

State of California—Health and Human Services Agency

Department of Health Care Services



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CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET

Home and Community-Based Services

SITE OVERVIEW

| Heightened Scrutiny Identification Number | 279 |
|--|-------------------------|
| Provider Name | Rose Garden Residential |
| Setting Name | Rose Garden Residential |
| Setting Type | |
| Waiver(s) Served | |
| Setting Address | |
| Site Assessment Completion Date | 10/29/2019 |
| Heightened Scrutiny Summary Sheet Completion | 05/13/2022 |
| Date | |
| Expected Date of Compliance | 06/01/2022 |

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

| Summary of Evidence | |
|---------------------------------------|--|
| Summary of Remediation Strategy | |

| Remediation Strategy Approved? | 🗆 Yes | 🗆 No |
|--------------------------------|-------|------|
|--------------------------------|-------|------|

Remediation Start Date: _____

Remediation End Date:



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

| Summary of Evidence | |
|---------------------------------------|--|
| Summary of Remediation Strategy | |

| Remediation Strategy App | oroved? | □ Yes | □ No |
|--------------------------|---------|-------|------|
| Remediation Start Date: | | | |

Remediation End Date:



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

| Summary of Evidence | Rose Garden Residential provides services as a secured, locked facility. Doors, windows, and the perimeter are secured and alarmed. Video monitoring is used. Individuals have limited opportunities for interaction in and with the broader community. Rose Garden Residential does not schedule community activities as part of its plan for service. Individuals do not have the opportunity to participate in activities with their housemates/roommates. Individuals rely on their family for transportation. Individuals do not participate in their planning meetings. |
|---------------------------------------|--|
| Summary of Remediation Strategy | Rose Garden Residential intends to support individuals to have opportunities for interaction in and with the broader community. Rose Garden Residential will work with individuals to plan community activities. Rose Garden Residential will gather information about individuals' preferences through interviews using tools they call "Help Us Get to Know You" and "Resident Activity Assessment". These tools will be used to develop a person-centered activity plan/schedule. Community activities will be scheduled daily. Staff will support individuals to participate in preferred activities by going with the individual or other supports as described in their Individual Service Plan (ISP). Individuals will be able to participate in activities with their roommates/housemates if they choose. Individuals will have the opportunity to participate in community activities will have supports as determined by their person-centered team. Rose Garden Residential revised their transportation policy to ensure that individuals' transportation needs will be met. They intend to assist any individuals who need assistance to arrange transportation or to use public transportation. |



In the Remediation Work Plan (RWP) Rose Garden Residential intends to replace systemic barriers to community access with an assessment process that ensures that limitations or restrictions are based on individualized assessed needs. Assessments are completed at admission by the team to include the individual, important people in their lives, staff, and medical professionals to determine what supports or limitations are needed so that the individual can interact in and with the broader community. Rose Garden Residential is licensed as a locked setting that provides services to individuals with dementia. Rose Garden Residential developed a process for any modification to include signing in/out, not having a key to their home, and the secure gate. They said these modifications will be used on an individual basis, based on assessments and identification of an assessed need, discussion of strategies to keep the person safe, after other options have not been successful, with consent, and documented in the ISP. Assessments will be completed annually or as needed. Individuals will be given the choice to have a key to the front door, gate, and their bedroom. If any individual has an assessed need that warrants a restriction, the person-centered team will document the restriction in the person-centered plan. It will be reviewed at least annually, or if there are any changes in the individual's status. In response to individuals being involved in their planning, Rose Garden Residential has revised their policy and procedure guiding the care conference meetings. The staff encourage individuals to attend and give input. Individuals are identified as part of the team that assesses needs and determine supports. Rose Garden Residential attests that they will participate in the training California Department of Health Care Services (DHCS) offers on person-centered planning and will adhere to the guidance provided at that time. **Remediation Strategy Approved?** ⊠ Yes

Remediation Start Date

Remediation End Date

04/08/2022 06/01/2022



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's personcentered plan

| Summary of Evidence | | | | | |
|---|--|--|--|--|--|
| Summary of Remediation Strategy | | | | | |
| Remediation Strategy Approved? Yes No | | | | | |

Remediation Start Date: 04/05/2022

Remediation End Date: 06/01/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

| Summary of Remediation Strategy | In the Remediation Work Plan (RWP) Rose Garden Residential intends to replace systemic barriers to community access with an assessment process that ensures that limitations or restrictions are based on individualized assessed needs. Assessments are completed at admission by the team to include the individual, important people in their lives, staff, and medical professionals to determine what supports or limitations are needed so that the individual can interact in and with the broader community. Rose Garden Residential is licensed as a locked setting that provides services to individuals with dementia. Rose Garden Residential developed a process for any modification to include signing in/out, not having a key to their home, |
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Remediation Strategy Approved? x Yes □ No

Remediation Start Date: 04/05/2022

Remediation End Date: 06/01/2022