



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	335
Provider Name	Vista Montana Senior Living
Setting Name	Vista Montana Senior Living
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	10/29/2019
Heightened Scrutiny Summary Sheet Completion Date	6/10/2022
Expected Date of Compliance	

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	<p>Vista Montana Senior Living limits individuals' access to the community. Specifically, most individuals are not allowed to leave the home without staff assistance. Group outings for recreational purposes are not part of the plan of service. Several restrictions are in place limiting individual movement such as interior and exterior security cameras and a gate that is locked at 7pm each night. There was no evidence that these restrictions were individualized or documented in care plans or ISPs.</p>
Summary of Remediation Strategy	<p>Vista Montana Senior Living submitted a plan to address the institutional practices. Vista Montana Senior Living stated that individuals can leave the setting at any time and are given keys or gate remotes as desired. Any restrictions or support needs with leaving the setting or having keys are based on an individual assessed need that would be reviewed by the person-centered team and documented in the person-centered plan. Vista Montana Senior Living stated the only video camera used is in the medication area. Footage is not recorded, and audio cannot be heard. The only person who can see the live footage is the administrator and lead nurse for random medication administration checks. Individuals are not surveilled by this video camera. The administrator will review this information with individuals, responsible parties, and staff on an annual and as needed basis. This will be reviewed with individuals currently living at the setting, their responsible parties, and staff before 6/30/2022.</p> <p>Vista Montana Senior Living states monthly calendars that are posted in the setting and given to individuals include group activities. Group activities are also discussed during the monthly resident council meetings. The administrator will review this information with individuals, responsible parties, and staff on an annual and as needed basis. This will be reviewed with individuals currently living at the setting, their responsible parties, and staff before 6/30/2022.</p> <p>Vista Montana Senior Living, at the time of admission, all individuals will be assessed on their needs, likes, dislikes and preferences. These will be documented in the individual service plan. Any modifications or restrictions will be discussed with the person-centered planning team and documented in the person-centered plan.</p>



Remediation Strategy Approved? Yes No

Remediation Start Date: 5/25/2022

Remediation End Date: 06/30/22



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	<p>Vista Montana Senior Living have shopping outings twice/week.” The assessor noted that visiting hours are from 9am to 7pm. At that time the main gate is closed and locked. The individuals do not have a way to access the site unless they call the main line and ask for the gate to be opened. The assessor observed security cameras both on the exterior and common areas of the setting. The provider stated "Community access is not really restricted" however most individuals require to have support when leaving the site.</p>
Summary of Remediation Strategy	<p>Vista Montana Senior Living states monthly calendars that are posted in the setting and given to individuals include group activities. Group activities are also discussed during the monthly resident council meetings. The administrator will review this information with individuals, responsible parties, and staff on an annual and as needed basis. This will be reviewed with individuals currently living at the setting, their responsible parties, and staff before 6/30/2022.</p> <p>Vista Montana Senior Living states individuals can have visitors at any time and that visiting hours are suggestions. Signing in and out is requested but not required. Individuals are also allowed to have overnight guest. The policy for overnight guests includes the guest undergoing a background check (at the guests’ expense). This policy will be reviewed upon admission by individuals, responsible parties, and staff at least annually or as needed. This policy will be implemented by 8/1/2022. Vista Montana Senior Living stated that individuals can leave the setting at any time and are given keys or gate remotes as desired. Any restrictions or support needs with leaving the setting or having keys are based on an individual assessed need that would be reviewed by the person-centered team and documented in the person-centered plan.</p> <p>Vista Montana Senior Living stated the only video camera used is in the medication area. Footage is not recorded, and audio cannot be heard. The only person who can see the live footage is the administrator and lead nurse for random medication administration checks. Individuals are not surveilled by this video camera. The administrator will review this information with individuals, responsible parties, and staff on an annual and as needed basis. This will be reviewed with individuals currently living at the setting, their responsible parties, and staff before 6/30/2022.</p>

Remediation Strategy Approved? Yes No



Remediation Start Date: 5/25/2022

Remediation End Date: 08/01/22



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____