

AB 1296 Stakeholder Workgroup
Meeting Notes

Date: Friday, September 11, 2015

Time: 1:00 – 3:00 PM

Location: Department of Health Care Services, 1501 Capitol Avenue, Room 71.6014, Sacramento, California

Conference Call: 866-704-1470; Passcode: 2454449



Meeting Facilitators: Matt Ortiz

Meeting Sponsors: Yolanda Richardson (Covered California); Jennifer Kent (DHCS); Rene Mollow (DHCS); James Duckens (CalHEERS)

ATTENDEES:

<u>Covered California (CC)</u>	<u>DHCS</u>	<u>CalHEERS</u>	<input checked="" type="checkbox"/> Kimberly Lewis (Health Law)
<input checked="" type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Jennifer Kent (DHCS)	<input checked="" type="checkbox"/> James Duckens	
<input checked="" type="checkbox"/> Thien Lam	<input checked="" type="checkbox"/> Rene Mollow (DHCS/MCED)	<input checked="" type="checkbox"/> James Gnesda	
<input checked="" type="checkbox"/> Darryl Lewis	<input checked="" type="checkbox"/> Alice Mak (DHCS/MCED)		
<input checked="" type="checkbox"/> Bianca Vargas	<input checked="" type="checkbox"/> Robert Sugawara (DHCS/MCED)	<u>Stakeholder Community</u>	
<input checked="" type="checkbox"/> Anjie Dillard	<input checked="" type="checkbox"/> Anna Molander (DHCS/OLS)	<input checked="" type="checkbox"/> Elizabeth Landsberg (WCLP)	
<u>CWDA</u>	<u>Other DHCS Representatives</u>	<input checked="" type="checkbox"/> Jen Flory (WCLP)	
<input checked="" type="checkbox"/> Cathy Senderling	<u>Agency</u>	<input checked="" type="checkbox"/> Jessica Haspel (Children Now)	
<u>OSI</u>	<input checked="" type="checkbox"/> Katie Heidon	<input checked="" type="checkbox"/> Julie Silas (Consumer Union)	
<input checked="" type="checkbox"/> Karen Westphalen		<input checked="" type="checkbox"/> Katie Murphy (NLSLA)	

AGENDA and NOTES

	<u>Agenda Topic</u>	<u>Discussion Facilitator</u>	<u>Notes</u>
1.	Introductions	<ul style="list-style-type: none"> • Thien Lam (CC) • Katie Ravel (CC) • Jennifer Kent (DHCS) • Rene Mollow (DHCS) • Cynthia Haden (CalHEERS) 	<ul style="list-style-type: none"> • Introductions

2.	<p>CalHEERS 24- Month Roadmap</p> <ul style="list-style-type: none"> ○ Insurance Affordability Programs (IAP) 24-Month Roadmap ○ Major System Changes 	<ul style="list-style-type: none"> ○ Thien Lam (CC) ○ Katie Ravel (CC) ○ Rene Mollow (DHCS) ○ Cynthia Haden (CalHEERS) 	<ul style="list-style-type: none"> ○ Provided updates for CR pending CalHEERS release 15.7: <ul style="list-style-type: none"> ○ CR 50102 – Implement Discontinuance and Denial NOA This CR is on target for R16.2 and will ensure a discontinuance Notice of Action (NOA) is triggered for beneficiaries who have been negative actioned by counties during the Medi-Cal renewal process. ● Provided updates for CR pending CalHEERS release 15.9 (Implementation date 10/12/15): <ul style="list-style-type: none"> ○ CR 3066 - Former Foster Care: Phase #1 plus messaging is on track for R15.9 ○ CR 8517 - Medi-Cal Access Program Integration: Phase #1 eligibility functionality with CalHEERS and case management with Maximus on track for R15.9. Phase #2 is county case management which will be delayed. MAXIMUS continues to do enrollment. ○ CR 33378 - Data Extract for C-CCHIP outreach. ○ CR 4497 - MAGI 5% Income Disregard: Advocates urged DHCS to find the population that is impacted by this CR.. DHCS explained that this CR updates the income level only. DHCS will not conduct additional outreach for this population. It is on track for R15.9. ○ CR 48783 - 90 Day Cure Language: The 90 cure language will be updated on the discontinuance notice per the preliminary injunction. It is on track for R15.9. ○ CR 46147 - DOB Field Enhancement: Remove rigid functionality, default to current year is being removed. It is on track for R15.9. ○ CR 35910 - Soft Pause: This CR is withdrawn. DHCS working to keep the soft pause volumn low. Help Desk ticket backlog shows 50 pending. DHCS will keep using the workaround and Soft pause will be redesigned under CR 3043 which is planned for release 16.4. Advocate concerned whether open enrollment will cause increase in backlog. ● Provided updates for CR pending CalHEERS release 16.2 (implementation date 2/22/16): <ul style="list-style-type: none"> ○ CR 45507 – Former Foster Youth Phase 2 on schedule. DHCS shared that the questions for single FFC consumer will be suppressed. ○ CR 47816 Medi-Cal Access Program Integration Phase 2: This CR is delayed.

			<ul style="list-style-type: none"> ○ CR 4846 - CCHIP Interface and Integration: MAGI eligibility, full integration of CCHIP into CalHEERS. ○ CR 40758 - Use Lower Income: BR for CR 37033 Enhanced Income for Opened Enrollment has been revised into CR 40758. Target for release is 16.2. ○ CR 35243 - SB 1341 Transfer of NOA generation to SAWS: Phase 1 NODO2 to SAWS. Phase 2 Mixed Household. Time frame for translation is phased approach. Translations should be completed in a couple of weeks. ○ CR 50102 - Implement Functionality for Discontinuance and Denial NOA: This CR fixes the problem of individuals in renewal mode being sent denial NOA instead of discontinuance NOA. ○ CR 47817 - Update Annual FPLs in CalHEERS: DHCS is developing a repeatable process to get the FPLs updated timely in CalHEERS. ○ CR 45851 - Data Extract for Potential Reevaluation of Medi-Cal Eligibility with updated 2015 FPLs: CR is withdrawn because DHCS has the data. Outreach letter can be sent. <ul style="list-style-type: none"> ▪ Action Item: DHCS to share outreach letter with advocates. ○ CR 37037 - eHit Schema 4.0: The design has been approved. ○ Covered CA e-mail notice: Covered CA targeted opt in e-mail process. Advocates asked whether e-mail is available to all individuals who have CalHEERS log in account? Is undelivered e-mail treated the same as returned mail? Covered CA confirmed individuals must have CalHEERS account to receive e-mail notifications. Currently, there is no functionality to handle undelivered e-mail. Covered CA will be introducing change request to handle issues such as undelivered e-mails, wrong e-mails.
3.	<ul style="list-style-type: none"> • 24 Month Roadmap 	<ul style="list-style-type: none"> • Rene Mollow (DHCS) 	<p>24 Month Roadmap is a DHCS tool that helps keep us on track for programming changes through CalHEERS. DHCS is rethinking the “initiatives” (e.g. income) and the outlook of the roadmap will be changing. Capacity is important as well as budget constraints. The updated roadmap will show state/federal requirements.</p> <ul style="list-style-type: none"> • Action Item: DHCS to share the revised 24 Month Roadmap
4.	<ul style="list-style-type: none"> • IAP Transition 	<ul style="list-style-type: none"> • Advocates 	<p>Advocates are concerned about the transition of people from Covered California to Medi-Cal. There are delays in sending the information to SAWS. DHCS will set up two additional workgroups.</p> <ul style="list-style-type: none"> ▪ Action Item: DHCS to establish AB 1296 Transition sub workgroup ▪ Action Item: DHCS to establish AB 1296 Income sub workgroup

5.	<ul style="list-style-type: none"> SB 75 – Full Scope Medi-Cal Coverage for All Children 	<ul style="list-style-type: none"> Rene Mollow (DHCS) 	<p>DHCS working on internal workplan for SB 75 with target implementation date of May 1st 2016. Affected population is 170,000. DHCS estimates @120,000 on MC with 50-70K not on limited scope MC such as Kaiser for Kids. There will be 3 groups: 1. transitioning of current children receiving restricted scope Medi-Cal; 2. new children applying for coverage; and children enrolled in health programs either through county based plans or foundations. DHCS will be utilizing existing processes as applicable. SB 75 work efforts will be done through Immigration sub-workgroup. DHCS will share drafts of workplan and outreach with advocates starting October/November.</p>
6.	<ul style="list-style-type: none"> AB 1296 Sub-workgroups 	<ul style="list-style-type: none"> DHCS and CC 	<ul style="list-style-type: none"> The following sub-workgroups reported updates: <ul style="list-style-type: none"> Former Foster Youth Notices Pregnancy Immigration
7.	<ul style="list-style-type: none"> Implementation of W&I Code 15926(h)(4) 	<ul style="list-style-type: none"> Advocates 	<p>Advocates requesting the implementation of W&I Code 15926(h)(4) to occur in 2016. Advocates will be reaching out to four counties (Los Angeles, San Francisco, San Mateo, Alameda) for this effort.</p> <ul style="list-style-type: none"> Action Item: DHCS to schedule a call to discuss the implementation plan

ACTION ITEMS

	<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
1.	CR 45851: DHCS to share outreach letter with advocates	Clarissa Wade (DHCS)	Completed 10/26/15
2.	DHCS to share the revised 24 Month Roadmap	Rene Mollow (DHCS)	Completed 11/30/15
3.	DHCS to establish AB 1296 Transition sub workgroup	Clarissa Wade (DHCS)	Completed 10/22/15
4.	DHCS to establish AB 1296 Income sub workgroup	Clarissa Wade (DHCS)	Completed 10/23/15
5.	DHCS to schedule a call to discuss the implementation of W&I Code 15926(h)(4)	Rene Mollow (DHCS)	Completed

NEXT MEETING:

Scheduled for January 15, 2016, 10am – 12pm.