CalHEERS IAP 24 Month Plan Roadmap - MAY 2017

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

RELEASE 17.6

Eligibility

87324-County of Responsibility EICT -Break in Aid (52600 Part B) (R17.6)

RELEASE 17.9

Eligibility

82949 -Renewals Update for 2018: Fair share update, updates to tax filing attestation language on e-sig page, add new tax codes, consumer experience updates

69974 -IAP: Eligibility for IAP Based on Immigration Status -Phase 2 (R17.9)

83395 -MCAP/CCHIP Transition to Medi-Cal (R17.9)

Application

6614-Update CalHEERS to automatically discontinue

RELEASE 17.Q4

Add 1095 Link to Consumer Homepage.

RELEASE 18.Q1

Eligibility

83286 -BREfS Phase C -Create an eligibility business rules service in CalHEERS

BREfS Phase D - Verification Services

Semi-Annual Redetermination process for death, Medicare, and Medicaid/CHIP

Prog Adds/Enhancements

SEP Dropdowns and Workflow

RELEASE 18.Q2

Eligibility

Updated Verification Rules for Qualifying Life Events during Special Enrollment Period

Enrollment Automation for RAC

Prog Adds/Enhancements

SEP Verification & Vendor Integration

Consumer Protection Programs

Deferred Action for Childhood Arrivals (DACA) Student Visas

RELEASE 18.Q3

Eligibility

BREfS Phase B -Implement Mixed Household(MAGI MC & APTC) Combined Notices

BREfS Phase E -Explore EHIT Interface Improvements for worker caseload management

Verify Lawful Presence (VLP) Service updates -Step 2 and Step 3

Application

Renewal Updates for 2019

Prog Adds/Enhancements

AB 1296 -Section 15926(h)(4)(CountyHealth Coverage)

Presumptive Eligibility & Other Health Coverage Programs in CalHEERS

Deemed Infants and E6 & E7 for Pregnant Women

SSA Income Title II Income Verification

2. Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.

RELEASE 17.6

70782-Short-Term Negative Action Case Clean up (R17.6)

RELEASE 17.Q3

Transaction/Reconciliation

57713-CMS Data Submission (17.7)

82343-CalHEERS-MEDS Reconciliation for CalHEERS managed Programs (17.9)

81432-Reducing Income Service Requests and Income Caching Rules to CMS, FTB, and EDD

91521 -County of Responsibility Updates -Part C

95191 -2018 Renewals Reporting

92286-New Issuers for 2018 with Payment WSDL

RELEASE 18.Q1

82977 - StateInmate Program

82978-County Inmate Program

90492 - Cases Stuck in Renewal Mode

Ineligibility Reason Codes for SAWS Notices

RELEASE 18.Q2

Medicare MEC Check

Generate HX20 for Closed Eligibility Periods

RELEASE 18.Q3

GI 2.0 IRS Reporting Module

3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.

RELEASE 17.Q3

88315 - Carrier Updates -834 Processing, Carrier Updates(R17.9)

Agent/CEC Enhancements

56121-Agency Portal, Including Agent Management and Delegation Functionality -Part 1 (17.7)

92588-Agency Portal, Including Agent Management and Delegation Functionality -Part 2 (17.9)

RELEASE 18.Q1

Allow Counties and Service Centers to Create and Manage Users within their Organization

Document Verification Vendor Integration

RELEASE 18.Q2

Improved Eligibility & Application Reporting from Data Warehouse

4. Provide Consumers and End Users with Improved Consumer Experience.

RELEASE 17.6

70497-Modify the online single streamline application (SSApp) to meet regulatory and statutory requirements (Sprint #1 -#5) (17.6)

RELEASE 17.Q3

76084 - Dynamic App (17.7)

70497 -Single Steamlined App Continued for Consumer Home and Eligibility Pages (Sprints #6, #7) (17.7)

90113 -UI Enhancment for Report a Change/ Renewals/ Manage Verification -Chaotic Moon Phase III(17.9)

93387 - Shop and Compare Updates (17.9)

Password Reset

RELEASE 18.Q1

Progam Updates

92204-User Interface Updates for Manage Verifications

Allow Individuals over 30 to select catastrophic plan with hardship exemptions

Usability Enhancements for Enrollment, Account Maintenance, Consent for Verification, and Secure Mailbox -Chaotic Moon Phase IV

RELEASE 18.Q2

Enhance Notice Reason Codes for clarity of noticing consumers

5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.

RELEASE 17.6

78444 -EHIT Schema Technical Update (17.6)

RELEASE 17.Q3

70674-Automate Processing of Returned Mail (17.7)

83381 -GIProduct Updates (17.7)

88351 -GIProduct Updates (17.9)

87983 -EHIT Schema Technical Update(17.9)

7536-Modify CalHEERS to send User Friendly Web Service Transactions and User Alerts.(R17.9)

83522 -Refactor Secure Mailbox (R17.9)

RELEASE 18.Q2

EHIT Schema Technical Update

GI Product Updates

New and Enhanced Operational Reporting

Enhance Eligibility and Program Transition Logic for Fringe Scenarios (Stability Improvement)