



State of California—Health and Human Services Agency  
**Department of Health Care Services**



**MICHELLE BAASS**  
 DIRECTOR

**GAVIN NEWSOM**  
 GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>341</b>
Provider Name	<b>Westchester Villa</b>
Setting Name	<b>Westchester Villa</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>10/11/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>05/16/2022</b>
Expected Date of Compliance	<b>06/30/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS***

<b>Summary of Evidence</b>	<p>There are practices in place that limit individuals’ opportunities to interact in and with the broader community. Westchester Villa provides services to individuals who are diagnosed with dementia. Individuals who are in late-stage dementia or are determined to be a risk due to their “wandering” behavior live in a secure Memory Care unit. Some restrictions are specific to individuals in the secure Memory Care unit and other restrictions impact all individuals living at Westchester Villa. All doors have delayed egress. The property is surrounded by a fence with a gate that is locked at night after 10:30 pm. There is a dedicated outdoor area in the Memory Care unit that is always locked. There are security cameras inside Westchester Villa.</p>
<b>Summary of Remediation Strategy</b>	<p>Westchester Villa proposed to increase opportunities for individuals to interact in and with the broader community. They said that although the electronic gate outside is locked from 10:30 pm to 5:00 am, there is another unlocked gate that can be used at any time to go into the broader community. Westchester Villa has developed a policy that explains how individuals can enter and leave their home. Individuals can use the unlocked gate or use the code to open the electronic gate. If individuals are unable to use the code, the staff will support them to learn to use the code. If, based on an assessed need, the individual is restricted from having the code, the person-centered team will document the restriction in the person-centered plan. Westchester Villa explained that in the secure Memory Care unit if the door is opened without using the code, there is an auditory alert. Individuals are given the code to the door unless there is an assessed need that warrants a restriction. There are self-closing latches on the gates in the dedicated outdoor area. Any restriction based on assessed need will be documented in the Individual Service Plan (ISP). Westchester Villa will develop a policy regarding this alarm or auditory alert that will be reviewed. In the Memory Care unit, there is an outdoor space that is enclosed by a fence with self-closing gate latches. Individuals in the Memory Care unit have assessed needs that warrant the self-closing gates.</p> <p>Westchester Villa reviews the use of security cameras with individuals at admission and annually. The cameras are used in the event of an incident and only the administrator has access.</p>

**Remediation Strategy Approved?**     Yes     No



**Remediation Start Date:** 03/29/2022

**Remediation End Date:** 06/30/22



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	There are restrictions that impact all individuals in the secure Memory Care unit and other restrictions affect all individuals living at Westchester Villa. All doors have delayed egress. The property is surrounded by a fence with a gate that is locked at night after 10:30 pm. There are security cameras inside Westchester Villa. There is a dedicated outdoor area in the Memory Care unit that is always locked.
<b>Summary of Remediation Strategy</b>	Westchester Villa proposed to increase opportunities for individuals to interact in and with the broader community. They said that although the electronic gate outside is locked from 10:30 pm to 5:00 am, there is another unlocked gate that can be used at any time to go into the broader community. Westchester Villa has developed a policy that explains how individuals can enter and leave their home. Individuals can use the unlocked gate or use the code to open the electronic gate. If individuals are unable to use the code, the staff will support them to learn to use the code. If, based on an assessed need, the individual is restricted from having the code, the person-centered team will document the restriction in the person-centered plan. Westchester Villa explained that in the secure Memory Care unit if the door is opened without using the code, there is an auditory alert. Individuals are given the code to the door unless there is an assessed need that warrants a restriction. There are self-closing latches on the gates in the dedicated outdoor area. Any restriction based on assessed need will be documented in the Individual Service Plan (ISP). Westchester Villa will develop a policy regarding this alarm or auditory alert that will be reviewed. In the Memory Care unit, there is an outdoor space that is enclosed by a fence with self-closing gate latches. Individuals in the Memory Care unit have assessed needs that warrant the self-closing gates.
	Westchester Villa reviews the use of security cameras with individuals at admission and annually. The cameras are used in the event of an incident and only the administrator has access.



**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 03/29/2022

**Remediation End Date:** 06/30/22





***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_