



State of California—Health and Human Services Agency
 Department of Health Care Services



MICHELLE BAASS
 DIRECTOR

GAVIN NEWSOM
 GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	331
Provider Name	Villa Siena
Setting Name	Villa Siena
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	09/11/2019
Heightened Scrutiny Summary Sheet Completion Date	06/09/2022/2022
Expected Date of Compliance	10/30/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	Villa Siena is part of a retirement community that provides three levels of care, including assisted living and skilled nursing. The retirement community includes the main assisted living quarters, skilled nursing quarters, and living quarters for nuns who volunteer at the assisted living and skilled nursing quarters. Individuals living in the Assisted Living quarters of Villa Siena experienced restrictive practices. Individuals with a diagnosis of dementia were not permitted to go out without supervision. Individuals did not all have keys to the front door of their home. Individuals were not able to use the commercial kitchen or laundry. Individuals were not supported to have visitors when they chose. Villa Siena used video monitoring in shared areas in the assisted living quarters.
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Summary of Remediation Strategy

In response to the restrictive practices that impacted an individual's access to the broader community, Villa Siena will ensure that individuals are not subject to restrictions without an assessed need that is documented in their Individual Service Plan (ISP) and reviewed with their person-centered team. Villa Siena will ensure that individuals are free to come and go from their home into the community as they choose unless the person-centered team has identified a need based on assessments that warrants a limitation or restriction. Individuals will have a key to the front door of their home unless there is an assessed need documented in their ISP. Any restrictions will be reviewed as conditions change but no less than annually.

Although individuals are unable to go into the commercial kitchen, individuals have a microwave and kitchen in their bedroom unless otherwise documented in their ISP. Individuals have access to snacks they prefer in shared areas in the quarters. Individuals keep food and drinks in their rooms. Staff can assist if individuals want or need assistance with a getting or making a snack. Villa Siena is exploring options for individuals who want to do their laundry to have access to a washer and dryer. Until laundry appliances can be installed within the assisted living quarters or retirement community, the administrator and staff will work with individuals who want to do their laundry to support the individuals in doing their laundry. Access to laundry and support to do laundry will be available to all individuals unless the person-centered team assesses a need that results in additional supports, limitations, or restrictions.

Individuals will be supported to have visitors as they want, including overnight. The administrator will update the visitor policy and hours rules to eliminate set visiting hours and restrictions about overnight visitors.

The administrator will create a video monitoring and disclosure policy. The policy will provide information about where cameras are placed, who has access to the recordings, how recordings are stored, and when they are disposed of. to include the placement of cameras, access to recordings, storage of recordings, and disposal of recordings. Signs will be displayed so everyone is aware of the use of video cameras.



	<p>Although Villa Siena is on the same property as a skilled nursing facility (SNF), they have addressed restrictive practices to ensure that individuals will experience restrictions only based on their assessed needs as documented in their ISP. The person-centered team will review any restrictions as needed, and at least annually. Individuals have opportunities for community integration.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 06/07/2022

Remediation End Date: 10/31/22



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____