Executive Summary

CalHEERS Feature Release 18.6 deployed on 6/3/2018 contains updates to following:

Key New Features that have been added or modified in this release:

- Interfaces

Key System Updates that have been deployed in this release:

- eHIT
- Eligibility & Enrollment
- Technology
- Notices
- Interfaces

- Plan Management
- Eligibility
- Online Application
- MEDS

Key Fixes that have been updated or resolved in this release:

- Enrollment – Financial Management
- Eligibility
- Online Application

- Reports
- eHIT

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- None

New with this release

- None

Purpose and Scope

This document describes the content of the CalHEERS Priority Feature Release 18.6. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			Interfaces	
		Ineligibility Reason Codes for SAWS Notices		
87156	Change Request	CalHEERS did not send appropriate Notice triggers to SAWS for the generation of notices to individuals discontinued or determined Categorically Ineligible for the following failed SAWS	• CalHEERS now produces and sends Eligibility Evaluation Reasons for the MAGI Medi-Cal individuals determined ineligible or discontinued for MAGI Medi-Cal due to failed SAWS administrative verifications for SSN, SSN Waiver, Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of	Program Eligibility

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
		Interfaces		

Interfaces

Ineligibility Reason Codes for SAWS Notices

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
		administrative verifications for SSN, SSN Waiver, Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of another MAGI Medi-Cal household member's projected annual or current monthly income.	another MAGI Medi-Cal household member's projected annual or current monthly income that is administratively assigned as not verified. • Footnotes on *Program Eligibility* page have been updated for any kind of MAGI Medi-Cal ineligibility or discontinuance. • CalHEERS System has renamed the following LTNA Negative Action Reasons code description labels: 　o Written Withdrawal to Requested Withdrawal 　o Requested Disc. - Written to Requested Disc. • CalHEERS has added an Eligibility Evaluation Reason, consumer messaging on the *Program Eligibility* page and sends Eligibility Evaluation Reason code to SAWS for Parent/Caretaker Relative individuals with an FPL greater than 114% up to and including 138% who are discontinued / ineligible for MAGI Medi-Cal because a dependent child who lives in the home does not have minimum essential coverage (MEC).	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		eHIT		

eHIT

Update Primary Contact Match to Permit Last Name Only Change

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
101091	Change Request	CalHEERS triggered Business Validation 145 for Last Name-only changes made by SAWS which became the highest cause of EDR failures.	CalHEERS no longer triggers Business Validation 145 for Last Name-only changes made by SAWS.	NA

Eligibility & Enrollment

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Grant Full-Scope MAGI Medi-Cal to Immigrants when Administratively Verified PRUCOL Last Category				
109936	Change Request	CalHEERS granted Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following were true: • Immigration Status selected was "Document or status not listed" • Document Type was "Document or status not listed" • Admin passed verification for PRUCOL Last Category • Consumer was otherwise eligible for MAGI Medi-Cal.	CalHEERS will also grant Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following are true: • Immigration Status selected is "Document or status not listed" • Any Document Type is selected or Document Type is blank • Administratively verified by SAWS as PRUCOL Last Category • Consumer is otherwise eligible for MAGI Medi-Cal.	NA
Change Log capability modifications				
113145	Change Request	When users reported changes to their application, the summary of changes reported were displayed to select a **Reason** and **Event date** for all the changes reported on the *Sign and Submit Your Changed Application* page.	When users report changes to their application, the summary of changes reported are no longer displayed on the *Sign and Submit Your Changed Application* page.	Sign and Submit Your Changed Application
Reinstate Authorized Representative Link for SCR, CEW, Agent, CEC and PBE				
109954	Change Request	The **Authorized Representative** link under the **More Actions** section on the Individual Home page was displayed for a SCR, CEW, Agent, CEC, and PBE only when the consumer had created an account.	The **Authorized Representative** link under the **More Actions** section on the Individual Home page is always displayed for a SCR, CEW, Agent, CEC, and PBE.	Individual Home page
Immigration Document Type Functionality				
94030	Change Request	CalHEERS used attestation provided by consumers either through CalHEERS or SAWS access channels along with the FPL and other verifications to establish benefits for either the MAGI Medi-Cal or Exchange programs. Consumers provide their immigration status and documentation information to determine their benefits and as verification of their status.	This CR is an enhancement to the supporting inputs and interfaces communicating externally to the Federal Data Services HUB, specific to the verification of non-citizens. Mentioned are the enhancements: • Reordering of consumer attestation of non-citizenship input • Enhance labeling and input validation messaging for the "Alien number / USCIS number" and "Receipt or Card number" fields	Verify Lawful Presence

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			• Restructure "Receipt or Card Number" field for intuitive Consumer input • Enhance submitted value input to conform to specifications • Enhance CalHEERS submission of consumer information to the FDSH VLP service • The VLP external interface enhancements intends to achieve a higher acceptance rate of verifications for communicated verification of consumer information. A new page named *Verify Lawful Presence* is introduced which provides information of the electronic request of information to the FSDH VLP service. The page supports SCRs, CEW, as well as other Policy administrators of the joint sponsors programs using CalHEERS with useful information provided by the Federal source.	
Technology				
Testing Environment Updates - SAWS				
115292	Change Request	The SAWS consortia: CalWIN and CIV had access to TM03 testing environment.	The SAWS consortia LRS now has access to utilize the TM03 testing environment along with CalWIN and CIV. The time shifter functionality enables all consortia to utilize the testing environment together. CalHEERS can now run SAWS Batch jobs for a specific CalHEERS case and/or specific date range. CalHEERS can now run the County of Responsibility (COR) enablement (SAW-5000-DD-01) batch job or the IAP Discontinuance (ELG-1004-DD-01) batch job for a specific CalHEERS case and/or specific date range.	NA
Notices				
2018 18.6 Notice Change Request				

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted

110916	Change Request	• CalNOD01ab & CalNOD01c
		  ▪ The snippets 797 & 798 were present when SSN was not verified.
		  ▪ The snippet 724 was present in the second page of **Getting Help in another Language about a Recent Change You Reported** section.
		  ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice had **Important** information in the mentioned languages
		    ○ English
		    ○ Spanish
		    ○ Chinese
		    ○ Vietnamese
		    ○ Korean
		    ○ Tagalog
		    ○ Hmong
		    ○ Russian
		    ○ Armenian
		    ○ Farsi
		    ○ Khmer
		    ○ Arabic
			• CalNOD01ab & CalNOD01c
			  ▪ The snippets 797 & 798 are suppressed when SSN is not verified.
			  ▪ The snippet 724 is deleted from the second page of **Getting Help in another Language about a Recent Change You Reported** section.
			  ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice has **important** information in 4 new languages. Mentioned are the complete list of languages
			    ○ English
			    ○ Spanish
			    ○ Chinese
			    ○ Vietnamese
			    ○ Korean
			    ○ Tagalog
			    ○ Hmong
			    ○ Russian
			    ○ Armenian
			    ○ Farsi
			    ○ Khmer
			    ○ Arabic
			    ○ Hindi
			    ○ Japanese
			    ○ Punjabi
			    ○ Thai
			  ▪ The **Getting Help in another Language about a Recent Change You Reported** section is formatted to fit into 2 pages after adding the 4 new languages.
			  ▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the **Getting Help in another Language about a Recent Change You Reported** section.
				NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		- CalNOD03 - The snippets 815 & 817 were present when SSN was not verified. - The **Getting Help in another Language about a Recent Change You Reported** section in the notice had **Important** information in the mentioned languages - English - Spanish - Chinese - Vietnamese - Korean - Tagalog - Hmong - Russian - Armenian - Farsi - Khmer - Arabic	- CalNOD03 - The snippets 815 & 817 are suppressed when SSN is not verified. - The **Getting Help in another Language about a Recent Change You Reported** section in the notice has **important** information in 4 new languages. Mentioned are the complete list of languages - English - Spanish - Chinese - Vietnamese - Korean - Tagalog - Hmong - Russian - Armenian - Farsi - Khmer - Arabic - Hindi - Japanese - Punjabi - Thai - The **Getting Help in another Language about a Recent Change You Reported** section is formatted to fit into 2 pages after adding the 4 new languages. - The non-discriminatory language, section 1557 is inserted at the end of the notice before the **Getting Help in another Language about a Recent Change You Reported** section.	
		- CalNOD11a & CalNOD11b - The notices were triggered when the Remaining Years of Consent = 0	- CalNOD11a & CalNOD11b - The notices are triggered when the Remaining Years of Consent ≤ 0.	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			• CalNOD12a, CalNOD12b, CalNOD12c & CalNOD12d ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non-discriminatory language, section 1557 and the other half has the **Getting Help in another Language about a Recent Change You Reported** section in all languages.	

		• CalNOD61a, CalNOD61b & CalNOD61c
		  ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice had **Important** information in the mentioned languages
		    ○ English
		    ○ Spanish
		    ○ Chinese
		    ○ Vietnamese
		    ○ Korean
		    ○ Tagalog
		    ○ Hmong
		    ○ Russian
		    ○ Armenian
		    ○ Farsi
		    ○ Khmer
		    ○ Arabic
			• CalNOD61a, CalNOD61b & CalNOD61c
			  ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice has **important** information in 4 new languages. Mentioned are the complete list of languages
			    ○ English
			    ○ Spanish
			    ○ Chinese
			    ○ Vietnamese
			    ○ Korean
			    ○ Tagalog
			    ○ Hmong
			    ○ Russian
			    ○ Armenian
			    ○ Farsi
			    ○ Khmer
			    ○ Arabic
			    ○ Hindi
			    ○ Japanese
			    ○ Punjabi
			    ○ Thai
			  ▪ The **Getting Help in another Language about a Recent Change You Reported** section is formatted to fit into 2 pages after adding the 4 new languages.
			  ▪ The non-discriminatory language, section 1557 is	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		- CalNOD62b (2017) - The **Getting Help in another Language about a Recent Change You Reported** section in the notice had **Important** information in the mentioned languages - English - Spanish - Chinese - Vietnamese - Korean - Tagalog - Hmong - Russian - Armenian - Farsi - Khmer - Arabic	inserted at the end of the notice before the **Getting Help in another Language about a Recent Change You Reported** section. - CalNOD62b (2017) - The **Getting Help in another Language about a Recent Change You Reported** section in the notice has **important** information in 4 new languages. Mentioned are the complete list of languages - English - Spanish - Chinese - Vietnamese - Korean - Tagalog - Hmong - Russian - Armenian - Farsi - Khmer - Arabic - Hindi - Japanese - Punjabi - Thai - The **Getting Help in another Language about a Recent Change You Reported** section is formatted to fit into 2 pages after adding the 4 new languages. - The non-discriminatory language, section 1557 is inserted at the end of the notice before the **Getting Help in another Language about a Recent Change You Reported** section.	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			▪ The verbiage in English, Spanish, Chinese, Korean and Vietnamese are updated. • CalNOD63 ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non-discriminatory language, section 1557 and the other half has the **Getting Help in another Language about a Recent Change You Reported** section in all languages.	
		• CalNOD64 ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice had **Important** information in the mentioned languages ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic	• CalNOD64 ▪ The **Getting Help in another Language about a Recent Change You Reported** section in the notice has **important** information in 4 new languages. Mentioned are the complete list of languages ○ English ○ Spanish ○ Chinese ○ Vietnamese ○ Korean ○ Tagalog ○ Hmong ○ Russian ○ Armenian ○ Farsi ○ Khmer ○ Arabic ○ Hindi ○ Japanese ○ Punjabi ○ Thai ▪ The **Getting Help in another Language about a Recent Change You Reported** section is formatted to fit into 2 pages after adding the 4 new languages.	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			▪ The non-discriminatory language, section 1557 is inserted at the end of the notice before the **Getting Help in another Language about a Recent Change You Reported** section. • CalNOD65 ▪ A new page is inserted at the end of the notice serving dual purpose. One half of the page has non-discriminatory language, section 1557 and the other half has the **Getting Help in another Language about a Recent Change You Reported** section in all languages.	
			**Interfaces	
		CalHEERS Schema Update of FDSH FARS to version 2.0 - Service ID: H66.1**		
99895	Change Request	The FDSH FARS schema was on version 2.0 (Service ID: H66).	The FDSH FARS schema is updated to version 2.0 (Service ID: H66.1).	NA
			**Plan Management	
		Shop and Compare Updates**		
93387	Change Request	The Shop and Compare tool did not match the Covered California application. • The tool included MAGI Medi – Cal eligible members along with members eligible for APTC/CSR/CCP. E.g. When a user entered details of one child and one adult on the *Preview Plans* page, the *Browse Health Plans* page displayed health plans to be browsed for both adult and child. • The *My Options* page displayed the eligibility details based on the details entered on *Preview Plans* page but did not display who in the household qualified for which plan. E.g., when a user entered 1 adult and 1 child, with an income of $40,000. The *My*	The Shop and Compare tool matches the Covered California application. • The tool does not include MAGI Medi – Cal eligible members along with members eligible for APTC/CSR/CCP. E.g. When a user entered details of one child and one adult on the *Preview Plans* page, the *Browse Health Plans* page displays health plans to be browsed only for the adult. • The *My Options* page displays the eligibility details based on the details entered on *Preview Plans* page along with displaying who in the household qualified for which plan. • The tool is now mobile friendly • There is a **Back** button on the *Tell us about your health care needs* page for a user to go back to the	Preview Plans My Options Tell us about your health care needs

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Options page displayed "You may qualify for Free or Low-Cost for Medical" and "You may qualify for Lower Monthly Premium". But who qualified for "Lower Monthly Premium" and "MAGI Medi-Cal" was not specified. • The tool was not mobile friendly. • There was no **Back** button on the *Tell us about your health care needs* page for a user to go back to the *My Options* page and to the *Preview Plans* page from there to edit details entered. A user had to close the *Tell us about your health care needs* page and click on the Shop and Compare link on the Coveredca.com. • Users did not have an option to generate and print their customized proposal after going through the Shop & Compare tool.	*My Options* page and to the *Preview Plans* page from there to edit details entered. • Users have an option to generate and print their customized proposal after going through the Shop & Compare tool.	
41262 (CR 96126)	Defect Fix	EDR"s from the changed County were rejected by CalHEERS.	EDR"s from the changed County are processed successfully by completing the new case linkage in CalHEERS.	NA
Eligibility				
36790 (CR 96126)	Defect Fix	The Carry Forward table in AHBX database displayed Null flag after lifting CFS.	The Carry Forward table in AHBX database displays Y flag after lifting CFS.	NA
37296 (CR 96126)	Defect Fix	The MCAP discontinuance did not happen on the last day of the month in which the 60th day following the end of the pregnancy occurred.	The MCAP discontinues on the last day of the month in which the 60th day following the end of the pregnancy occurs.	NA
43922 (CR 79501)	System Enhancement	When an admin verification status was received from SAWS, CalHEERS generated both new and old EERC.	When an admin verification status is received from SAWS, CalHEERS generates only new EERC.	NA
39488 (CR 96126	Defect Fix	The DER-U triggered after active renewals displayed November 1st as run date for the month of October and January and displayed the user in CFS effective from the 1st of	The DER-U triggered after active renewals displays November 1st as run date for the month of November and January and does not display the user in CFS effective from the 1st of January	Na

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		January with CCP/APTC discontinued and eligible for MAGI Med-Cal.	with CCP/APTC discontinued and eligible for MAGI Med-Cal.	
37992 (CR 96126)	Defect Fix	When an EDR from SAWS was processed in CalHEERS before 15th of January, the users determined eligible had a start date of 1st February.	When an EDR from SAWS is processed in CalHEERS before 15th of January, the users determined eligible have a start date of 1st January.	NA
39530 (CR 96126)	Defect Fix	The MCAP end date displayed in DERs were incorrect.	The MCAP end date displayed in DERs are correct.	NA
43869 (CR 79501)	System Enhancement	A MAGI Medi-Cal eligible adult was determined ineligible even when the dependent child (non-applicant) was attested to have MEC.	A MAGI Medi-Cal eligible adult is determined eligible when the dependent child (non-applicant) is attested to have MEC.	NA
Online Application				
39079 (CR 111527)	System Enhancement	The *Review Household Income* page displayed income in the following format $0.00 Year and blank space was displayed for no income.	The *Review Household Income* page displays income in the following format $0.00/ Year and no income as $0.	Review Household Income
39119 (CR 111527)	System Enhancement	The *Review Household Income* page did not display the individual income for all the household members.	The *Review Household Income* page displays the individual income for all the household members.	Review Household Income
39363 (CR 79501)	System Enhancement	The *Program Transition Override* page displayed in English for a Spanish user.	The *Program Transition Override* page displays in Spanish for a Spanish user.	Program Transition Override
41047 (CR 96126)	Defect Fix	Days in CFS displayed negative values in the AHBX database.	Days in CFS does not displays negative values in the AHBX database.	NA
42315 (CR 93908)	System Enhancement	The link to Secure Mailbox under the **Actions** header on the Individual Home page read **Secured Mailbox**.	The link to Secure Mailbox under the **Actions** header on the Individual Home page reads **Secure Mailbox**.	Individual Home page
MEDS				
41409 (CR 96126)	Defect Fix	The transaction HX18 for a case with US Citizenship populated with only #2081 data element (Citizenship Verification).	The transaction HX18 for a case with US Citizenship now defaults #2091 data element (Location Country Code) to with "ZZ" when #2081 data element populated.	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Enrollment – Financial Management				

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
42300	Defect Fix	The **Termination Reason** under the **Member Details** tab was not updated on the *Enrollment History* page.	The **Termination Reason** under the **Member Details** tab is updated on the *Enrollment History* page.	Enrollment History
41941	Defect Fix	Transaction IND56 terminated the enrollment in GI database but did not update AHBX database resulting in the Coverage End Dates to be out of sync.	Transaction IND56 terminates the enrollment in both GI & AHBX database resulting in the Coverage End Dates to be in sync.	NA
42028	Defect Fix	The PBPS decrypt batch jobs (GIA-1000-DC-01) did not place the decrypt files in the PBP response process input folder.	The PBPS decrypt batch jobs (GIA-1000-DC-01) places the decrypt files in the PBP response process input folder.	NA
43802	Defect Fix	EDR's with eligible APTC members returned an exception error message.	EDR's with eligible APTC members are processed successfully.	NA
44266	Defect Fix	The outbound 834 EDI batch job placed the 834 files in incorrect OAG outbound folder resulted in sending 834 files of one carrier to another.	The outbound 834 EDI batch job places the 834 files in the correct OAG outbound folder resulting in sending 834 files to the correct carrier.	NA
43282	Defect Fix	The **Plan Selection Date** field in the *Plan Selection Date* popup on the *Next, You Can Enroll Each Group in a Plan* page allowed to enter a date before the application date manually.	The **Plan Selection Date** field in the *Plan Selection Date* popup on the *Next, You Can Enroll Each Group in a Plan* page does not allow to enter a date before the application date.	Next, You Can Enroll Each Group in a Plan
44283	Defect Fix	Clicking on the **Continue** button in the *You're Leaving Our Website* popup on the *Next, You Can Enroll Each Group in a Plan* displayed a We Apologize message for LA Care carrier.	Clicking on the **Continue** button in the *You're Leaving Our Website* popup on the *Next, You Can Enroll Each Group in a Plan* displays the carrier payment page.	Next, You Can Enroll Each Group in a Plan
43279	Defect Fix	The *Your Enrollment is Complete* page incorrectly displayed when dental plan selection was pending.	The *Your Enrollment is Complete* page displays when all the members in the Household are enrolled and the payment is complete.	Your Enrollment is Complete
Eligibility				
43649	Defect Fix	The newborns without SSN were determined Conditionally Eligible for CCHIP.	The newborns without SSN are determined Eligible for CCHIP.	NA
43671	Defect Fix	The CB (Not Verified PAI verification is needed because CMI is over MAGI limit) EERC (Eligibility Evaluation Reason Code) was not displayed in DER-C.	The CB EERC is displayed in DER-C.	NA
44328	Defect Fix	Aid code was missing in DER-C after lifting Soft Pause.	Aid code is present in DER-C after lifting Soft Pause.	NA
Online Application				

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
39766	Defect Fix	Clicking on the **Next** button after pressing the F5 key on the *Add Household Member* page did not navigate any further.	Clicking on the **Next** button after pressing the F5 key on the *Add Household Member* page displays the **What is [Household Member Name] sex?** Question on the *Add Household Member* page.	Add Household Member
39962	Defect Fix	Clicking on the **Start New Application** link on the *Agent Portal* page displayed broken classic home page before displaying the Single Streamlined Application Individual Home page.	Clicking on the **Start New Application** link on the *Agent Portal* page displays the Single Streamlined Application Individual Home page.	Agent Portal
43234	Defect Fix	Clicking on the **Back** button in the *Confirm Identity* popup on the *Apply for Health Insurance* page displayed a blank **Primary Contact – Name** section on the same page.	Clicking on the **Back** button in the *Confirm Identity* popup on the *Apply for Health Insurance* page displays the **Primary Contact – Name** section with previously entered data.	Apply for Health Insurance
43235	Defect Fix	Clicking on the **Back** button in the *Confirm Identity* popup on the *Apply for Health Insurance* page navigated the user to the second screen of *Apply for Health Insurance* page.	Clicking on the **Back** button in the *Confirm Identity* popup on the *Apply for Health Insurance* page navigates the user to the first screen of *Apply for Health Insurance* page.	Apply for Health Insurance
42456	Defect Fix	The *Identity Confirmation Failed* popup on the *Apply for Health Insurance* page incorrectly displayed the **Submit the Application** button instead of the **Continue** button.	The *Identity Confirmation Failed* popup on the *Apply for Health Insurance* page correctly displays the **Continue** button.	Apply for Health Insurance
44025	Defect Fix	The *Confirm Identity* popup on the *Apply for Health Insurance* page did not display the referral ID.	The *Confirm Identity* popup on the *Apply for Health Insurance* page displays the referral ID.	Apply for Health Insurance
43386	Defect Fix	The **View Enrollment for** drop down values displayed year 2015 and 2016 on the *Choose Enrollment Groups* page.	The **View Enrollment for** drop down values displays year 2017 and 2018 on the *Choose Enrollment Groups* page.	Choose Enrollment Groups
41786	Defect Fix	Clicking on the **Manage Delegate** links under the **More Actions** section on the Individual Home page displayed the *We Apologize* popup.	Clicking on the **Manage Delegate** links under the **More Actions** section on the Individual Home page displays the *Manage Delegates* page.	Individual Home page
43686	Defect Fix	Clicking on the **View Past Application** link under the **More Actions** section on the Individual Home page displayed a We Apologize error message.	Clicking on the **View Past Application** link under the **More Actions** section on the Individual Home page displays the *Application History* page.	Individual Home page
44040	Defect Fix	When an MCIEP admin clicked on the **Authorized Representative** link under **More Actions** section on the Individual	When an MCIEP admin clicks on the **Authorized Representative** link under **More Actions** section on the Individual	Individual Home page

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Home page, the *We Apologize* popup displayed.	Home page, the *Authorized Representative* page displays.	
40758	Defect Fix	Clicking on the **Confirm** button in the *Updates are required for [Household Member Name]* popup on the *Individual Information Menu* page displayed the *We Apologize* popup.	Clicking on the **Confirm** button in the *Updates are required for [Household Member Name]* popup on the *Individual Information Menu* page closes the popup and displays the *Individual Information Menu* page.	Individual Information Menu
43897	Defect Fix	Upon disabling CSS, the *Individual Information Menu* page displayed the **Start** button as a link and JAWS read **Review** link as a button.	Upon disabling CSS, the *Individual Information Menu* page displays the **Start** button as a button and JAWS reads **Review** link as a link.	Individual Information Menu
28171	Defect Fix	Clicking on the **Log In** button after entering the **Username** and **Password** details on the *Log In or Create an Account to Get Covered* page displayed the *We Apologize* popup.	Clicking on the **Log In** button after entering the **Username** and **Password** details on the *Log In or Create an Account to Get Covered* page displays the Individual Home page.	Log In or Create an Account to Get Covered
43728	Defect Fix	• The **Send Text** button on the *Login Assistance – Register Email and Cell Phone Number* page was grayed out even after entering the cell phone number. • Entering the One Time Passcode after 15 minutes in the **Enter One Time Passcode** field on the *Login Assistance – Register Email and Cell Phone Number* page did not display the validation message.	• The **Send Text** button on the *Login Assistance – Register Email and Cell Phone Number* page is enabled after entering the cell phone number. • Entering the One Time Passcode after 15 minutes in the **Enter One Time Passcode** field on the *Login Assistance – Register Email and Cell Phone Number* page displays the following validation message "The One Time Passcode is invalid. Please check your email and re-enter the One Time Passcode".	Login Assistance – Register Email and Cell Phone Number
44055	Defect Fix	The *Manual Verification* page displayed the **Verification Status** of the mentioned **Attribute Description** (**Lawful Presence**, **Five Year Bar Exempt/Five Year Bar Met** & **Qualified Non-Citizen**) as **Not Verified** but not greyed out when a user Reported a Change to the citizenship status from being a Non- U.S Citizen to a U.S Citizen.	The *Manual Verification* page displays the **Verification Status** of the mentioned **Attribute Description** (**Lawful Presence**, **Five Year Bar Exempt/Five Year Bar Met** & **Qualified Non-Citizen**) as **Not Verified** and greyed out when a user Reports a Change to the citizenship status from being a Non- U.S Citizen to a U.S Citizen.	Manual Verification
43651	Defect Fix	The second DERU triggered after Reporting a Change to document type incorrectly persisted the old alien number.	The second DERU triggered after Reporting a Change to document type does not persist the old alien number.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
44215	Defect Fix	EDR's issued after reporting changes returned an exception error.	EDR's issued after reporting changes are processed successfully.	NA
44256	Defect Fix	MEDS received a very high volume of duplicate HX40 transactions.	MEDS receives a limited volume of duplicate HX40 transactions.	NA
43218	Defect Fix	The **Not Eligible** section on the *Program Eligibility* page did not display the description.	The **Not Eligible** section on the *Program Eligibility* page displays the mentioned description. "The change you told us about cannot be applied to your <previous year> health coverage because the year is almost over. If you would like these changes to be applied to <current year>, please: 1) Click the "Log Out" button 2) Log back into your account 3) Click on Report a Change for <current year> from your account home page 4) Enter any additional changes you want applied to <current year> 5) Then click Continue 6) Then click Submit for <current year>"	Program Eligibility
43292	Defect Fix	The **Eligibility determination factors** section on the *Program Eligibility* page did not display the mentioned text **You were previously enrolled in the Medi-Cal Access Program and chose to switch to Medi-Cal during your pregnancy** when a user switched to Medi-Cal from MCAP.	The **Eligibility determination factors** section on the *Program Eligibility* page displays the mentioned text **You were previously enrolled in the Medi-Cal Access Program and chose to switch to Medi-Cal during your pregnancy** when a user switches to Medi-Cal from MCAP.	Program Eligibility
43917	Defect Fix	Clicking on the **Continue** button after entering a password containing either [or / special character on the *Reset Your Password* page displayed the *We Apologize* popup.	Clicking on the **Continue** button after entering a password containing either [or / special character on the *Reset Your Password* page displays the Individual Home page.	Reset Your Password
42643	Defect Fix	Clicking on the **View Home** button on the *Search Individual* page displayed the *We Apologize* popup.	Clicking on the **View Home** button on the *Search Individual* page displays the Individual Home page.	Search Individual
43459	Defect Fix	Clicking on either **View Home** or **View Case** button on the *Search Individual* page displayed the *We Apologize* popup.	Clicking on either **View Home** or **View Case** button on the *Search Individual* page displays the Individual Home page or *Application History* page accordingly.	Search Individual

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
41371	Defect Fix	Clicking on any of the household members' avatar on the *Select any household members who are an American Indian or Alaska Native* page displayed the *We Apologize* popup.	Clicking on any of the household members' avatar on the *Select any household members who are an American Indian or Alaska Native* page displays more questions related to American Indian/ Alaska Native on the same page.	Select any household members who are an American Indian or Alaska Native
Reports				
43630	Defect Fix	The ENROLLEE_STATUS column in the DW_ENRLEE table were not updated correctly. **Impacted Attributes:** N/A **Impacted SA:** Enrollee SA	The ENROLLEE_STATUS column in the DW_ENRLEE table are updated correctly.	NA
43734	Defect Fix	The Amounts and Percentages were rounded off and displayed as integers in the Truven report. **Impacted Attributes:** N/A **Impacted SA:** N/A	The Amounts and Percentages are displayed as decimals in the Truven report.	NA
eHIT				
43829	Defect Fix	The SAWSAdministrativeVerifications with INC = N in an EDR was incorrectly responded as SAWSAdministrativeVerifications with INC = Y in the DER.	The SAWSAdministrativeVerifications with INC = N in an EDR is correctly responded as SAWSAdministrativeVerifications with INC = N in the DER.	NA
43499	Defect Fix	SAWS batch job (SAW-2000-DD-16) returned an exception error.	SAWS batch job (SAW-2000-DD-16) completes successfully.	NA

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary			
Acronym	**Full Form**	**Acronym**	**Full Form**
ABE	Accenture Billing Engine	IRS	Internal Revenue System
ADA	Americans with Disabilities Act	ISO	Information Security Officer
AHBX	Accenture Health Benefit Exchange	IVR	Interactive Voice Response
AI	American Indian	JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
ALM	Application Lifecycle Management	LFP	Lawful Presence
AN	Alaskan Native	LV	Life event needs verification
APTC	Advance Premium Tax Credits	MCAP	Medi-Cal Access Program
BOB	Book of Business	MCIEP	Medi-Cal Inmate Eligibility Program
BPM	Business Process Management	MEC	Minimal Essential Coverage
BRE	Business Rules Engine	MEDS	Medi-Cal Eligibility Determination System
CCHCS	California Correctional Health Care Services	MNE	Manual Eligibility
CCHIP	County Children's Health Initiative Program	NHeLP	National Health Law Program
CCP	Covered California Programs	NIST	National Institute of Standards and Technology
CDCR	California Department of Corrections and Rehabilitation	NMEC	Non-MAGI MEC AID Code
CEC	Certified Enrollment Counselor	NQI	New Qualified Immigrants
CEE	Certified Enrollment Entities	OBIEE	Oracle Business Intelligence Enterprise Edition
CEW	County Eligibility Worker	OPA	Oracle Policy automation
CFS	Carry Forward Status	PAI	Projected Annual Income
CIN	Client Index Number	PBE	Plan Based Enroller
CMI	Current Monthly Income	PBPS	Pitney Bowes Presort Services
CMS	Centers for Medicare & Medicaid Services	PDF	Portable Document Format
COR	County of Responsibility	PLR	Policy Level Reporting
CR	Change Requests	QDP	Qualified Dental Plan
CSR	Cost Share Reduction	QHP	Qualified Health Plan
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and	RDP	Registered Domestic Partner

Glossary			
Acronym	**Full Form**	**Acronym**	**Full Form**
	formatting of a document written in a markup language)		
CSV	Comma Separated Value	ROP	Reasonable Opportunity Period
DER	Determination of Eligibility Response	RTC	Rational Team Concert
DHCS	Department of Health Care Services	SA	Subject Area
DWH	Data Warehouse	SAWS	Statewide Automated Welfare Systems
ECM	Electronic Content Management System	SCIN	Statewide Client Index Number
EDD	Employment Development Department	SCR	Service Centre Representative
EDI	Electronic Data Interchange	SFTP	Secured File Transfer Protocol
EDR	Eligibility Determination Request	SIR	Service Investigation report
EERC	Eligibility Evaluation Reason Code	SLCSP	Second Lowest cost silver plan
EPO	Exclusive Provider Organization	SNOW	Service Now
ESI	Employer Sponsored Insurance	SQL	Structure Query Language
ETL	Extract, Transform and Load	SSA	Social Security Administration
FDSH	Federal Data Services Hub	SSN	Social Security Number
FIPS	Federal Information Processing Standard	STNA	Short Term Negative Action
FPL	Federal Poverty Level	UAT	User Acceptance Test
FTB	Franchise Tax Board	UPW	Unplanned Pregnant Woman
FTI	Federal Tax Information	URL	Uniform Resource Locator
FTR	Failure to Reconcile	USPS	United States Postal Service
GI	Get Insured	VLP	Verify Lawful Presence
IAP	Insurance Affordability Programs	WAT	Web Accessibility Toolbar
ICT	Inter County Transfer	WCC	Web Center Content
IDD	Interface Definition Document	WP	Work Products
IMM	Immigrant	WSDL	Web Services Descriptor Language