

**DHCS Consumer-Focused Stakeholder Working-Group
Open Action Items (as of 08/19/16)**

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	3/18/2016		MCED	Advocates to review and share prioritization from UAT session.	Karen	Cori Racela		Open	MCED shared responses to UAT feedback with advocates.
2	6/3/2016		MCED	MCED to fulfill data request on APTC/MC overlap.	Jen Flory	Harold		Open	DHCS is working with Covered CA to analyze systems and available data.
3	6/24/2016		MCED	CWDA to check with CalWin to confirm if "glitch" was fixed, re: renewals. Advocates to provide additional cases with CWDA.	Jen Flory	Assmaa		Open	Advocates checked in w/ CWDA on this earlier and at their May meeting the CalWIN representative said there was a "known issue" that was fixed in February. 07/22/16 CWDA reported that problem has been fixed, but Jen stated that problem may still be occurring. 08/12/16 Jen to reach out if there are new cases and provide to CWDA.
4	7/8/2016		MCED	Advocates reported that Xerox is not accepting authorized representative (AR) form. Advocates to share cases.	Jen Flory	Karen		Closed	DHCS researched this issue. 08/08/16 MCED contacted CA-MISS to discuss issues. Issue being resolved relates to Conlan claims. Scenario: the claimant filed an appeal and it was determined that Medi-Cal was denied improperly. The authorized representative who assisted with the appeal has submitted a Conlan claim for reimbursement of payment. MCED referred Jen to a CA-MISS contact because the issue is not related to eligibility. CA-MISS is in communication with Jen.
5	2/19/2016		MCED	MC 800 #: 1-800-541-5555. Can people staffing this line use the FFS provider data on the HHS Agency open data portal to give referrals to Medi-Cal doctors to Medi-Cal members seeking FFS doctors with the caveat that they may not be taking new patients? Request to add provider phone number to FFS list on Agency Open Data Portal.	Elizabeth Landsberg	Dr. Scott/ Laurie W.		Open	In progress.
6	4/29/2016		MCED	Update MC 371 and MC 210A forms.	Jen Flory	Kennalee		Open	08/12/16 MCED received feedback from advocates.
7	7/8/2016		MCED	Various discontinuances in LA.	David Kane	Karen/ Harold		Open	MCED researching cases.
8	7/22/2016		MCED	SSA liaison county list	Jen Flory	Assmaa		Open	In progress.
9	8/5/2016		MCED	MCED to reach out to LA to discuss low % Processed, Resulting in Continued Medi-Cal.	Cory Racela	Harold/ Karen		Open	In progress.

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10	8/5/2016		MCED	Covered CA to Medi-Cal cases: County is terminating/denying cases and refusing aid paid pending. Jen to provide cases.	Jen Flory	Karen		Open	MCED received one case to research.
11	8/17/2016		MCED	Terminating MCAP-linked infants from coverage. Illegal notices and procedures being used by Maximus to terminate eligible MCAP-linked infants from Medi-Cal at the first birthday and with no transition process for infants who lose Medi-Cal eligibility at the first birthday.	Lucy Q	Ernesto		Open	In progress.
12	8/17/2016		MCED	Terminating women from MCAP at the end of the post-partum period. Request for notice forms and briefing on the procedures used by Maximus. DHCS to terminate women from MCAP at the end of the post-partum period.	Lucy Q	Ernesto		Open	In progress.
13	8/17/2016		MCED	Retroactive Medi-Cal coverage for MCAP-linked newborn to DOB. What are DHCS's post-ACA policies and procedures for this?	Lucy Q	Ernesto		Open	In progress.
14	8/17/2016		MCED	Pregnancy-related Medi-Cal. When will: --the new aid code descriptions be programmed into MEDS? --the new instructions to providers programmed into AEVS? -- the new Medi-Cal Provider Manual sections on the scope of coverage for women with pregnancy-related eligibility be issued?	Lucy Q	Ernesto		Open	In progress.
15	8/17/2016		MCED	Medi-Cal delivery system for MCAP. Any update on implementation?	Lucy Q	Ernesto		Open	In progress.
16	8/17/2016		MCED	Prenatal Gateway. Has the RFP been developed yet?	Lucy Q	Ernesto		Open	In progress.
17	8/17/2016		MCED	Newborn Hospital Gateway. Has the RFP been developed yet?	Lucy Q	Ernesto		Open	In progress.