



State of California—Health and Human Services Agency
 Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	324
Provider Name	United Care Network
Setting Name	United Care Network
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/23/2019
Heightened Scrutiny Summary Sheet Completion Date	05/07/2022
Expected Date of Compliance	05/15/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	Individuals living at United Care Network are not integrated into the community due to the United Care Network’s systems and practices. They rely on individuals’ family members for transportation to nonmedical appointments or other activities in the community. United Care Network does not schedule activities in the community as part of its plan for services. They require the individual to receive clearance from their physician to participate in non-medical activities away from home and to leave with family or friends. Video cameras are used. The front door and gate are always locked, and individuals must seek assistance to enter their home.
Summary of Remediation Strategy	<p>United Care Network submitted a plan to address their practices that limited opportunities for interaction. United Care Network provides transportation for nonmedical activities. The activity assistant and other staff support individuals by helping them arranging transportation or providing transportation. Community activities are organized by the activity assistant for groups and individuals. Staff assist individuals with community activities with and without their housemates/roommates. Supports are provided as described in their person-centered plan or when requested.</p> <p>Individuals are supported to participate in integrated community activities like senior centers or adult day programs and to work if the individual wants. United Care Network reviews options for integration with individuals and people important to them. Individuals interested in employment will be referred to employment service agencies. United Care Network said individuals will be supported to have opportunities to interact in and with the broader community. Any restrictions to accessing the community are based on an assessed need approved by the person-centered team, documented in the person-centered plan, and reviewed at least annually, in adherence to the HCBS Settings Rule. United Care Network reviews the use of video cameras with individuals at admission and annually to obtain consent. Video cameras are used inside and outside of the residence. Signs are displayed informing individuals, visitors, and staff that video cameras are in use. They keep the recordings a week and individuals can view the footage before it is erased. United Care Network said that due 24-hours staffing, the doors and gates are never locked. Individuals are informed that the doors and gates are always accessible and are given the choice to have a key to the front door and gates</p>

Remediation Strategy Approved? Yes No



Remediation Start Date: 02/07/2022

Remediation End Date: 05/15/22



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	United Care Network require the individual to receive clearance from their physician to participate in non-medical activities away from home and to leave with family or friends. Video cameras are used. The front door and gate are always locked, and individuals must seek assistance to enter their home.
Summary of Remediation Strategy	United Care Network said individuals will be supported to have opportunities to interact in and with the broader community. Any restrictions to accessing the community are based on an assessed need approved by the person-centered team, documented in the person-centered plan, and reviewed at least annually, in adherence to the HCBS Settings Rule. United Care Network reviews the use of video cameras with individuals at admission and annually to obtain consent. Video cameras are used inside and outside of the residence. Signs are displayed informing individuals, visitors, and staff that video cameras are in use. They keep the recordings a week and individuals can view the footage before it is erased. United Care Network said that due to being staffed 24-hours a day, the doors and gates are never locked. Individuals are informed that the doors and gates are always accessible and are given the choice to have a key to the front door and gates

Remediation Strategy Approved? Yes No

Remediation Start Date: 02/07/2022

Remediation End Date: 05/15/22



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____