

## Summary of 06/15/15 Immigration Work Group Meeting

### Agenda Items

#### A) PRUCOL

- **Social Security Number (SSN) Questions**--Advocates are concerned about the questions that undocumented individuals and non-applicants are asked regarding SSN. They do not want undocumented individuals or non-applicants to be asked for their SSN or to have to provide a reason why they are not providing an SSN. They would like hovered text to explain that providing an SSN is voluntary and is not required. MCED will follow up and provide information about the requirements of SSN.
- **Individual Taxpayer Identification Number (ITIN)**--Advocates would like to know how Covered CA uses the ITIN. Advocates believe that the ITIN is only used for undocs and if it is not necessary they would like to have that question removed. Advocates were informed that the ITIN can be used for other reasons and Covered CA will follow up regarding the use of ITIN.
- **Application Question Concerns**--Advocates raised concerns about the use of questions regarding residence since August 1996 and veteran or active-duty military status on the application. Their concern is that these questions would not collect all the information needed to make a Medi-Cal determination, and should only be asked of people whose income makes them appear Medi-Cal eligible. MCED will follow up.

#### B) Immigration Status Verification Process

- **Covered California Notices**--Covered CA will be revising informational notices regarding the verification process. They will have a notice for individuals who need to submit documents and a notice for individuals who submitted the wrong documents. Notices will be in English and Spanish with a babel page. Looking into the option of email notices as well. There is not an estimated time line for notices yet. They will include information for DACA and will provide edited notices for review.
- **Pre-populated Cover Sheet**--Advocates are requesting that return cover sheet should be populated with case number, updated babel page and would like notices translated into all threshold languages. Covered CA will follow up.
- **Data on Inconsistencies**--Covered CA will provide data on inconsistencies for this year when that information is available.

- **Individuals Incorrectly Enrolled in Covered California**—Covered California will follow up on individuals that are not eligible for Covered CA but enrolled and if they have to repay subsidies for the time that they were incorrectly enrolled.
- **Passport Country of Issuance**--Advocates would like to know why the list for passport country of issuance only has certain countries listed. MCED will follow up to get information on how the countries on that list were identified.
- **Remote Identity Proofing (RIDP)**--Covered CA will provide a list of acceptable identity documents for RIDP. Advocates would like to know how many individuals are waiting to complete their application due to RIDP.