

### Meeting Details

**Date:** Thursday, April 28, 2022, at 11:30 a.m. and 6:30 p.m. PDT  
**Location:** Webex [Webex log-in details listed on page 3 of Agenda]  
**Phone:** (415) 655-0001 [Webex telephone access codes listed on page 3 of Agenda]  
**Purpose:** Hearing Aid Coverage for Children Program (HACCP) Webinar for Families

## Discussion Topics

### 1. DHCS Coverage Ambassadors

DHCS Coverage Ambassadors are trusted messengers made up of diverse organizations that can reach beneficiaries in culturally and linguistically appropriate ways. DHCS Coverage Ambassadors will connect Medi-Cal beneficiaries at the local level with targeted and impactful communication.

### 2. HACCP Background

Effective July 1, 2021, DHCS introduced a California state-only benefit for children, ages 0-17, who are otherwise ineligible for Medi-Cal, and with a household income up to 600 percent of the federal poverty level. This benefit is available to children with no health insurance or whose existing health insurance does not cover hearing aids and related services. A valid hearing aid prescription from an otolaryngologist or physician, or a referral from an audiologist, otolaryngologist, or physician is required for program enrollment.

### 3. Patient Eligibility

- a. Demographic criteria: age, state resident, and household income.
- b. Valid hearing aid prescription or provider referral.
- c. Budget appropriation focuses on bridging a specific gap for children without other health insurance for hearing aids.

### 4. Application and Enrollment Process

- a. Complete the application form on the [HACCP webpage](#). Be sure to include required documentation of income, existing health coverage (if any), and medical necessity.
- b. Eligibility to be determined within 10 days.
- c. Once enrolled, [find a participating provider](#).

### 5. Covered Benefits

- a. Hearing aid(s)

- b. Hearing aid supplies/accessories
- c. Hearing aid-related audiology services
- d. Other related post-evaluation services
- e. Treatment authorization process

## **6. Questions and Feedback**

- a. Benefits Division: Kailey Hackbarth at [kailey.hackbarth@dhcs.ca.gov](mailto:kailey.hackbarth@dhcs.ca.gov).
- b. HACCP Help Center: For questions, please call 1(833) 956-2878 or email [haccp@maximus.com](mailto:haccp@maximus.com).

## Webex Information for 11:30 a.m.

### Join from the meeting link

<https://dhcs.webex.com/dhcs/j.php?MTID=mceb716572709b2a71198836405f7b4f5>

### Join by meeting number

Meeting number (access code): 2594 899 4931

Meeting password: Cp39gm5Z4gD

### Join by phone

+1(415) 655-0001 US Toll

## Webex Information for 6:30 p.m.

### Join from the meeting link

<https://dhcs.webex.com/dhcs/j.php?MTID=m0f28bd6e6285928176d48cfe1fa475fd>

### Join by meeting number

Meeting number (access code): 2596 402 6895

Meeting password: DFv5dm8nDz3

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Department of Health Care Services  
Hearing Aid Coverage for Children Program  
PO Box 138000, Sacramento, CA 95813  
(833) 956-2878  
[haccp@maximus.com](mailto:haccp@maximus.com)

Please note that the range of assistive services available may be limited if requests are received less than ten working days prior to the meeting date.