



State of California—Health and Human Services Agency
 Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

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|---|----------------------|
| Heightened Scrutiny Identification Number | 328 |
| Provider Name | Victor Royale |
| Setting Name | Victor Royale |
| Setting Type | |
| Waiver(s) Served | |
| Setting Address | |
| Site Assessment Completion Date | 10/02/2019 |
| Heightened Scrutiny Summary Sheet Completion Date | 05/13/2022 |
| Expected Date of Compliance | 05/15/2022 |

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY +

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

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| Summary of Evidence | |
| Summary of Remediation Strategy | |

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

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| Summary of Evidence | |
| Summary of Remediation Strategy | |

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

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| Summary of Evidence | <p>Victor Royale has practices that restrict individuals' opportunities to interact in and with the broader community. They do not support individuals to be integrated into the community. Victor Royale Adult Residential Living does not regularly provide information about services in the community based on individual needs, preferences, and abilities. They do not regularly schedule community activities. Individuals do not have the opportunity to participate in community activities with or without their roommates and housemates. There were barriers to accessing the community which included individuals had a curfew and were expected to get approval to stay out beyond the curfew. Individuals were required to sign in and out. Some individuals were restricted from the community by their physician. Victor Royale Adult Residential Living used video surveillance and alarms. Individuals do not have person-centered plans.</p> |
| Summary of Remediation Strategy | <p>Victor Royale Adult Residential Living intends to support integration into the community. They will provide information about community services before May 15, 2022, and semi-annually after that. The Activity Director will plan community activities with input from individuals. A monthly calendar is created and shared with individuals. Individuals are given a copy and it is displayed in the home. If individuals need support to participate in community activities, the supports will be identified in the person-centered plan and provided by staff so that individuals can participate in community activities. Victor Royale Adult Residential Living will support individuals to participate in activities with or without their housemates and roommates.</p> <p>In the Remediation Work Plan (RWP) Victor Royale Adult Residential Living addressed the barriers to community access. They eliminated the curfew and the requirements to ask for approval to stay out later than midnight or to sign in and out. Victor Royale Adult Residential Living will give individuals a code to disarm the alarms. Individuals may go to the community as they want. If the person-centered team determines that there is an individualized need to put a restriction in place, Victor Royale Adult Residential Living they will follow their defined process for modifications. Any restriction will be based on an assessed need and documented in the person-centered plan. Victor Royale Adult Residential Living continues to use video monitoring without recording audio and developed a policy that explains the use that is reviewed at admission and annually with individuals.</p> |



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| | <p>Victor Royale Adult Residential Living has agreed to participate in training about person-centered planning, and to follow the guidance from Department of Health Care Services (DHCS) about person-centered planning.</p> |
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Remediation Strategy Approved? Yes No

Remediation Start Date: 03/15/2022

Remediation End Date: 05/15/22



Setting restricts individual choice to receive services or to engage in activities outside of the setting

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| Summary of Evidence | There were barriers to accessing the community which included individuals had a curfew and were expected to get approval to stay out beyond the curfew. Individuals were required to sign in and out. Some individuals were restricted from the community by their physician. Victor Royale Adult Residential Living used video surveillance and alarms. Individuals do not have person-centered plans. |
| Summary of Remediation Strategy | <p>In the Remediation Work Plan (RWP) Victor Royale Adult Residential Living addressed the barriers to community access. They eliminated the curfew and the requirements to ask for approval to stay out later than midnight or to sign in and out. Victor Royale Adult Residential Living will give individuals a code to disarm the alarms. Individuals may go to the community as they want. If the person-centered team determines that there is an individualized need to put a restriction in place, Victor Royale Adult Residential Living they will follow their defined process for modifications. Any restriction will be based on an assessed needed and documented in the person-centered plan. Victor Royale Adult Residential Living continues to use video monitoring without recording audio and developed a policy that explains the use that is reviewed at admission and annually with individuals.</p> <p>Victor Royale Adult Residential Living has agreed to participate in training about person-centered planning, and to follow the guidance from Department of Health Care Services (DHCS) about person-centered planning.</p> |

Remediation Strategy Approved? Yes No

Remediation Start Date: 03/15/2022

Remediation End Date: 05/15/22



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

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| Summary of Evidence | |
| Summary of Remediation Strategy | |

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____