DHCS Consumer-Focused Stakeholder Working-Group

Updated as of 02/03/17

#	Date Logged	Division/ Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	6/3/2016	MCED	MCED to fulfill data request on APTC/MC overlap.	Jen Flory	Harold		In Process	Data request has been fulfilled, match complete and data transferred to Covered California in December 2016. Both DHCS and Covered California analyzing. 2/1/17- MCED is receiving renewal data broken down MAGI versus MAGI. Once MCED is able to validate the SAWS input, we will be publishing both the MAGI and Non-MAGI renewal data, as well as adding a new Renewals Section to ABX 1 1 to provide this same data in the ABX 1 1 report.
2	9/30/2016	MCED	LRS NOA MAGI discontinuance (income over the limit) is missing the referral to Covered CA and the language about picking a plan.	Jen Flory	Assmaa		Open	Assmaa to reach out to LRS for status of NOA language. 10/28/16 Assmaa confirmed NOA language to be completed Jan. 2017. Advocates requested this item stay open for tracking purpose.
3	10/28/2016	MCED	DHCS to provide for webinar/presentation on data portal for future ABx1 1 report redesign.	Rene	Harold		In Process	Proposed concept and layout for CHHS Open Data Portal Committee Meeting in January. Will share once CHHS feedback is received.
4	1/6/2017	MCED	The hospital didn't advise the beneficiaries that they need to submit a Medi-Cal application, nor assisted in connecting them with a way to apply. Requesting clarification of the obligations of HPE providers and also a way that consumers can report hospitals who fail to meet their obligations as HPE providers such as a phone number beneficiaries can call to report these issues.	Stephanie Lee	Ernesto Sanchez	2/3/2017	In Process	01/06- Stephanie will submit case examples for DHCS to review. 01/26- the case examples have been submitted although a signed authorization form has been requested by DHCS to be able to discuss these cases circumstances.
5	1/6/2017	MCED	The LA clinics changed to AEVS website. The recall button on the AEVS system was eliminated which makes the clinics have to re-enter information when validating Medi-Cal eligibility. The request is to reverse the recall button.	David Kane	Ernesto Sanchez	2/3/2017	In Process	01/23/17- outreach was made to EITS, pending response. The issue is in the process of being researched.
6	1/27/2017	MCED	Discuss the ABx11 Q2 report comments provided by the advocates	Cori Racela	Harold Higgins	2/3/2017	In Process	2/1/17- responses will be provided during the 2/3/17 meeting.

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7	1/27/2017	MCED	Requesting an SSI liaison contact for when advocates have issues between SSI.	Jen Flory	Assmaa	2/3/2017	Open	1/27/17- Per Karen Chang the most effective approach is to identify the biggest issues and work with CWDA. Jen will follow up with Assmaa.
8	1/27/2017	MCED	Can the 45-day pending application report be broken down by county?	Jen Flory	Mary Engstrom	2/3/2017	In Process	1/27/17- Mary will discuss offline with Jen regarding the requirements.
9	1/27/2017	MCED	Can renewals reporting provide a breakdown of MAGI versus Non-MAGI?	Jen Flory	Mary Engstrom	2/3/2017	In Process	1/27/17- Mary will discuss offline with Jen regarding the requirements.
10	1/27/2017	MCED	L1 aid code data was received by the LA county that need to transitioned urgent into Medi-Cal. urgency of transitioning these cases.	Cori Racela	Debbie Wong-Kochi	2/3/2017	Open	1/27/17- Cori will submit these cases to Debbie for review.
11	1/27/2017	MCED	Beneficiaries with other health care coverage, outside of Medi-Cal are being are being reverted back to Managed Care. The issue has been resolved several times, but it continues. This is a Managed Care issue that should be raised with them.	Jen Flory	Laurie Weaver	2/3/2017	Open	1/27/17- Examples will be submitted to Laurie to ensure this is not an eligibility issue prior to submitting them to Managed Care.