



State of California—Health and Human Services Agency
Department of Health Care Services



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CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	283
Provider Name	Saint Francis Senior Residence Now Operating as City Creek
Setting Name	Saint Francis Senior Residence Now Operating as City Creek
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	08/05/2019
Heightened Scrutiny Summary Sheet Completion Date	05/17/2022
Expected Date of Compliance	05/15/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	<p>Saint Francis Senior Residence provides assisted living services on the same property as a skilled nursing facility. the administrator said the provider operates the assisted living services and the skilled nursing facility. Saint Francis Senior Residence is now City Creek Assisted Living. There are institutional practices in place including individuals have limited opportunities for interaction in and with the broader community. These practices include there are limitations imposed by physicians, individuals require staff assistance to return to their home, and there is an expectation that individuals be home at dark and that they do not leave their home after dark. They use video monitoring.</p>
Summary of Remediation Strategy	<p>Saint Francis Senior Residence submitted a plan to address the institutional practices. Saint Francis Senior Residence said they will ensure that any limitation in the physician’s orders is determined by the person-centered team. All restrictions will be based on an individual assessed need, documented in the person-centered plan and the physician’s orders. Restrictions will be reviewed at least every six months or more often, if needed. Individuals will be offered the key code to the locked exterior doors unless there is an assessed need that warrants a restriction. The team will base that restriction on an assessed need, document it in the person-centered plan, and review it at least annually or if there is change in status. Individuals can leave and return to their home at any time. As with other restrictions, if the person-centered team determines a restriction is warranted, the restriction will be based on an assessed need, documented in the person-centered plan, and reviewed at least annually or more frequently, if needed. The provider said that there are chimes, not alarms on the exterior doors. The use of chimes was reviewed with individuals at admission and is documented in the ISP. There is a policy that explains the use of the video surveillance. Video cameras are used for security and not to monitor when individuals are leaving or returning to their home, the administrator is the only person who can view the videos, and the recordings auto-delete after 30 days. There is a sign posted.</p> <p>Although, St. Francis Senior Residence is on the same property as a skilled nursing home, they have addressed the barriers to community integration.</p>



Remediation Strategy Approved? Yes No

Remediation Start Date: 1/21/2022

Remediation End Date: 05/18/2022



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	There are institutional practices in place at Saint Francis Senior Residence including individuals have limited opportunities for interaction in and with the broader community. These practices include there are limitations imposed by physicians, individuals require staff assistance to return to their home, and there is an expectation that individuals be home at dark and that they do not leave their home after dark. They use video monitoring.
Summary of Remediation Strategy	Saint Francis Senior Residence submitted a plan to address the institutional practices. Saint Francis Senior Residence said they will ensure that any limitation in the physician’s orders is determined by the person-centered team. All restrictions will be based on an individual assessed need, documented in the person-centered plan and the physician’s orders. Restrictions will be reviewed at least every six months or more often, if needed. Individuals will be offered the key code to the locked exterior doors unless there is an assessed need that warrants a restriction. The team will base that restriction on an assessed need, document it in the person-centered plan, and review it at least annually or if there is change in status. Individuals can leave and return to their home at any time. As with other restrictions, if the person-centered team determines a restriction is warranted, the restriction will be based on an assessed need, documented in the person-centered plan, and reviewed at least annually or more frequently, if needed. The provider said that there are chimes, not alarms on the exterior doors. The use of chimes was reviewed with individuals at admission and is documented in the ISP. There is a policy that explains the use of the video surveillance. Video cameras are used for security and not to monitor when individuals are leaving or returning to their home, the administrator is the only person who can view the videos, and the recordings auto-delete after 30 days. There is a sign posted.

Remediation Strategy Approved? Yes No

Remediation Start Date: 01/21/2022

Remediation End Date: 05/18/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____