

DHCS Consumer-Focused Stakeholder Working-Group

Updated as of 03/02/17

#	Date Logged	Division/ Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	6/3/2016	MCED	MCED to fulfill data request on APTC/MC overlap.	Jen Flory	Harold	3/3/2017	In Process	Data request has been fulfilled, match complete and data transferred to Covered California in December 2016. Both DHCS and Covered California analyzing.
2	9/30/2016	MCED	LRS NOA MAGI discontinuance (income over the limit) is missing the referral to Covered CA and the language about picking a plan.	Jen Flory	Assmaa	6/4/2017	Open	Assmaa to reach out to LRS for status of NOA language. 10/28/16 Assmaa confirmed NOA language to be completed Jan. 2017. Advocates requested this item stay open for tracking purpose.
3	10/28/2016	MCED	DHCS to provide for webinar/presentation on data portal for future ABx1 1 report redesign.	Rene Mollow	Harold Higgins	4/7/2017	In Process	Proposed concept and layout for CHHS Open Data Portal Committee Meeting in January. Will share once CHHS feedback is received. 1/24/17- Meeting rescheduled to February. Harold will follow up with CMIO. 2/28/17- The February meeting was held, the proposed concept has been approved and we are currently working on migrating the data. Targeting the 4/7/2017 meeting for the data portal presentation.
4	1/6/2017	MCED	The hospital didn't advise the beneficiaries that they need to submit a Medi-Cal application, nor assisted in connecting them with a way to apply. Requesting clarification of the obligations of HPE providers and also a way that consumers can report hospitals who fail to meet their obligations as HPE providers such as a phone number beneficiaries can call to report these issues.	Stephanie Lee	Ernesto Sanchez	3/3/2017	In Process	01/06- Stephanie will submit case examples for DHCS to review. 01/26- the case examples have been submitted although a signed authorization form has been requested by DHCS to be able to discuss these cases circumstances. 02/14- pending the Medi-Cal information release authorization forms.
5	1/27/2017	MCED	Discuss the ABx11 Q2 report comments provided by the advocates	Cori Racela	Harold Higgins	3/3/2017	In Process	2/1/17- responses will be provided during the 3/3/17 meeting.
6	1/27/2017	MCED	Requesting an SSI liaison contact for when advocates have issues with SSI.	Jen Flory	Assmaa	2/3/2017	Complete	1/27/17- General follow up with Assmaa.

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7	1/27/2017	MCED	Can renewals reporting provide a breakdown of MAGI versus Non-MAGI?	Jen Flory	Mary Engstrom	TBD	In Process	1/27/17- Mary will discuss offline with Jen regarding the requirements. 2/1/17- MCED is receiving renewal data broken down MAGI versus MAGI. Once MCED is able to validate the SAWS input, we will be publishing both the MAGI and Non-MAGI renewal data, as well as adding a new Renewals Section to ABX 1 1 to provide this same data in the ABX 1 1 report. We are targeting adding this data to the Q4 report to be published in late May or early June 2017.
8	1/27/2017	MCED	L1 aid code data was received by the LA county that need to transitioned urgent into Medi-Cal. urgency of transitioning these cases.	Cori Racela	Debbie Wong-Kochi	3/3/2017	In Process	1/27/17- David Kane will submit these cases to Debbie for review. 02/24/17- the case examples for the L1 aid code issue in LA County have been submitted on 02/03/17.
9	1/27/2017	MCED	Beneficiaries with other health care coverage, outside of Medi-Cal are being reverted back to Managed Care. The issue has been resolved several times, but it continues. This is a Managed Care issue that should be raised with them.	Jen Flory	Laurie Weaver	3/3/2017	In Process	1/27/17- Examples will be submitted to Laurie to ensure this is not an eligibility issue prior to submitting them to Managed Care. 2/24/17- two cases have been received and DHCS is currently working on one. The second one is unchanged.