

**From:** Jen Flory [<mailto:jflory@wclp.org>]

**Sent:** Monday, September 28, 2015 3:55 PM

**To:** Brown, Alison (HCP-MED)@DHCS; Wade, Clarissa (HCP-MED)@DHCS; Ortiz, Matthew (EXEC-DIR)@DHCS; Elizabeth Landsberg; 'Julie Silas'; [lewis@healthlaw.org](mailto:lewis@healthlaw.org); Cary Sanders; Cori Racela; Collier, Fei (EITS)@DHCS; 'Kay Kha'; 'Carol Huot'; Gable, Kennalee (HCP-MED)@DHCS; 'Ricardo Miranda'; Mak, Alice (HCP-MED)@DHCS; Sugawara, Robert (HCP-MED)@DHCS; Lewis, Darryl (CoveredCA); Sanchez, Guadalupe (HCP-MED)@DHCS; Lam, Thien (CoveredCA); CDSSCWDAcsend\_cwdaorg; CDSSCWDAelayyat\_cwdaorg; Hayden, Cynthia@CALHEERS; Dillard, Anjonette (CoveredCA); Mathis, Hilari (CoveredCA); Frazitta, Cathy (CoveredCA); 'Miranda, Ricardo'; Massey-McCants, Carol (HCP-MED)@DHCS

**Cc:** Sugawara, Robert (HCP-MED)@DHCS; Mak, Alice (HCP-MED)@DHCS; Montgomery, Carey (EXEC-DIR)@DHCS

**Subject:** RE: AB 1296 Notices Subgroup / Conference Line (866) 756-2128 Participant Passcode 5313213

Hi Alison,

We advocates haven't had a chance to confer with CWDA, though they are cc'd on this email and can respond (and Cathy & Assmaa, please contact Cori Racela if you need to discuss in more detail). Also, we realized an old email address was used for Cori, so I have changed it in this chain to her current address ([Racela@healthlaw.org](mailto:Racela@healthlaw.org))

To answer your questions - in italics below:

- "Qualifiers" Document

- As requested in the 9/15 email attached, DHCS is seeking advocates' combined feedback and CWDA feedback related to the qualifiers that DHCS is considering adding to the static NOA language from ACWDL 15-27, as requested by advocates. The specific language we are seeking to include is shown in the attached Qualifiers document.  
*Revised language attached. However, because the list is long and inspecific to the individual, we are concerned that this is more confusing than resending the form with the NOA and even with the qualifiers, do not quite match what was originally asked for. The MC 210RV in particular already labels some of the items as optional and lists what exactly is needed. Presumably the reason the SSN is asked for is to match the case file. Unless the lists can be shortened or personalized, sending the forms instead may be worth a discussion on Friday.*
- Additionally, DHCS is seeking advocates' combined feedback and CWDA feedback regarding the edits suggested by advocates to the static "household" language for those who do not return the RFTHI, as shown in the Qualifiers document.  
*"Who do you claim on your taxes as dependents? Or, if you don't file taxes, who is in your household?" (And in the attached.)*

- "90-Day Cure Period Language" Document

DHCS is unclear what is the intended or implied understanding concerning one of the edits from the advocates. DHCS is seeking clarification on the advocates' combined response on the following:

- Please confirm the goal and intended outcome in using the language, "we can turn your Medical on back to <Discontinuance Date >..."

*To inform beneficiaries that they will be retroactively reinstated rather than need to reapply and have a new application date and submit for retroactive eligibility for any services received in the meantime – see further explanation in the attached document.*

In addition DHCS is seeking advocates' combined feedback and CWDA feedback on the following question:

- Can you visit the possibility of adding language to inform the beneficiary to allow for processing time for forms received within the cure period when submitting documentation and provide your feedback to DHCS?

*See attached HCA correspondence requesting that DHCS adhere to its policy of requiring such reinstatements immediately.*

While we are eager to finalize these notices as well, we are not certain that all parties are on the same page and the issues merit further discussion on Friday. Thank you for keeping the conversation moving in the meantime.

Best,

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