

AB 1296 Stakeholder Workgroup
Meeting Notes



Date: January 13, 2017

Time: 10:00 AM – 12:00 PM

Location: Department of Health Care Services, 1501 Capitol Ave, Room 71.1203, Sacramento, California

Conference Call: 866-600-1649 ; Passcode: 6409337

Meeting Facilitators: Fei Collier

Meeting Sponsors: Thien Lam (Covered California); Rene Mollow (DHCS); James Duckens (CalHEERS)

ATTENDEES:

<u>Covered California (CC)</u>	<u>DHCS</u>	<u>CalHEERS</u>	<u>Stakeholder Community</u>
<input type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Rene Mollow	<input checked="" type="checkbox"/> James Duckens	<input checked="" type="checkbox"/> Cori Racela
<input checked="" type="checkbox"/> Thien Lam	<input checked="" type="checkbox"/> Sandra Williams	<input checked="" type="checkbox"/> Pauline Sing	<input checked="" type="checkbox"/> Jen Flory (WCLP)
<input checked="" type="checkbox"/> CC Team Members	<input checked="" type="checkbox"/> Fei Collier	<input checked="" type="checkbox"/> Lisa Lewis	<input checked="" type="checkbox"/> Jessica Haspel (Children Now)
	<input checked="" type="checkbox"/> Robert Sugawara		<input checked="" type="checkbox"/> Other Stakeholders
<u>CWDA</u>	<input checked="" type="checkbox"/> Anna Molander		
<input type="checkbox"/> Cathy Senderling/Assmaa Elayyat	<input checked="" type="checkbox"/> MCED Team Members		

AGENDA and NOTES

	<u>Agenda Topic</u>	<u>Discussion Facilitator</u>	<u>Notes</u>
1.	Introductions	<ul style="list-style-type: none"> Fei Collier (DHCS)) 	<ul style="list-style-type: none"> In the interest of time, introductions took place in the room only. Individuals on the phone only introduced themselves as they had comments or questions.
2.	AB x1-1	<ul style="list-style-type: none"> Rene Mollow (DHCS) Thien Lam (CC) James Duckens (CalHEERS) 	<ul style="list-style-type: none"> The Q2 report was published in the beginning of December, and it contains data from April through June 2016. The ABx 11 report does not include the open enrollment period, so the metric will look slightly different from the previous reports.

<p>3.</p>	<p>R16.9</p>	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Thien Lam (CC) • James Duckens (CalHEERS) 	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> • Release 16.9 went live 9/26/16. • CalHEERS provided highlights of the changes that were implemented in R16.9. • IAP Transition <ul style="list-style-type: none"> ○ For Medi-Cal to Covered CA, transition numbers are not available yet. The following strategies to create a smooth plan transition are being currently implemented: <ul style="list-style-type: none"> - Meeting actively with both CalHEERS and DHCS, understand the data changes on the report, validate the report, MEDS is the source of data. This is a very comprehensive research effort. - The marketing team is working on strategies, with Covered California University refreshing the existing training materials they have for potential calls volume increase. - Sales outreach division working with the service center IVR (interactive voice) route to have specialized assistants. ○ For CC to Medi-Cal, the objective is to integrate the data once the report is validated into AX 11 report. In the near future, DHCS should be able to share some numbers showing beneficiaries transition. ○ A special batch run was completed in December to capture individuals that reported a change before the CR (CFS). Those individuals were batched into an accelerated enrollment in Medi-Cal Aid Codes 7S and 7W. Covered CA will protect them with a one-month carry over for December. Beginning January 1st, 2017, the individuals would have coverage. This population came in after the release of the CR. On December 31st their CFS will end. • APTC Calculations appear to yield different APTC amount yielded different amounts -- Covered CA completed independent analysis and determined the system is working as expected as well as confirmed with legal and policy group. For example: <ul style="list-style-type: none"> ○ First scenario: The calculation was based on the tax household, income, number of people actually enrolling in the QHP. If two people are enrolling in the QHP the APTC calculation will be higher than if it were one person. Jane had stated that APTC is no accounting how many people are applying for coverage. Jane will check in with the policy people. The Reconciliation Form 1095 states otherwise. Your household at the same entitled to the same APTC amount, it is based on the household income,
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			<p>it's an APTC fixed amount.</p> <ul style="list-style-type: none"> o Second scenario: The individuals who might not be lawfully present and still able to pay taxes reporting income to IRS, there's a formula in which the household adjusted income will be removed.
4.	R17.2	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Thien Lam (CC) • James Duckens (CalHEERS) 	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> • CR 52600 – This CR will allow CalHEERS to recognize a new county of responsibility and delink a case from an existing county of responsibility. Counties are currently doing workarounds to transfer individuals between counties, this will automate the process and remove the workarounds, it will not change the process. • CR 57638 – This CR will bring about a large number of changes to the collection of income data based on feedback from subgroups and income summit. Self-employment income, fluctuating income, lump sum income, and countable income are areas of focus. • CR 30049 & CR 72004 – CR 30049 will pass info about MAGI calculation to the SAWS via eHIT. The SAWS/Counties requested this CR, and it will be passing 24 elements from CalHEERS. This will help with case management. No information is being changed when passed, and the information is currently available in CalHEERS, but will be available in SAWS as well with this CR. CR 72004 expands on 30049, and will provide detailed information for SAWS staff to access information without logging into CalHEERS. <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> • CR 29911 – This CR allows Covered California to collect employer information, in relation to employment sponsored health coverage, in a way that will not impact Medi-Cal individuals. It will move questions to the eligibility page, before plan selection, so that it will only be seen by those eligible to Covered California. • CR 4187 – This CR implements additional threshold languages for NOD01. This will just be for CalHEERS generated notices. • CR 70676 – This CR is to update the current dropdown of allowable citizenship documents. This CR will enable consumers to upload documents based on list eligible for citizenship. • CR 83066 – This CR updates the current reasonable compatibility threshold from 10% to 25%; this will enable CalHEERS to be in alignment with the Federal Marketplace. • CR 66345 – This CR implements a technical framework to support a more

			responsive process to implement verbiage changes to notices and translate to the threshold languages.
5.	R17.6/17.7	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Thien Lam (CC) • James Duckens (CalHEERS) 	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> • CR 70497 – This CR will modify the online single streamline application (SSApp) to meet regulatory and statuory requirements. The changes will enable consistency with the paper application. It will identify US veterans and American Indians and collect optional information like gender identify, as examples. • CR 76084 – The purpose of this CR is to work in conjunction with CR 70497. Currently, all consumers are asked the same set of questions and have to navigate through the full application. There will be checkpoints performed throughout the application process to determine what questions to display to the consumers. <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> • CR 56179 – This CR will implement an integrated provider directory available to consumers directly through the CalHEERS website.
6.	Subgroup Reports	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Thien Lam (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • No updates provided.
7.	IV&V Report	<ul style="list-style-type: none"> • Francoise Le • John Gray 	<ul style="list-style-type: none"> • The CalHEERS IV&V team provided a brief overview of the purpose and focus areas for the IV&V reviews and reporting. • DHCS, Covered CA, and CalHEERS will discuss the strategy on how to build upon the IV&V reporting calendar and complete a roll up view for future IV&V updates.
8.	2018 Initiatives Updates	<ul style="list-style-type: none"> • Fei Collier 	<ul style="list-style-type: none"> • Feedback from Stakeholders were received and incorporated. • DHCS and Covered CA, along with CalHEERS, will re-evaluate the initiatives based on feedback, priorities, workload, and capacity to determine and layout the 2018 initiatives.
9.	Next AB 1296 Meeting	<ul style="list-style-type: none"> • Fei Collier (DHCS) 	<ul style="list-style-type: none"> • DHCS will send email inquiring viable dates for mid-late May for the next AB 1296 meeting.

NEW ACTION ITEMS:

	<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
1.	In addition to .pdf versions for the agenda and the CR Update document, post the Microsoft version. It will enable stakeholders to make necessary notes.	Fei Collier	For next AB 1296 meeting
2.	For future IV&V Summaries, DHCS, Covered CA, and CalHEERS will discuss the strategy on how to build upon the IV&V reporting calendar and complete a roll up view for future IV&V updates.	CalHEERS/DHCS/Covered CA	TBD
3.			
4.			