

AB 1296 Stakeholder Workgroup
Meeting Notes

Date: Wenesday, April 13, 2016

Time: 10:00 AM – 12:00 PM

Location: Department of Health Care Services, 1501 Capitol Avenue, Room 71.6014, Sacramento, California

Conference Call: 866-600-1649 ; Passcode: 6409337



Meeting Facilitators: Matt Ortiz

Meeting Sponsors: Katie Ravel (Covered California); Rene Mollow (DHCS); James Duckens (CalHEERS)

ATTENDEES:

<u>Covered California (CC)</u>	<u>DHCS</u>	<u>CalHEERS</u>	<input checked="" type="checkbox"/> Jessica Haspel (Children Now)
<input checked="" type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Rene Mollow	<input checked="" type="checkbox"/> James Duckens	<input checked="" type="checkbox"/> Julie Silas (Consumer Union)
<input checked="" type="checkbox"/> Thien Lam	<input checked="" type="checkbox"/> Sandra Williams	<input checked="" type="checkbox"/> Trisha Duggan	<input checked="" type="checkbox"/> Kimberly Lewis (Health Law)
<input checked="" type="checkbox"/> Anjie Dillard	<input checked="" type="checkbox"/> Fei Collier		
	<input checked="" type="checkbox"/> Robert Sugawara (DHCS/MCED)	<u>Stakeholder Community</u>	
<u>CWDA</u>	<input checked="" type="checkbox"/> Anna Molander (DHCS/OLS)	<input checked="" type="checkbox"/> Elizabeth Landsberg (WCLP)	
<input checked="" type="checkbox"/> Cathy Senderling	<input checked="" type="checkbox"/> MCED Team Members	<input checked="" type="checkbox"/> Jen Flory (WCLP)	

AGENDA and NOTES

	<u>Agenda Topic</u>	<u>Discussion Facilitator</u>	<u>Notes</u>
1.	Introductions	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Sandra Williams (DHCS) • Thien Lam (CC) • Katie Ravel (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • Introductions

2.	2017 Initiatives	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Sandra Williams (DHCS) • Thien Lam (CC) • Katie Ravel (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • CalHEERS provided an overview of populating the 24-Month Roadmap with initiatives rather than individual Change Request (CR) numbers. • DHCS added that as they do their planning work, the roadmap will be populated. Further, they added stakeholder engagement is still a priority and there will be numerous opportunities to submit feedback .
3.	IAP 24-Month Roadmap	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Sandra Williams (DHCS) • Thien Lam (CC) • Katie Ravel (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • R16.2 Implementation Highlights <ul style="list-style-type: none"> ○ CalHEERS provided a summary of changes in Release 16.2 Implementation and subsequent R16.2 priority releases, such as the Federal Poverty Level updates. • Provided updates for CR pending CalHEERS Release 16.4 (Implementation date 5/16/16): <ul style="list-style-type: none"> ○ CR 52030 – SB 75 - Full Scope Medi-Cal for All Children <ul style="list-style-type: none"> ○ Finalized eligibility and enrollment plan. ○ CR 52313 – Prevent multiple/duplicate accounts, applications and cases in CalHEERS <ul style="list-style-type: none"> ○ Prevents multiple applications. ○ Advocates expressed concern this could adversely impact beneficiaries. ○ Action Item: Discuss CR 52313 policy implications at Consumer Focused Stakeholder Workgroup. • CR 3043 – Soft Pause - Create Pending Status for MAGI-Medi-Cal Adverse Action <ul style="list-style-type: none"> ○ Functionality will put beneficiaries in quasi-suspension until non-MAGI eligibility determination can be made. Previously, help tickets had to be created to release cases. ○ The county eligibility worker will be alerted that a beneficiary is in soft pause and allow him/her to lift the soft pause • CR 4633 – Update Application for Deemed Infants <ul style="list-style-type: none"> ○ CalHEERS will update the messaging on the “GET HELP WITH COSTS” page to provide information to parents on enrolling an infant. This updated messaging was created with advocate feedback. ○ Advocate expressed concern on readability. ○ Action Item: Follow up on CR 4633 readability language with Advocates. • CR 46220 – Consumer failure to file and/or reconcile taxes

			<ul style="list-style-type: none"> ○ This CR is automating Covered California's manual process for removing APTC for non-tax filers. ○ Consumers will still have the option to attest to filing their taxes and have their APTC restored prospectively. ● Release 16.4 Stakeholder/Advocate Testing has been scheduled for May 9th. ● Provided updates for CR pending CalHEERS Release 16.7 (Implementation date 7/25/2016): <ul style="list-style-type: none"> ● CR 32277 – Eligibility for IAP Based on Immigration Status (including merged PRUCOL CR 3068) <ul style="list-style-type: none"> ○ PRUCOL requirements from CR 3068 have been merged with this CR to develop a holistic approach to providing IAP coverage based on immigration status. ● CR 3124 – Non-Qualifying Immigrants (NQI) Medi-Cal Affordability Wrap <ul style="list-style-type: none"> ○ DHCS is working with advocates, the SAWS systems and Covered California to finalize notices and system requirements. ● CR 52341 – Unmarried Pregnant Women Under 21 <ul style="list-style-type: none"> ○ Pregnant Women Under 21: Exempts all household income when determining the eligibility for unmarried pregnant women not eligible for any other mandatory or optional categorically needy coverage group who are either (a) under age 21 and living with her parents and is not going to file a tax return for the taxable year or (b) under age 21 and is going to be claimed as a tax dependent by parents in the taxable year. ● CR 12055: Electronic verification of Medicare enrollment from SSA via the federal hub <ul style="list-style-type: none"> ○ The purpose of this CR is to have CalHEERS program the use of electronic verification of Medicare enrollment received from Social Security Administration via the federal hub when determining eligibility under the ACA new adult expansion coverage group. ● CR 52600: County of Responsibility / Electronic Inter-County Transfer (eICT) <ul style="list-style-type: none"> ○ This is needed in order for a consumer residing in one county to have their case managed in another county. ○ Postponed until 2017. There are systematic concerns that need to be addressed. All parties need to confirm operational processes are correct before moving forward.
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			<ul style="list-style-type: none"> • CR 3262: Provide APTC Members the Choice to Purchase Member Level Plans <ul style="list-style-type: none"> ○ Allows consumers to select separate, subsidized health plans on the same application. Also, splits APTC for a tax household across multiple enrollments, allowing federally-recognized American Indian/Alaskan Natives (AI/AN) APTC members to select an AI/AN plan separately from non-AI/AN family member(s). • CR 31943: RIDP Text Changes <ul style="list-style-type: none"> ○ Text changes for new RIDP functionality in the Covered CA website. • CR 56179 – Provider Directory Functionality: Implements an integrated provider directory available to consumers directly through the CalHEERS website. • CR 34752 – CalHEERS to SAWS Horizontal Integration <ul style="list-style-type: none"> ○ The purpose of this CR is for CalHEERS to allow applicants to immediately continue on and complete an application for additional benefits, such as CalFresh and CalWORKS, to eliminate the wait time before having the opportunity to complete an application for additional benefits, to identify applicants more likely to be eligible for additional benefits and more actively encourage them to apply for those benefits, and to simplify the process for applying for additional benefits by utilizing the information already provided in the health application (this will occur within SAWS). ○ Action Item: Ensure CDSS will be attending the next AB 1296 meeting to provide updates and discuss CR 34752. • Provided updates for CR pending CalHEERS Release 16.9 (Implementation date 9/26/2016): <ul style="list-style-type: none"> ○ CR 46047: IAP Transition - APTC to MC and MC to APTC <ul style="list-style-type: none"> ○ This CR is intended to address current gaps in functional and technical design of IAP transitions. ○ CR 52314: Duplicate Applications - Long Term Solution <ul style="list-style-type: none"> ○ This change is a request to generate notices to consumers if a CalHEERS account has been disabled and/or a case has been closed. ○ CR 59947: Continuity of Care for Pregnant Women <ul style="list-style-type: none"> ○ The purpose of this CR is to add functionality in CalHEERS to allow
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			<p>pregnant women to retain their current Insurance Affordability Program (IAP) or to transition to another IAP when the pregnant women is eligible and selects to transition to another IAP.</p> <ul style="list-style-type: none"> ○ CR 27819: Reasonable Opportunity Period Discontinuance <ul style="list-style-type: none"> ○ This CR will automate the Reasonable Opportunity process for lawful presence, citizenship, SSN, incarceration and death. Consumers will be discontinued from eligibility for APTC/CSR/CCP automatically on the 96th day if they have failed to be e-verified or provide documentation to prove eligibility.
4.	Subgroup Reports	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Sandra Williams (DHCS) • Thien Lam (CC) • Katie Ravel (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • Former Foster Youth <ul style="list-style-type: none"> ○ Update on 4M enrollment. • Pregnancy <ul style="list-style-type: none"> ○ Update on MCAP integration into CalHEERS. DHCS is monitoring for any issues. • Immigration <ul style="list-style-type: none"> ○ Update on SB 75. The forum will be switching gears and working on NQI implementation. • Notices <ul style="list-style-type: none"> ○ Update on SB 1341 implementation. • Transitions <ul style="list-style-type: none"> ○ Primacy focus is minimizing gaps in coverage. DHCS is working closely with CC to ensure enough outreach is provided to individuals so they know what they need to do to ensure continuity of coverage. ○ Discussion centered on actions beneficiaries need to take to ensure coverage and benefits of automating certain functions. • Income <ul style="list-style-type: none"> ○ Update on Income related CRs.
5.	Medi-Cal Renewals Metrics	<ul style="list-style-type: none"> • Rocky Evans 	<ul style="list-style-type: none"> • Work in progress as DHCS is engaged in getting more data from SAWS. • Medi-Cal Renewals by County for January 2015 – December 2015 report can be found under the AB 1296 Stakeholder Meeting 04-13-16, as well as under the DHCS Consumer-Focused Stakeholder Workgroup (CFSW) . • Medi-Cal Renewals by County for January 2016 report can be found under the AB 1296 Stakeholder Meeting 04-13-16, as well as under the DHCS Consumer-Focused Stakeholder Workgroup (CFSW) .

6.	Implementation of W&I Code 15926(h)(4)	<ul style="list-style-type: none"> • Rene Mollow (DHCS) • Sandra Williams (DHCS) • Thien Lam (CC) • Katie Ravel (CC) • James Duckens (CalHEERS) 	<ul style="list-style-type: none"> • DHCS is working with 4 counties on how to safely transfer the necessary information.
7.	Next AB 1296 Meeting	<ul style="list-style-type: none"> • Fei Collier (DHCS) 	<p>Due to the new release date for R16.7, the next AB 1296 date may need to be shifted to ensure more up-to-date information are shared at the meeting.</p> <p>Action Item: Advocates to propose next AB 1296 meeting dates – Completed. The next AB 1296 Meeting is set for June 23, 2016 from 10am-12pm.</p>

ACTION ITEMS

	<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
1.	Discuss CR 52313 (Duplicate Accounts) policy implications at CFSW.	Harold Higgins (DHCS)	Completed 4/29
2.	Discuss CR 4633 (Updated Application for Deemed Infants) at Pregnancy Subgroup. Advocates had readability concerns.	Ernesto Sanchez (DHCS)	Completed 4/14
3.	Ensuer CDSS attends next AB 1296 to provide updates and discuss Horizontal Integration CR 34752.	Fei Collier (DHCS)	Completed 6/2
4.	Advocates to propose next AB 1296 meeting dates.	Advocates	Completed 4/28

NEXT MEETING:

June 23, 2016, 10am – 12pm.