



Friday August 3, 2018

11:00 – 12:00 p.m.

Conference Line: (866) 600-1649

Participant Passcode: 6409337

[DHCS CFSW Webpage](#)

Medi-Cal Consumer-Focused Stakeholder Working-Group

AGENDA:

Items for Discussion

1. DHCS Benefits

a. Inbox

- What is the expected response time?
- How do they triage and assign issues?
- How many transportation questions have they received?

b. NMT

- Did the transportation consumer brochure go out?
- When will the list of transportation providers be posted?

Ongoing Items

1. LIHP Transition

2. MEDS Modernization update

3. Action Items

4. Open Discussion

NEXT MEETING – SEPTEMBER 7, 2018
