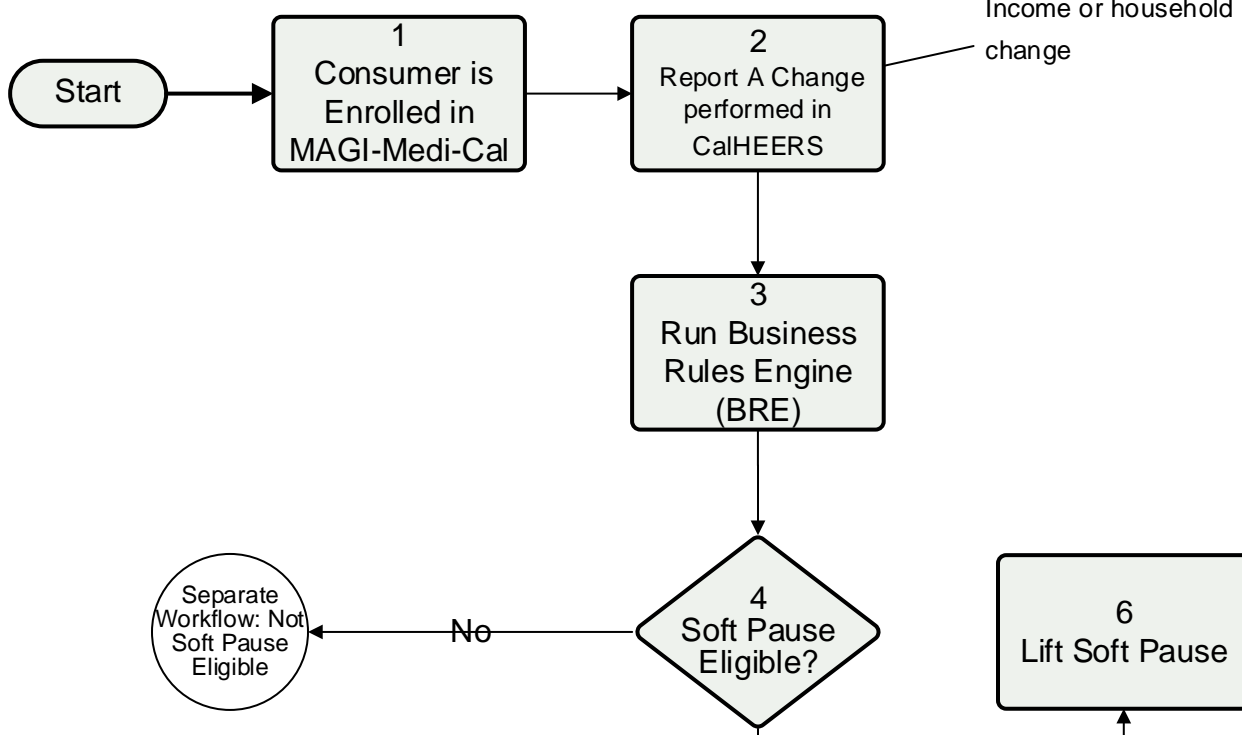


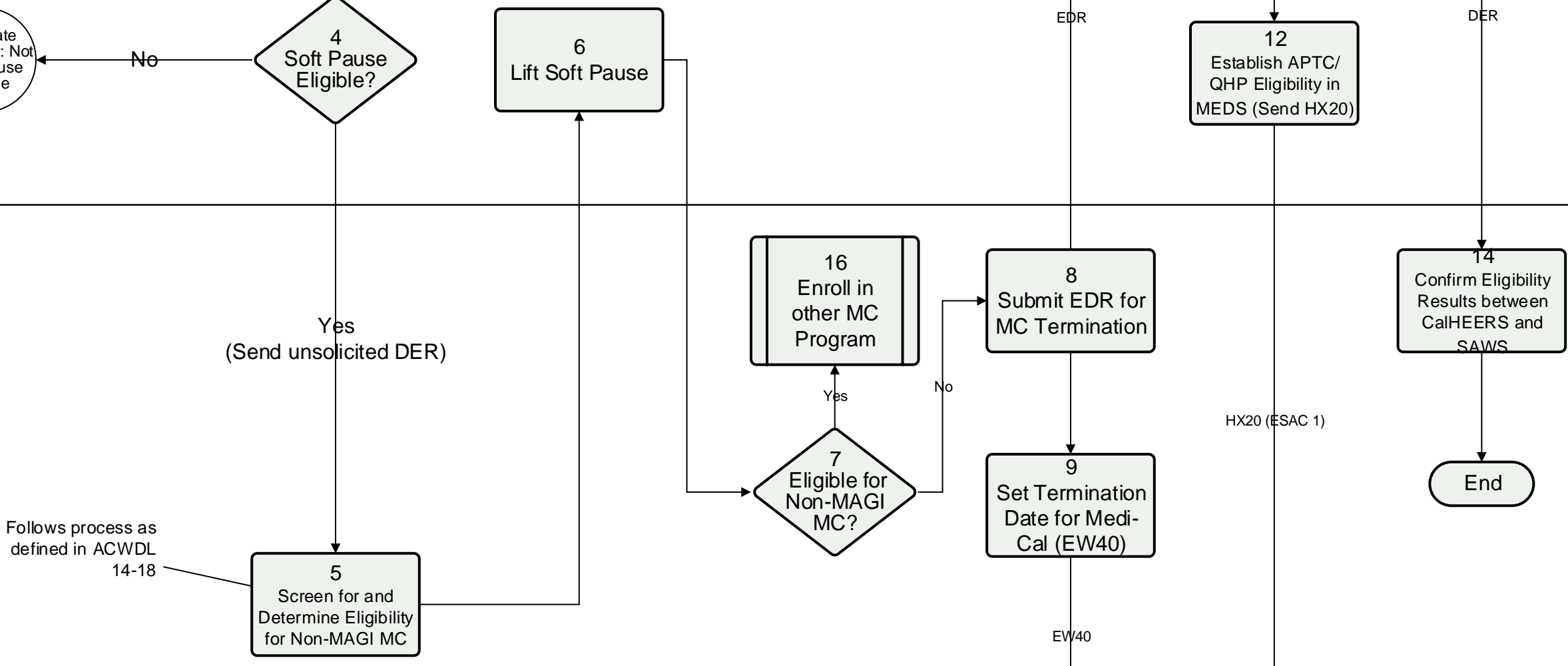
DRAFT: For discussion purposes only.

- Consumer Support Resources:
- Plan Selection task guide for county workers
 - County liaison
 - Referral to CC Service Center / Service Channels at client request

CalHEERS



SAWS



MEDS

Assumptions

- Step 4: Soft Pause- Allows for full Medi-Cal evaluation of Aged, Blind, Disabled programs as well as for children under 19 y/o (MAGI Medi-Cal continues during this period). If the consumer is not Soft Pause eligible, the referral process to APTC/QHP will proceed.
- Step 5 : The beneficiary may take up to 30 days to respond to screening information request from the County Eligibility Worker.
- Step 15: Current operating assumption is that a CEW will assist with the selection of a Covered CA plan in the case of Medi-Cal Discontinuance.
- Client may choose to decline coverage anywhere within process from either agency or choose to not provide adequate information required for a full determination.

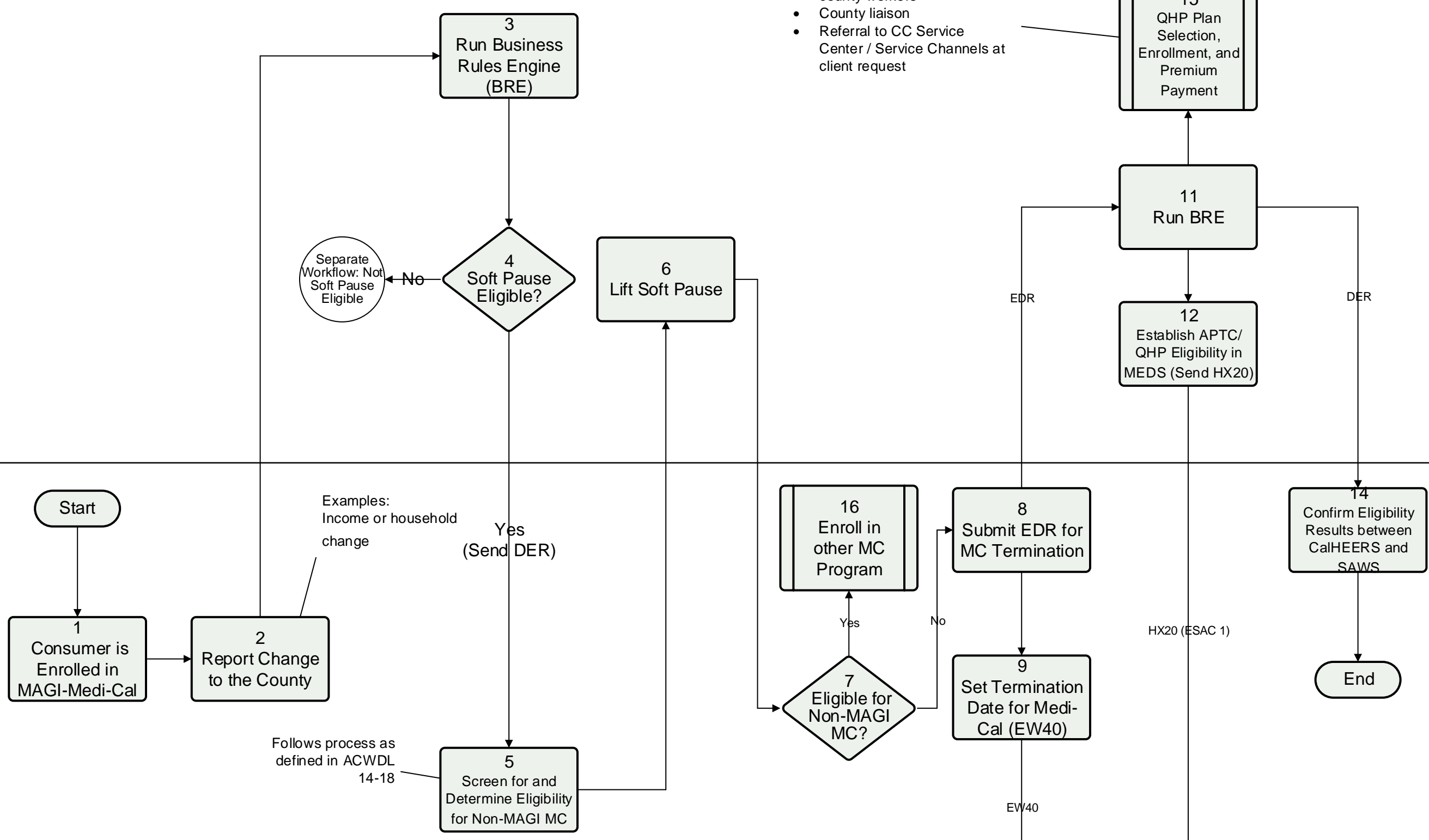
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SAWS



MEDS

- Assumptions**
- Step 2: When changes are reported to the county, some steps may be streamlined due to real-time information provided by the beneficiary to the County Eligibility Worker.
 - Step 4: Soft Pause- Allows for full Medi-Cal evaluation of Aged, Blind, Disabled programs as well as for children under 19 y/o (MAGI Medi-Cal continues during this period). If the consumer is not Soft Pause eligible, the referral process to APTC/QHP will proceed..
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