Executive Summary

CalHEERS Feature Release 15.7 (to be deployed on 07/27/2015) contains the following:

- Long Term Negative Action
- Administration Home Page Settings Link
- Enhance Transaction History Table
- Report a Change_2014 Link
- Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers
- Remove Negative Action Flag
- Account Creation
- Admin Portal
- Eligibility

- Enrollment Assistance
- Individual Portal
- Plan and Enrollment Management
- Batch
- Data Warehouse
- IRS 1095 Reporting
- Notices
- Reports
- SAWS eHIT
- Security - IAM

The following **Key New Features** have been added or modified in this release:

- Long Term Negative Action
- Administration Home Page Settings Link

The following **Key System Updates** have been deployed in this release:

- Enhance Transaction History Table
- Report a Change_2014 Link
- Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers
- Remove Negative Action Flag

The following **Key Fixes** have been updated or resolved in this release:

- Account Creation
- Admin Portal
- Eligibility
- Enrollment Assistance
- Individual Portal
- Plan and Enrollment Management

- Batch
- Data Warehouse
- IRS 1095 Reporting
- Notices
- Reports
- SAWS eHIT
- Security - IAM

The following **Alternate Procedures** have been provided with this release:

No Longer in Effect with this release
- Individual Portal
- Eligibility
- SAWS eHIT

New with this release
- Individual Portal

Purpose and Scope

This document describes the contents of the CalHEERS Feature Release 15.7. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
Long Term Negative Action				
28702	Change Request	This functionality did not previously exist.	This change request will allow CalHEERS to accept a Negative Action request via EDR from SAWS for a MAGI Medi-Cal beneficiary or applicant. This action allows CalHEERS to process denials for consumers who are Pending Eligible for MAGI Medi-Cal, and discontinuances for consumers who are currently Eligible or Conditionally Eligible (consumer has been aided). Once a Negative Action is received, CalHEERS will process the request (EDR) and generate the DER and a corresponding Notice of Action (NOD01 and NOD02) where applicable.	NA
Administration Home Page Settings Link				
10974	Change Request	This functionality did not previously exist.	Admins (SCR, CEW) now have access to the *Settings* page via a **Settings** link on their *Administration Home* page. This page allows the user to change the existing password, reset security questions and answers, update personal information, and reset the	• Settings • Administration Home

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			PIN on their account.	

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
Enhance Transaction History Table				
7098	Change Request	The following transaction types displayed on the *Transaction History* page: • Submit Application • Change Plan Effective Date • Change Report Withdrawn • Reinstate Participation • Report a Change (formerly known as Submit Application) • Terminate Participation • Withdrawn Application • Complete Application • Eligibility Determination • Citizenship/Immigration Status Change • Remove Household Member • Add Household Member • Tax Information Change • Incarceration Status • Prior Month • Retro Month • Prospective	The purpose of this change request is to expand the transaction history table in the CalHEERS system to accurately show all eligibility transactions with sufficient detail to support the eligibility determined by the BRE. This CR also adds search and filtering functionality to the *Transaction History* page, and for eligibility transactions it adds functionality to navigate to a new *Transaction Details* page. The following transaction types display on the *Transaction History* page: • Application Started (formerly known as Submit Application) • Admin Verification • Admin Verification/ Eligibility Update • Change Plan Effective Date • Change Report Withdrawn • Initial Application (f/k/a Eligibility Determination) • Manual Eligibility Determination (f/k/a	• Transaction History • Transaction Details

Ref ID	Type	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
			Eligibility Determination) • Reinstate Participation • Renewal • Report a Change/Eligibility Update (f/k/a Eligibility Determination) • Report A Change (f/k/a Submit Application) • Terminate Participation • Withdrawn Application The following run types display on the *Transaction History* page: • Prior Month • Retro Month • Prospective	
Report a Change_2014 Link				
34164	Change Request	With the implementation of release 9, when a Consumer has an active case for 2014 and has completed a renewal, the **Report a Change_2014** link appears for Admin users (Service Center Representatives, County Eligibility Workers, and Agents) on the *Individual homepage* to be able to complete a Report a Change for 2014.	The **Report a Change_ 2014** link displays, regardless if the Consumer completed renewals, and the ability to process 2014 Report a Change without a special enrollment reason now exists.	• Individual homepage • Application Signature for Reported Changes
Reduce the Number of CalNOD01c & CalNOD02 Sent to Consumers				
32297	Change Request	CalNOD01c Covered California Redetermination Notice of Action was suppressed when the data was received from SAWS for eligibility redetermination. CalNOD02 MAGI Medi-Cal Notice of Action was generated for	CalNOD01c Covered California Redetermination Notice of Action only generates for the current benefit month when data are received from SAWS for eligibility	NA

Ref ID	Type	Previous Design/Problem	Modified Functionality In this Release	Pages Impacted
		mixed households each month an Eligibility during initial application and redetermination Request (EDR) was received from SAWS and/or processed through the portal.	redetermination. CalNOD02 MAGI Medi-Cal Notice of Action generates for the initial eligibility determination and displays the earliest effective date for the case. Separate CalNOD02s are generated for each benefit month if the benefit month of eligibility determination is prior to the month of application "Retro Medi-Cal" requested. Only one CalNOD02 is generated when there is a change in eligibility redetermination (change in full/restricted/limited scope and status) for any member in the household since the previous eligibility determination. Only one CalNOD02 is generated when eligibility for multiple months are the same. For example: process EDR for January and February and eligibility results are the same.	
Remove Negative Action Flag				
44504	Change Request	660,000 individual records contained negative action indicators.	The negative action indicators have been removed from 660,000 individual records in production to avoid inconsistencies in data across CalHEERS, SAWS, and MEDS.	NA

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Account Creation				
22042	Defect Fix	Agents/Certified Enrollment Counselors (CECs) were getting an error when they attempted to reset their passwords on the *Password Reset* page.	Agents/CECs are now able to reset their passwords without any error on the *Password Reset* page.	Password Reset
Admin Portal				
21597	Defect Fix	SCR (Service Center Representative) Enhanced Supervisors were not able to approve/reject draft announcements since the announcements were not displayed on the *Announcements* page.	Draft announcements are now displayed for the SCR Enhanced Supervisor to approve/reject it.	Announcements
21477	Defect Fix	A null pointer exception displayed when Individuals clicked on the **View Eligibility Results** button on the *Application History* page.	The *Eligibility Results* page displays when Individuals click on the **View Eligibility Results** button on the *Application History* page.	Application History
Eligibility				
22162	Defect Fix	CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action did not include the 12 mandatory global static snippets, therefore the notice failed to generate.	CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action includes the 12 mandatory global static snippets, therefore the notice generates correctly.	NA
20738	Defect Fix	CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action said, "**If you do not pick a Covered California plan and pay your first premium by , your next earliest coverage start date will be...**"	CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action says, "**If you do not pick a Covered California plan and pay your first premium by {OPEN_ENRL_END_DT}, your next earliest coverage start date will be...**"	NA

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17259	Defect Fix	Individuals with previously cached MEDS MEC were conditionally eligible for exchange programs.	Individuals with previously cached MEDS MEC are ineligible for exchange programs. A rule update to this effect has been made.	Eligibility Results
19085	Defect Fix	For Individuals with dual eligibility (MAGI Medi-Cal and APTC/CSR) according to their Federal Poverty Level (FPL), the *Eligibility Results* page incorrectly said, **"income not within limits for APTC/CSR"**.	For Individuals with dual eligibility (MAGI Medi-Cal and APTC/CSR) according to their Federal Poverty Level (FPL), the *Eligibility Results* page no longer says, **"income not within limits for APTC/CSR"**.	Eligibility Results
Enrollment Assistance				
21001	Defect Fix	Terminated Agents still displayed on the *Manage Delegates* page.	Terminated Agents no longer display on the *Manage Delegates* page.	Manage Delegates
14372	Defect Fix	When Certified Enrollment Entities (CEEs) clicked on the **Espanol** link in the header, the language on the *Assister Enrollment Entity FAQs* page did not display in Spanish and **"ES"** displayed next to the top navigation tabs (**CERTIFIED ENROLLMENT COUNSELORS_ES**, etc.).	When CEEs click on the **Espanol** link in the header, the language on the *Assister Enrollment Entity FAQs* page displays in Spanish and **"ES"** no longer displays next to the top navigation tabs (**CERTIFIED ENROLLMENT COUNSELORS**, etc.).	Assister Enrollment Entity FAQs
21266	Defect Fix	When a Service Center Representative (SCR) searched for a Certified Enrollment Counselor (CEC) by location, the *Locate Assistance* page displayed two scroll bars next to the organizations found.	When a SCR searches for a CEC by location, the *Locate Assistance* page displays one scroll bar next to the organizations found.	Locate Assistance
Individual Portal				
22108	Defect Fix	Based on the Verification Caching implementation, the SSA service was hitting the Federal HUB more than three times within a 30 day period. Therefore, the counter increments were not working properly and the verification results were unable to cache	Based on the Verification Caching implementation, the SSA service is not hitting the Federal HUB more than three times within a 30 day period unless there is a change in the following indicators: SSN, DOB, name, citizenship, or incarceration status. Therefore, the counter	NA

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		correctly.	increments are working properly and the verification results are able to cache correctly.	
22091	Defect Fix	The call counter for SSA verification service was hitting the federal hub service more than 3 times within 30 days or a month.	The call counter for SSA verification service does not hit the federal hub service more than 3 times within 30 days or a month.	NA
21322 22065	Defect Fix	When a user was determined ineligible due to the MEDS MEC response for an exchange program, upon redetermination, they were conditionally eligible.	When a user is determined ineligible due to the MEDS MEC response for an exchange program, upon redetermination, they remain ineligible.	NA
22358	Defect Fix	When Admins clicked on the **Edit** button on the *Personal Verification* page, they were able to edit the **Negative Action Reason**.	When Admins click on the **Edit** button on the *Personal Verification* page, they are not able to edit the **Negative Action Reason**. Only the **SCIN** and **SCIN CHECK DIGIT** fields are editable.	Personal Verification
21798	Defect Fix	JAWS was not reading the Tooltips for the **Qualifying Life Events** and **Reason for other** fields on the *Application Signature* page.	JAWS reads the Tooltips for **Qualifying Life Events** and the **Reason for other** fields on *Application Signature* page.	Application Signature
21541	Defect Fix	For a special enrollment reason other than loss of Minimum Essential Coverage (MEC), when a user tried to select a future date from the date picker (calendar) for **Enter today's date or the date of your qualifying life event if you have one** on the *Application Signature* page, the selection was not allowed.	For a special enrollment reason other than loss of Minimum Essential Coverage (MEC), when a user tries to select a future date from the date picker (calendar) for **Enter today's date or the date of your qualifying life event if you have one** on the *Application Signature* page, the selection is allowed and when the user clicks on the **Submit** button, a validation error displays that says, "**Enter today's date or the date of your qualifying life event if you have one. Select a Date from Date Picker**".	Application Signature

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22043	Defect Fix	After either adding a new member through RAC or applying for the first time and clicking on the **Submit** button on the *Application Signature (for Reported Changes)* page, a "**We apologize**" error message displayed.	After either adding a new member through RAC or applying for the first time and clicking on the **Submit** button on the *Application Signature (for Reported Changes)* page, the *Eligibility Results* page displays.	• Application Signature • Application Signature for Reported Changes
20517	Defect Fix	When users attempted to report a change and clicked on the **Submit** button on the *Application Signature for Reported Changes* page, they encountered a "**We apologize**" error.	When users attempt to report a change and click on the **Submit** button on the *Application Signature for Reported Changes* page, the *Eligibility Results* page displays.	Application Signature for Reported Changes
20987	Defect Fix	While completing a Report a Change (RAC), clicking on the **Save & Exit** button on the *Application Signature for Reported Changes* page, and returning to complete the RAC, the **Your Changes** section did not display.	While completing a RAC, clicking on the **Save & Exit** button on the *Application Signature for Reported Changes* page, and returning to complete the RAC, the **Your Changes** section displays.	Application Signature for Reported Changes
21537	Defect Fix	From the *Apply for Benefits* page, when a user clicked on the **COVERED CALIFORNIA** logo in the header, numerous question marks were displayed in the *Individual homepage*.	From the *Apply for Benefits* page, when a user clicks on the **COVERED CALIFORNIA** logo in the header, the *Individual homepage* displays without any questions marks.	Individual homepage
22149	Defect Fix	When a user selected the **Live Chat** option under the **Get Help** top navigation tab in the header of all pages, *the Live Chat* popup said, "**We're sorry, chat is currently unavailable.**"	When a user selects the **Live Chat** option under the **Get Help** top navigation tab in the header of all pages, the *Live Chat* popup says, "**Chat with a member of our support team.**"	All pages
21591	Defect Fix	The English version of the **PREVIEW Health Plans** hover text did not have a space between the comma and the next word, and "Health Plans" was capitalized: ("**Find out what Health Plans may be available to you and whether**	The English version of the **PREVIEW Health Plans** hover text has a space between the comma and the next word, and "health plans" is now lower cased: ("**Find out what health plans may be available to you and whether you may qualify**	All pages

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		you may qualify for a tax credit or Medi-Cal,based on your income.").	**for a tax credit or Medi-Cal, based on your income.**").	
		The Spanish version of the header displayed **Vista preliminar – Planes de salud**.	The Spanish version of the header displays **COMPARE – Los planes de salud**.	
		The Spanish version of the **PREVIEW Health Plans** hover text said, "**¿Qué planes de salud están disponibles para mí? Averigue que planes de salud pueden estar disponibles para usted y si puede calificar para un crédito fiscal o Medi-Cal basado en su ingreso.**"	The Spanish version of the **PREVIEW Health Plans** hover text says, "**¿Qué planes están disponibles para mí? Descubre los planes que estén disponibles para usted y si califica para créditos fiscales o Medi-Cal, dependiendo de sus ingresos.**"	
21589	Defect Fix	The alignment and font/size/design of the headers on all pages were not matching the website style guide.	The alignment and font/size/design of the headers on all pages has been corrected to match the website style guide.	All pages
21590	Defect Fix	The hover text for the **APPLY To Get Covered** top navigation tab in the header of all pages said, "**Start the process. Enrollment takes just a few minutes. Create an account, tell us about yourself and select a health plan when you€™re ready. (Empiece el proceso. La inscripciÃ³n sÃ³lo toma unos momentos. Establezca una cuenta, proporcione unos detalles, y seleccione un plan de salud cuando estÃ© listo.)**"	The hover text for the **APPLY To Get Covered** top navigation tab in the header of all pages says, "**Start the process. Enrollment takes just a few minutes. Create an account, tell us about yourself and select a health plan when you're ready. (Empiece el proceso. La inscripcion solo toma unos momentos. Establezca una cuenta, proporcione unos detalles, y seleccione un plan de salud cuando este listo.)**"	All pages
21592	Defect Fix	When users selected the **Ejemplos de exito** or **Registrarse para votar** links from the footer of all pages, they were directed to the English version of the page.	When users select the following link **Ejemplos de exito** or **Registrarse para votar** from the footer of all pages, they are now directed to the Spanish version of the page.	All pages

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
21615	Defect Fix	When users selected the following links: • **Herramienta Para Buscar y Comparar** • **Pautas de ingresos** • **Hojas informativas** • **Enlaces a Covered California** from the footer of all pages, the links navigated to the English version of the page.	When users select the following links: • **Herramienta Para Buscar y Comparar** • **Pautas de ingresos** • **Hojas informativas** • **Enlaces a Covered California** from the footer of all pages, the links navigate to the Spanish version of the page.	All pages
21616	Defect Fix	When users selected the **Proteccion al consumidor** link from the footer of all pages, an "**Oops! The page you're looking for is no longer here…**" error was displayed.	When users select the **Proteccion al consumidor** link from the footer of all pages, the *Proteccion al consumidor* page displays without any error.	All pages
21618	Defect Fix	When users selected the following links: • **Practicas de privacidad** • **Accessibilidad** • **Glosario** from the footer of all pages, the links navigated to English version of the page.	When users select the following links: • **Practicas de privacidad** • **Accessibilidad** • **Glosario** from the footer of all pages, the links navigate to Spanish version of the page.	All pages
21619	Defect Fix	When users selected the Facebook or Twitter icons from the footer of all pages, the social media links directed them to the English version, even though the language was set as Spanish.	When users select the Facebook or Twitter icons from the footer of all pages, the social media links direct them to the Spanish version when the language is set as Spanish.	All pages
21728	Defect Fix	JAWS read "**ABOUT US**" as "**ABOUT U.S.**" in the footer of all pages.	JAWS reads "**ABOUT US**" as "**ABOUT US**" in the footer of all pages.	All pages
21730	Defect Fix	JAWS read "**Covered California is powered by both (CALIFORNIA Health Benefit Exchange and DHCS)**" on the footer as "**Heading Level 4 Covered California is**" at one key press and "**Heading Level 4 powered by both**" at another	JAWS reads "**Covered California is powered by both (CALIFORNIA Health Benefit Exchange and DHCS)**" correctly on the footer of all pages.	All pages

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		key press on all pages.		
21732	Defect Fix	The word "**Benefit**" was spelled incorrectly as "**Benifit"** in the **California-Health Benefit Exchange** link on the footer of all pages.	The word "**Benefit**" is spelled correctly in **the California-Health Benefit Exchange** link on the footer of all pages.	All pages
21720	Defect Fix	The **Covered California** logo appeared on all pages upon disabling CSS.	The **Covered California** logo does not appear on all pages upon disabling CSS.	All pages
21735	Defect Fix	Job Access With Speech (JAWS) read the 12 language links under the **Other Languages** section in the footer of all pages as two separate sets with 6 languages in each.	JAWS reads the 12 language links under the **Other Languages** section in the footer of all pages as one set.	All Pages
21557	Defect Fix	When a user tried to update the **What is the expected date of delivery?** field on the *Personal Data – Demographic Information* page with an invalid date of more than 40 weeks from the current date and then clicked on the **Return to Summary** button, a *Save & Exit* popup appeared on the screen.	When a user tries to update the **What is the expected date of delivery?** field on the *Personal Data – Demographic Information* page with an invalid date of more than 40 weeks from the current date and then clicks on the **Return to Summary** button, a validation error displays: "**Expected date of pregnancy cannot be more than 40 weeks from the current date**".	Personal Data – Demographic Information
18795	Defect Fix	When a user clicked on the **Transaction History** left navigation button, a "**We apologize**" error message displayed.	When a user clicks on the **Transaction History** left navigation button, the *Transaction History* page displays.	Transaction History
21486	Defect Fix	When a user clicked on the **Eligibility** checkbox in the application progress track, a "**We Apologize**" error displayed.	When a user clicks on the **Eligibility** checkbox in the application progress track, the *Eligibility Results* page displays.	Eligibility Results
21702	Defect Fix	When users selected the **You are not able to enroll at this time…Click here to see what your county offers** link on the *Eligibility Results* page, the *California Health Plus* page displayed. Upon clicking on the	When users select the **You are not able to enroll at this time…Click here to see what your county offers** link on the *Eligibility Results* page, the *California Health Plus* page displays. Upon clicking on the	Eligibility Results

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		back arrow button in the Firefox browser, the *Eligibility Results* page did not display.	back arrow button in the Firefox browser, the *Eligibility Results* page displays.	
21718	Defect Fix	The buttons mentioned below appeared as links for the following pages: • *Household Summary* page- **Edit**, **Back**, **Save & Exit** and **Continue** buttons • *Personal Data Introduction* page- **Back**, **Save & Exit** and **Continue** buttons • *Personal Data - Address & Contact Information* page- **Back** button • *Household - Confirm Identity* page- **Back** button • *Personal Data – Summary* page- **Back** button • *Start – Apply for Benefits* page- **Back** and **Continue** buttons	The buttons mentioned below appear as buttons for the following pages: • *Household Summary* page- **Edit**, **Back**, **Save & Exit** and **Continue** buttons • *Personal Data Introduction* page- **Back**, **Save & Exit** and **Continue** buttons • *Personal Data - Address & Contact Information* page- **Back** button • *Household - Confirm Identity* page- **Back** button • *Personal Data – Summary* page- **Back** button • *Start – Apply for Benefits* page- **Back** and **Continue** buttons	• Household Summary • Personal Data Introduction • Personal Data - Address & Contact Information • Household - Confirm Identity • Personal Data – Summary • Start – Apply for Benefits
21725	Defect Fix	The **START** checkbox in the application progress track and the **Introduction** left navigation button were read by JAWS twice as "**bullet link completed start start**" and "**bullet link completed introduction introduction**" using the up/down arrow keys while on the *Household Summary* page.	The **START** checkbox in the application progress track and the **Introduction** left navigation button are read by JAWS once as "**bullet link completed start**" and "**bullet link completed introduction**" using the up/down arrow keys while on the *Household Summary* page.	Household Summary
21726	Defect Fix	JAWS incorrectly navigated/read the following items on the *Household Summary* popup on the *Household Summary* page while using the up and down arrow keys:	JAWS correctly navigates/reads the following items on the *Household Summary* popup on the *Household Summary* page while using the up and down arrow keys: • The focus goes to the top of	Household Summary

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		• The focus went to the **Close** button at the bottom of the popup when it opened. • The popup heading was not read as a heading or a popup. The date format (mm/dd/yyyy) mentioned in the popup was read as "mm/dd/cy".	the popup when it opens. • The popup heading is not read as a heading or a popup. The date format (mm/dd/yyyy) mentioned in the popup is read as "mm/dd/yyyy".	
21727	Defect Fix	JAWS read the expand/collapse link as a button using both the up/down arrow keys and the Tab key on the *Household Summary* and *Personal Data - Address & Contact Information* pages.	JAWS reads the expand/collapse link as a link using both the up/down arrow keys and the Tab key on the *Household Summary* and *Personal Data - Address & Contact Information* pages.	• Household Summary • Personal Data - Address & Contact Information
21722	Defect Fix	The field **Does this person want health insurance?** was not labeled on the *Household Summary* page.	The field **Does this person want health insurance?** is labeled on the *Household Summary* page.	Household Summary
21737	Defect Fix	JAWS read the **Edit** button soon after reading the 1st field, **Date of Birth,** on the *Household Summary* page, thereby giving an impression that the 1st field was the only editable field out of 3, even though all 3 fields are editable.	JAWS reads the **Edit** button after reading all 3 fields on the *Household Summary* page, thereby giving an impression that all 3 fields are editable.	Household Summary
21739	Defect Fix	JAWS read the second hyphen in the **Social Security Number** (SSN) as "minus" on the *Household Summary* page.	JAWS reads the second hyphen in SSN as "hyphen" on the *Household Summary* page.	Household Summary
21522	Defect Fix	JAWS was not recognizing the table and column headers along with its associated cells on the *Household Summary* page.	JAWS recognizes the table and column headers along with its associated cells on the *Household Summary* page.	Household Summary

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21733	Defect Fix	Labels were displayed with a **No ID Match** error on the following pages : • *Personal Data - Health Care Information* • *Personal Data - Optional Information* • *Household Relationship* • *Tax Information (RAC mode)* • *Health Care (RAC mode)*	Labels display accordingly with no error on the following pages : • *Personal Data - Health Care Information* • *Personal Data - Optional Information* • *Household Relationship* • *Tax Information (RAC mode)* • *Health Care (RAC mode)*	• Personal Data - Health Care Information • Personal Data - Optional Information • Household Relationship • Tax Information (RAC mode) • Health Care (RAC mode)
21721	Defect Fix	The field **Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?** on the *Personal Data – Health Care Information* page did not display completely when accessed from Internet Explorer (IE) 9.	The field **Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?** on the *Personal Data – Health Care Information* page displays completely when accessed from IE 9.	Personal Data - Health Care Information

21724	Defect Fix	The help text did not display for the fields mentioned on the following pages: *Personal Data - Health Care Information* page:
		   o **Are you Currently Enrolled in any of these Plans/Coverage?**
		   o **Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?**
		   o **Are you expecting any changes to your current health care coverage?**
		• *Personal Data - Optional Data* page:
		   o **Is this person of Hispanic, Latino, or Spanish Origin?**
			The help text displays for the mentioned fields on the following pages: *Personal Data - Health Care Information* page:
			   o **Are you Currently Enrolled in any of these Plans/Coverage?**
			   o **Does this person have or has this person been offered affordable, minimum standard health insurance for 2015?**
			   o **Are you expecting any changes to your current health care coverage?**
			• *Personal Data - Optional Data* page:
			   o **Is this person of Hispanic, Latino, or Spanish Origin?**
			   o **What is this person's**
				• Personal Data - Health Care Information
				• Personal Data - Optional Data
				• Add Employment Income
				• Add Self - Employment income

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		o **What is this person's race? (check all that apply)** • *Add Employment Income* page: o **First date paid – Estimate the date you first started to receive from this employer** o **Last Date paid – If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will receive your last pay from this employer** • *Add Self -Employment income* page: o **First Date paid – Estimate the date you first received income this year from this source.** o **Last Date paid – If you will continue to receive income from this source, please leave this blank. If this income source is ending, enter the date you will no longer receive income from this source.**	**race? (check all that apply)** • *Add Employment Income* page: o **First date paid – Estimate the date you first started to receive from this employer** o **Last Date paid – If this job has not ended, please leave this blank. If this job has ended or is about to end, enter in the date you received or will receive your last pay from this employer** • *Add Self -Employment income* page: o **First Date paid – Estimate the date you first received income this year from this source.** o **Last Date paid – If you will continue to receive income from this source, please leave this blank. If this income source is ending, enter the date you will no longer receive income from this source.**	
21736	Defect Fix	Part of the help text was missing for the field **What is this person's race? (check all that apply)** on the *Personal Data – Optional Data* page when accessed from Internet Explorer (IE) 9.	The help text displays completely for the field **What is this person's race? (check all that apply)** on the *Personal Data – Optional Data* page when accessed from IE 9.	Personal Data – Optional Data

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21738	Defect Fix	The expand/collapse functionality for the **Tell Us About Yourself** section on the *Confirm Identity* page was not collapsing and was neither operable by mouse nor keyboard. JAWS read it as expand/collapse, however upon selecting Enter, the section did not expand or collapse.	The expand/collapse functionality for the **Tell Us About Yourself** section on the *Confirm Identity* page is collapsing and is either operable by mouse or keyboard. JAWS reads it out as expand/collapse, upon selecting Enter, the section expands or collapses.	Confirm Identity
21729	Defect Fix	JAWS did not read the asterisk for mandatory fields on selecting the **No** radio button for the questions on the *Personal Data - Address & Contact Information* page using the tab key.	JAWS reads the asterisk for mandatory fields on selecting the **No** radio button for the questions on the *Personal Data - Address & Contact Information* page using the tab key.	Personal Data - Address & Contact Information
21723	Defect Fix	The fields **Is this person's residence address the same as your address? a**nd **Is this person's mailing address the same as the household primary contact's address?** were not labeled, on the *Personal Data - Address & Contact Information* page.	The fields **Is this person's residence address the same as your address? a**nd **Is this person's mailing address the same as the household primary contact's address?** are labeled, on the *Personal Data - Address & Contact Information* page.	Personal Data - Address & Contact Information
21741	Defect Fix	The following are JAWS issues specific to the *Personal Data - Address & Contact Information* page when using the up and down arrow keys: • When the **No** radio button was selected for the field **Is this person's residence address the same as your address?,** JAWS moved correctly to the 1st editable field (**Street address 1**), but then moved incorrectly to the field **Is this person's mailing address the same as the household primary**	The following are JAWS fixes specific to the *Personal Data - Address & Contact Information* page when using the up and down arrow keys: • When the **No** radio button is selected for the field **Is this person's residence address the same as your address?,** JAWS moves correctly to the 1st editable field (**Street address 1**), followed by the 2nd editable field **(Street Address 2)**, and then moves to field **Is this person's mailing address the same as the**	Personal Data - Address & Contact Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		contact's address? instead of moving to the 2nd editable field (**Street Address 2**). • When the **No** radio button was selected for the field **Is this person's mailing address the same as the household primary contact's address?,** JAWS moved correctly to the 1st editable field (**Street address 1)**, but then moved incorrectly to the field **Home Phone** instead of moving to the 2nd editable field **(Street Address 2**). • JAWS read the **Save & Exit** button as "**Button Save & Exit Button"** • JAWS read the **Back** button as "**Button link Back"**	household primary contact's address? • When the **No** radio button is selected for the field **Is this person's mailing address the same as the household primary contact's address?,** JAWS moves correctly to the 1st editable field (**Street address 1**), followed by the 2nd editable field **(Street Address 2**), and then moves to the field, **Home Phone** • JAWS reads the **Save & Exit** button as "**Save & Exit"** • JAWS reads the **Back** button as "**Back"**	
21754	Defect Fix	The **Back** button on the *Personal Data - Address & Contact Information* page appeared to be smaller in size compared to the adjacent **Save & Exit** button when accessed through Mozilla, Chrome and Safari browsers.	The **Back** button on the *Personal Data - Address & Contact Information* page is of the same size compared to the adjacent **Save & Exit** button when accessed through Mozilla, Chrome and Safari browsers.	Personal Data - Address & Contact Information
21755	Defect Fix	When a user used the Tab key to toggle through different buttons on the *Employment Income, Self-Employment Income and Other Income* pages, JAWS skipped the **Save & Exit** button, thereby jumping directly to the **Continue** button.	When a user uses the Tab key to toggle through different buttons on the *Employment Income, Self-Employment Income and Other Income* pages, JAWS moves to the **Save & Exit** button before going to the **Continue** button.	• Employment Income • Self-Employment Income • Other Income
21760	Defect Fix	JAWS was not reading the Income Introduction banner on the *Income Introduction* page.	JAWS is now reading the Income Introduction banner on the *Income Introduction* page.	Income introduction

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21789	Defect Fix	The **Continue** button on the *Application Review* page was displaying as a link.	The **Continue** button on the *Application Review* page displays as a button.	Application Review
21880	Defect Fix	The **Home Phone Number** field on the *Household Primary Contact* page was accepting non numeric values.	The **Home Phone Number** field on the *Household Primary Contact* page accepts numeric values only.	Household Primary Contact
21886	Defect Fix	Users were not able to expand/collapse the **Required Documents** field on the *Submit Verification* page.	Users are able to expand/collapse the **Required Documents** field on the *Submit Verification* page.	Submit Verification
21908	Defect Fix	The below outlined issues were noticed on the Individual view of the *Terminate Participation* page (Report a Change mode) upon disabling CSS: • A blank field displayed at the top of the page. • The **Termination Reason** and **Effective Date** labels both displayed before the **Termination Reason** dropdown. • The **Cancel** button appeared as a link. • The **Terminate Participation** heading and **Close** button were missing from the *Terminate Participation* help popup. • The **Disclaimer** heading, **Close** button and **OK** button were missing for the *Disclaimer* popup.	The below outlined issues have been fixed on the Individual view of the *Terminate* page (RAC mode) upon disabling CSS: • A blank field no longer displays at the top of the page. • The **Termination Reason** and **Effective Date** labels display before their corresponding dropdown and textbox. • The **Cancel** button appears as a button. • The **Terminate Participation** heading and **Close** button are now present in the *Terminate Participation* help popup. • The **Disclaimer** heading, **Close** button, and **OK** button are present in the *Disclaimer* popup.	Terminate Participation
21911	Defect Fix	The following were JAWS issues specific to the Individual view of the *Terminate Participation* (RAC mode) page when using the up and down arrow keys: • JAWS read the **Close** button directly after reading the header on the *Terminate Participation*	The following are JAWS fixes specific to the Individual view of the *Terminate Participation* (RAC mode) page when using the up and down arrow keys: • JAWS does not read the **Close** button directly after reading the header on the *Terminate Participation* help popup.	Terminate Participation

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		help popup. • JAWS did not read the closing quote for '**Report A Change**' in the following text – "**The below table shows each member of case and the programs they are enrolled in. This page will allow you to terminate participation for the entire case. If you wish to terminate participation for a specific member or a group of members, please use 'Report A Change' link included above For Medi-Cal discontinuance, please contact your Managed Care Office**" • JAWS read both the **Termination Reason** and **Effective Date** labels before the corresponding dropdown and textbox. • JAWS did not indicate that the **Comments** field was editable, but instead read it as a blank field. • When the **I hereby attest that the information submitted is accurate and true** checkbox was selected, the focus went directly to the **OK** button at the bottom of the popup after reading the *Disclaimer* popup header. • The focus was going to the **Developer Console** link in the footer on clicking the **OK** button on the *Disclaimer* popup. Also, while using the Tab key,	• JAWS reads the closing quote for '**Report A Change**' in the following text – "**The below table shows each member of case and the programs they are enrolled in. This page will allow you to terminate participation for the entire case. If you wish to terminate participation for a specific member or a group of members, please use 'Report A Change' link included above For Medi-Cal discontinuance, please contact your Managed Care Office**" • JAWS reads the **Termination Reason** label**,** corresponding dropdown**, Effective Date** label, and then the textbox. • JAWS indicates that the **Comments** field is editable. • When the **I hereby attest that the information submitted is accurate and true** checkbox is selected, the focus does not go directly to the **OK** button at the bottom of the popup after reading the *Disclaimer* popup header. • The focus does not go to the **Developer Console** link in the footer on clicking the **OK** button on the *Disclaimer* popup. Also, while using the Tab key, JAWS reads the asterisks when the focus goes to the mandatory fields.	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		JAWS did not read the asterisks when the focus went to the mandatory fields.		
21920	Defect Fix	Labels displayed with **No Match id** errors for the checkboxes on the *Custom Grouping* page.	Labels (**chkPerson0**, etc.) display without any error for the checkboxes on the *Custom Grouping* page.	Custom Grouping
21921	Defect Fix	The mentioned buttons on the *Custom Grouping* page were not aligned properly in a row in relation to each other: • **Reset Groups** • **Add to New Group** • **Back** • **Save & Exit** • **Change Selection Method** • **Continue**	The mentioned buttons on the *Custom Grouping* page are aligned properly in a row in relation to each other: • **Reset Groups** • **Add to New Group** • **Back** • **Save & Exit** • **Change Selection Method** • **Continue**	Custom Grouping
21605	Defect Fix	The following issues were found on the *User Information* page: • The following text "**You have not completed all required fields on this page. If you exit now, your application will be saved but changes on this page will be lost. If you wish to complete this page before exiting. Click "Cancel" now. If you wish to exit now, click "OK"**", was displayed twice. • The following extra text "**createuserinfo, signUpPage,en,tm01_portal_server**" was displayed. • A question mark was displayed instead of a "1" for the first option under the **Set up an account** field. • The **Agent License Number** label and textbox displayed when CSS was disabled,	The following fixes are present on the *User Information* page: • The following text "**You have not completed all required fields on this page. If you exit now, your application will be saved but changes on this page will be lost. If you wish to complete this page before exiting. Click "Cancel" now. If you wish to exit now, click "OK"**", displays only once. • The following extra text "**createuserinfo, signUpPage,en,tm01_portal _server**" has been removed. • The question mark has been replaced with "1" for the first option under the **Set up an account** field. • The **Agent License Number** label and textbox are displayed with both CSS enabled and disabled. • **"Enter your Access code"** is displayed only when the **Do**	User Information

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		however they did not display when CSS was enabled. • **"Enter your Access code"** was displayed even when the **Do you have an existing case that you would like to link to this new account?** field had the radio button **No** selected. • The **Other Language** links were not displayed in the footer.	you have an existing case that you would like to link to this new account? field had the radio button **Yes** selected. • The **Other Language** links are displayed in the footer.	
21878	Defect Fix	After entering an invalid **Social Security number**, clicking on the **Continue** button on the *Household Members* page, receiving a validation error that said, "**We cannot verify your personal details. Please check your First Name, Last Name, Date of Birth and Social Security Number**", and clicking on the **Continue** button three more times, the *Relationships* page displayed.	After entering an invalid **Social Security number**, clicking on the **Continue** button on the *Household Members* page, receiving a validation error that said, "**We cannot verify your personal details. Please check your First Name, Last Name, Date of Birth and Social Security Number**", and clicking on the **Continue** button three more times, the *Household Member* page continues to display the validation error message.	Household Members
21608	Defect Fix	The following issues were found on the *Household Members* page : • Three extra empty text boxes were displayed under the **Household Members** header. • The following extra text "**We use Social Security numbers (SSNs) to check income and other information. You do not have to give your SSN if you are not applying for insurance yourself, but this information will help us process your**	The following fixes are found on the *Household Members* page: • Three extra empty text boxes displayed under the **Household Members** header have been removed. • The following extra text "**We use Social Security numbers (SSNs) to check income and other information. You do not have to give your SSN if you are not applying for insurance yourself, but this information will help us process your application faster.**" displayed before the **Does this person have a**	Household Members

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		application faster." was displayed before the **Does this person have a Social Security Number?** field. • The word "**Benefit"** was spelled incorrectly as "**Benift"** in the **California-Health Benefit** Exchange link. • The following extra text "**Individual, individualhhmemberdtl, individualAppHouseholdp age,en, tm01_portal_server, testetest2**" was displayed above the **Household** header. • When toggling using the Tab key, the control navigated to the **Continue** button after the **Save & Exit** button instead of navigating to the **Add Another Member** button, due to which the **Add Another Member** button was not read by JAWS. • The **Help** icon was not in line with the **Learn More** link in the Safari browser.	**Social Security Number?** field has been removed. • The word "**Benefit"** is spelled correctly in the **California-Health Benefit** Exchange link. • The following extra text "**Individual, individualhhmemberdtl, individualAppHouseholdpag e,en, tm01_portal_server, testetest2**" displayed above the **Household** header has been removed. • When toggling using the Tab key, the control navigates to the **Add Another Member** button after the **Save & Exit** button before reaching the **Continue** button so that JAWS now reads the **Add Another Member** button. • The **Help** icon is in line with the **Learn More** link in the Safari browser.	
21666	Defect Fix	The **Continue** button displayed as a button and text on the *Use of This Website* page upon disabling CSS.	The **Continue** button displays as only a button on the *Use of This Website* page upon disabling CSS.	Use of This Website
22027	Defect Fix	"**We apologize**" error message displays when navigating to the *My Options* page.	*My Options* page displays.	Preview Plans
Plan and Enrollment Management				
22511	Defect Fix	For Blue Shield plans, when an SCR Supervisor clicked on the **Pay Now** button on the *Household Enrollment Summary* page and then	For Blue Shield plans, when an SCR Supervisor clicks on the **Pay Now** button on the *Household Enrollment Summary* page and then clicks on the **Continue**	Household Enrollment Summary

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		clicked on the **Continue** button in the *Individual: Payment Box* popup, a "**Single Sign-On**" error displayed.	button in the *Individual: Payment Box* popup, the *Simple Payment* popup displays where the user can make their binder payment to their Carrier.	
21088	Defect Fix	Email ID was displayed in the EDI file for the Initial Enrollment Transaction and the RAC Transaction when the Preferred Method of Communication was "Mail".	Member Communication Numbers display in the EDI file for the Initial Enrollment Transaction or the RAC Transaction when the Preferred Method of Communication is "Mail".	NA
21604	Defect Fix	After reporting a change to the health status (one household member now has a disability) and choosing to keep the same health plan, the 834 EDI file generated had an incorrect maintenance reason code of "AI (Declare abled, Declare sighted, Pregnancy Ended, or Pregnancy)".	After reporting a change to the health status (one household member now has a disability) and choosing to keep the same health plan, the 834 EDI file generated has a correct maintenance reason code of "21 (Declare blind or Declare disabled)".	NA
21203	Defect Fix	In Internet Explorer 8 and 9, when users completed the *Preview Plans* page and clicked on the **See My Results** button, nothing happened.	In Internet Explorer 8 and 9, when users complete the *Preview Plans* page and click on the **See My Results** button, the *My Options* page displays.	Preview Plans
21237	Defect Fix	After reporting an income change and clicking on the **Submit** button on the *Application Signature for Reported Changes* page, a "**We apologize**" error displayed.	After reporting an income change and clicking on the **Submit** button on the *Application Signature for Reported Changes* page, the *Eligibility Results* page displays.	Application Signature for Reported Changes
21697	Defect Fix	When Individuals selected the **Find an Agent** dropdown value in the **GET HELP Find Answers** dropdown in the header, JAWS read the *Locate Assistance* page sub-title as "*Covered California*".	When an Individual selects the **Find an Agent** dropdown value in the **GET HELP Find Answers** dropdown in the header, JAWS now reads the *Locate Assistance* page sub-title as "*You Can Get Help In-Person From Certified Enrollment Counselors; Certified Agents And County Human Services Agencies.*"	Locate Assistance

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21533	Defect Fix	When SCR (Service Center Representative) Supervisors reported a change in tax information (child no longer being claimed as a dependent) for an Individual and their eligibility changed from CCP to APTC, they were unable to select a plan for the Individual upon navigating to *Eligibility results* page.	When SCR Supervisors report a change in tax information (child no longer being claimed as a dependent) for an Individual and their eligibility changes from CCP to APTC, they are able to select a plan for the Individual upon navigating to *Eligibility results* page.	Eligibility results
22477	Defect Fix	When users clicked on the **Pay Now** button on the *Plan Enrollment Summary by Program* page and then clicked on the **Continue** button on the *Individual: Payment Box* popup, an error message displayed that said, "**Payment service through Covered California is currently not available. Please try again later or contact customer service.**"	When users click on the **Pay Now** button on the *Plan Enrollment Summary by Program* page and then click on the **Continue** button on the *Individual: Payment Box* popup, the *Simple Payment* popup displays where the user can make their binder payment to their Carrier.	Plan Enrollment Summary by Program
21787	Defect Fix	JAWS did not read the first name in the **Household Members** section on the *Plan Enrollment Summary By Program* page.	JAWS reads the first name in the **Household Members** section on the *Plan Enrollment Summary By Program* page.	Plan Enrollment Summary By Program
21656	Defect Fix	When a Service Center Representative (SCR) removed a member of the household (who had a 2014 and 2015 enrollment) and opted to keep the same health plan, the *Plan Enrollment Summary by Program* page showed **Terminated** with a plan end date of 12/31/2014.	When a SCR removes a member of the household (who had a 2014 and 2015 enrollment) and opts to keep the same health plan, the *Plan Enrollment Summary by Program* page shows **Disenrolled** with a plan end date of 01/01/2015.	Plan Enrollment Summary by Program
21451	Defect Fix	After reporting a change on 05/11/2015 and enrolling into a new plan, the *Plan Enrollment Summary by Program* page displayed an **Expected Start Date** of	After reporting a change on 05/11/2015 and enrolling into a new plan, the *Plan Enrollment Summary by Program* page displays an **Expected Start Date** of 05/11/2015 and the **Covered**	Plan Enrollment Summary by Program

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		06/01/2015 and the **Covered California Plan** details did not display.	**California Plan** details display.	
21883	Defect Fix	When a SCR tried to do a reinstatement, entered more than 100 characters into the **Comments** field, and clicked on the **Update** button on *the Change Plan Effective Dates \ Reinstate Coverage* page, a **"We Apologize"** error was displayed.	When a SCR tries to do a reinstatement, enters more than 100 characters into the **Comments** field, and clicks on the **Update** button on *the Change Plan Effective Dates \ Reinstate Coverage* page, the *Changes Saved* popup displays and says, "**One or more of the Plans have been reinstated. You will now be navigated to the Enrollment Summary Page to see the changes.**	Change Plan Effective Dates \ Reinstate Coverage
Batch				
22030	Defect Fix	The Agent Extract job (GIA-1001-DD-01) ran for more than 12 hours and did not complete.	The Agent Extract job (GIA-1001-DD-01) completes within 20 minutes.	N/A
Data Warehouse				
21934	Defect Fix	The DW_INDV and the DW_ADDR tables from the DW layer were used for joining the DM_INDV_D table. As a result of this, there was a hit on the performance of this mapping as the C$ table was being created twice for dw_addr and once for dw_indv in this mapping.	New synonyms have been created (named as dw_indv and dw_addr) and have been added to the mapping in place of DW tables dw_addr and dw_indv. This does not create the C$ table and the performance of the mapping is improved.	N/A
20819	Defect Fix	There was missing individual information for the address in the data warehouse.	The code has been corrected and the address for active individuals has been updated.	NA
22012	Defect Fix	The previous data type only stored numeric phone numbers (e.g., 1234567890).	A data model change has been made and now characters in phone number fields are also stored (e.g., 123-456-7890.	NA
22013	Defect Fix	The date was unavailable for the Extract Transform Load (ETL) process.	The date is now available for the ETL process.	NA
22014	Defect Fix	History tracking on the obsolete flag in the Enrollee	History tracking on the obsolete flag in the Enrollee and	NA

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		and submitted Individual subject area was not available.	submitted Individual subject area is now available. Note: Historical data will not be fixed; this will be for data going forward.	
16933	Defect Fix	Users were not able to log into Oracle Business Intelligence Enterprise Edition (OBIEE) through the Single Sign-On (SSO) process.	Users are able to log into OBIEE through the SSO process.	NA
17012	Defect Fix	The data definition did not include a value that was possible.	The data definition has been updated to make it more accurate in the RPD design document.	NA
19696	Defect Fix	The year attributes were displaying with commas.	The commas have been removed to display the correct format for the year.	NA
19706	Defect Fix	Zip codes displayed with commas.	Zip codes display the correct format without commas.	NA
20961	Defect Fix	The association between individual, mailing address, and home address information was sometimes missing in the individual dimension.	For all current records in the individual dimension, the individual, mailing, and home address is all correctly associated to each other.	NA
21147	Defect Fix	The enrollment status was incorrect for a subset of records. This impacted the enrollment subject area.	A data fix has corrected all current records. Going forward this should not happen as codes have been corrected.	NA
21186	Defect Fix	AHBX (source system) was sometimes not populating the created time and modified time in the renewals table, which was impacting the renewal date logic in the data warehouse.	Additional criteria have been added to ensure the source date is never null and renewal dates can be populated. All active records have been corrected.	NA
21188	Defect Fix	Renewal dates were displayed in the application subject area without the renewal ID.	The code has been corrected and a data fix to correct existing (active) records has been applied.	NA
21267	Defect Fix	The discrepancy report which shows the source data count versus the data warehouse count of records contained 4	4 attributes have been removed from the discrepancy report and 9 attribute SQL changes have been implemented for the	NA

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		additional attributes and 9 attribute Structured Query Language (SQL) changes had not been implemented for the schema name prefix.	schema name prefix.	
21281	Defect Fix	The association of the submitted individual subject area to head of household individual information was sometimes missing even though the head of household's individual information was available in the data warehouse.	The logic that associates the submitted individual subject area to head of household individual information has been corrected so that it is always associated.	NA
21327	Defect Fix	There was a configuration issue in ODI (data integration tool) which was caused during migration.	The configuration issue in ODI (data integration tool) which was caused during migration has been corrected.	NA
21932	Defect Fix	SQL hint had not been added.	SQL hint has been added to optimize SQL performance.	NA
21933	Defect Fix	The incorrect alternate key defined in the ODI, DW_CODE table was creating duplicate records during load.	The correct alternate key has been defined in the ODI, DW_CODE table. Error records are reprocessed and no more data fixes are required for this.	NA
21935	Defect Fix	The data model was inconsistent across all subject areas.	A data model change to add source columns in data mart has been made. These columns will not be exposed to RPD (no impacts to reporting). The data model is now consistent across all subject areas.	NA
IRS 1095 Reporting				
17990	Defect Fix	IRS-1005-DD-01 - Batch failed.	IRS-1005-DD-01 - batch processes successfully.	NA
18044	Defect Fix	IRS-1005-DD-01 - Batch was successful in AutoSys, but didn't regenerate content file.	IRS-1005-DD-01 - Batch is successful in AutoSys and regenerates content file.	NA
21652	Defect Fix	IRS 3004-DD-01 and 1003-DD-01 batch jobs did not include the tax reporting year as a parameter.	IRS 3004-DD-01 and 1003-DD-01 batch jobs include the tax reporting year as a parameter.	NA
20847	Defect	Batch job(s) to upload	Batch job(s) have been created	NA

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	Fix	monthly/CMS/annual/correction files to the CMS website did not exist.	to upload monthly/CMS/annual/correction files to the CMS website.	
21585	Defect Fix	The monthly XML was not generated when a DOB was missing.	DOB is not a required element, so the monthly XML generates, even when a DOB is missing.	NA
21586	Defect Fix	The annual XML was not generated when a DOB was missing.	DOB is not a required element, so the annual XML generates, even when a DOB is missing.	NA
Notices				
21086	Defect Fix	Two CalNOD60 Notice of Renewal notices were generated for each case.	One CalNOD60 Notice of Renewal notice is generated for each case.	
21145	Defect Fix	CalNOD17 Access Code Notice was not generated immediately and the generated notice contained an incorrect Case ID with 4 digits instead of 10 digits.	CalNOD17 Access Code Notice generates immediately and the generated notice contains a correct Case ID of 10 digits.	
21160	Defect Fix	CalNOD22 Carrier Bill Statement Notice did not display negative amounts when applicable.	CalNOD22 Carrier Bill Statement Notice displays negative amounts when applicable.	
14692	Defect Fix	LEADER was not able to print non-embedded font for CalNOD02 MAGI Medi-Cal Notice of Action notices.	All fonts are now embedded properly, and LEADER is able to print CalNOD02 MAGI Medi-Cal Notice of Action notices.	
12455	Defect Fix	Some CalNOD02 MAGI Medi-Cal Notice of Action notices were missing snippet 8 which says, "**This notice is required by the Affordable Care Act per regulation 42 C.F.R. § 431.206 and Cal. Code Regs., tit. 22, § 50179**."	All CalNOD02 MAGI Medi-Cal Notice of Action notices include snippet 8 which says, "**This notice is required by the Affordable Care Act per regulation 42 C.F.R. § 431.206 and Cal. Code Regs., tit. 22, § 50179**."	
20610	Defect Fix	After effectuating coverage, CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) was not sent to the secure inbox.	After effectuating coverage, CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) is sent to the secure inbox.	

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21579	Defect Fix	CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) did not match approved design: • Page 4 "I received another form that looks like <u>the</u> Form 1095-A. Why?" • Page 6 Chinese, Korean, and Armenian headers were not bolded. • Page 8 "[This page has been intentionally left blank]"	CalNOD62A IRS 1095-A Health Insurance Marketplace Statement (Original) matches approved design: • Page 4 "I received another form that looks like Form 1095-A. Why?" • Page 6 Chinese, Korean, and Armenian headers are bolded. • Page 8 "[This page left intentionally blank]"	
21958	Defect Fix	In CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action, snippet 328 was missing quotation marks and contained misspellings: • inscribir • ¿Qué es un <u>Evento</u> Calificado de Vida? Se casó o entró <u>en</u> una pareja doméstica	In CalNOD01 Covered California Eligibility Determination Notice, Redetermination, and Verification Inconsistencies Notice of Action, snippet 328 includes quotation marks and correct spellings: • inscribirse • ¿Qué es un <u>"Evento</u> Calificado de Vida? Se casó o entró <u>a</u> una pareja doméstica	
Reports				
12883	Defect Fix	When a user tried to download a scheduled report in OBIEE using Internet Explorer (IE) 8, a *Windows Internet Explorer* popup displayed that said, "**Unable to download idcplg from env11.calheers.local. Unable to open this Internet site. The requested site is either unavailable or cannot be found. Please try again later.**"	When a user tries to download a scheduled report in OBIEE using IE 8, they are prompted to open or save the PDF.	NA
SAWS eHIT				
20981	Defect Fix	When processing an EDR sent by SAWS, an exception was	EDRs sent by SAWS process successfully.	NA

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		thrown that said, "**Cannot open connection**".		
21046	Defect Fix	DER was sent out with missing eligibility elements information.	DER is sent out with all eligibility elements information.	NA
21252	Defect Fix	Eligible Immigration Ind was not always populated which caused DER to error out.	Eligible Immigration Ind is always populated and the DER is successfully sent.	NA
21253	Defect Fix	The **Value** field for **Household Income** displayed '**Yes**' on the *Personal Verification* page.	The **Value** field for **Household Income** now displays the dollar amount on the *Personal Verification* page.	Personal Verification
21254	Defect Fix	The deprecated income value (Source Code II - which is investment income as per eHIT mapping file) showed up in the unsolicited DER payload.	The deprecated income value does not show up in the unsolicited DER payload.	NA
20686	Defect Fix	MEDS processing failed due to an invalid Alien Number value.	MEDS processes without issue.	NA
21006	Defect Fix	EDRS were failing due to a validation error that said, "**VALIDATION ERROR : INVALID MAPPING FROM CALHEERS CASE PERSON # 03 TO SAWS CASE PERSON # 04**".	EDRs are successfully processed.	NA
21329	Defect Fix	The Projected Annual Income (PAI) element was not getting populated in the DER when any income/deduction was not passed in the EDR .	Fix done for the population of the PAI element even if income/deduction is not passed.	NA
21566	Defect Fix	The httpreadtimeout was set at 150 seconds for all EDR pollers.	The httpreadtimeout is set at 130 seconds for all EDR pollers.	NA
Security - IAM				
20273	Defect Fix	When an Authorized Representative was applying on behalf of an Individual and clicked on the **Continue** button on the *Overview* page, an error message displayed that said, "**Internet Explorer cannot display the webpage**".	When an Authorized Representative is applying on behalf of an Individual and clicks on the **Continue** button on the *Overview* page, the *Apply for Benefits – Get Help With Costs* page displays.	Overview

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
Individual Portal			
94	Income change issue during Report a Change	16724	9
157	After RAC, clicking on the **Save & Exist** button on the *Application Signature for Reported Changes* page and returning to complete the RAC, the **Your Changes** section does not display.	Defect 20987	15.7
168	”**We apologize**” error message displays when navigating to the *My Options* page.	Defect 22027	15.7
164	From the Eligibility Results page, when Users click on the **SUMMARY** checkbox in application progress track, a "**We apologize**" error message may display.	Defect 21476	15.7
165	"We apologize" Error Displays After Clicking on the Continue Health Plan Update Button after Submitting a RAC 2015.	Defect 21520	15.7
Eligibility			
111	CalHEERS fails to recognize MEC from MEDS on Renewals.	Defect 17259	15.7
SAWS eHIT			
74	On the Health care page for the question "Does this person have or has this person been offered affordable, minimum standard value health insurance for 2014?", data is not saved	Defect 14226	15.7

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
Individual Portal			
169	"**We Apologize**" error message displays when adding multiple Authorized Representatives to an Individual account.	Defect 22280	15.9
170	**Cancel** button in the *Change Applied Premium Assistance* popup doesn't work	Defect 22600	15.9
171	During a Report a Change to add a member, the **Return to Summary** button is enabled on the *Relationships* page and the user is able to complete the *Application Signature for Reported Changes* page without completing application pages for the new member, but a "**We apologize**" error displays when they submit the application.	Defect 22718	15.9

Detailed Alternate Procedures

The following provides detailed alternate procedures for known issues:

Alternate Procedure 169 – "**We Apologize**" error message displays when adding multiple Authorized Representatives to an Individual account.	
Users Impacted	Consumers (Individuals), Admins, CECs, etc.
Area Impacted	Individual Portal
What's Happening Now	After delegating access to an Authorized Representative, clicking on the **Add Another** button on the *Authorized Representative Contact Information* page, completing all required fields on the page, clicking on the **Delegate Access** button on the *Authorized Representative Contact Information* page and in the *Attestation User –Enrollment Summary* popup, a "**We apologize**" error message displays.
Actions to Take	1. From the page with the "**We apologize**" error message displayed, click on the **Log Out** link in the header. You are logged out of your account. 2. Click on the **Account Sign In** link in the header. The *Login or Create an Account* page displays. 3. Enter your **Username** and **Password** and click on the **Login** button. The *Individual homepage* displays. 4. Click on the **Authorized Representative** link. The *Authorized Representative Contact Information* page displays. 5. Enter all required fields and click on the **Delegate Access** button. The *Attestation User – Enrollment Summary* popup displays. 6. Click on the **Delegate Access** button. The *Delegate Access* popup displays the **Delegation Code**.
SCR/Defect	Defect #22280
Planned Release	15.9

Alternate Procedure 170 – **Cancel** button in the *Change Applied Premium Assistance* popup doesn't work	
Users Impacted	Admins, CECs, and Individuals
Area Impacted	Individual Portal
What's Happening Now	When a user clicks on the **Cancel** button in the *Change Applied Premium Assistance* popup on the *Plan Enrollment by Program* page, the popup still displays.
Actions to Take	Click on the **X** (close) button in the *Change Applied Premium Assistance* popup on the *Plan Enrollment by Program* page. The popup closes.
SCR/Defect	Defect #22600
Planned Release	15.9

Alternate Procedure 171 – During a Report a Change to add a member, the **Return to Summary** button is enabled on the *Relationships* page and the user is able to complete the *Application Signature for Reported Changes* page without completing application pages for the new member, but a "**We apologize**" error displays when they submit the application.	
Users Impacted	Admins, CEC and Individuals
Area Impacted	Individual Portal
What's Happening Now	When processing a RAC to add a member, the user completes the *Household Members* page, clicks on the **Save & Exit** button on the *Relationships* page, and clicks on the **Continue Change Report** button on the *Individual homepage*, the **Return to Summary** button is enabled on the *Relationships* page and the *Report a Change Summary* page displays without the user having completed the *Tax Information, Demographic Information, Healthcare Information,* and *Income* pages for the new member. After completing the *Application Signature for Reported Changes* page and clicking on the **Submit** button, a "**We apologize**" error message displays.
Actions to Take	1. Click on the **Report a Change** button on the *Individual homepage*. The *Report a Change Summary* page displays. 2. Click on the **Add Household Member** button on the bottom of the *Report a Change Summary* page. The *Household Members* page displays for the new member. 3. Complete all required fields on the *Household Members* page and then click on the **Continue** button. The *Relationships* page displays. 4. Select the correct relationship from the dropdown list on the *Relationships* page and then click on the **Continue** button (instead of the **Return to Summary** button). 5. Complete the *Tax Information, Demographic Information, Healthcare Information,* and *Income* pages for the new member. 6. Complete the *Application Signature for Reported Changes* page and click on the **Submit** button. The *Eligibility Results* page displays.
SCR/Defect	Defect # 22718
Planned Release	15.9