

CalHEERS IAP 24 Month Plan Roadmap - July/August 2016

2015			2016												2017											
Q4			Q1			Q2			Q3			Q4			Q1			Q2			Q3			Q4		
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
			Release 16.2 - 3/7/16 Deployed						Release Q1 - 17.Q1																	
			Release 16.4 - 5/16/16 Deployed						Release Q2 - 17.Q2																	
			Release 16.7 - 08/01/2016 Deployed						Release Q3 - 17.Q3																	
			Release 16.9 (Maintenance) - Deployment 09/26/2016												Release Q4 - 17.Q4											

Business Goals

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

<p>RELEASE 16.2 Prog Adds/ Enhancements: 4846 – CCHIP Integration 45507 – Former Foster Youth (FFY) Phase II Page Flow/Schema Changes Notices: 35243 - SB1341 Phase I MAGI 50102- Implement Functionality for Disc and Denials 32825 –Email/ Electronic notification to view notice 56211 –Expand logic to support eligibility programs that are not prospective</p>	<p>RELEASE 17.Q1 Income Changes - Income capture updates; 57638 - Income Data Quality and Usability Enhancements 30049 - MAGI Medi-Cal Income Info Passed to SAWS (17.2) Eligibility 29911 – ESI and MEC questions</p>	<p>RELEASE 17.Q2 Eligibility 70614 - Implement Renewal Opt Out Reasons 70500 - Advance Availability of RAC (Permanent Move, Release from Incarceration, MEC) 70676 - Dropdowns for Citizenship Documents 76084 - Dynamic App</p>	<p>RELEASE 17.Q3 Eligibility 6614 - Update CalHEERS to automatically discontinue members/cases Semi-Annual Redetermination: Implement semi-annual redetermination process for death, Medicare, and Medicaid/CHIP Renewals Update for 2018: Fair share update, updates to tax filing attestation language on e-sig page, add new tax codes, consumer experience updates BREFs Phase C - Create an eligibility business rules service in CalHEERS, wherein CEWs can run a “preview” MAGI eligibility determinations before finalizing the results and initiating downstream eligibility processes BREFs Phase D - Modify EHIT to create a simple and distinct electronic verification service, decoupled from the eligibility business rules IAP: Eligibility for IAP Based on Immigration Status - Phase 2 Consumer Protection Programs (CPPs) Eligible for IAP Based on Immigration Status (Phase II)</p>
<p>RELEASE 16.4 Prog Adds/Enhancements: 3043 - Soft Pause 52030 - SB 75 - Full Scope M/C All Children Income: 4304 - Modify Income Limit for Ages 6-19 for Aid Code P5 & P6 Application: 4633 – Deemed Infant 46220 - Consumers are not eligible to APTC if they received APTC and did not file income multiple/duplicate accounts, taxes or reconcile their APTC for that year. 52313 - Dup App Prevent applications and cases</p>	<p>RELEASE 16.7 Citizenship: 29176 - Alien and INS to MEDS 52341 - Pregnant Teen Income Disregard 31943 - RIDP Text Application: 32277 - Elig for IAP based on Immigration Status 3124 - Newly Qualified Immigrants M/C Wrap (not operational)</p>	<p>RELEASE 16.9 Eligibility 27819 - Discontinue/Disenrollment failed citizenship/lawful presence/MEC/SSN/Income over 90 days 40758 - Projected Annual Income (PAI) Logic Updates 46384 - Implement End of Month Terminations 47370 - APTC recalculation updates - 36110 Phase II 59947 - Pregnant Women Enrolled in QHP to remain in QHP with option to transition to Medi-Cal 59949 - Apply MAGI Medi-Cal Effective Date Rules Year Round (including during Open Enrollment) 65541 - MCAP Aid Code, OE Effective October 1, 2016 Case Management 52314 - Dup App – Long Term CR -Provide Functionality to Close Identified Multiple/Duplicate Cases Created by Consumers 56179 - Provider Directory Functionality 59948 - 2017 Renewals Enhancements 60481 - Dental Renewal Enhancement 46047 - Insurance Affordability Programs Transition Automation Enhancement</p>	

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Business Goals

<p>2. Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.</p>	<p>RELEASE 16.2 <u>eHIT Enhancement:</u> 37037 – eHIT Schema 4.0 <u>Verifs:</u> 10804 - Use Admin Verif from SAWS</p> <p>RELEASE 16.4 <u>MEDS:</u> 30174 - Implement CalHEERS MEDS Check for MC Elig 47630 - CalHEERS Case Number added to Alert File from MEDS</p> <p>RELEASE 16.7 <u>Fed Hub:</u> 12055 Medicare MEC Check</p> <p>RELEASE 16.9 <u>Data Validation:</u> 43965 - Retroactive billing for PMPM 60324 - Change PMPM Billing to Percentage of Premium 60493 - 1095 Reporting in the month of termination for non-payment</p>	<p>RELEASE 17.Q1 <u>eHIT Enhancement</u> 10675 – HX 18 and HX 20 at the Individual Level 72004 - Business Rules Exposure for SAWS (BREFS) – Phase A: Modify the eHIT interface to provide reasons and detailed data for eligibility determination results to SAWS <u>Transaction/Reconciliation</u> 57713 - CMS Data Submission</p> <p>RELEASE 17.Q3 <u>Carrier Updates - 834 Processing, Carrier Updates, PCP Selection</u></p>	
<p>3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.</p>	<p>RELEASE 16.2 <u>Case Management:</u> 7169 - Expedited, Flexible Application RELEASE 16.2X Priority 47817 – 2016 FPL Tble Update (16.2.1.0)</p> <p>RELEASE 16.4 <u>Transactions/Reconciliation:</u> 43915 - Send 834 Term/Re-enroll for change in subscriber id as primary household member (not maintenance transaction)</p> <p>RELEASE 16.9 <u>Case Management:</u> 28970 - Automate workflow processes for Covered California 37095 - Enhanced CalHEERS Functionality for Specific SCR Roles for Manual Overrides</p>	<p>RELEASE 17.Q1 <u>Agent/CEC Enhancements</u> 65685 - CECs Never Lose Delegations 65920 - Document Reprint (17.2)</p> <p>RELEASE 17.Q2 <u>Agent/CEC Enhancements</u> 56121 - Agency Portal, Including Agent Management and Delegation Functionality</p>	
<p>4. Provide Consumers and End Users with Improved Consumer Experience.</p>	<p>RELEASE 16.2 <u>Consumer Assistance:</u> 37033 - Income Improvements <u>Consumer Experience:</u> 11708 - Do not display Non-MAGI for non-applying members</p> <p>RELEASE 16.4 <u>Consumer Experience:</u> 54364-ADA Compliance Findings - Visual and Text-based Cues</p>	<p>RELEASE 17.Q1 65922 - Document Upload 66251 - Bulk Document Upload 4187 - Implement NOD01 in twelve threshold languages</p> <p>RELEASE 17.Q2 70497 - Modify the online single streamline application (SSApp) to meet regulatory and statutory requirements 68296 - Ability for consumer to download, email or mail a personal proposal</p>	

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Business Goals			RELEASE 16.7 Consumer Assistance: 3262 - Provide APTC members the choice to purchase member level plans and Allow RDPs and children under the age of 26 on same plan with parents 47367 - Updates to Online Help Pages - Phase 2 48140 - Implement IVR & expected wait time									RELEASE 17.Q3 Medi-Cal Plan Selection														
5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.			RELEASE 16.2 Technical: 42378 - EDR-C Mitigation of Near Consecutive Eligibility Determination Request submissions 57229 - Remove usage of Arial Monotype fonts						RELEASE 17.Q1 Technical 65930 - CCU Training Environment Enhancements 66344 - Design, Develop and Implement Technical Framework to support agile portal verbiage changes 66345 - Design, Develop and Implement Technical Framework to support agile notice/snippet verbiage changes 67666 - 2017 Q1 Feature Release : EHIT Schema Technical Update 10021 - Add Business Validation to Primary Contact Match in the CalHEERS SAWS eHIT Interface to Mitigate Against Case Data Overlay 32983 - CAPTCHA Software						RELEASE 17.Q2 70674 - Automate Processing of Returned Mail 70678 - NCOA and CASS (standard address) GI Product Updates											
			RELEASE 16.7 Technical: 57936 - Release 16.7 eHIT Schema Changes - eHIT v4.2						GI Product Updates EHIT Schema Technical Update																	
			RELEASE 16.9 Technical: 45954 - Add My Profile Link to GI Portal Pages for CR 9873 Password Policy Change for Agent Manager, CEE Admin, Agent, CEE, and CEC Roles 58014 - CalHEERS Header and Footer Hosted by CoveredCA.com																							