

**DHCS/Covered CA Immigration Workgroup  
Action Item Log**

| Item Number | Date Logged | Action Item  | Owner      | Status      | Notes  |
|-------------|-------------|--|------------|-------------|--|
| 1           | 6/1/2015    | Is a Medi-Cal denial notice required for individuals who are under Medi-Cal income limits, but not eligible for full scope Medi-Cal due to immigration status, to apply for Covered CA? Ex. An individual with Temporary Protected Status who is eligible for Medi-Cal but is not eligible for full-scope Medi-Cal due to immigration status, but is lawfully present for coverage through the exchange. | Covered CA | Completed   | No. These cases are escalated and require a manual verification and workaround.  |
| 2           | 6/1/2015    | How is the exchange handling individuals who are not eligible for exchange coverage but apply and get coverage? For example a DACA individual. Will these individuals have to repay/payback subsidies?   | Covered CA | Completed   | These cases would fall under the reconciliation process. They would have to repay subsidies. They have the right to appeal.  |
| 3           | 6/1/2015    | Provide a list of acceptable Remote Identity Proofing (RIDP) identity documents.   | Covered CA | In Progress | <ul style="list-style-type: none"> <li>o Covered California is in the process of updating the information in the "Covered California and Medi-Cal Acceptable Qualifying Documentation" <a href="http://www.coveredca.com/PDFs/Accepted-Documents-DHCS-and-CC.pdf">http://www.coveredca.com/PDFs/Accepted-Documents-DHCS-and-CC.pdf</a></li> <li>o There is a current Change Request to CalHEERS (CR #31943) to expand the number of documents allowable for RIDP.</li> </ul> Federal RIDP List <a href="https://www.healthcare.gov/help/how-do-i-resolve-an-inconsistency/">https://www.healthcare.gov/help/how-do-i-resolve-an-inconsistency/</a> |
| 4           | 6/15/2015   | What is Individual Taxpayer Identification Number (ITIN) used for?   | Covered CA | Completed   | The ITIN number is optional. It can be used if an applicant can not provide an SSN. This number is used by the tax board to verify income.   |
| 5           | 6/15/2015   | How many people are waiting to complete an application due to RIDP   | Covered CA | In Progress | We are currently vetting this number internally and will have a response as soon as possible   |
| 6           | 6/15/2015   | Covered CA informing notices   | Covered CA | In Progress | Revisions made, will send out a copy of the revised notices. Notices will be in the most common threshold languages, but will include the babel page which includes all threshold languages.   |
| 7           | 6/15/2015   | Inconsistency numbers for this year  | Covered CA | In Progress | We cannot yet release this information.  |
| 8           | 6/29/2015   | What does the appeals process look like?   | Covered CA | In Progress | The appeals process is not different for immigration issues. It is described at <a href="http://www.coveredca.com/youre-in/file-an-appeal-or-complaint/">http://www.coveredca.com/youre-in/file-an-appeal-or-complaint/</a>  |
| 9           | 6/29/2015   | How many cases are there for DACA individuals who have had to appeal?  | Covered CA | In Progress | None to date.  |
| 10          | 6/29/2015   | What threshold languages will the notices be sent in?  | Covered CA | In Progress | Notices will be available in English, Spanish, Chinese (traditional), Vietnamese and Korean. The information on the babel page will be translated in the remaining 11 threshold languages.   |
| 11          | 6/29/2015   | Will outreach include calls and emails this year?  | Covered CA | In Progress | Yes, Covered CA will organize an outbound call unit to resolve inconsistencies. In addition, an e-mail campaign will also be launched.   |
| 12          | 7/13/2015   | Send out a copy of the notices that will be mailed to advocates for inconsistencies and pre-term notices. Was the babel line changed as requested by advocates?  | Covered CA | In Progress | Copies of inconsistency notices in various languages were sent to consumers on 07/06/2015. Babel line was not changed.   |
| 13          | 7/13/2015   | Are the 85,000 inconsistencies for newly eligibles?  | Covered CA | In Progress | 80,000 of our existing pool of consumers are in the inconsistency status. This includes renewals and new applicants in OE2   |
| 14          | 7/13/2015   | Health Care for All Children Work Plan   | MCED       | In Progress | The work plan is going through internal review. Once it has been approved, MCED will share the work plan with advocates  |
| 15          | 7/27/2015   | Provide language on SSN and non-applicants.  | Gabrielle  | Open        |  |
| 16          | 7/27/2015   | Dynamic application functionality - where should we track these questions?   | MCED       | Open        |  |
| 17          | 7/27/2015   | What is the new screening process for failure to file income taxes   | Covered CA | Open        | Currently gathering additional information, will keep the group informed as we move further into the process.  |
| 18          | 7/27/2015   | Is there still time to provide feedback for the LMS immigration training   | Covered CA | Open        | Stakeholders had until COB Wednesday 7/29 to provide feedback  |