

## RIDP Analysis Summary

Last 3 Months 2016

2016	Question	FINAL_DECISION_IDENTIF	Values	
			Distinct Users	Percent of Count
Mar	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered ) - Prior User Errors		63	0.13%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		91	0.18%
	Completed the RIDP process successfully on a self-service basis without interruption		43,584	87.85%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		8	0.02%
	The consumer was ID Proofed by calling the Experian Help Desk		922	1.86%
	The consumer was referred to Experian and did not get ID Proofed		4,944	9.97%
<b>Mar Total</b>			<b>49,612</b>	<b>36.50%</b>
Apr	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered ) - Prior User Errors		47	0.10%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		14	0.03%
	Completed the RIDP process successfully on a self-service basis without interruption		40,758	87.69%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		4	0.01%
	The consumer was ID Proofed by calling the Experian Help Desk		913	1.96%
	The consumer was referred to Experian and did not get ID Proofed		4,745	10.21%
<b>Apr Total</b>			<b>46,481</b>	<b>34.19%</b>
May	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered ) - Prior User Errors		76	0.19%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		21	0.05%
	Completed the RIDP process successfully on a self-service basis without interruption		34,413	86.37%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		5	0.01%
	The consumer was ID Proofed by calling the Experian Help Desk		884	2.22%
	The consumer was referred to Experian and did not get ID Proofed		4,443	11.15%
<b>May Total</b>			<b>39,842</b>	<b>29.31%</b>
<b>Grand Total</b>			<b>135,935</b>	<b>100.00%</b>