

**DHCS Consumer-Focused Stakeholder Working-Group  
Open Action Items (as of 08/05/16)**

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	3/18/2016		MCED	Advocates to review and share prioritization from UAT session.	Karen	Cori Racela		Open	MCED shared responses to UAT feedback with advocates.
2	6/3/2016		MCED	MCED to fulfill data request on APTC/MC overlap.	Jen Flory	Harold		Open	DHCS is working with Covered CA to analyze systems and available data.
3	6/24/2016		MCED	Confer with Lucy on ABx1_1 questions she submitted.	Lucy	Harold		Closed	DHCS responded to questions.
4	6/24/2016		MCED	Advocates to share cases on renewals from Santa Clara and Alameda Counties.	Jen Flory	Karen		Closed	Advocates in the Bay Area reported seeing several cases where consumers in Santa Clara and Alameda who turned in their renewal documents close to the end of the renewal period were terminated anyway. Advocates provided cases on 07/15/16. DHCS has reviewed the cases and responded. 07/22/16 This item is re-opened because item 4 and 5 are related. 08/02/16 DHCS reviewed cases with counties and item is closed.
5	6/24/2016		MCED	CWDA to check with CalWin to confirm if "glitch" was fixed, re: renewals. Advocates to provide additional cases with CWDA.	Jen Flory	Assmaa		Open	Advocates checked in w/ CWDA on this earlier and at their May meeting the CalWIN representative said there was a "known issue" that was fixed in February. 07/22/16 CWDA reported that problem has been fixed, but Jen stated that problem is still occurring. Jen to reach out for cases and provide to CWDA.
6	7/8/2016		MCED	Status of renewal data.	Jen Flory	Harold		Closed	DHCS is reviewing the March/April data. Data will be available prior to next CFSW meeting.
7	7/8/2016		MCED	Advocates reported that Xerox is not accepting authorized representative (AR) form. Advocates to share cases.	Jen Flory	Karen		Open	DHCS is researching this issue.
8	2/19/2016		MCED	Add provider phone number to FFS list on Agency Open Data Portal.	Elizabeth Lansberg	Dr. Scott/ Robert		Open	In progress.
9	2/19/2016		MCED	MC 800 #: 1-800-541-5555. Can people staffing this line use the FFS provider data on the HHS Agency open data portal to give referrals to Medi-Cal doctors to Medi-Cal members seeking FFS doctors with the caveat that they may not be taking new patients?	Elizabeth Landsberg	DHCS/ Robert		Open	In progress.
10	4/29/2016		MCED	Update MC 371 and MC 210A forms.	Jen Flory	Kennalee		Open	In progress.
11	7/8/2016		MCED	Various discontinuances in LA.	David Kane	Karen		Open	In progress.
12	7/22/2016		MCED	SSA liaison county list	Jen Flory	Assmaa		Open	In progress.