## Executive Summary

CalHEERS Feature Release 16.7 (to be deployed on 08/01/2016) contains updates to following:

**Key New Features** that have been added or modified in this release:

- Eligibility & Enrollment
- State Request
- Project

**Key System Updates** that have been deployed in this release:

- Eligibility & Enrollment
- Interfaces
- Technology
- eHIT

**Key Fixes** that have been updated or resolved in this release:

- None

**Alternate Procedures** that have been provided with this release:

**No Longer in Effect** with this release

**New** with this release

- None
- None

## Purpose and Scope

This document describes the content of the CalHEERS Feature Release 16.7. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

## Key New Features

The following summarizes the new features included in this release.

| Ref ID | Type | Previous Design/Problem | New Functionality In this Release | Pages Impacted |
|---|---|---|---|---|
| **Eligibility & Enrollment** | | | |
| **Newly Qualified Immigrants Medi-Cal Affordability Wrap** | | | |
| 3124 | Change Request | This functionality did not exist previously. | A Newly Qualified Immigrant (NQI) is eligible to the NQI Wrap when the conditions for eligibility as defined in BRF01.05 are met for APTC.<br><br>• 21 years of age or older and less than 65 years of age, and<br>• not pregnant, and<br>• has no minor child(ren) determined eligible for Medi-Cal, and | NA |

| Ref ID | Type | Previous Design/Problem | New Functionality In this Release | Pages Impacted |
|--------|------|------------------------|----------------------------------|----------------|
| | | | • A minor child is defined as:<br>   o a child under 21 who is a biological or adopted child<br>   o sharing the same physical address as the parent<br>• have income that meets the following requirements:<br>   • at or below 138% of the Federal Poverty Level (FPL) for the MAGI Medi-Cal evaluation, and<br>   • greater than 100% and at or below 150% of the FPL for Exchange evaluation, and<br>• A qualified alien who is subject to the 5 year bar, and,<br>• A qualified alien that has not met the 5 year bar.<br><br>The NQI qualifies for the MAGI Medi-Cal L9 aid code, which is defined as State-Funded full scope Medi-Cal, but is not Minimum Essential Coverage (MEC), which serves as the payer of last resort for Medi-Cal covered services when the individual's Qualified Health Plan (QHP) does not pay for medical services. Eligibility to the NQI Wrap requires enrollment in a QHP within the timeframes established for QHP eligibility in BRF01.05 (Eligibility for APTC and CSR). | |
| **Eligibility for IAP Based on Immigration Status** | | | | |
| 32277 | Change Request | This functionality did not exist previously | CalHEERS will determine the level of benefits for Medi-Cal eligibility based on lawful presence, qualified alien status, and PRUCOL status using the latest data from the federal hub as a result of Verify Lawful Presence (VLP) interface updates, Admin verified, or attested data.<br><br>The "Are you an eligible Immigrant" question will be deprecated.<br><br>Immigration status and Class of Admission | NA |

| Ref ID | Type | Previous Design/Problem | New Functionality In this Release | Pages Impacted |
|---|---|---|---|---|
| | | | (COA) codes will be added to eHIT. | |
| **State Request** | | | | |
| **CalHEERS "Integration of Other Non-Health Services Programs" Option** | | | | |
| 34752 | Change Request | This functionality did not exist previously. | CalHEERS now provides an option for the user to be able to be screened/apply for other social service programs (CalWORKs or CalFRESH). See below for the changes on the website:<br><br>• A user is provided with an *Additional Benefit Options* page when they select the link on the Eligibility Results Page "View Other Programs."<br>• CalHEERS provides the user with the ability to apply for CalWORKs/CalFRESH via "www.benefitscal.org/CH" from the *Additional Benefit Options* page.<br><br>Clicking the Apply Now button on the *Additional Benefit Options* page will do two things the first time this button is selected:<br>• Trigger eHIT to send the applicant's information to SAWS (as a referral) when the checkbox checked for CalFRESH and/or CalWORKs is selected (one referral for each selection).<br>• A new child window launches that allows the user to complete their CalWORKs/CalFRESH application via www.benefitscal.org/CH. | Additional Benefit Options |
| **Project** | | | | |
| **Updates to Online Help Pages** | | | | |
| 47367 | Change Request | This functionality did not exist previously | The *Online Help* popup for the pages below has been updated:<br><br>• Understand the Role of Enrollment Entity (Spanish)<br>• Enrollment Summary<br>• Employment Income<br>• Other Income<br>• Renewal Summary<br>• Use of this Website | • Understand the Role of Enrollment Entity (Spanish)<br>• Enrollment Summary<br>• Employment Income<br>• Other Income |

| Ref ID | Type | Previous Design/Problem | New Functionality In this Release | Pages Impacted |
|--------|------|-------------------------|-----------------------------------|----------------|
|  |  |  | • Household Primary Contact<br>• Self-Employment Income<br>• Income Summary<br>• Application Signature<br>• Expected Income for <Year><br>• Personal Data – Tax Information<br>• Personal Data – Health Care Information<br>• Announcements<br><br>Additionally, hover text has been updated based on text length limitations of browsers. | • Renewal Summary<br>• Use of this Website<br>• Household Primary Contact<br>• Self-Employment Income<br>• Income Summary<br>• Application Signature<br>• Expected Income for <Year><br>• Personal Data – Tax Information<br>• Personal Data – Health Care Information<br>• Announcements |

**Key System Updates**

The following summarizes the modified features included in this release.

| Ref ID | Type | Previous Design/Problem | Updated/Resolved Functionality In this Release | Pages Impacted |
|---|---|---|---|---|
| **Eligibility & Enrollment** |
| **Enable Custom Grouping functionality for APTC households** |
| 3262 | Change Request | APTC household members did not have access to the Custom Grouping option on the *Plan Selection* page.<br><br>**Husband/wife** displayed in the dropdown list on the *Relationships* page. | APTC household members now have access to the Custom Grouping option on the *Plan Selection* page.<br><br>**Spouse** displays in the dropdown list on the *Relationships* page. | Plan Selection |
| **Remote Identity proofing (RIDP) verbiage changes** |
| 31943 | Change Request | RIDP reference language had not been updated to clearly state that the primary contact's identity will be verified via Experian. Additionally, online help had not been added to help consumers navigate through the RIDP process. | RIDP reference language has been updated to clearly state that the primary contact's identity will be verified via Experian. Additionally, online help was added to help consumers navigate through the RIDP process. | • Household Introduction<br>• Household Primary Contact<br>• Confirm Identity<br>• Household Members<br>• Relationships<br>• Household Summary |
| **Disregard Pregnant Teen income** |
| 52341 | Change Request | CalHEERS did not disregard the income for all unmarried pregnant teens and the other household members. | CalHEERS now disregards the income for the entire household for the unmarried pregnant teen not eligible for any other mandatory or optional categorically needy coverage group, and who are either:<br>(a) under age 21, living with her parents, and not going to file a tax return for the taxable year, or<br>(b) under age 21 and is going to be claimed as a tax dependent by her parents in the taxable year as a dependent child. | NA |

| Ref ID | Type | Previous Design/Problem | Updated/Resolved Functionality In this Release | Pages Impacted |
|---|---|---|---|---|
| | | | CalHEERS will exempt all household income while determining the eligibility for these unmarried pregnant teens as an optional reasonable classification of children in compliance with CMS guidelines on SPA 13-0029. | |
| **Interfaces** | | | | |
| **Electronic verification of Medicare enrollment from Social Security Administration via the federal hub** | | | | |
| 12055 | Change Request | CalHEERS used applicant's self-attestation to verify individuals' Medicare enrollment. | CalHEERS system will continue to use self-attestation, and with this change will also use Electronic verification from the Social Security Administration via the federal hub to verify individuals' Medicare enrollment.<br><br>Additional Eligibility Evaluation reasons were added and will be passed via eHIT. | NA |
| **CalHEERS to send three alien fields to MEDS** | | | | |
| 29176 | Change Request | The below-mentioned alien fields were not sent to the Medi-Cal Eligibility Determination System (MEDS)<br><br>• Alien/INS Entry Date<br>• Citizen/Alien Indicator<br>• Alien Eligibility Code | CalHEERS now sends the below-mentioned alien fields to MEDS. These fields are sent to MEDS via HX18, HX20, HX12 and HX34 transactions when Qualified Non-Citizen status is verified by either the hub or administrator.<br><br>• Alien/INS Entry Date<br>• Citizen/Alien Indicator<br>• Alien Eligibility Code | NA |
| **Technology** | | | | |
| **Admin access restrictions to Coveredca.com** | | | | |
| 12191 | Change Request | Admin users were able to access the CoveredCA.com website from any location. | Admin users can now access the CoveredCA.com website only from Information Security Officer (ISO) approved IP Addresses. | NA |
| **Create New Organizations in OIM for Agents and CECs** | | | | |

| Ref ID | Type | Previous Design/Problem | Updated/Resolved Functionality In this Release | Pages Impacted |
|--------|------|-------------------------|-----------------------------------------------|----------------|
| 62250 | Change Request | All users created through the portal's self-service pages had the same organization in OIM. Because OIM defines all its password expiration policies at the organization level, when passwords for Agents, CECs, and CEEs were expired, Individual account passwords were also expired. | New organizations have been created in OIM for all different types of users created through the portal's self-service pages. Passwords for Agents, CECs, and CEEs can now expire without expiring passwords for individuals. | NA |
| **eHIT** | | | | |
| **EHIT and MEDS Schema Changes - EHIT v.5.0** | | | | |
| 57936 | Change Request | SAWS eHIT interface and MEDS Schema had version 4.0 | SAWS eHIT interface and MEDS Schema have version 5.0<br><br>This change enhances the SAWS and MEDS schema with multiple changes. The following key changes are highlighted:<br><br>**SAWS eHIT updates**<br>• Attested to Immigration statuses and Class of Admission (COA) codes are added to support CR 32277<br>• Eligibility Evaluation reasons to support CR 12055 are added<br><br>**MEDS update**<br><br>• County of responsibility was added as a required field for the HX18 and HX20 web services<br>• Fields 2018 and 2086 for HX18 and HX20 web services will now be populated | NA |

**Key Fixes**

The following summarizes the key defect fixes implemented in this release.

| Ref ID | Type | Previous Design/Problem | Updated/Resolved Functionality In this Release | Pages Impacted |
|--------|------|-------------------------|------------------------------------------------|----------------|
| None | | | | |

**Alternate Procedures**

**Summary of Alternate Procedures**

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

| # | Alternate Procedures No Longer in Effect | Ref ID | Release Delivered |
|---|------------------------------------------|--------|-------------------|
| | | | |
| None | | | |

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

| # | New Alternate Procedures | Ref ID | Planned Release |
|---|--------------------------|--------|-----------------|
| | | | |
| None | | | |