Executive Summary

CalHEERS Feature Release 18.2 (deployed on 02/12/2018) contains updates to following:

Key New Features that have been added or modified in this release:

- Cross-Business Area
- Consumer Assistance

Key System Updates that have been deployed in this release:

- Interfaces
- Eligibility & Enrollment
- Notices
- Marketing
- Eligibility
- Online Application
- EHIT

Key Fixes that have been updated or resolved in this release:

- EHIT
- Enrollment-Financial Management
- MEDS
- Notices
- Online Application
- Reports

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- Online Application

New with this release

- Online Application

Purpose and Scope

This document describes the content of the CalHEERS Feature Release 18.2. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
88351	Change Request	These enhancements did not previously exist.	The mentioned enhancements are made to GI products: **Cost Calculator Enhancements (Plan Management)** - Updates to cost values for 2018 coverage year	NA

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			• Updates to Plan Summary Tile display (e.g., add hover text with total cost amount). **QRS Enhancements (Plan Management)** • The hover text, labels, and disclaimer are aligned to CMS standards. • The hover text logic is updated to conform text to different rating scenarios (i.e. if a product has only two indicator ratings, the text should refer to "two categories below" rather than three. **UI Usability Enhancements (Marketing)** • Dental Plan Tiles no longer displays the APTC Information	

92588	Change Request	This functionality did not previously exist.	CalHEERS now has an Agency Manager Dashboard in the Agency Module.
			
			Features of the Agency Manager Dashboard are:
			
			Agency Manager Functions
			  o View, filter and sort a list of "My Agents"
			• **Agent**
			  o View Agent's Certification Status
			  o View and Edit Agent's Contact Information
			  o View and Edit Agent's profile Information
			• **Book of Business (BOB)**
			  o View Agency level BOB (includes BOB for all My Agents)
			  o View, filter, and sort all delegated consumers by Agent and other criteria
			• **Consumer**
			  o View details pertaining to individuals. The details that can be viewed are: household information, case number, coverage, and agent information.
				Individual Manage Delegate

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			o Accept consumer delegation requests on behalf of Agents o Take action on Agent's delegates ▪ Complete an Individual Application ▪ Submit an application o Transfer a consumer from one Agent to another Agent within the Agency o Transfer all consumers from an Agent to another Agent within the Agency o Export Agent level and Agency level BOB **Agent Functions (as part of Agency)** o Be automatically delegated when an agent starts a consumer application o View/Accept consumer delegation requests that are pending response o View/search/filter by BOB **Agency/Agent Dissociation** o Dissociate an Agent o Activate/Deactivate an Agent **Covered California Get Help Experience** o To include Agency Name and Contact Information in search results for Agents.	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
92697	Change Request	The FDSH RIDP schema was on H1 (RIDP v1).	The FDSH RIDP schema is on H1.1 (RIDP v2). The schema, response codes and portal messaging is updated on CalHEERS.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted

90492	Change Request	The MAGI Medi-Cal cases stuck in Renewal mode required assistance from Covered California or Counties to close the MAGI Medi-Cal renewal to be able to enroll into CCP.
		
		A case gets stuck in MAGI Medi-Cal Renewal mode when an action taken by the county results in ineligibility or when a negative action is applied for one or all individuals in the MAGI Medi-Cal case and there is no MAGI Medi-Cal Renewal 'Disposition' sent for the case by SAWS.
			CalHEERS automated the closure of MAGI Medi-Cal renewals.
			
			CalHEERS now closes MAGI Medi-Cal Renewals when all MAGI Medi-Cal members are found ineligible or discontinued.
			
			A case in MAGI Medi-Cal Renewal mode with at least one household member eligible or conditionally eligible for Covered California Program can select a Covered California Plan.
			
			CalHEERS shall process a data fix to close a MAGI Medi-Cal Renewal when the following criteria is met:
			
			• A case in MAGI Medi-Cal Renewal mode with no:
			   o Eligible MAGI Medi-Cal members
			   o Conditionally Eligible MAGI Medi-Cal members, or
			   o Pending MAGI Medi-Cal members on the case
				NA

81432	Change Request	A significant number of service requests were sent to IRS, EDD and FTB from CalHEERS for the Income Services Verification. CalHEERS did not restrict the number of calls made for the Income Services Verification to IRS.	The triggering conditions for the Income Services Verification are updated to reduce the number of service requests to IRS, EDD and FTB. • CalHEERS triggers the Income Services Verification for individuals within the subsidy FPL limits when subsidy income verification is not cached except for intake or renewal applications. • CalHEERS triggers the Income Services Verification for individuals within the MAGI Medi-Cal FPL limits when MAGI Medi-Cal income verification is not cached at an individual level except for intake or renewal applications. • CalHEERS does not trigger the Income Services Verification when a Negative Action is received for individuals within the MAGI Medi-Cal FPL Limits and their current MAGI Medi-Cal Income Verifications are not cached.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			• CalHEERS limits the number of IRS requests made for the Income Services Verification to once per Refresh Cycle (For example: IRS updates the tax data information every Friday, the refresh cycle for IRS is once a week on Fridays and CalHEERS will only call once during the refresh cycle) per SSN list value for a Report a Change. • CalHEERS limits the number of IRS requests made for the Income Services Verification to once per Refresh Cycle per SSN list even if the impacted data elements are related to Income (except for SSN) are changed. • CalHEERS calls the IRS if the SSN list value is changed within the Refresh Cycle	
108405	Change Request	The *Individual Information Menu* page had the text **Optional** for all questions related to Immigration data. The *Please select your current immigration document and immigration status* page displayed the following text: **We can process your application faster if you enter your immigration document information now. If you cannot provide it now, you will have the chance to provide it at a later date**.	The *Individual Information Menu* page no longer displays the text **Optional** for any question related to Immigration data. The *Please select your current immigration document and immigration status* page now displays a new header: *Please select your current immigration document and status.* The following text is displayed under the header: **We can process your application faster if you enter your immigration document information now. If you cannot provide it now, you will have the chance to provide it at a later date.**	Individual Information Menu
87457	Change Request	CalHEERS notices were missing verbiage and other information.	This CR includes various changes to some of the existing CalHEERS notices. Below are the modifications: • CalHEERS now generates a new reason snippet on the CalNOD01 notice when a consumer is either ineligible or discontinued due to Admin Verification fail or system determination. • CalHEERS updated snippet 330, snippet 381, and snippet 828 (previously snippet 166) with new verbiage.	Eligibility Results

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted

			• The snippet 121 (How to Turn in Your Information) is moved above Snippet 182 (We Need Proof You Do Not Have Other Coverage) in the CalNOD01ab and CalNOD01c notices.
			• CalHEERS now generates the CalNOD03 notice in the following languages:
			  o English
			  o Spanish
			  o Chinese
			  o Vietnamese
			  o Russian
			  o Tagalog
			  o Khmer/Cambodian
			  o Arabic
			  o Farsi
			  o Korean
			  o Hmong
			  o Armenian
			• CalHEERS now generates and stores new Notices of Action (NOAs – NOD67) for cases that applied for the MAGI State Inmate or MAGI State Medical Parole Programs. These notices can be viewed by State MCIEP worker in the *Documents and Correspondence* page.
			• CalHEERS allows single-month noticing for retroactive months of eligibility for the MAGI MCIEP State Inmate Program or MAGI MCIEP State Medical Parole Program.
			• The *Eligibility Results* page now includes information for consumers ineligible for APTC/CSR, who indicated they are not planning to file taxes.	

95177	Change Request	The CalHEERS password policy was as mentioned:
		
		• Minimum Length 8 characters
		• Maximum Length 16 characters
		• At least 1 upper-case character
		• A at least 1 lowercase character
			CalHEERS has made the following changes to the password policy:
			
			• The maximum length for password was increased to 50 characters.
			• The Password dictionary is updated
			• The following special characters are now allowed in the password:
			  ` ~ ! @ # $ % ^ & * ( ) _ + - = [ ] \ { } | ; ' : "
			  , . / < > ?
				Create an Account to Apply Security Questions My Profile

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• At least 1 number • At least 1 special character (! @, #, $, %, ^) • May not contain common dictionary words or names • Must not be one of your previous 24 passwords	"Must not be one of your previous 24 passwords" rule was removed for New Account Creation. The Security Questions for each of the five security question groups are updated. Messaging to users regarding password requirements, dictionary words, special characters, OTP codes, and security questions are updated on all relevant portal pages.	
20453 (CR 79500)	Defect Fix	Households with mixed reported incomes from trusted data sources failed the income verification.	Households with mixed reported incomes from trusted data sources pass the income verification.	NA
35328 (CR 79500)	Defect Fix	Children without a Social Security Number (SSN) and evaluated for County Children's Health Initiative Program (CCHIP) are determined as "Conditionally Eligible" incorrectly.	Children without a SSN and evaluated for CCHIP are determined "Eligible" as expected.	Eligibility Results
37757 (CR 79500)	Defect Fix	After a Soft Pause has already been lifted and the case is rerun for a current or prior month, Soft Pause is reapplied.	After a Soft Pause has been lifted and the case is rerun for a current or prior month, Soft Pause is not reapplied.	NA
36600 (CR 79500)	Defect Fix	Some APTC/CSR/CCP conditionally eligible members in the ROP batch encountered errors when a VLP call was made.	APTC/CSR/CCP conditionally eligible members in the ROP batch are not encountering any errors when a VLP call is made.	NA
33727 (CR 79500)	Defect Fix	Error message "5WD9ZFSU" is being displayed when a user tries to verify the member details on the *Household Verification* page	User can verify the member details on the *Household Verification* page without receiving any errors	Household Verification
33759 (CR 79500)	Defect Fix	Error messages "00RYV3HM" and "KXUX5I1N" are being displayed when a user when user clicks on the **Flexible Admin View** button from the popup.	User can navigate to the *Flexible Admin* page after clicking on **Flexible Admin View** button from the popup without receiving any error.	Flexible Admin
40246 (CR 79500)	Defect Fix	Indian Health Services Indicators did not have a default value, therefore Business Validations 160 and 161 occurred when SAWS did not provide the required information and resulted in failed EDRs.	Indian Health Services Indicators have a default value, therefore Business Validations 160 and 161 will not occur when SAWS do not provide the required information causing the EDRs to process successfully.	NA

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36520 (CR 79500)	Defect Fix	Error logs do not contain all the details when a specific County of Responsibility (COR) error is received. The COR is not being recorded in the logs therefore SAWS and County workers are having trouble proceeding with the advised workaround/resolution. The following message was displayed: **CalHEERS cannot process the EDR. County XXX is not the County of Responsibility for this CalHEERS case number XXXXXXXXXX.**	Error logs contain all the details when a specific County of Responsibility (COR) error is received. The current COR is recorded in the logs enabling SAWS and County workers to identify and proceed with the advised workaround/resolution. The following message is displayed: **CalHEERS cannot process the EDR. Current County of Responsibility is YYY for this CalHEERS case number XXXXXXXXXX.**	NA
36995 (CR 79500)	Defect Fix	"EligibleTypeCode" is displayed as "MA" when switching a Person on QHP Hold for MCAP to MCAP which is an incorrect code.	"EligibleTypeCode" is displayed as "NA" when switching a Person on QHP Hold for MCAP to MCAP as expected.	NA
34964 (CR 79500)	Defect Fix	"Countableind" is showing an "N" for Projected Annual Income (PAI) income instead of "Y". As per IDD, if income category is PAI, always send "Y" as countable.	"Countableind" is displayed as "Y" for Projected Annual Income (PAI) as per IDD.	NA
37933 (CR 79500)	Defect Fix	The HX34, HX18 and ESAC1 transactions did not carry the value for data element 2033 to MEDS. (Selecting **Yes** for the question **Is this person an active duty or honorably discharged member of the military, or the spouse or child of a person who is?** on the *Individual Information Menu* page saved the Military Flag as Y but did not save the value for data element 2033 in the database.)	The HX34, HX18 and ESAC1 transactions carries the value for data element 2033 to MEDS. (Selecting **Yes** for the question **Is this person an active duty or honorably discharged member of the military, or the spouse or child of a person who is?** on the *Individual Information Menu* page saves the Military Flag as Y and data element 2033 as 6 in the database.)	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
40430	Defect Fix	SAWS incorrectly received the "Internal error" message for cancelled EDR's.	SAWS correctly receive "prior companion EDR in sequence was in error" message for cancelled EDR's.	NA
40716	Defect Fix	The Cancel Sweep Batch Job SAW-2000-DD-13 did not change the status of Unprocessed EDR's to Cancelled.	The Cancel Sweep Batch Job SAW-2000-DD-13 changes the status of Unprocessed EDR's to Cancelled and sends out the logging message.	NA
38371	Defect Fix	SAWS batch Job SAW-6000-DD-01 returned an exception error message.	SAWS Batch Job SAW-6000-DD-01 completes successfully.	NA
39247	Defect Fix	SAWS batch job SAW-6000-DD-01 did not process the cases without SAWS linkage.	SAWS batch job SAW-6000-DD-01 processes the cases without SAWS linkage also.	NA
34847	Defect Fix	The mentioned were issues on the *Browse Health Plans* page. • Clicking on the **Hide Compare** link displayed the **Show Compare** link towards left hand side of the page. The arrow and **Hide Compare** text overlapped.	The mentioned are fixes on the *Browse Health Plans* page. • Clicking on the **Hide Compare** link displays the **Show Compare** link at the bottom of the page. The arrow and **Hide Compare** text do not overlap.	Browse Health Plans
40370	Defect Fix	Clicking on the **Change Case Status** button on the *Case Status* page displayed a We Apologize error message.	Clicking on the **Change Case Status** button on the *Case Status* page displays the *Case Status* popup.	Case Status
40814	Defect Fix	The **Gross Premium** and **APTC Applied** columns on the *Complete Enrollment Override Updates* page incorrectly displayed $NaN instead of 0$.	The **Gross Premium** and **APTC Applied** columns on the *Complete Enrollment Override Updates* page displays the value correctly.	Complete Enrollment Override Updates
41280	Defect Fix	The *Current Enrollment* page incorrectly displayed **Nothing found to display** message for the year 2018 even when the case had active 2018 enrollments.	The *Current Enrollment* page displays the enrollment details for the year 2018.	Current Enrollment
40191	Defect Fix	The text on the *Delegate a Certified Insurance Agent* page was right aligned.	The text on the *Delegate a Certified Insurance Agent* page is left aligned.	Delegate a Certified Insurance Agent
41257	Defect Fix	The date displayed in the following statement **You must select a health plan within 60 days of your qualifying life event. The last day you can pick a health**	The date displayed in the following statement **You must select a health plan within 60 days of your qualifying life event. The last day you can pick a health plan during your special enrollment**	Eligibility Results

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Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		plan during your special enrollment period is [Date] on the *Eligibility Results* page was incorrect.	**period is [Date]** on the *Eligibility Results* page is correct.	
41195	Defect Fix	• When, a previously CCP only case was re-determined for eligibility and received pending Medi-Cal eligibility along with CCP and APTC, the *Eligibility Results* page displayed 0$ for APTC amount. • Clicking on the **Continue Health Plan Update** button on the *Household Enrollment Introduction* page displayed a We Apologize error message.	• When, a previously CCP only case is re-determined for eligibility and receives pending Medi-Cal eligibility along with CCP and APTC, the *Eligibility Results* page displayed the numerical value for APTC amount. • Clicking on the **Continue Health Plan Update** button on the *Household Enrollment Introduction* page displays the *Plans Selection* page.	Eligibility Results Household, Enrollment Introduction
34318	Defect Fix	The **Primary Email Address** field on *Entity Information* page was not editable for a NP_AssisterEnrollment.Entity Admin.	The **Primary Email Address** field on *Entity Information* page is editable for a NP_AssisterEnrollment.Entity Admin.	Entity Information
36858	Defect Fix	The buttons on the *Find Local Help* page were misaligned.	The buttons on the *Find Local Help* page are aligned.	Find Local Help
40727	Defect Fix	The **Continue Plan Update** button was displayed on the Individual Home page after ROP batch run.	The **Report a Change** button is displayed on the Individual Home page after ROP batch run.	Individual Home page
42378	Defect Fix	The Individual Home page incorrectly displayed **Begin Application** button for submitted applications when logged in as an Agent.	The Individual Home page correctly displayed the **Report a Change** button for submitted applications when logged in as an Agent.	Individual Home page
35361	Defect Fix	The HBX_APP_COORDINATOR_ HISTORY table in the AHBX database had more than one record per case id.	The HBX_APP_COORDINATOR_ HISTORY table in the AHBX database has only one record per case id.	NA
38781	Defect Fix	The ABE-1002-DD-01 batch job returned an exception error message.	The ABE-1002-DD-01 batch job completes successfully.	NA
41168	Defect Fix	The health Enrollment batch jobs ENR-1001-DD-01, ENR-1001-DD-03 & ENR-1001-DD-04 returned an exception error message.	The health Enrollment batch jobs ENR-1001-DD-01, ENR-1001-DD-03 & ENR-1001-DD-04 completes successfully.	NA
41296	Defect Fix	The last sweep batch job ENR-1000-DD-01 included 8,049	The last sweep batch job ENR-1000-DD-01 does not include any 2018 enrolled	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		enrolled (2018) cases into HBX_INDV_CASE_RENEWAL table.	cases into HBX_INDV_CASE_RENEWAL table.	
40731	Defect Fix	The ROP batch job missed to dis-enroll household members due to incarceration.	The ROP batch job dis-enrolls the household members due to incarceration.	NA
41240	Defect Fix	The Passive Enrollment Health batch job (ENR-1001-DD-01) did not extract details of users enrolled in a catastrophic plan for 2016.	The Passive Enrollment Health batch job (ENR-1001-DD-01) extracts details of users enrolled in a catastrophic plan for 2016.	NA
41213	Defect Fix	Clicking on the **Search** button after entering the **Zip Code** and **Distance** on the *Search for a Certified Insurance Agent in California* page displayed the following message **0 organization found: No matching records found**.	Clicking on the **Search** button after entering the **Zip Code** and **Distance** on the *Search for a Certified Insurance Agent in California* page displays the Agent list.	Search for a Certified Insurance Agent in California
40754	Defect Fix	The text in the left navigation pane on the *View Health Plan Details* page overlapped.	The text in the left navigation pane on the *View Health Plan Details* page does not overlap.	View Health Plan Details
40844	Defect Fix	The *MEDS Message and Alert Search* page displayed only 200 search results.	The *MEDS Message and Alert Search* page displays the complete search result.	MEDS Message and Alert Search
40215	Defect Fix	Clicking on the **View Submitted Application** button on the *Eligibility Results* page downloaded a PDF of the submitted application with missing/incorrect details.	Clicking on the **View Submitted Application** button on the *Eligibility Results* page downloads a PDF of the submitted application with correct details.	Eligibility Results
40917	Defect Fix	The text **/year** and **/month** on the *[Household Member Name] Income* and *Review [Household Member Name] Income* page were misaligned.	The text **/year** and **/month** on the *[Household Member Name] Income* and *Review [Household Member Name] Income* page are aligned.	[Household Member Name] Income, Review [Household Member Name] Income
40201	Defect Fix	Clicking on the arrow (v) for the **Spouse/Partner** section on the *Add Household Member* page did not expand to display the options.	Clicking on the caret (v) for the **Spouse/Partner** section on the *Add Household Member* page expands to display the options.	Add Household Member
40171	Defect Fix	Clicking on the **here** link under the **Additional Demographic Information** section on the *Eligibility Results* page displayed a	Clicking on the **here** link under the **Additional Demographic Information** section on the *Eligibility Results* page displays the *Additional Demographic*	Additional Demographic Information

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		blank *Additional Demographic Information* page.	*Information* page with previously selected values.	
40419	Defect Fix	Clicking on the **Submit** button on the *Additional Demographic Information* page displayed a *We Apologize* popup.	Clicking on the **Submit** button on the *Additional Demographic Information* page displays the *Eligibility Results* page.	Additional Demographic Information
39722	Defect Fix	Clicking on the **Search MEDS Messages and Alerts** link in the right-hand navigation pane on the *Administration Home* page did not navigate any further.	Clicking on the **Search MEDS Messages and Alerts** link in the right-hand navigation pane on the *Administration Home* page displays the *MEDS Message and Alert Search* page.	Administration Home
39786 40935	Defect Fix	The footer on the SSApp pages did not display the changed Primary Contact name.	The footer on the SSApp pages displays the changed Primary Contact name.	All SSApp pages
41236	Defect Fix	Clicking on the **View Application PDF** link on the *Application History* page downloaded a PDF of the submitted application with missing/incorrect details.	Clicking on the **View Application PDF** link on the *Application History* page downloaded a PDF of the submitted application with correct details.	Application History
41498	Defect Fix	Clicking on the **Documents & Correspondence** link on the *Application History* page displayed a We Apologize error message.	Clicking on the **Documents & Correspondence** link on the *Application History* page displays the **Documents and Correspondence** page.	Application History
40242	Defect Fix	The **Case #** field value was misaligned on the *Application Menu* page when viewed on Google Pixel mobile device in portrait view.	The **Case #** field value is aligned on the *Application Menu* page when viewed on Google Pixel mobile in portrait view.	Application Menu
39751	Defect Fix	The *Application Menu* page displayed the following text **This section requires updates before you can move on** for the **Household Information** section even before the **Introduction** section was complete.	The *Application Menu* page does not display the following text **This section requires updates before you can move on** for the **Household Information** section before the **Introduction** section is complete.	Application Menu
41224	Defect Fix	Clicking on the **Save** button for any section on the *Apply for Health Insurance* page displayed an exception error message.	Clicking on the **Save** button for any section on the *Apply for Health Insurance* page saves the entries.	Apply for Health Insurance
39870	Defect Fix	Clicking on the **Flexible Admin View** in the *View Confirmation* popup on the Individual Home page for a reinstated case did not pre-populate the previous	Clicking on the **Flexible Admin View** in the *View Confirmation* popup on the Individual Home page for a reinstated case pre-populates the previous application details on the *Apply for Health Insurance* page.	Apply for Health Insurance

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		application details on the *Apply for Health Insurance* page.		
40415 40497	Defect Fix	Clicking on **Save & Exit** button on the *Apply for Health Insurance* page displayed an exception error message.	Clicking on **Save & Exit** button on the *Apply for Health Insurance* page saves the data and displays the Individual Home page.	Apply for Health Insurance
39878	Defect Fix	The **Optional Demographic Information** section on the B*asic Information* page displayed blank for **Origin** when not updated.	The **Optional Demographic Information** section on the *Basic Information* page displays a hyphen (-) for **Origin** when not updated.	Basic Information
41456	Defect Fix	Clicking on the **Delete** button on the *Basic Information* page for the Primary Contact allowed the user to navigate to *Sign and Submit Your Changed Application* page but displayed a *We Apologize* popup upon clicking on the **Submit Application** button.	Clicking on the **Delete** button on the *Basic Information* page for the Primary Contact displays the *Are you sure you want to remove [Household Member Name]?* popup.	Basic Information
40118	Defect Fix	The *Are you sure you want to delete [Household Member Name] from your household?* popup on the *Basic Information* page displayed incorrect text in both English and Spanish.	The *Are you sure you want to delete [Household Member Name] from your household?* popup on the *Basic Information* page displays the correct text in both English and Spanish.	Basic Information
40155	Defect Fix	The *Basic Information* page displayed the lawsuit related information during review for a CCP/APTC eligible user.	The *Basic Information* page does not display lawsuit related information during review for a CCP/APTC eligible user.	Basic Information
38464	Defect Fix	The *Basic Information Review* page did not pre-populate the **Home address** and **Mailing address** details.	The *Basic Information Review* page pre-populates the **Home address** and **Mailing address** details.	Basic Information Review
41256	Defect Fix	The *Basic Information Review* page continued to display the **Email address** under **Contact Information** section even after removing the **Email Address** on the *Edit Household Member* page.	The *Basic Information Review* page displays a hyphen (-) for the **Email address** field under **Contact Information** section when the email address is removed from the *Edit Household Member* page.	Basic Information Review
40003	Defect Fix	The text **Email** for the question **If we need to get in touch with you, how do you want us to contact you?** on the *Create an Account to Apply* page in Spanish was misaligned when viewed on Google Pixel mobile device.	The text **Email** for the question **If we need to get in touch with you, how do you want us to contact you?** on the *Create an Account to Apply* page in Spanish is aligned when viewed on Google Pixel mobile device.	Create an Account to Apply

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40340	Defect Fix	The latest notices were not displayed on the *Documents and Correspondence* page when a user had more than 200 notices.	The latest notices are displayed on the *Documents and Correspondence* page when a user has more than 200 notices.	Documents and Correspondence
40277	Defect Fix	When a user was doing a Report a Change, the **Enter [Household Member Name]'s Social Security Number (SSN)** fields were not being pre-populated on the *Does [Household Member Name] have a Social Security Number (SSN)* page.	When a user is doing a Report a Change, the **Enter [Household Member Name]'s Social Security Number (SSN)** fields are being pre-populated on the *Does [Household Member Name] have a Social Security Number (SSN)* page.	Does [Household Member Name] have a Social Security Number (SSN)
41153	Defect Fix	The *Eligibility by Person* page was not displaying eligibility history to cases that were in renewal mode.	The *Eligibility by Person* page is displaying eligibility history to cases that are in renewal mode.	Eligibility by Person
40572 40441	Defect Fix	Clicking on the **View Submitted Application** button on the *Eligibility Results* page downloaded a PDF of the submitted application with missing/incorrect details.	Clicking on the **View Submitted Application** button on the *Eligibility Results* page downloads a PDF of the submitted application with correct details.	Eligibility Results
41311	Defect Fix	The second paragraph under **Premium Assistance** section on the *Eligibility Results* page did not have a full stop (.) at the end of the sentence.	The second paragraph under **Premium Assistance** section on the *Eligibility Results* page has a full stop (.) at the end of the sentence.	Eligibility Results
41981	Defect Fix	Anyone editing the Application ID in the *Eligibility Results* page URL could access the *Eligibility Results* page of the other user with access to download the PDF of the submitted application.	Anyone editing the Application ID in the *Eligibility Results* page URL receives a We Apologize error message.	Eligibility Results
39912	Defect Fix	An income of $0.00 was incorrectly being displayed in the *Employment & Self-Employment Income* page when a user clicked the **Add** button for the **Employment Income** section, then switched to Spanish, and cancelled the income entry.	No income entries are displayed in the *Employment & Self-Employment Income* page when a user clicks the **Add** button for the **Employment Income** section, then switches to Spanish, and cancels the income entry.	Employment & Self-Employment Income
40910	Defect Fix	The **Projected Household Income** displayed on the *Estimate [Year] Household Income* page was incorrect.	The **Projected Household Income** displayed on the *Estimate [Year] Household Income* page is correct.	Estimate [Year] Household Income

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40691	Defect Fix	The application incorrectly displayed the value 0.00 for the **Projected Household Income** field on the *Estimate [Year] Household Income* page even when the user had previously inputted their household's income.	The application is correctly displaying the user's **Projected Household Income** field on the *Estimate [Year] Household Income* page.	Estimate [Year] Household Income
39995	Defect Fix	The headers **Time of Update** and **Update History** were misaligned on the *Extend Enrollment Date* page.	The headers **Time of Update** and **Update History** are aligned on the *Extend Enrollment Date* page.	Extend Enrollment Date
40579	Defect Fix	The *Extend Enrollment Date* page displayed the **Current Enrollment Date** as 01/15/2018 irrespective of the **Updated Value** on the page.	The *Extend Enrollment Date* page displays the **Current Enrollment Date** as the latest **Updated Value** on the page.	Extend Enrollment Date
39994	Defect Fix	The dropdown values to choose the number of results to be displayed on the *Extend Enrollment Date* page was 25,50,100 & 200.	The dropdown values to choose the number of results to be displayed on the *Extend Enrollment Date* page is 5, 10 & 25.	Extend Enrollment Date
40235	Defect Fix	The word alien was misspelt in the document name **Permanent Resident Card or Alien Registration Receipt Card (Form I-551)** listed under **List A** on the *Great! Now we need to verify [Household Member Name] identity* page.	The word alien is spelt correctly in the document name **Permanent Resident Card or Alien Registration Receipt Card (Form I-551)** listed under **List A** on the *Great! Now we need to verify [Household Member Name] identity* page.	Great! Now we need to verify [Household Member Name] identity
40611	Defect Fix	The **Upload Complete** text and **Ok** button overlapped on the *Great! Now we need to verify [Household Member Name] identity* page when viewed on Google Pixel mobile device in landscape view.	The **Upload Complete** text and **Ok** button does not overlap on the *Great! Now we need to verify [Household Member Name] identity* page when viewed on Google Pixel mobile device in landscape view.	Great! Now we need to verify [Household Member Name] identity
40613	Defect Fix	Clicking on the **Back** button in the *Identity Confirmation Failed* popup on the *Great! Now we need to verify [Household Member Name] identity* page displayed the Individual Home page.	Clicking on the **Back** button in the *Identity Confirmation Failed* popup on the *Great! Now we need to verify [Household Member Name] identity* page displays the *Great! Now we need to verify [Household Member Name] identity* page.	Great! Now we need to verify [Household Member Name] identity
40883	Defect Fix	The waiting room message displayed twice in the popup on the *Great! Now we need to verify*	The waiting room message displays only once in the popup on the *Great! Now we need to verify [Household Member Name] identity* page.	Great! Now we need to verify [Household

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		[Household Member Name] identity page.		Member Name] identity
40610	Defect Fix	The **Next** button was greyed out for the **List A** section in the *Great! Now we need to verify [Household Member Name] identity* page when viewed on Google Pixel mobile device.	The **Next** button is enabled for the **List A** section in the *Great! Now we need to verify [Household Member Name] identity* page when viewed on Google Pixel mobile device.	Great! Now we need to verify [Household Member Name] identity
40164	Defect Fix	The *One more thing* popup on the *Health Care Information* page incorrectly displayed the following question **Was this person in the Foster Care System on their 18th Birthday?** even for a household member who was not in foster care.	The *One more thing* popup on the *Health Care Information* page displays the following question **Was this person in the Foster Care System on their 18th Birthday?** only for a household member who was in foster care.	Health Care Information
40229	Defect Fix	The mentioned details were displayed under **Citizenship Information** section on the *Health Care Information* page during review. • Reason for no SSN • Individual Tax Identification Number (ITIN) • Adoption Tax Identification Number (ATIN)	The mentioned details are not displayed under **Citizenship Information** section on the *Health Care Information* page during review. • Reason for no SSN • Individual Tax Identification Number (ITIN) • Adoption Tax Identification Number (ATIN)	Health Care Information
40120	Defect Fix	Users were able unable to click on the **Save and Exit** button on the *Help with Cost* and *Tax Information Review* pages to save and exit their application.	Users are able to click on the **Save and Exit** button on the *Help with Cost* and *Tax Information Review* pages to save and exit their application.	Help with Cost, Tax Information Review
41490	Defect Fix	Clicking on the **Continue Health Plan Update** button on the *Household Enrollment Introduction* page displayed a We Apologize error message.	Clicking on the **Continue Health Plan Update** button on the *Household Enrollment Introduction* page displays the *Plan Selection* page.	Household Enrollment Introduction
40238	Defect Fix	Clicking on the **Go To Application** button in the *26-year old Former Foster Youth – Need More Information* popup on the Individual Home page displayed the *Household Menu* page with buttons disabled for all the sections.	Clicking on the **Go To Application** button in the *26-year old Former Foster Youth – Need More Information* popup on the Individual Home page displays the *Household Menu* page with buttons enabled for all the sections.	Household Menu

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40907	Defect Fix	The *Household Menu* page incorrectly displayed the **Continue** button for **Basic Information** section after entering the household details.	The *Household Menu* page displays the **Start** button for **Basic Information** section after entering the household details.	Household Menu
41210	Defect Fix	Clicking on either the **Update** button or **review** link for the **Basic Information** section on the *Household Menu* page displayed a *We Apologize* popup.	Clicking on either the **Update** button or **review** link for the **Basic Information** section on the *Household Menu* page displays the *Basic Information* or *Basic Information Review* page accordingly.	Household Menu
40221 40289	Defect Fix	Clicking on the **Household Menu** link on the *Income Information* page did not navigate any further.	Clicking on the **Household Menu** link on the *Income Information* page displays the *Household Menu* page.	Income Information
39985	Defect Fix	Timelines were being incorrectly displayed to users in the application areas below: • The following text was displayed in the *Your Application Has Been Saved* popup **Incomplete applications expire after 32 days or at the end of the open enrollment period, so make sure your application is completed by [end of open enrollment date].** The following text was displayed on the Individual Home page **You have until [application completion deadline date] to complete your application. Please click the Continue Application button below to complete and submit your application**.	Timelines are correctly displayed to users in the application areas below: • The following text is displayed in the *Your Application Has Been Saved* popup **Incomplete applications expire after 30 days or at the end of the open enrollment period, so make sure your application is completed by [end of open enrollment date].** The following text is displayed on the Individual Homepage **You have until [application completion deadline date] to complete your application. Please click the "Continue Application" button below to complete and submit your application.**	Individual Home
40170 40243	Defect Fix	The font size of the **Report a change** link under the **Manage My Application** section on the Individual Home page did not match the font size of other links on the page.	The font size of the **Report a change** link under the **Manage My Application** section on the Individual Home page matches the font size of other links on the page.	Individual Home page
40345	Defect Fix	The Individual Home page incorrectly displayed the **Change premium assistance amount** link	The Individual Home page does not display the **Change premium assistance amount** link under the **Manage My**	Individual Home page

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		under the **Manage My Application** section when Report a Change was in progress.	**Application** section when Report a Change is in progress.	
40646	Defect Fix	When an admin added a household member to an intake application through *Flexible Application* page and navigated to the Individual Home page, the page incorrectly displayed the **Continue Report a Change** button along with the **Continue change report** and **Cancel change report** links under **Manage My Application** section.	When an admin adds a household member to an intake application through *Flexible Application* page and navigates to the Individual Home page, the page correctly displays the **Continue Application** button and **Withdraw application** link under **Manage My Application** section.	Individual Home page
41374	Defect Fix	An admin (SCR, SCRSupervisorEnhanced, SCRSupervisorOperations) could report a change for a closed case without having to re-open but received a We Apologize error message on the *Plan Selection* page.	An admin (SCR, SCRSupervisorEnhanced, SCRSupervisorOperations) receives the *This Case Has Been Closed* popup on the Individual Home page for a closed case.	Individual Home page
39616	Defect Fix	JAWS did not correctly read the contents in the *Which coverage period do you need to report a change for?* popup on the Individual Home page.	JAWS correctly read the contents in the *Which coverage period do you need to report a change for?* popup on the Individual Home page.	Individual Home page
39999	Defect Fix	The Individual Home page was misaligned when viewed on iPhone 7 plus mobile device.	The Individual Home page is aligned when viewed on iPhone 7 plus mobile device.	Individual Home page
41038	Defect Fix	The Spanish text for **Apply for 2017** link under the **Manage My Application** section and the **Update employer contact information** link under the **More Actions** section on the Individual Home page was incorrect.	The Spanish text for **Apply for 2017** link under the **Manage My Application** section and the **Update employer contact information** link under the **More Actions** section on the Individual Home page is correct.	Individual Home page
41552	Defect Fix	Clicking on the **Continue change report** link under the **Manage My Application** section on the Individual Home page displayed the *Special Enrollment* page.	Clicking on the **Continue change report** link under the **Manage My Application** section on the Individual Home page displays the *View Confirmation* popup.	Individual Home page
41062	Defect Fix	Clicking on the **Continue change report** link under **Manage My Application** section on the	Clicking on the **Continue change report** link under **Manage My Application** section on the Individual Home page	Individual Home page

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		Individual Home page continued the Report a Change process for Year 2017 when Report a Change process was in progress for both Year 2017 & 2018.	continues the Report a Change process for Year 2018 when Report a Change process is in progress for both Year 2017 & 2018.	
40743	Defect Fix	The **Health Care Information** section on the *Individual Information* page did not display COBRA related questions for CCP/APTC/CSR eligible users.	The **Health Care Information** section on the *Individual Information* page displays COBRA related questions for CCP/APTC/CSR eligible users.	Individual Information
40859	Defect Fix	The *Individual Information* page incorrectly displayed the **review** link for a household member whose details were not completely updated.	The *Individual Information* page displays the **Continue** for a household member whose details are not completely updated.	Individual Information
40308	Defect Fix	Clicking on the **Cancel** button on the *Individual Information Menu* page for one of the household member displayed the *Individual Information Menu* page of another household member.	Clicking on the **Cancel** button on the *Individual Information Menu* page for one of the household member displays the *Individual Information Menu* page of the same household member.	Individual Information Menu
40320	Defect Fix	Clicking on the **Edit** link for any of the sections on the *Individual Information Menu* page incorrectly displayed the respective page with a **Done** button.	Clicking on the **Edit** link for any of the sections on the *Individual Information Menu* page displays the respective page with an **Update** button.	Individual Information Menu
41106	Defect Fix	The **Confirm** button on the second household member's *Individual Information Review* page was not working on the first click during a report a change process.	The **Confirm** button on the second household member's *Individual Information Review* page displays the *Voter Registration* page during a report a change process.	Individual Information Review
35416	Defect Fix	The text in the **Preview Plans** button was misaligned on the *My Options* page.	The text in the **Preview Plans** button is aligned on the *My Options* page.	My Options
40618	Defect Fix	Clicking on the **Forgot Pin** link in the tooltip for **Electronic Signature PIN** field on the *Sign and Submit Your Changed Application* page displayed the *My Profile* page in a new tab resulting in the application displaying the mentioned text in a popup "We have detected that you are logged	Clicking on the **Forgot Pin** link in the tooltip for **Electronic Signature PIN** field on the *Sign and Submit Your Changed Application* page displays the *My Profile* page in the same tab.	My Profile

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		in to your account in more than one window or tab. We cannot support more than one log in session open at the same time. Please close one to continue. "		
33181	Defect Fix	The CFS staging batch jobs ELG-1001-DD-02 & ELG-1001-DD-02 inserted records without CFS also into the staging table.	The CFS staging batch jobs ELG-1001-DD-02 & ELG-1001-DD-02 inserts records with CFS only into the staging table.	NA
40225	Defect Fix	The tooltip text for the question **If [Household Member Name] is found to be eligible for Medi-Cal, would they like help paying for medical expenses from the last 3 months?** was incorrect.	The tooltip text for the question **If [Household Member Name] is found to be eligible for Medi-Cal, would they like help paying for medical expenses from the last 3 months?** is correct.	NA
40244 40292	Defect Fix	The text and links in the *One more thing* popup were misaligned.	The text and links in the *One more thing* popup are aligned.	NA
40252	Defect Fix	The ROP batch job for lawful presence incorrectly updated the ROP expired date.	The ROP batch job for lawful presence correctly terminates the household members who failed the lawful presence verification.	NA
41152	Defect Fix	When a user changed their preferred method of communication, a NOD61 notice was not being generated.	When a user changes their preferred method of communication, a NOD61 notice is being generated.	NA
41411	Defect Fix	The CCHIP Eligibility Determination batch job ELG-1003-DD-03 did not update the status in the staging table.	The CCHIP Eligibility Determination batch job ELG-1003-DD-03 updates the status in the staging table.	NA
41339	Defect Fix	Clicking on the **Create Account** button on the *Please Review Your Information* page after entering a valid access code displayed the *Invalid Access Code* popup.	Clicking on the **Create Account** button on the *Please Review Your Information* page after entering a valid access code displays the *Thank you for creating an account!* popup.	Please Review Your Information
36648	Defect Fix	The *Review Household Income* page incorrectly displayed the **Paid to** information under the **Deductions** header.	The *Review Household Income* page correctly displays the **Type of Deduction** information under the **Deductions** header.	Review Household Income
39906	Defect Fix	The *Review Household Information* page incorrectly displayed the **Social Security number** and **Preferred Contact method** details under the **Primary Contact** section.	The *Review Household Information* page does not display the **Social Security number** and **Preferred Contact method** details under the **Primary Contact** section.	Review Household Information

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40126	Defect Fix	The text **Number of babies expected** on the *Review Household Information* page incorrectly displayed in 2 lines.	The text **Number of babies expected** on the *Review Household Information* page correctly displays in 1 line.	Review Household Information
40227	Defect Fix	The mentioned were issues on the *Review Household Information* page. • The **Review Household Members** section did not have a colon (:) at the end. • The **Primary Contact:** section displayed the **Social Security Number (SSN):** and **Preferred Contact method:** details • The **Former Foster Youth:** section displayed the location without the corresponding statement • The **Pregnant:** section displayed incorrectly displayed the following text **[Household Member Name]'s due date:**	The mentioned are fixes on the *Review Household Information* page. • The **Review Household Members:** section has a colon (:) at the end. • The **Primary Contact:** section does not display the **Social Security Number (SSN):** and **Preferred Contact method:** details • The **Former Foster Youth:** section displayed the location alongside the corresponding statement • The **Pregnant:** section correctly displays the following text **[Household Member Name]'s expected due date:**	Review Household Information
40239	Defect Fix	The following question **Applying for free or low cost health care?** on the *Review Household Information* page did not have a hyphen (-) between low and cost.	The following question **Applying for free or low-cost health care?** on the *Review Household Information* page has a hyphen (-) between low and cost.	Review Household Information
40285	Defect Fix	The *Review Household Information* page displayed the non-applying household members in **the Applying for health care:** section during renewals.	The *Review Household Information* page displays only the applying household members in **the Applying for health care:** section during renewals.	Review Household Information
40348	Defect fix	The **Receive calls and text message** field was not displayed under the **Contact Information** section on the *Review Household Information* page.	The **Receive calls and text message** field is displayed under the **Contact Information** section on the *Review Household Information* page.	Review Household Information
40192	Defect Fix	There were multiple questions missing on the *Review Household Information* page under the **Health Care Information** and **Citizenship Information** sections.	All questions are present on the *Review Household Information* page under the **Health Care Information** and **Citizenship Information** sections.	Review Household Information
39813	Defect Fix	The *Review Tax Information* page did not display the response for	The *Review Tax Information* page displays the response for the question **Who**	Review Tax Information

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		the question **Who expects to claim [Household Member Name] on their tax return?** under **Claimed as a dependent** section when **Someone else** option was chosen.	**expects to claim [Household Member Name] on their tax return?** under **Claimed as a dependent** section when **Someone else** option is chosen.	
40178	Defect Fix	The **Claimed as a dependent** section on the *Review Tax Information* page incorrectly displayed **Nobody files taxes** when **Someone else** option was chosen for the question **Who expects to claim [Household Member Name] on their tax return?**	The **Claimed as a dependent** section on the *Review Tax Information* page displays the response chosen for the question **Who expects to claim [Household Member Name] on their tax return?**	Review Tax Information
40668	Defect Fix	Clicking on the **View Application** button on the *Search Individual* page incorrectly displayed the classic *Start* page.	Clicking on the **View Application** button on the *Search Individual* page displays the SSApp Individual Home page.	Search Individual
38433	Defect Fix	Clicking on the **View Home** button on the *Search Individual* page displays a blank screen.	Clicking on the **View Home** button on the *Search Individual* page displays the Individual Home page.	Search Individual
41228	Defect Fix	Clicking on the **Search** button on the *Search Individual* page displayed a We Apologize error message.	Clicking on the **Search** button on the *Search Individual* page displays the Search Results.	Search Individual
40160	Defect Fix	Users utilizing the Soft Pause Lift Credentials received an "Oracle Access Manager Operation Error" after searching for a case ID, selecting a case, and clicking the **Manual Verification** button on the *Search Individual* Page.	Users utilizing the Soft Pause Lift Credentials can navigate to the *Manual Verification* page after searching for a case ID, selecting a case, and clicking on the **Manual Verification** button on the *Search Individual* Page.	Search Individual
40385	Defect Fix	The user role text and **Sign Out** link overlapped on the *Search Users* page.	The user role text and **Sign Out** link does not overlap on the *Search Users* page.	Search Users
40418	Defect Fix	Clicking on the **Sign Out** link on the *Search Users* page displayed a *We Apologize* popup for a second before displaying the *Logging Off* popup when accessed using Firefox browser.	Clicking on the **Sign Out** link on the *Search Users* page displays the *Logging Off* popup when accessed using Firefox browser.	Search Users
40887	Defect Fix	The waiting room message was not displayed on the *Security Questions* and the *Preview Plans*	The waiting room message is displayed on the *Security Questions* and the	Security Questions

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		page when the website experienced a high volume of traffic.	*Preview Plans* page when the website experiences a high volume of traffic.	
40984	Defect Fix	Clicking on the **Save and Exit** button in the header on the *See if You Qualify for Financial Help* page did not navigate any further.	Clicking on the **Save and Exit** button in the header on the *See if You Qualify for Financial Help* page displays *Your Application Has Been Saved* popup.	See if You Qualify for Financial Help
40892	Defect Fix	Clicking on the **Update** button on the *Select all household members who are U.S citizens or U.S nationals* page displayed a *We Apologize* popup.	Clicking on the **Update** button on the *Select all household members who are U.S citizens or U.S nationals* page displays the *Select any household members who are an American Indian or Alaska Native* page.	Select all household members who are U.S citizens or U.S nationals
40307	Defect Fix	The options for the question **Is [Household Member Name] an active duty or honorably discharged member of the military, or the spouse or child of a person who is?** on the *Select all household members who are U.S. citizens or U.S. nationals* page was red in color.	The options for the question **Is [Household Member Name] an active duty or honorably discharged member of the military, or the spouse or child of a person who is?** on the *Select all household members who are U.S. citizens or U.S. nationals* page is black in color.	Select all household members who are U.S. Citizens or U.S. nationals
39075	Defect Fix	The *Select all household members who do not live with [Household Member Name]* page did not display the **Nobody** option.	The *Select all household members who do not live with [Household Member Name]* page displays the **Nobody** option.	Select all household members who do not live with [Household Member Name]
39849	Defect Fix	Selecting **Someone else** option for the question **Select who expects to claim [Household Member Name] on their tax return** on the *Select all household members you expect will be claimed as a dependent on another person's tax return* page displayed the **Enter non-custodial parent's phone number** field irrespective of the age of the household member but did not save the phone number in the AHBX database.	Selecting **Someone else** option for the question **Select who expects to claim [Household Member Name] on their tax return** on the *Select all household members you expect will be claimed as a dependent on another person's tax return* page displays the **Enter non-custodial parent's phone number** field for household members below 18 years and saves the phone number in the AHBX database.	Select all household members you expect will be claimed as a dependent on another person's tax return
40119	Defect Fix	The avatar (image) and age of the household member for the question **Select who expects to**	The avatar (image) and age of the household member for the question **Select who expects to claim kid on their**	Select all household members you

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		claim kid on their tax return was misaligned on the *Select all household members you expect will be claimed as a dependent on another person's tax return* page.	**tax return** is aligned on the *Select all household members you expect will be claimed as a dependent on another person's tax return* page.	expect will be claimed as a dependent on another person's tax return
40466	Defect Fix	When processing a Report a change to amend the response on the *Select any household members who are an American Indian or Alaska Native* page, clicking on the **Update** button on the page displayed the page with a **Confirm** button.	When processing a Report a change to amend the response on the *Select any household members who are an American Indian or Alaska Native* page, clicking on the **Update** button on the page displays the page with an **Update** button.	Select any household members who are an American Indian or Alaska Native
40769	Defect Fix	The response for the question **Is [Household Member Name] a member of a federally recognized American Indian or Alaska Native (Native American) tribe?** defaulted to **No** for the 1st member in the household on the *Select any household members who are an American Indian or Alaska Native* page.	The response for the **question Is [Household Member Name] a member of a federally recognized American Indian or Alaska Native (Native American) tribe?** does not default to any value for any of the household members on the *Select any household members who are an American Indian or Alaska Native* page.	Select any household members who are an American Indian or Alaska Native
39821	Defect Fix	The **Next** button on the *Select any household members who are pregnant* page was disabled. (This is an optional question and the button should be enabled by default.)	The **Next** button on the *Select any household members who are pregnant* page is enabled.	Select any household members who are pregnant
41022	Defect Fix	When a user changed the response on the *Select any household members who are pregnant* page from a household member name to **Nobody**, the following questions **When is [Household Member Name] expected due date?** and **How many babies does [Household Member Name] expect?** continued to display.	When a user changes the response on the *Select any household members who are pregnant* page from a household member name to **Nobody**, the following questions **When is [Household Member Name] expected due date?** and **How many babies does [Household Member Name] expect?** are not displayed.	Select any household members who are pregnant
40699	Defect Fix	The *Select any household members who were in foster care in any state on his or her 18th birthday or later* page was	The *Select any household members who were in foster care in any state on his or her 18th birthday or later* page is only	Select any household members who were in foster

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		displayed even for Former Foster Youths aged 26 or more.	displayed for Former Foster Youths aged below 26.	care in any state on his or her 18th birthday or later
42460	Defect Fix	Selecting any of the household members on the *Select any household members who are pregnant* page did not deselect the **Nobody** option.	Selecting any of the household members on the *Select any household members who are pregnant* page deselects the **Nobody** option.	Select any household members who are pregnant
40919	Defect Fix	The default dropdown value for the question **We can maintain your consent to verify your information for up to 5 years. How many years would you like us to do so?** on the *Sign and Submit Your Application* page was not displayed.	The default dropdown value for the question **We can maintain your consent to verify your information for up to 5 years. How many years would you like us to do so?** on the *Sign and Submit Your Application* page is 5 years.	Sign and Submit Your Application
40301	Defect Fix	Every subsequent check in the checkbox for the statement **I agree and certify under penalty of perjury that I have read the reporting requirements** on the *Sign and Submit Your Application / Sign and Submit Your Changed Application* page reduced the number of consent years by 1.	Every subsequent check in the checkbox for the statement **I agree and certify under penalty of perjury that I have read the reporting requirements** on the *Sign and Submit Your Application / Sign and Submit Your Changed Application* page continues to retain the number of consent years selected.	Sign and Submit Your Application, Sign and Submit Your Changed Application
41689	Defect Fix	Clicking on the **Submit Application** button on the *Sign and Submit Your Application* page displayed a *We Apologize* error.	Clicking on the **Submit Application** button on the *Sign and Submit Your Application* page displays the *Eligibility Results* page.	Sign and Submit Your Application
40005	Defect Fix	The fields **Reason** and **Event Date** under the **Type of Change** section on the *Sign and Submit Your Changed Application* page had a colon (:).	The fields **Reason** and **Event Date** under the **Type of Change** section on the *Sign and Submit Your Changed Application* page does not have a colon (:).	Sign and Submit Your Changed Application
40358	Defect Fix	The **Old Value:** and **New Value:** details were not displayed for the questions **To which State does the tribe belong to?** and **What is the name of the tribe?** on the *Sign and Submit Your Changed Application* page.	The **Old Value:** and **New Value:** details are displayed for the questions **To which State does the tribe belong to?** and **What is the name of the tribe?** on the *Sign and Submit Your Changed Application* page.	Sign and Submit Your Changed Application
41141	Defect Fix	Clicking on the **Submit Application** button on the *Sign and Submit*	Clicking on the **Submit Application** button on the *Sign and Submit Your*	Sign and Submit Your

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		Your Changed Application page after reporting a change to the residence address displayed a *We Apologize* popup.	*Changed Application* page after reporting a change to the residence address displays the *Eligibility Results* page.	Changed Application
41497	Defect Fix	Clicking on the **Submit Application** button on the *Sign and Submit Your Changed Application* page after updating the address through an EDR displayed a *We Apologize* popup.	Clicking on the **Submit Application** button on the *Sign and Submit Your Changed Application* page after updating the address through an EDR displays the *Eligibility Results* page.	Sign and Submit Your Changed Application
41427	Defect Fix	When processing a Report a change to change the Primary Contact for the household, the *Sign and Submit Your Changed Application* page displayed an incorrect **Type of Change** detail.	When processing a Report a change to change the Primary Contact for the household, the *Sign and Submit Your Changed Application* page displays the correct **Type of Change** detail.	Sign and Submit Your Changed Application
41940	Defect Fix	Clicking on the **Submit Application** button on the *Sign and Submit Your Changed Application* page after reporting a change to income displayed a *We Apologize* popup.	Clicking on the **Submit Application** button on the *Sign and Submit Your Changed Application* page after reporting a change to income displays the *Eligibility Results* page.	Sign and Submit Your Changed Application
39475	Defect Fix	The validation messages were not displayed when a user did not click on the checkboxes for the mentioned questions on the *Sign and Submit Your Changed Application* page: • I agree and certify under penalty of perjury that I have read the reporting requirements" did not display its corresponding error message "You must agree to report changes and certify that you have read the requirements to be able to submit this application • I agree and certify that I have read the full legal terms and conditions" did not display its corresponding error message "You must scroll to the	The validation messages are displayed when a user does not click on the checkboxes for the mentioned questions on the *Sign and Submit Your Changed Application* page: • I agree and certify under penalty of perjury that I have read the reporting requirements" did not display its corresponding error message "You must agree to report changes and certify that you have read the requirements to be able to submit this application • I agree and certify that I have read the full legal terms and conditions" did not display its corresponding error message "You must scroll to the bottom of the legal terms and conditions to be able to check this box	Sign and Submit Your Changed Application

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		bottom of the legal terms and conditions to be able to check this box • I confirm I have permission" did not display its corresponding error message "You must confirm your permission to submit this application	• I confirm I have permission" did not display its corresponding error message "You must confirm your permission to submit this application	
40006	Defect Fix	The **Type of Change** and **Change Element** details displayed on the *Sign and Submit Your Changed Application* page was incorrect when a change to a Household Members Last Name was reported.	The **Type of Change** and **Change Element** details displayed on the *Sign and Submit Your Changed Application* page is correct when a change to a Household Members Last Name is reported.	Sign and Submit Your Changed Application
40401	Defect Fix	When an admin (SCR, SCRSupervisorEnhanced, SCRSupervisorOperations, CEW) user completed an active renewal through Flexi-App, the *Signature for Renewal* page displayed the incorrect title and **Submit Renewal Application** button.	When an admin (SCR, SCRSupervisorEnhanced, SCRSupervisorOperations, CEW) user completes an active renewal through Flexi-App, the *Signature for Renewal* page display the correct title and **Submit Renewal Application** button.	Signature for Renewal
40228	Defect Fix	The mentioned fields on the *Special Enrollment* page had help icon displayed. • Reason for Other 1 • Reason for Other 2 • Special enrollment expiration date	The mentioned fields on the *Special Enrollment* page does not have help icon displayed. • Reason for Other 1 • Reason for Other 2 • Special enrollment expiration date	Special Enrollment
41037	Defect Fix	The Spanish text in the dropdown values for the question **You Qualify for Special Enrollment if one of the following events has happened to anyone in your household in the last 60 days OR if you are a federally recognized American Indian or Alaska Native** on the *Special Enrollment* page was incorrect.	The Spanish text in the dropdown values for the question **You Qualify for Special Enrollment if one of the following events has happened to anyone in your household in the last 60 days OR if you are a federally recognized American Indian or Alaska Native** on the *Special Enrollment* page is correct.	Special Enrollment

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
39596	Defect Fix	The *Tell us About the People in Your Household* page displayed same avatar (image) for a few of the household members.	The *Tell us About the People in Your Household* page displays a unique avatar (image) for all the household members.	Tell us About the People in Your Household
40233	Defect Fix	The Spanish tooltip text on the *Tell us about the people in your household* page did not have the required hyphens (-).	The Spanish tooltip text on the *Tell us about the people in your household* page has the required hyphens (-).	Tell us about the people in your household
41282	Defect Fix	The **Old Value** and **New Value** details for the **Change Element** field under the **Change Log table** on the *Transaction History* page displayed incorrect values.	The **Old Value** and **New Value** details for the **Change Element** field under the **Change Log table** on the *Transaction History* page displays the correct values.	Transaction History
36769	Defect Fix	The *Voter Registration* page was displayed before the *Sign and Submit Your Changed Application* page for all Report a Change scenarios.	The *Voter Registration* page displays before the *Sign and Submit Your Changed Application* page only when a change to Address is reported.	Voter Registration
40013	Defect Fix	The *Welcome to Your Application* page incorrectly displayed the **High-Quality Care** section when viewed on Google Pixel mobile device.	The *Welcome to Your Application* page does not display the **High-Quality Care** section when viewed on Google Pixel mobile device.	Welcome to Your Application
40290	Defect Fix	The *Welcome to Your Application* page did not match the design document.	The *Welcome to Your Application* page matches the design document.	Welcome to Your Application
40911	Defect Fix	The **ECM ID** field on the *Welcome to Your Application* page incorrectly displayed an encoded back end response instead of the numerical value entered.	The **ECM ID** field on the *Welcome to Your Application* page displays the numerical value entered.	Welcome to Your Application
38964	Defect Fix	The response to the question **Is this also [Household Member Name]'s mailing address?** defaulted to **No** on the *Who is the Primary Contact for your household?* page.	The response to the question **Is this also [Household Member Name]'s mailing address?** does not have a default value on the *Who is the Primary Contact for your household?* page.	Who is the Primary Contact for your household?
39780	Defect Fix	Clicking on the **Save and Exit** button on the *Who is the Primary Contact for your household?* page displayed the *Save & Exit* popup with the following text "You have not answered all required questions on this page. If you exit now, your application will be	Clicking on the **Save and Exit** button on the *Who is the Primary Contact for your household?* page displays the *Save & Exit* popup with the following text "You have not answered all required questions on this page. If you exit now, your application will be saved but changes on this page will be lost. If you wish to	Who is the Primary Contact for your household?

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		saved but changes on this page will be lost. If you wish to complete this page before exiting, click 'Cancel' now. If you wish to exit, click 'OK.' Incomplete applications expire after 30 days or at the end of the open enrollment period. You have until Invalid date to complete and submit your application."	complete this page before exiting, click "Cancel" now. If you wish to exit, click "OK." Incomplete applications expire after 30 days or at the end of the open enrollment period. You have until [ROP date] to complete and submit your application."	
40351	Defect Fix	When changing the Primary Contact name on the *Who is the Primary Contact for your household?* page, the SSN details of the previous Primary Contact persisted.	When changing the Primary Contact name on the *Who is the Primary Contact for your household?* page, the current Primary Contact's details now display as expected.	Who is the Primary Contact for your household?
41514	Defect Fix	When changing the Primary Contact name on the *Who is the Primary Contact for your household?* page, the Zip code details of the previous Primary Contact persisted.	When changing the Primary Contact name on the *Who is the Primary Contact for your household?* page, the current Primary Contact's details now display as expected.	Who is the Primary Contact for your household?
40128	Defect Fix	The SSN details for the **Enter [Household Member Name]'s Social Security number (SSN)** field in the *Who is the Primary Contact for your household?* page was not pre-populated if the user had previously inputted their SSN during account creation.	The SSN details in the **Enter [Household Member Name]'s Social Security number (SSN)** field in the *Who is the Primary Contact for your household?* page is pre-populated if the user has previously inputted their SSN during account creation.	Who is the Primary Contact for your household?
41041	Defect Fix	When a user had previously submitted a preferred contact method on the *Who is the Primary Contact for your household?* page, went back to the same page, modified the **Preferred Contact Method** field, then cancelled the change, the application was displaying the **Preferred Contact Method** as blank.	When a user has previously submitted a preferred contact method on the *Who is the Primary Contact for your household?* page, goes back to the same page, modifies the **Preferred Contact Method** field, then cancels the change, the application displays the **Preferred Contact Method** previously inputted value.	Who is the Primary Contact for your household?
37464	Defect Fix	The OBIEE users experienced an error while creating analytics in Usage Tracking SA.	The OBIEE users can create analytics in Usage Tracking SA without any errors.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted SA: Usage Tracking **Impacted Attributes:** NA		
40250	Defect Fix	The query to extract non-tax filers summery report had hardcoded values for Current Year and Dates. **Impacted SA:** NA **Impacted Attributes:** NA	The query to extract non-tax filers summery report takes bind variables for Current Year and Dates. This removes the requirement to change the hardcoded values every time the report is run.	NA
41391	Defect Fix	The mentioned renewal reports had incorrect details for Issuer Name and populated the Coverage Start Date in date and time format. RR 67782 RR 67785 RR 67786 RR 79727 RR 79729 RR 79750 RR 67794 RR 67795 RR 67796 RR 67799 RR 79745 RR 67801 RR 67800 RR 67821 RR 68281 RR 68293 RR 103194 RR 103204 **Impacted SA:** NA **Impacted Attributes:** NA	The mentioned renewal reports have the correct details for Issuer Name and populates the Coverage Start Date in MM/DD/YYYY format. RR 67782 RR 67785 RR 67786 RR 79727 RR 79729 RR 79750 RR 67794 RR 67795 RR 67796 RR 67799 RR 79745 RR 67801 RR 67800 RR 67821 RR 68281 RR 68293 RR 103194 RR 103204	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
41392	Defect Fix	The query for renewal report RR 67783 fetched non-active records along with the active ones. **Impacted SA:** NA **Impacted Attributes:** NA	The query for renewal report RR 67783 fetches only the active records.	NA
41393	Defect Fix	The query for renewal report RR 67787 incorrectly fetched all the individuals with the last name as null. **Impacted SA:** NA **Impacted Attributes:** NA	The query for renewal report RR 67787 correctly fetches all the Contact Person's whose last name is null.	NA
41394	Defect Fix	The query for renewal reports RR 103201 and RR 103203 fetched the previous year's records along with the coverage year. **Impacted SA:** NA **Impacted Attributes:** NA	The query for renewal reports RR 103201 and RR 103203 fetches the coverage year records only.	NA
41437	Defect Fix	The query for Carry forward renewal report fetched records of individuals in CFS for the year 2018 only. **Impacted SA:** NA **Impacted Attributes:** NA	The query for Carry forward renewal report fetches records of individuals in CFS for the year 2017 and 2018.	NA
41438	Defect Fix	The agent details populated in the qhp/qdp renewal report was incorrect. **Impacted SA:** NA	The agent details populated in the qhp/qdp renewal report is correct.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Impacted Attributes: NA		
41625	Defect Fix	The **Effectuations and Cancellations Received within 60 Days** column in inbound metrics under 834 Transactions report populated incorrect details. **Impacted SA:** NA **Impacted Attributes:** NA	The **Effectuations and Cancellations Received within 60 Days** column in inbound metrics under 834 Transactions report populated the correct details.	NA
41787	Defect Fix	The discrepancy in the discrepancy report for DM_ENRLEE_F table was high. **Impacted SA:** Enrollee SA **Impacted Attributes:** ENRLEE_PREV_YR_FK ENRLEE_NEXT_YR_FK	The source query for the discrepancy report of DM_ENRLEE_F table is updated to reduce the discrepancy.	NA
41884	Defect Fix	The renewal report RR 103200 had CSV as the default report format. **Impacted SA:** NA **Impacted Attributes:** NA	The renewal report RR 103200 has Excel as the default report format.	NA
40812	Defect Fix	The query for Newly Eligible Extract report returned an exception error message. **Impacted SA:** NA **Impacted Attributes:** NA	The query for Newly Eligible Extract report generates the report successfully.	NA

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
259	The *Household Menu* page is displaying disabled buttons for all sections when a user clicks on the **Go To Application page** button in the *26-year old Former Foster Youth – Need More Information* popup on Individual Homepage.	40238	18.2
235	When admin clicks the **Apply Now** button on Individual Homepage and selects **Flexible Admin View** in the *View Confirmation* popup, a We Apologize error message displays.	33759	18.2
252	When a user attempts to report a change, and clicks the close (X) link in the *View Confirmation* popup on Individual Homepage, searches for the same case and navigates to Individual Homepage**, Continue Report a Change** button displays on the Individual Homepage with **Continue change report** and **Cancel change report** links displayed under **Manage My Application** header.	39770	18.2
263	The user is seeing an error when attempting to view the Application PDF in the *Transaction History* and *Eligibility Result* pages for Former Foster Youth cases only.	40391	18.2

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
275	Clicking on the **Delegate Access** button on the *Authorized Representative Information* page displays validation errors for the following fields **Home Phone Number**, **Work Phone Number** and **Cell Phone Number**.	42613	18.2.0.1

Alternate Procedure 275: Clicking on the **Delegate Access** button on the *Authorized Representative Information* page displays validation errors for the following fields **Home Phone Number**, **Work Phone Number** and **Cell Phone Number**.

Users Impacted	Individual
Area Impacted	Online Application

What's Happening Now	Clicking on the **Delegate Access** button on the *Authorized Representative Information* page displays validation errors for the following fields **Home Phone Number**, **Work Phone Number** and **Cell Phone Number**. This scenario occurs only when 'Phone' or 'Text' for *How would your authorized representative like to receive your notices and other information* is selected.
Actions to Take	1. Delete the phone numbers entered for the following fields **Home Phone Number**, **Work Phone Number** and **Cell Phone Number** on the *Authorized Representative Information* page**.** Phone number becomes mandatory if the Consumer selects 'Phone' or 'Text' for *How would your authorized representative like to receive your notices and other information*. In order to move forward, the user must select either 'Email' or 'Mail' from the drop down in order for the phone number fields to no longer display as a mandatory field. 2. Click on the **Delegate Access** button on the *Authorized Representative Information* page, the *Confirm Your Address* popup displays. (An Individual can progress with authorizing a representative from the *Confirm Your Address* popup.)
Defect #	42613
Planned Release	18.2.0.1

Glossary

Acronym	Full Form		Acronym	Full Form
ABE	Accenture Billing Engine		IRS	Internal Revenue System
ADA	Americans with Disabilities Act		ISO	Information Security Officer
AHBX	Accenture Health Benefit Exchange		IVR	Interactive Voice Response
AI	American Indian		JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
ALM	Application Lifecycle Management		LFP	Lawful Presence
AN	Alaskan Native		LV	Life event needs verification
APTC	Advance Premium Tax Credits		MCAP	Medi-Cal Access Program
BOB	Book of Business		MCIEP	Medi-Cal Inmate Eligibility Program
BPM	Business Process Management		MEC	Minimal Essential Coverage

Acronym	Full Form
BRE	Business Rules Engine
CCHCS	California Correctional Health Care Services
CCHIP	County Children's Health Initiative Program
CCP	Covered California Programs
CDCR	California Department of Corrections and Rehabilitation
CEC	Certified Enrollment Counselor
CEE	Certified Enrollment Entities
CEW	County Eligibility Worker
CFS	Carry Forward Status
CIN	Client Index Number
CMI	Current Monthly Income
CMS	Centers for Medicare & Medicaid Services
COR	County of Responsibility
CR	Change Requests
CSR	Cost Share Reduction
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)
CSV	Comma Separated Value
DER	Determination of Eligibility Response
DHCS	Department of Health Care Services
DWH	Data Warehouse
ECM	Electronic Content Management System
EDD	Employment Development Department
EDI	Electronic Data Interchange
EDR	Eligibility Determination Request
EERC	Eligibility Evaluation Reason Code
EPO	Exclusive Provider Organization
ESI	Employer Sponsored Insurance
ETL	Extract, Transform and Load
FDSH	Federal Data Services Hub
FIPS	Federal Information Processing Standard
FPL	Federal Poverty Level
FTB	Franchise Tax Board
FTI	Federal Tax Information
FTR	Failure to Reconcile
GI	Get Insured

Acronym	Full Form
MEDS	Medi-Cal Eligibility Determination System
MNE	Manual Eligibility
NHeLP	National Health Law Program
NIST	National Institute of Standards and Technology
NMEC	Non-MAGI MEC AID Code
NQI	New Qualified Immigrants
OBIEE	Oracle Business Intelligence Enterprise Edition
OPA	Oracle Policy automation
PAI	Projected Annual Income
PBE	Plan Based Enroller
PBPS	Pitney Bowes Presort Services
PDF	Portable Document Format
PLR	Policy Level Reporting
QDP	Qualified Dental Plan
QHP	Qualified Health Plan
RDP	Registered Domestic Partner
ROP	Reasonable Opportunity Period
RTC	Rational Team Concert
SA	Subject Area
SAWS	Statewide Automated Welfare Systems
SCIN	Statewide Client Index Number
SCR	Service Centre Representative
SFTP	Secured File Transfer Protocol
SIR	Service Investigation report
SLCSP	Second Lowest cost silver plan
SNOW	Service Now
SQL	Structure Query Language
SSA	Social Security Administration
SSN	Social Security Number
STNA	Short Term Negative Action
UAT	User Acceptance Test
UPW	Unplanned Pregnant Woman
URL	Uniform Resource Locator
USPS	United States Postal Service
VLP	Verify Lawful Presence

Acronym	Full Form
IAP	Insurance Affordability Programs
ICT	Inter County Transfer
IDD	Interface Definition Document
IMM	Immigrant

Acronym	Full Form
WAT	Web Accessibility Toolbar
WCC	Web Center Content
WP	Work Products
WSDL	Web Services Descriptor Language