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**Cov xov xwm tseem ceeb txog koj qhov kev duav roos kev noj qab  
haus huv**

Nyob Zoo Tus Neeg Txais Txiaj Ntsig,

Xov xwm zoo! Tej zaum koj yuav tau txais txiaj ntsig saib xyuas kev noj qab haus huv ntxiv sai-sai. Koj qhov restricted scope Medi-Cal tuaj yeem hloov pauv mus rau full scope Medi-Cal.

Pib txij **Lub Tsib Hlis 1, 2022**, qhov Older Adult Expansion tshiab yuav muab full scope Medi-Cal rau cov neeg laus hnuv nyoog 50 xyoo thiab laus dua uas tsim nyog rau Medi-Cal. Koj qhov kev nkag teb chaws tsis muaj teeb meem.

**Kuv yuav paub li cas yog tias kuv tuaj yeem tau txais cov txiaj ntsig kev saib xyuas kev noj qab haus huv ntau ntxiv nrog rau full scope Medi-Cal?**

Hauv Lub Plaub Hlis 2022, koj yuav tau txais ib tsab ntawv nyob rau hauv kev xa ntawv. Nws yuav qhia rau koj yog tias koj tuaj yeem tau txais full scope Medi-Cal. Nws tseem yuav qhia rau koj tias thaum twg koj yuav pib tau txais txiaj ntsig ntxiv.

**Kuv puas yuav tau txais kev pab cuam saib xyuas kev noj qab haus huv ntau ntxiv nrog rau full scope Medi-Cal?**

Yog. Medi-Cal muaj kev saib xyuas kev noj qab haus huv dawb los sis nqi qis rau cov neeg nyob hauv xeev California. Full scope Medi-Cal yog txawv ntawm restricted scope Medi-Cal uas koj muaj tam sim no. Restricted scope Medi-Cal tsuas duav roos qee qhov kev pab cuam xwb. Nws tsis duav roos tej yam xws li tshuaj thiab kev saib xyuas thawj.

Full scope Medi-Cal duav roos cov kev pab cuam no thiab ntau ntxiv:

- Kev siv cawv thiab tshuaj kho mob
- Kev saib xyuas kev kho hniav
- Kev saib xyuas xwm txheej ceev
- Kev npaj rau tsev neeg
- Kev saib xyuas ko taw
- Cov khoom pab hnov lus
- Kev saib xyuas kho mob
- Cov tshuaj koj tus kws kho mob xaj

- Cov khoom siv kho mob
- Kev saib xyuas kev puas siab puas ntsws
- Kev saib xyuas tus kheej thiab lwm yam kev pab cuam uas pab tib neeg nyob hauv tsev laus
- Kev xa mus rau cov kws tshaj lij, yog tias xav tau
- Kuaj qhov koj tus kws kho mob xaj
- Kev thauj mus los rau tus kws kho mob thiab mus ntsib kws kho hniav thiab tau txais koj cov tshuaj ntawm lub tsev muag tshuaj
- Kev saib xyuas lub zeem muag (lub tsom iav )

Yog tias koj muaj kev xeeb tub thiab tau Medi-Cal tam sim no, koj muaj tag nrho cov kev kho mob tsim nyog uas Medi-Cal duav roos.

Koj tuaj yeem kawm paub ntau ntxiv txog Medi-Cal hauv Frequently Asked Questions (FAQ) uas los nrog tsab ntawv no.

### **Kuv yuav tau txais kev pab cuam saib xyuas kev noj qab haus huv li cas?**

Cov neeg feem coob uas muaj full scope Medi-Cal yuav tau txais kev pab kho mob los ntawm Medi-Cal Managed Care Plan. Medi-Cal Managed Care Plan yog ib txoj phiaj xwm kev noj qab haus huv. Nws ua hauj lwm nrog cov kws kho mob, tsev kho mob, tsev muag tshuaj, thiab lwm tus muab kev pab cuam saib xyuas kev noj qab haus huv hauv thaj chaw pab cuam ntawm txoj phiaj xwm. Lawv yuav muab kev pab cuam saib xyuas kev noj qab haus huv rau koj.

Thaum koj koom nrog Medi-Cal Managed Care Plan, koj tseem tuaj yeem tau txais qee qhov kev saib xyuas kev noj qab haus huv los ntawm Fee-For-Service (regular) Medi-Cal. Cov no suav nrog tsev muag tshuaj, substance use disorder kev kho mob, thiab kev pab cuam kho hniav.

Koj Txoj Phiaj Xwm Medi-Cal Managed Care health plan xaiv nyob rau ntawm lub cheeb tsam nroog uas koj nyob. Qee lub cheeb tsam nroog muaj ib txoj phiaj xwm. Qee lub cheeb tsam nroog muaj ntau tshaj ib txoj phiaj xwm xaiv los ntawm. Peb yuav xa ib tsab ntawv rau koj nrog koj cov kev xaiv txoj phiaj xwm. Koj tuaj yeem kawm paub ntxiv txog koj qhov Health Care Options:

- **Los ntawm kev hu xov tooj:** Hu rau **1-800-430-4263**, Hnub Monday – Friday, 8 teev sawv ntxov txog 6 teev tsaus. TDD/TYY cov neeg siv hu rau 1-800-430-7077. Tus xov tooj hu dawb.
- **Hauv online:** Mus rau <https://www.healthcareoptions.dhcs.ca.gov/>.

### **Kuv yuav tau txais kev pab cuam saib xyuas kev noj qab haus huv li cas yog tias kuv muaj Medi-Cal nrog ib qho ntawm Share of Cost (SOC)?**

Yog tias koj muaj SOC tam sim no, koj yuav tau txais full scope Medi-Cal nrog rau SOC. Yog tias koj muaj SOC, koj yuav tau txais koj li kev pab cuam saib xyuas kev noj qab

haus huv los ntawm Fee-For-Service (regular) Medi-Cal. Koj yuav tsis tas xaiv Medi-Cal Managed Care Plan.

**Kuv puas tsim nyog khaws kuv daim Medi-Cal Benefits Identification Card (BIC)?**

Yog. Koj tsim nyog khaws koj daim BIC. Nws yog daim npav yas nrog cov paj poppy xwm daj los sis xim xiav thiab dawb. Koj yuav xav tau nws thauj koj tau txais full scope Medi-Cal. Hu rau koj lub chaw hauj lwm hauv cheeb tsam nroog yog tias koj xav tau ib daim BIC tshiab.

Nco ntsoov nqa koj daim BIC mus rau koj tus kws kho mob thiab lwm yam kev mus ntsib kws kho mob thiab kho hniav. Thaum koj nyob hauv Medi-Cal Managed Care Plan, koj yuav tau txais ib daim npav los ntawm koj txoj phiaj xwm tshiab. Koj yuav tsum tau qhia ob daim npav thaum koj mus ntsib koj tus kws kho mob, kws kho hniav, tsev muag tshuaj, thiab lwm tus neeg muab kev pab cuam kho mob.

**Kuv puas yuav tsum tau ua daim ntawv thov Medi-Cal tshiab?**

Tsis ua. Koj twb muaj restricted scope Medi-Cal lawm, yog li koj tsis tas yuav ua daim ntawv thov tshiab rau full scope Medi-Cal.

Yog tias koj tau txais ib pob ntawv hauv kev xa ntawv kom rov ua dua koj li Medi-Cal, ua kom tiav thiab xa rov qab. Koj tuaj yeem hu rau koj lub chaw hauj lwm cheeb tsam nroog txhawm rau kev pab.

**Kuv yuav ua li cas thiaj li tau txais cov hom ntaub ntawv sib txawv?**

Koj tuaj yeem thov kom tau txais tag nrho cov ntaub ntawv sau txog koj cov txiaj ntsig ntawm Medi-Cal ua ib hom ntawv sib txawv. Cov hom ntawv tuaj yeem yog Braille, tus niam ntawv sau loj, suab los sis cov ntaub ntawv CD, los sis lwm hom ntawv los pab koj kom nkag siab thiab nyeem cov ntawv los sis sau koj pob ntaub ntawv. Txhawm rau nug qhov no, koj tuaj yeem:

- Mus rau <https://afs.dhcs.ca.gov>. Ua raws li cov lus qhia kom xaiv ib hom ntawv sib txawv.
- Hu rau **1-833-284-0040** (California Relay 711), Hnub Monday – Friday, 8 teev sawv ntxov txog 5 teev tsaus ntuj, tshwj tsis yog cov hnub so hauv teb chaws. Tus xov tooj hu dawb.
- Tiv tauj rau koj lub chaw hauj lwm cheeb tsam nroog hauv zos

**Yuav ua li cas yog kuv xav tau kev pab ua lwm hom lus?**

Yog tias koj xav tau kev pab ua lwm hom lus uas tsis yog lus As Kiv, nyeem cov npe ntawm cov xov tooj rau cov kev pab cuam lus dawb uas tuaj nrog tsab ntawv no. Koj tseem tuaj yeem tau txais ib tus neeg txhais lus los pab koj nyeem tsab ntawv no.

**Kuv tuaj yeem kawm ntxiv los sis tau txais kev pab li cas?**

**Yog xav paub ntxiv txog Medi-Cal:**

Hu rau Department of Health Care Services (DHCS) Medi-Cal Tus xov tooj ntawm **1-800-541-5555**, Hnub Monday – Friday, 8 teev sawv ntxov txog 5 teev tsaus ntuj, tshwj tsis yog cov hnub so hauv teb chaws. Tus xov tooj no yog hu dawb.

**Kawm paub ntxiv txog Medi-Cal Managed Care Plans:**

Hu rau Health Care Options ntawm **1-800-430-4263**, Hnub Monday – Friday, 8 teev sawv ntxog txog 6 teev tsaus ntuj TDD/TYY cov neeg siv hu rau 1-800-430-7077. Tus xov tooj hu dawb.

Los sis, mus rau DHCS lub vev xaib ntawm <https://bit.ly/older-adult-expansion>.

**Rau cov lus nug txog kev nkag teb chaws thiab qhov kev pab cuam ntawm Medi-Cal :**

The Department of Health Care Services (DHCS) tsis tuaj yeem teb cov lus nug txog kev nkag teb chaws los sis “public charge”.

California Department of Social Services (CDSS) pab nyiaj rau cov koom haum tsis muaj txiaj ntsig los muab kev pab cuam rau cov neeg tsiv teb tsaws chaw uas nyob hauv xeev California. Muaj ib daim ntawv teev cov koom haum ntawm <https://bit.ly/immigration-service-contractors>.

Yog xav paub txog kev nkag teb chaws thiab cov peev txheej, mus rau California’s Immigrant Guide ntawm <https://immigrantguide.ca.gov/>.

Txhawm rau kawm txog public charge, mus rau California Health and Human Services Agency Public Charge Cov Lus Qhia ntawm <https://bit.ly/calhhs-public-charge-guide>.

Ua tsaug,

Department of Health Care Services