DHCS/Covered CA Immigration Workgroup
Action Item Log 09/17/15

Item Number	Date Logged	Action Item	Owner	Status	Notes
1	6/1/2015	How is the exchange handling individuals who are not eligible for exchange coverage but apply and get coverage? For example a DACA individual. Will these individuals have to repay/payback subsides? Response provided by Covered CA, however advocates would like a different resolution than the current reconciliation process.	Covered CA	In Progress	These cases would fall under the reconciliation process. They would have to repay subsides. They have the right to appeal.
2	6/1/2015	Provide a list of acceptable Remote Identity Proofing (RIDP) identity documents.	Covered CA	In Progress	Link of acceptable documents provided in email by Covered CA on 06/29/15, however there are no documents listed for Remote Identity Proofing. Covered California will follow up.
3	6/15/2015	What is Individual Taxpayer Identification Number (ITIN) used for?	Covered CA	In Progress	The ITIN number is optional. It can be used if an applicant can not provide an SSN. This number is used by the tax board to verify income. Issue under review--update to follow
4	8/24/2015	Can the ITIN be used for income? What evidence is there that this number can be used for income? Gabrielle will brainstorm for type of evidence.	Gabrielle	Open	
5	6/15/2015	How many people are waiting to complete an application due to RIDP	Covered CA	In Progress	Covered California will provide update.
6	7/13/2015	Are the 80,000 inconsistencies related to immigration or citizenship status for newly eligibles? Clarify if these are new cases. Can this information be spilt by race/ethnicity/language?	Covered CA	In Progress	
7	7/13/2015	Health Care for All Children Work Plan	MCED	In Progress	The work plan is going through internal review. Once it has been approved, MCED will share the work plan with advocates
8	7/27/2015	Dynamic functionality - where can we track this item.	MCED	In Progress	MCED reviewing the appropriate forum for discussion of this dynamic
9	7/27/2015	What is the new screening process for failure to file income taxes	Covered CA	In Progress	Currently gathering additional information, will keep the group informed as we move further into the process.
10	8/10/2015	Confirm which forum will be used for NQI wrap related notices that will be implemented. Should it be the AB 1296 notices subgroup, a CC workgroup, or the immigration workgroup?	MCED	In Progress	MCED reviewing the appropriate forum for discussion of NQI notices.
11	8/24/2015	Send numbers of undocumented children in health plans such as Kaiser etc.	Mark	Open	
12	8/24/2015	Is there a regulation for restricted scope Medi-Cal?	MCED	Open	22 CCR § 50302
13	8/24/2015	Provide update on status of notice changes/process for input to provide adequate review timeline for comments/feedback.	Covered CA	Open	
14	8/24/2015	Will the advocates get a chance to review the Navigator Training modules again? Covered CA will check on draft release date.	Covered CA	Open	

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1	6/1/2015	Provide a copy of immigration notices from Covered CA. (Sent out by Crystal 06/01/15)	MCED	Completed 06/01/15.	Notices forwarded to advocates by Crystal on 06/01/15.
2	6/1/2015	PRUCOL - Provide current immigration screenshots for review	MCED	Completed 06/01/15	Current immigration screenshots forwarded to advocates on 06/10/15
3	6/15/2015	1. Are questions regarding qualified immigrant, residence since August 1996, veteran or active-duty military used correctly on the application? 2. Advocates would like to know if these questions will only be asked if the applicant is Medi-Cal eligible. For example, would these questions only be asked of applicants who screen financially eligible for Medi-Cal?	MCED	Completed. Closed out on 07/27/15	1. CR 32277 (Eligibility Based on LP/QNC (Qualified Non-Citizen)) will deploy functionality to use the 5-year bar information from the application as well as HUB electronic verification information related to whether or not the 5-year applies (yes/no) and has been met (yes/no). 2. There is no current ability to use dynamic functionality to screen applicants for income eligibility to either Medi-Cal or APTC/CSR within the application itself. At this time, the online applicant must answer all required questions, sign the application and click "submit" before eligibility for Medi-Cal or APTC/CSR is determined. As the 5-year bar questions are required for certain applicants based on their response to citizenship/immigration questions, these applicants will need to answer the question before the program they are eligible for is known.
4	6/15/2015	What is the basis for the list for passport county of issuance list?	MCED	Completed. Closed out on 07/13/15	List for passport county of issuance is created by the Federal Hub. If there are any specific countries that are not listed, advocates will let us know. We believe all the countries are listed accurately.
5	6/15/2015	Provide federal cite	Gabrielle	Completed. Closed out on 07/13/15	Provided cite 45 CFR 155.305(f)(ii)(B)(2) - regulation that says people with incomes under 100% FPL who are lawfully present but ineligible for Medicaid because of their immigration status can get APTCs and CSRs
6	6/15/2015	Will non applicants be able to skip the SSN question. Will it be clearly stated that providing an SSN is voluntary. Will there be hovered text over the SSN requirements? What will that text be?	MCED	Completed. Closed out on 07/13/15	The application states that providing an SSN is only required for applicants, however if a non-applicant provides an SSN it will help us review the application faster. Non-applicants are allowed to leave the SSN field blank and continue on with the application. See wireframe for information regarding who must provide an SSN and the exemptions for providing an SSN.
7	6/29/2015	Are the SSN questions and questions regarding qualified immigrant, residence since August 1996, veteran or active-duty military a part of the application CR (6933)?	MCED	Completed. Closed out on 07/13/15	No, functionality for these questions will be addressed in CR 32277.
8	6/29/2015	What does the appeals process look like?	Covered CA	Completed. Closed out on 08/10/15	The appeals process is not different for immigration issues. It is described at http://www.coveredca.com/youre-in/file-an-appeal-or-complaint/
9	6/29/2015	How many cases are there for DACA individuals who have had to appeal?	Covered CA	Completed. Closed out on 08/10/15	None to date.
10	6/29/2015	What threshold languages will the notices be sent in?	Covered CA	Completed. Closed out on 08/10/15	Notices will be available in English, Spanish, Chinese (traditional), Vietnamese and Korean. The information on the babel page will be translated in the remaining 11 threshold languages.
11	6/29/2015	Will outreach include calls and emails this year?	Covered CA	Completed. Closed out on 08/10/15	Yes, Covered CA will organize an outbound call unit to resolve inconsistencies. In addition, an e-mail campaign will also be launched.
12	6/1/2015	Is a Medi-Cal denial notice required for individuals who are under Medi-Cal income limits, but not eligible for full scope Medi-Cal due to immigration status, to apply for Covered CA? Ex. An individual with Temporary Protected Status who is eligible for Medi-Cal but is not eligible for full-scope Medi-Cal due to immigration status, but is lawfully present for coverage through the exchange.	Covered CA	Completed. Closed out on 08/24/15	No. These cases are escalated and require a manual verification and workaround. Service center representatives can handle these.
13	7/27/2015	Provide language for SSN.	Gabrielle	Completed. Closed out on 08/24/15	Gabrielle provided comment proposed language which is under review.
14	6/15/2015	Covered CA informing notices	Covered CA	Conpleted. Closed out on 08/24/15	Revisions made, will send out a copy of the revised notices. Notices will be in the most common threshold languages, but will include the babel page which includes all threshold languages. Will release after their review. Notices have been revised and in process of being sent to advocates for comment. Advocates want confirmation that the "Call to Action" is put in the babel sheet and want to review revisions for further comments. Covered CA notified advocates that notices went out so they are unable to make any other changes. Contractors have a different timeline. Next time they will request feedback sooner and get a better understanding of deadlines.
15	8/10/2015	How do we reconcile the APTC amounts for DACA individuals wrongly enrolled in a QHP?	Covered CA	Completed. Closed out on 08/24/15	Do not have specific appeal for DACA.
16	6/15/2015	Inconsistency numbers related to immigration or citizenship status for this year	Covered CA	Completed. Closed out on 08/24/15	There are 80,000 inconsistencies related to citizenship/immigration
17	7/13/2015	Send out a copy of the notices that will be mailed to advocates for inconsistencies and pre-term notices. Confirm if the babel line was changed as requested by advocates?	Covered CA	Completed. Closed out on 08/24/15	The notices have been mailed out. Contractors have a different timeline. Covered CA will request feedback sooner and get a better understanding of deadlines.