



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>332</b>
Provider Name	<b>Villas at Topanga Terrace</b>
Setting Name	<b>Villas at Topanga Terrace</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>07/22/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>05/24/2022</b>
Expected Date of Compliance	<b>06/01/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

***Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment***

<b>Summary of Evidence</b>	Villas at Topanga Terrace is located with a skilled nursing facility (SNF). They share operations with the SNF and many activities at Villa Topanga Terrace occur in one of the three buildings. Villas at Topanga Terrace did not plan community activities as part of its plan for service and individuals were not supported to participate in community activities. There were practices in place that impeded individuals' access to the broader community and contributed to the institutional nature of Villas at Topanga Terrace. Individuals did not have keys and had to wait for assistance to enter their home after 8:00 pm when the side gate and doors were locked, and individuals were encouraged to be home by 8:00 pm. They use video monitoring.
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<p><b>Summary of Remediation Strategy</b></p>	<p>In the Remediation Work Plan (RWP) Villas at Topanga Terrace said they plan community activities each month based on the preferences and needs of the individuals. The activities are put on a calendar that is provided to individuals and staff tell individuals about the planned activities in person. Staff assist individuals with transportation and during community activities. During these community activities, individuals have the opportunity to participate in community activities with the people they live with. Villas at Topanga Terrace said assessments are completed at admission and at least quarterly after that to learn about individuals' preferences and support needs. During assessments, the staff note things that make it difficult to access the community in a safe and healthy way. Staff use what they know about individuals' preferences and needs from their Individual Service Plans (ISPs) to suggest and plan activities. The person-centered team discusses the benefits of being in the community and the risks the individual has when in the community. Any limitation or restriction is based on an assessed need, documented in the ISP, and reviewed at least annually.</p> <p>The Villas at Topanga Terrace have addressed the practices that impede community access by disabling the side gate lock so that individuals can come and go through the gate as they choose. They eliminated the curfew, and the door is not locked until 10:00 pm. Beginning in May 2022, individuals are offered a key to the front door. If there is an identified need that has been identified that resulted in a restriction, the restriction is documented in the ISP, and reviewed at least annually. The admission agreement has been modified. The admission agreement says there is not a curfew, the gate is no longer locked, and individuals are given a key unless there is restriction based on an assessed need documented in the ISP. The administrator will develop a policy for the use of video cameras and place a sign on the doors. The policy will state that only the administrator has access to the videos, recordings will only be reviewed if there is an incident, and the recording will auto-delete after thirty days.</p> <p>Although Villas at Topanga Terrace is on the same property as a SNF and shares operations with the SNF, individuals will be supported to engage in the community and institutional practices will be minimized. Restrictions are only used when there is an assessed need, the restriction is documented in the ISP, and the person-centered team reviews restrictions at least annually.</p>
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Remediation Strategy Approved?  Yes  No

Remediation Start Date: 5/12/2022



**Remediation End Date:** 06/01/22



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_





***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_