CalHEERS Release Notes Release 15.7

### **Executive Summary**

CalHEERS Feature Release 15.7 (to be deployed on 07/27/2015) contains the following:

- Long Term Negative Action
- Administration Home Page Settings
   Link
- Enhance Transaction History Table
- Report a Change\_2014 Link
- Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers
- Remove Negative Action Flag

The following Key New Features have been added or modified in this release:

- Long Term Negative Action
   Ad
- Administration Home Page Settings Link

The following Key System Updates have been deployed in this release:

- Enhance Transaction History Table
- Report a Change\_2014 Link
- Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers
- Remove Negative Action Flag

**New** with this release

The following Key Fixes have been updated or resolved in this release:

None

The following Alternate Procedures have been provided with this release:

No Longer in Effect with this release

None
 None

### Purpose and Scope

This document describes the contents of the CalHEERS Feature Release 15.7. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

### **Key New Features**

The following summarizes the new features included in this release.

### Long Term Negative Action

Ref ID	Туре	Previous Design/Problem	New Functionality In this Release	Pages Impacted
	Change Request	This functionality did not previously exist.	This change request will allow CalHEERS to accept a Negative Action request via EDR from SAWS for a MAGI Medi-Cal beneficiary or applicant. This action allows CalHEERS to process denials for consumers.	NA

# CalHEERS Release Notes Release 15.7

Ref ID	Туре	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			who are Pending Eligible for MAGI Medi-Cal, and discontinuances for consumers who are currently Eligible or Conditionally Eligible (consumer has been aided). Once a Negative Action is received, CalHEERS will process the request (EDR) and generate the DER and a corresponding Notice of Action (NOD01 and NOD02) where applicable.	

### Administration Home Page Settings Link

Ref ID	Туре	Previous Design/Problem	New Functionality In This Release	Pages Impacted
10974	Change Request	This functionality did not previously exist.	Admins, CEEs, Agents, and CECs now have access to the Settings page via a Settings link on their Administration Home page and their Dashboard page in order to create new passwords, reset security questions and answers, update personal information, and reset the PIN on their account.	<ul> <li>Settings</li> <li>Dashboard</li> <li>Administration Home</li> </ul>

CalHEERS Release Notes Release 15.7

### Key System Updates

The following summarizes the modified features included in this release.

### Enhance Transaction History Table

Ref ID	Туре	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
7098	Change Request	<ul> <li>The following transaction types displayed on the <i>Transaction</i></li> <li><i>History</i> page:</li> <li>Submit Application</li> <li>Change Plan Effective Date</li> <li>Change Report Withdrawn</li> <li>Reinstate Participation</li> <li>Report a Change (f/k/a Submit Application)</li> </ul>	The purpose of this change request is to expand the transaction history table in the CalHEERS system to accurately show all eligibility transactions with sufficient detail to support the eligibility	Transaction History

3

## CalHEERS Release Notes

Release 15.7

Ref ID	Туре	Previous Design/Problem	Modified Functionality	Pages Impacted
			In this Release	
		<ul> <li>Terminate Participation</li> <li>Withdrawn Application</li> <li>Complete Application</li> <li>Eligibility Determination</li> <li>Citizenship/Immigration Status Change</li> <li>Remove Household Member</li> <li>Add Household Member</li> <li>Tax Information Change</li> <li>Incarceration Status</li> <li>Prior Month</li> <li>Retro Month</li> <li>Prospective</li> </ul>	determined by the BRE. Transaction history ends with the action that initiates plan selection. The following transaction types display on the <i>Transaction History</i> page: • Application Started (f/k/a Submit Application) • Admin Verification • Admin Verification/ Eligibility Update • Change Plan Effective Date • Change Report Withdrawn • Initial Application (f/k/a Eligibility Determination) • Manual Eligibility Determination (f/k/a Eligibility Determination) • Reinstate Participation • Renewal • Report a Change/Eligibility Update (f/k/a Eligibility Determination) • Report A Change (f/k/a Submit Application) • Terminate Participation • Withdrawn Application • Prior Month • Retro Month • Prospective	



### Report a Change 2014 Link

Ref ID	Туре	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
34164	Change Request	With the implementation of release 9, when a Consumer has an active case for 2014 and has completed a renewal, the <b>Report a Change_2014</b> link appears for Admin users (Service Center Representatives, County Eligibility Workers, and Agents) on the <i>Individual</i> <i>homepage</i> to be able to complete a Report a Change for 2014.	The <b>Report a Change_</b> <b>2014</b> link displays, regardless if the Consumer completed renewals, and the ability to process 2014 RAC without a special enrollment reason now exists.	<ul> <li>Individual homepage</li> <li>Application Signature for Reported Changes</li> </ul>

### Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers

Ref ID	Туре	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
32297	Change Request	CalNOD01c Covered California Redetermination Notice of Action was suppressed when the data was received from SAWS for eligibility redetermination. CalNOD02 MAGI Medi-Cal Notice of Action was generated for mixed households each month an Eligibility during initial application and redetermination Request (EDR) was received from SAWS and/or processed through the portal.	CalNOD01c Covered California Redetermination Notice of Action only generates for the current benefit month when data are received from SAWS for eligibility redetermination. CalNOD02 MAGI Medi-Cal Notice of Action generates for the initial eligibility determination and displays the earliest effective date for the case. Separate CalNOD02s are generated for each benefit month if the benefit month of eligibility determination is prior to the month of application "Retro Medi-Cal" requested.	NA

### **CalHEERS Release Notes**

Release 15.7

Ref ID	Туре	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
			Only one CalNOD02 is generated when there is a change in eligibility redetermination (change in full/restricted/limited scope and status) for any member in the household since the previous eligibility determination.	
			Only one CalNOD02 is generated when there is a change in eligibility in the same month.	

### **Remove Negative Action Flag**

Ref ID	Туре	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
44504	Change Request	There were 660,000 individual records in production that had the negative action indicators.	The negative action indicators have been removed from 660,000 individual records in production to avoid inconsistencies in data across CalHEERS, SAWS, and MEDS.	NA

### Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Туре	Previous Design/Problem	Functionality Fixed In this Release	Pages Impacted
None				

### **Alternate Procedures**

### **Summary of Alternate Procedures**

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			