb tsam nroog lub chaw lis hauj lwm ntawm Medi-Cal yuav muab kawm rau kev pab cuam tim ntsej tim muag lawm. Koj tseem tuaj yeem tiv tauj

Nplooj ntawv **4** ntawm **9**



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lawm hauv kev hu xov tooj, xa ntawv, xa email, los sis hauv online. Koj lub chaw lis hauj lwm hauv cheeb tsam nroog hauv zej zog tus naj npawb tuaj yeem nrhiav tau hauv daim ntawv teev npe uas tau rhais los nrog los sis hauv online <http://dhcs.ca.gov/COL>. Los sis hu rau Medi-Cal Tus Tswv Cuab Tus Xov Tooj Pab ntawm **(800) 541-5555** (TTY (800) 430-7077). Yog tias koj nyob sab nraud ntawm Xeev California, hu rau (916) 636-1980.

10. Kuv qhov Medi-Cal puas tuaj yeem hloov pauv tau thaum muaj PHE?

Yog kawm. Koj tuaj yeem tsim nyog tau txais Medi-Cal lub khoos kas nrog kev pab them zoo dua qub. Koj kuj tuaj yeem tsim nyog tau txais rau lub khoos kas uas haum rau koj cov kev xav tau zoo dua li ntawd koj thiaj tsis poob qhov kev pab them thaum qhov PHE xaus.

11. Kuv qhov nqi sib faib them (SOC) los sis qhov nqi tuav pov hwm (tus nqi hauv txhua hli) paus tuaj yeem nce siab thaum muaj qhov PHE?

Tsis nce. Koj tus nqi sib faib them los sis tus nqi tuav pov hwm yuav tsum tsis nce siab thaum muaj qhov PHE. Yog tias koj tus nqi sib faib them tus nqi tuav pov hwm nce siab los sis yog tias koj rhais mus rau lub khoos kas uas muaj tus nqi kev tuav pov hwm, hu rau koj lub cheeb tsam nroog.

12. Yuav muaj dab tsi yog tias kuv tsis tuaj yeem them kuv qhov Medi-Cal tus nqi tuav pov hwm?

Yog tias koj tsis tuaj yeem them rau koj qhov Medi-Cal tus nqi tuav pov hwm thaum muaj qhov PHE, koj tuaj yeem hu rau lub cheeb tsam nroog kom muab koj tus nqi tuav pov hwm zam (muab tshem tawm). Koj yuav **tsis** tas them rov qab cov nqi tuav pov hwm uas tau zam twg li.

Koj kuj tuaj yeem thov rau cov nuj nqis rau cov nqi kev tuav pov hwm uas koj tau them thaum muaj qhov PHE. Yog tias koj tab tom tawm ntawm Medi-Cal lub khoos kas tus nqi tuav pov hwm, koj tuaj yeem thov rau kev them rov qab ntawm cov nqi tuav pov hwm uas koj tua them.

Qhia rau koj lub cheeb tsam nroog yog tias koj qhov nyiaj tau los tau poob qis. Koj tuaj yeem tsim nyog tau txais rau qhov Medi-Cal pab dawb.

Hais txog cov nqe lus nug txog cov nqi tuav pov hwm, hu rau **Medi-Cal cov naj npawb xov tooj ntawm lub khoos kas** hauv qab no:



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- Cov khoos kas rau me nyuam yaus thiab poj niam cev xeeb tub: **(800) 880-5305**
- Medi-Cal Access Program: **(800) 433-2611**
- County Children's Health Initiative: **(833) 912-2447**

Tag nrho cov chaw muab kev pab cuam qhib rau Hnub Monday txog Hnub Friday, 8 a.m. txog 7 p.m., thiab Hnub Saturday, 8 a.m. txog 12 p.m. Txhua qhov muaj TTY/TTD thiab cov kev pab cuam hom lus.

Hais txog 250 Percent Working Disabled Program, muaj peb txoj hauv kev los thov rau kev zam tus nqi tuav pov hwm:

- Hu rau **(916) 445-9891**, Hnub Monday txog Hnub Friday, 8 a.m. txog 12 p.m. thiab 1 p.m. txog 5 p.m. Koj tuaj yeem thov kev pab hauv lwm hom lus.
- Xa fev koj qhov kev thov mus rau **(916) 440-5676**
- Sau daim foos kev thov hauv online tau ntawm <http://dhcs.ca.gov/wdp>

13. Yog tias kuv muaj cov tsos mob ntawm COVID-19, nws yuav raug pes tsawg kom tau txais kev kuaj xyuas? Yog tias kuv muaj tus kab mob COVID-19, qhov kev kho mob yuav raug tus nqi pes tsawg?

Kev kuaj xyuas COVID-19 yam tsim nyog rau fab kev kho mob, cov kev pab cuam ntsig txog kev kuaj xyuas mob, thiab kev kho mob yog pab dawb nrog Medi-Cal. Yog tias koj yuav tsum tau txais kev ntsuam xyuas, kuaj xyuas mob, los sis kho mob rau COVID-19, cov kev pab cuam tau txais kev duav rau chav kho mob xwm txheej ceev, kev saib xyuas maj ceev, thiab cov kev mus cuag kws kho mob tom chaw lis hauj lwm.

14. Kuv nyob rau hauv qhov Medi-Cal uas muaj thaj tsam kev txwv thiab/los sis kuv qhov xwm txheej kev nkag teb chaws tseem tsis tau txias kev kuaj xyuas. Kuv puas tuaj yeem tau txais Medi-Cal cov kev pab cuam ntsig txog COVID-19?

Yog. Tag nrho Medi-Cal cov neeg tau txais txiaj ntsig tuaj yeem tau txais kev kuaj xyuas COVID-19, cov kev pab cuam ntsig txog kev kuaj xyuas, thiab kev kho mob thaum muaj qhov PHE. Tag nrho Medi-Cal cov neeg tau txais txiaj ntsig tuaj yeem tau txais cov kev pab cuam uas tsim nyog rau kev kho mob rau COVID-19 tsis tas hais txog yog tias lawv nyob hauv thaj tsam kev duav puv los sis thaj tsam kev duav muaj kev txwv ntawm Medi-Cal. (Thaj tsam kev duav uas muaj kev txwv ntawm Medi-Cal yog rau cov poj niam cev xeeb tub los sis ntsig txog



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kev xeeb tub thiab cov kev pab cuam xwm txheej ceev nkaus xwb). Koj tuaj yeem cov kev pab cuam ntsig txog COVID-19 hauv tag nrho Medi-Cal managed care thiab fee-for-service Medi-Cal, tsis hais txog ntawm koj qhov xwm txheej kev nkag teb chaws li.

Cov kev pab cuam kev nkag teb chaws ntawm tsoom fwm nrab tau hais tias kev kuaj xyuas thiab kev kho txog COVID-19 tsis suav rau hauv lawv qhov kev kuaj xyuas hais txog “kev ntsub nqi rau pej xeeb”. Qhov ntaub ntawv ntxiv txog “kev tsub nqi rau pej xeeb” muaj nyob hauv U.S. Citizenship and Immigration Services lub vev xaib (<https://www.uscis.gov/green-card/green-card-processes-and-procedures/public-charge>).

Los kawm paub ntxiv txog kev tsub nqi rau pej xeeb, koj kuj tuaj yeem mus saib hauv California Health and Human Services Agency Qhov Lus Qhia Txog Kev Tsub Nqi Rau Pej Xeeb (<https://www.chhs.ca.gov/blog/2021/03/15/alert-important-change-to-public-charge-rule/>).

15. Cov tib neeg twg uas tau txais kev duav los txais koob tshuaj tiv thaiv kab mob?

Tag nrog Medi-Cal cov neeg tau txais txiaj ntsig, suav nrog cov uas tau txais thaj tsam kev duav tsawg los sis muaj kev txwv ntawm Medi-Cal, tau txais kev duav thiab tuaj yeem tau txais koob tshuaj yam tsis muaj tus nqi li.

16. Cov tib neeg paus yuav tsum them rau koob tshuaj tiv thaiv kab mob?

Tsis tas them. Koob tshuaj tiv thaiv kab mob yog tau yuav los ntawm tsoom fwm nrab lawm thiab yuav tau muab rau tug neeg twg los tau uas xav tau (muaj los sis tsis muaj Medi-Cal) yam tsis muaj nqi li. Tsis hais txog qhov xwm txheej kev nkag teb chaws li.

17. Cov tib neeg tuaj yeem mus txais koob tshuaj tiv thaiv kab mob tau rau qhov twg?

Cov khw muag tshuaj, cov chaw kho mob me, cov kws kho mob (suav nrog cov uas tau rau npe rau hauv cov phiaj xwm kev kho mob uas muaj kev tswj hwm), thiab lwm cov chaw kho mob uas tau txais thiab ua cov kev txhaj tshuaj tiv thaiv COVID-19.



DHCS ua li cas thiaj li tau txais Medi-Cal tuaj yeem txuas ntxiv mus raws li qhov xav tau kev saib xyuas kev noj qab haus huv thaum lub sij hawm COVID-19 xwm txheej ceev



Tuaj yeem nrhiav tau cov ntaub ntawv ntxiv hauv California Department of Public Health (CDPH) lub vev xaib:

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/COVID-19Vaccine.aspx>

Lub vev xaib “Kuv Zeeg” tuaj yeem muab siv los mus teem sij hawm rau cov kev teem caij nyoog. Tuaj yeem nrhiav tau cov ntaub ntawv ntxiv tau ntawm:

<https://myturn.ca.gov/>.

18. Kuv tuaj yeem kawm paub ntxiv txog koob tshuaj tiv thaiv COVID-19 tau qhov twg?

Ntau tshaj ib nrab ntawm Cov Neeg Hauv California uas muaj hnuv nyoog 12 xyoos nce mus tau txais ib koob tshuaj tiv thaiv COVID-19 yam tsawg. Koob tshuaj tiv thaiv kab mob muaj kev nyab xeeb, thiab pab dawb. Kawm paub ntxiv txog seb koj tuaj yeem pab xaus qhov kev sib kis thoob plaws ntawm COVID-19 tau li cas:

- DHCS Cov Nqe Lus Nug Uas Nquag Nug Txog Koob Tshuaj Tiv Thaiv Kab Mob
 - <https://www.dhcs.ca.gov/Documents/COVID-19/COVID-19-Vaccine-Beneficiary-FAQ.pdf>
- Cov Ncauj Lus Hais Txog Kev Txhaj Tshuaj Tiv Thaiv Kab Mob Uas Nrov – California Department of Public Health
 - <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx>
- Mus Txais Koj Koob Tshuaj Tiv Thaiv Kab Mob – Centers for Disease Control and Prevention
 - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/your-vaccination.html>
- Cov khw muag tshuaj rau kev ua kev teem caij nyoog
 - <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/FedRetailPharmProgVacAppt.aspx>

Hais txog qhov ntaub ntawv ntxig txog koob tshuaj tiv thaiv COVID-19 los sis los teem sij hawm rau kev teem caij nyoog, mus rau lub vev xaib Kuv Zeeg tau ntawm www.myturn.ca.gov



DHCS ua li cas thiaj li tau txais Medi-Cal tuaj yeem txuas ntxiv mus raws li qhov xav tau kev saib xyuas kev noj qab haus huv thaum lub sij hawm COVID-19 xwm txheej ceev



Los sis

Hu rau CDPH COVID-19 Tus Xov Tooj Maj Ceev tau ntawm **(833) 422-4255**.
Qhib Hauj Hnub Monday txog Hnub Friday, 8 a.m. txog 8 p.m., thiab Hnub Saturday thiab Hnub Sunday, 8 a.m. txog 5 p.m.

County Social Services Agencies

If the information on this list has changed, you may verify the information in the phone directory under the county government listings.

A - L Counties

Alameda County (01)

(510) 383-8523
(888) 999-4772

Alpine County (02)

(530) 694-2235 Ext. 231

Amador County (03)

(209) 223-6550

Butte County (04)

(530) 538-7711
(877) 410-8803

Calaveras County (05)

(209) 754-6448

Colusa County (06)

(530) 458-0250

Contra Costa County (07)

Currently Enrolled
(866) 663-3225

New Application
(800) 709-8348

Del Norte County (08)

(707) 464-3191

El Dorado County (09)

(530) 642-7300

Fresno County (10)

Automated Assistance
(559) 600-1377
Call Center
(855) 832-8082

Glenn County (11)

(530) 934-6514

Humboldt County (12)

(877) 410-8809

Imperial County (13)

(760) 337-6800

Inyo County (14)

(760) 872-1394

Kern County (15)

Currently Enrolled
(877) 410-8812

New Application
(661) 631-6807

Kings County (16)

(877) 410-8813

Lake County (17)

(707) 995-4200

Lassen County (18)

(530) 251-8152

Los Angeles County (19)

Customer Service Center
(866) 613-3777
(877) 597-4777

M - O Counties

Madera County (20)

(559) 675-2300

Marin County (21)

(415) 473-3400

Mariposa County (22)

(209) 966-2000
(800) 549-6741

Mendocino County (23)

Fort Bragg Office
(707) 962-1000

Toll-Free in Mendocino
(877) 327-1677

Mendocino County (23)

(continued)

Ukiah Office
(707) 463-7700
Toll-Free in Mendocino
(877) 327-1711

Merced County (24)

(209) 385-3000

Modoc County (25)

(530) 233-6501

Mono County (26)

North County Office
(760) 932-5600

South County Office
(760) 924-1770

Monterey County (27)

(866) 323-1953

Napa County (28)

(800) 464-4214
(707) 253-4511

Nevada County (29)

(888) 809-1340
(530) 265-1340

Orange County (30)

Automated Assistance
(949) 389-8456
(714) 541-4895
Currently Enrolled
(800) 281-9799
New Application
(855) 478-5386

P - R Counties**Placer County
Human Services (31)**

(888) 385-5160

From outside of the County
(916) 784-6000**Plumas County (32)**

(530) 283-6350

Riverside County (33)Call Center – Customer Service
(800) 274-2050**S Counties****Sacramento County (34)**

(916) 874-3100

(209) 744-0499

San Benito County (35)

(831) 636-4180

San Bernardino County (36)

(877) 410-8829

San Diego County (37)

(866) 262-9881

**San Francisco
City and County (38)**

(415) 558-4700

(855) 355-5757

San Joaquin County (39)

(209) 468-1000

San Luis Obispo County (40)

(805) 781-1600

San Mateo County (41)

(800) 223-8383

Santa Barbara County (42)Access Cal Win:
(866) 404-4007**Santa Clara County (43)**Benefits Assistance Center
(408) 758-3800

(408) 758-4600

Automated Assistance
(877) 962-3633**Santa Cruz County (44)**Benefit Call Center
(888) 421-8080**Shasta County (45)**

(877) 652-0731

Sierra County (46)Loyalton
(530) 993-6721Downieville
(530) 289-3711**Siskiyou County (47)**

(530) 841-2700

Solano County (48)Benefit Action Center
(800) 400-6001Fairfield
(707) 784-8050Vacaville
(707) 469-4500Vallejo
(707) 553-5000**Sonoma County (49)**

(877) 699-6868

Stanislaus County (50)

(877) 652-0734

Sutter County (51)

(877) 652-0735

T - Y Counties**Tehama County (52)**

(530) 527-1911

Trinity County (53)

(800) 851-5658

(530) 623-1265

Tulare County (54)

(800) 540-6880

Tuolumne County (55)

(209) 533-5711

For Mailed Application
(209) 533-5725**Ventura County (56)**

(888) 472-4463

Yolo County (57)

(855) 278-1594

Yuba County (58)

(877) 652-0739