

Executive Summary

CalHEERS Feature Release 18.6 (to be deployed on 6/4/2018) contains updates to following:

Key New Features that have been added or modified in this release:

- Interfaces

Key System Updates that have been deployed in this release:

- eHIT
- Eligibility & Enrollment
- Cross-Business Area

Key Fixes that have been updated or resolved in this release:

- None

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- None

New with this release

- None

Purpose and Scope

This document describes the content of the CalHEERS Priority Feature Release 18.6. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
87156	Change Request	CalHEERS did not send appropriate Notice triggers to SAWS for the generation of notices to individuals discontinued or determined Categorically Ineligible for the following failed SAWS administrative verifications for SSN, SSN Waiver, Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of another MAGI Medi-Cal household member's projected annual or current monthly income.	<ul style="list-style-type: none"> • CalHEERS now produces and sends Eligibility Evaluation Reasons for the MAGI Medi-Cal individuals determined ineligible or discontinued for MAGI Medi-Cal due to failed SAWS administrative verifications for SSN, SSN Waiver, Incarceration, Deceased, Residency, Medicare and PAI, CMI or dependency of another MAGI Medi-Cal household member's projected annual or current monthly income that is administratively assigned as not verified. • Footnotes on <i>Program Eligibility</i> page have been updated for any 	Program Eligibility

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			<p>kind of MAGI Medi-Cal ineligibility or discontinuance.</p> <ul style="list-style-type: none"> • CalHEERS System has renamed the following LTNA Negative Action Reasons code description labels: <ul style="list-style-type: none"> ○ Written Withdrawal to Requested Withdrawal ○ Requested Disc. - Written to Requested Disc. • CalHEERS has added an Eligibility Evaluation Reason, consumer messaging on the <i>Program Eligibility</i> page and sends Eligibility Evaluation Reason code to SAWS for Parent/Caretaker Relative individuals with an FPL greater than 114% up to and including 138% who are discontinued / ineligible for MAGI Medi-Cal because a dependent child who lives in the home does not have minimum essential coverage (MEC). 	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
101091	Change Request	CalHEERS triggered Business Validation 145 for Last Name-only changes made by SAWS which became the highest cause of EDR failures.	CalHEERS no longer triggers Business Validation 145 for Last Name-only changes made by SAWS.	NA
90113	Change Request	When a user came back to their application during renewals to renew the coverage, they found it difficult to navigate through the application, sometimes resulting in a confused experience.	CalHEERS now provides a better user experience with improved options for collecting consumer data during Renewals. Beginning with the Consumer's Home, the renewal application process is focused on why the consumer is returning.	All Renewal pages

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			Consumers have the option to walkthrough their information to make changes or to proceed directly to the final review of their application before submission. If selecting to report changes, the consumer will be navigated into the new consumer flow introduced with CR 70497 in Release 17.9. If the Consumer wants to proceed directly to verify their information, they will be directed to a list of summary pages they can review before submitting their renewal.	
109936	Change Request	<p>CalHEERS granted Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following were true:</p> <ul style="list-style-type: none"> • Immigration Status selected was "Document or status not listed" • Document Type was "Document or status not listed" • Admin passed verification for PRUCOL Last Category • Consumer was otherwise eligible for MAGI Medi-Cal. 	<p>CalHEERS will also grant Full scope MAGI Medi-Cal to immigrants for PRUCOL Last Category when all the following are true:</p> <ul style="list-style-type: none"> • Immigration Status selected is "Document or status not listed" • Any Document Type is selected or Document Type is blank • Administratively verified by SAWS as PRUCOL Last Category • Consumer is otherwise eligible for MAGI Medi-Cal. 	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
None				

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary

Acronym	Full Form
ABE	Accenture Billing Engine
ADA	Americans with Disabilities Act
AHBX	Accenture Health Benefit Exchange
AI	American Indian
ALM	Application Lifecycle Management
AN	Alaskan Native
APTC	Advance Premium Tax Credits
BOB	Book of Business
BPM	Business Process Management
BRE	Business Rules Engine
CCHCS	California Correctional Health Care Services
CCHIP	County Children’s Health Initiative Program
CCP	Covered California Programs
CDCR	California Department of Corrections and Rehabilitation
CEC	Certified Enrollment Counselor
CEE	Certified Enrollment Entities
CEW	County Eligibility Worker
CFS	Carry Forward Status
CIN	Client Index Number
CMI	Current Monthly Income
CMS	Centers for Medicare & Medicaid Services
COR	County of Responsibility
CR	Change Requests
CSR	Cost Share Reduction

Acronym	Full Form
IRS	Internal Revenue System
ISO	Information Security Officer
IVR	Interactive Voice Response
JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
LFP	Lawful Presence
LV	Life event needs verification
MCAP	Medi-Cal Access Program
MCIEP	Medi-Cal Inmate Eligibility Program
MEC	Minimal Essential Coverage
MEDS	Medi-Cal Eligibility Determination System
MNE	Manual Eligibility
NHeLP	National Health Law Program
NIST	National Institute of Standards and Technology
NMEC	Non-MAGI MEC AID Code
NQI	New Qualified Immigrants
OBIEE	Oracle Business Intelligence Enterprise Edition
OPA	Oracle Policy automation
PAI	Projected Annual Income
PBE	Plan Based Enroller
PBPS	Pitney Bowes Presort Services
PDF	Portable Document Format
PLR	Policy Level Reporting
QDP	Qualified Dental Plan
QHP	Qualified Health Plan

Acronym	Full Form
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)
CSV	Comma Separated Value
DER	Determination of Eligibility Response
DHCS	Department of Health Care Services
DWH	Data Warehouse
ECM	Electronic Content Management System
EDD	Employment Development Department
EDI	Electronic Data Interchange
EDR	Eligibility Determination Request
EERC	Eligibility Evaluation Reason Code
EPO	Exclusive Provider Organization
ESI	Employer Sponsored Insurance
ETL	Extract, Transform and Load
FDSH	Federal Data Services Hub
FIPS	Federal Information Processing Standard
FPL	Federal Poverty Level
FTB	Franchise Tax Board
FTI	Federal Tax Information
FTR	Failure to Reconcile
GI	Get Insured
IAP	Insurance Affordability Programs
ICT	Inter County Transfer
IDD	Interface Definition Document
IMM	Immigrant

Acronym	Full Form
RDP	Registered Domestic Partner
ROP	Reasonable Opportunity Period
RTC	Rational Team Concert
SA	Subject Area
SAWS	Statewide Automated Welfare Systems
SCIN	Statewide Client Index Number
SCR	Service Centre Representative
SFTP	Secured File Transfer Protocol
SIR	Service Investigation report
SLCSP	Second Lowest cost silver plan
SNOW	Service Now
SQL	Structure Query Language
SSA	Social Security Administration
SSN	Social Security Number
STNA	Short Term Negative Action
UAT	User Acceptance Test
UPW	Unplanned Pregnant Woman
URL	Uniform Resource Locator
USPS	United States Postal Service
VLP	Verify Lawful Presence
WAT	Web Accessibility Toolbar
WCC	Web Center Content
WP	Work Products
WSDL	Web Services Descriptor Language