



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	334
Provider Name	Vista Cove at San Gabriel / Royal Vista San Gabriel
Setting Name	Vista Cove at San Gabriel / Royal Vista San Gabriel
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	10/17/2019
Heightened Scrutiny Summary Sheet Completion Date	06/15/2022
Expected Date of Compliance	11/01/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

<p>Summary of Evidence</p>	<p>Vista Cove at San Gabriel / Royal Vista San Gabriel is in the same building that provides skilled nursing. Vista Cove at San Gabriel/Royal Vista San Gabriel owns and operates the skilled nursing facility (SNF). There is a separate license and separate staff. The SNF was separated from the assisted living services with a key coded door.</p> <p>Individuals receiving memory care services did not have the opportunity for interaction in and with the broader community with or without their housemates/roommates. There were systemic practices that impeded community access. Vista Cove at San Gabriel/Royal Vista San Gabriel used video monitoring. The doors were locked at night and Individuals were let into their home by the security guard. Doors are alarmed at dark. The gates on the fence were locked. Individuals in memory care experienced locked doors secured with a keycode which they did not have.</p>
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Summary of Remediation Strategy	<p>Although Vista Cove at San Gabriel/Royal Vista San Gabriel is in the same building as a SNF, they operate separately. Individuals living at Vista Cove at San Gabriel/Royal Vista San Gabriel have opportunities for interaction in and with the broader community. They intend to support individuals to participate in community activities as they choose unless there is an assessed need documented in their Individual Service Plan (ISP). Staff will be available to support individuals in the community. Staff will help arrange transportation, help with planning activities, and go with the individual or groups to provide necessary support. The administrator will have ongoing conversations with individuals to get input and feedback on community activities. The staff will use the information gathered in these conversations and the ISP that documents wants, needs, goals, likes, and preferences to create an activity calendar. Everyone will be invited to participate in activities as indicated in their ISP regardless of if they are receiving assisted living or memory care services.</p> <p>Vista Cove at San Gabriel/Royal Vista San Gabriel addressed the systemic practices that impeded community access.</p> <p>They developed a system to ensure that any restrictions were based on individual's assessed need, documented in the ISP, and reviewed at least annually. Individuals will be able to move about their home and access their community based on their assessed needs as documented in their ISP and reviewed annually. Individuals will have a key or keycode access to interior and exterior doors unless otherwise documented in their ISP. Alarms are used to alert staff if the door has been opened at night. It is not intended to restrict individuals. The admission agreement will be updated to describe the use of the alarms. Individuals will be informed at admission and annually. The administrator will create a video monitoring policy that describes the place of cameras, access to recordings, storage of recordings, and disposal of recordings. Signs will be posted so everyone knows that video cameras are in use.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 06/15/2022

Remediation End Date: 11/10/22



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____