

**DHCS Consumer-Focused Stakeholder Working-Group
Action Item Log (as of 12/11/14)**

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Owner	Deadline	Status	Notes
1			MCED	DHCS will share any trends resulting from the county site visits.	Tara/Alice	Ongoing	Open	Draft with MCED management.
2		Federal Reporting	HCBE	DHCS to share CMS reporting.	Rene	Ongoing	Open	Draft with MCED management.
3		Notices	MCED, Policy Op.	DHCS will send out the draft Provider Bulletin notification regarding pending applications for review.	Crystal		Open	CPCA shared feedback, working with CA-MMIS to get questions resolved.
4		Data	MCED, Policy Dev.	Report out: a. County by county discontinuances; top 15-20 counties. b. Discontinuances by applicants' primary language, re: failure to reply. c. Those who are reinstated during cure period.	Clarissa		Open	Leveraging existing work produced by DHCS RASD. Robert and Rocky can provide update.
5		Data	MCED, Policy Op.	Assess flags for pending cases and how best to provide breakout, re: yes/no questions for special populations.	Robert/Rocky		Open	Leveraging existing efforts by former foster youth workgroup.
6		NOA	MCED, Policy Op.	90 cure period Notice of Action snippets	Braden		Open	DHCS provided guidance to SAWS, will implement by early 2015.
7		O&E	MCED, Policy Op.	MCED to develop flyer for beneficiaries being discontinued before the 90 day cure period.	Crystal		Open	Under executive review.
8			MCED	DHCS to share ABx1 1 reporting template for feedback.	Jessica Zheng (ITSD)		Open	Stakeholder meeting schedule December 17th, utilizing AB 1296 workgroup.

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9			MCED, Policy Op. #2	MCED to send stakeholders the following items for feedback: a. CalHEERS language for Medi-Cal Access Program referral. b. Service center rep scripts and notification language to women who can have APTC and Medi-Cal. (Assessing CMS guidance, under review)	Ernesto		Open	Ernesto can provide update.
10	11/14/2014		MCED	Retro Medi-Cal in CalHEERS	Maria/Yingjia		Open	Harold, Maria and Yingjia can provide review of policy.
11	11/14/2014		MCED, Policy Dev.	Problems with address changes.	Clarissa		Open	MCED will update ICT liason list, collaborating with Ombudsmen to address concerns. Will involve HCO to assess current procedures.
12		O&E	MCED	MCH Access to reach out to DHCS to develop outreach materials for women.			Closed	Lynn Kersey confirmed mutliple consumer message materials had been submitted to DHCS.